

2015

Wednesday,
September 9, 2015



Healthcare Fall Conference



444 West 47th Street, Suite 900 • Kansas City, MO 64112
FREE REGISTRATION!



**HEALTHCARE RISK
MANAGEMENT
PERSPECTIVES**

- ❖ Risk Managers: Assessing Yourself and Your Risk Management Program
- ❖ Business Continuity Planning
- ❖ Common Claim Evaluation Missteps
- ❖ Technology's Impact on Healthcare
- ❖ Healthcare Environmental Infection Control During Construction
- ❖ Gait Belts: Love 'Em or Hate 'Em

COSPONSORED BY:



For more information, contact Jean Turvey at jturvey@lockton.com.

Continuing legal education credits have been approved for the states of Missouri (3.6 credit hours) and Kansas (5.0 credit hours). Pennsylvania CLE credits are pending.

The Lockton Companies is approved as a provider of continuing nursing education by the Kansas State Board of Nursing. This course offering is approved for 6 contact hours applicable for APRN, RN, or LPN relicensure. Kansas State Board of Nursing Provider Number: SP1380-0817.

This meeting has been approved for a total of 6.0 contact hours of Continuing Education Credit toward fulfillment of the requirements of ASHRM designations of FASHRM (Fellow) and DFASHRM (Distinguished Fellow) and towards CPHRM renewal.



2015 PROGRAM

7:30-8:00

Registration and Continental Breakfast

8:00-8:15

Welcome

Jean Turvey—Lockton Companies

8:15-9:15

Risk Managers: Assessing Yourself and Your Risk Management Program

Nancy Lamo—Lockton Companies

9:15-10:15

Business Continuity Planning

Richard Lunt—Zurich

10:15-10:30

Break

10:30-11:30

Common Claim Evaluation Missteps

Robert Bartolone—Zurich

11:30-12:30

Lunch Provided

12:30-1:30

Technology's Impact on Healthcare

Krishna Lynch—Zurich

1:30-2:30

Healthcare Environmental Infection Control During Construction

Art Goguen—Higgins and Associates, LLC

2:30-2:45

Break

2:45-3:45

Gait Belts: Love 'Em or Hate 'Em

Kim Brown—Lockton Companies

Larry Poague—Lockton Companies

3:45-4:00

Wrap-Up

Participant Survey Completion

Certificate of Attendance

PRESENTERS

Nancy Lamo, RN/BSN, JD, CPHRM, FASHRM

Assistant Vice President and Clinical Risk Consultant for Clinical Risk Services—Lockton Companies

Nancy is a clinical risk consultant working out of Lockton's Minneapolis agency. She worked as an RN prior to and while attending law school. She practiced law and taught on legal issues for healthcare professionals until moving into the field of clinical risk management in 2007.

Nancy received her law degree from William Mitchell College of Law and her B.S.N. from the University of Minnesota School of Nursing. She is a licensed attorney and registered nurse in the state of Minnesota. She is a member of the American Society for Healthcare Risk Management and the Minnesota State Bar Association. She is a member of and currently the president of the Minnesota Society for Healthcare Risk Management.

Nancy is available to Lockton's healthcare clients to consult on risk management issues, conduct clinical risk assessments, and provide clinical risk-related education and other clinical risk management support.

Richard Lunt

Technical Director, Business Resilience, Risk Engineering—Zurich Services Corporation

Rick has more than 30 years of experience in risk management services, including managing property and business interruption valuation resources and strategic risk services. His current focus is on supporting policyholders with enterprise risk management programs, including business continuity management (BCM) consultative services, business continuity planning (BCP) review and gap analysis, supply chain risk assessment and analysis, and business interruption impact through modeling techniques.

He is a member of the American Society of Civil Engineers (ASCE) and the Council of Supply Chain Professionals. He is a member and past Illinois State Director of the American Society of Appraisers (ASA) and former chairman of the National Cost Index Committee for the American Association of Cost Engineers (AACE).

Rick holds a bachelor of science degree in civil engineering from the University of Massachusetts.

Robert Bartolone

National Healthcare Claims Director—Zurich North America Healthcare Claims

Rob manages a group that handles institutional, physician, medical facility, and skilled nursing care malpractice claims throughout the United States. He has handled malpractice claims for the past 18 years for several organizations. He has worked at Zurich for the past 14 years and has been a part of Zurich's claims management team for nine years.

Prior to handling medical malpractice claims, Rob practiced law in Chicago for nine years, specializing in insurance defense litigation, with a concentration in coverage, appellate practice, construction, medical malpractice, and product liability. He has also worked as a senior research attorney for the Illinois Appellate Court.

Rob graduated from Marquette University, receiving a B.S. in biology. He received his J.D. from the John Marshall Law School, where he graduated with distinction.

Krishna Lynch BSN, RN, MJ, CPHRM, FASHRM

Senior Risk Engineering Consultant—Zurich Healthcare Specialties Division

Krishna provides risk management consultation to Zurich insureds, including clinical risk assessments, research, training, and educational programs. She also facilitates the integration of underwriting, risk engineering, and claims services. Her healthcare leadership experience has included roles in nursing leadership and nursing education, and leadership roles in risk and claims management, patient safety, compliance, and patient rights. She was a director of risk management resources for the American Hospital Association.

Krishna has a bachelor of science in nursing from Illinois Wesleyan University and master of jurisprudence in health law from Loyola University School of Law. She is past president and board member of the Chicagoland Healthcare Risk Management Society.

Arthur D. Goguen, MEPM

Director of EHS, Higgins and Associates, LLC, Englewood, Colorado

Art has more than 35 years of experience in various plant, sector, and corporate environmental health and safety (EHS) management positions. His diverse work experience includes manufacturing operations, semiconductor (clean-room) infrastructure support, safety and environmental management, environmental health engineering, and environmental infection control for healthcare. He currently assists companies as a consulting EHS director, supporting commercial, industrial, construction, and healthcare industries. He assists hospitals and ambulatory surgery centers with their environmental infection control and environmental health programs. He is also an instructor in the Massachusetts Firefighting Academy and teaches industrial firefighting incident command and OSHA Hazwoper safety and supervisor training.

Art has a baccalaureate in business administration from Atlantic Union College in Lancaster, Massachusetts, and a masters in environmental policy and management (MEPM) from the University of Denver in Denver, Colorado.

Kim Brown, AIC, LPCS, CPDM

Vice President and Senior Claims Consultant—Lockton Companies

Kim has more than 20 years in the claims industry, with an extensive working knowledge of multistate technical claims handling and claim resolution skills. She assists Lockton clients with assessing program results through processing data analysis, then applying management and process improvement techniques to develop, manage, and monitor the results of program policies. She works with nationwide manufacturing and healthcare clients.

Kim has a B.A. in political science from Principia College in Elsah, Illinois. Her professional designations include Associate in Claims (AIC), Legal Principles Claims Specialist (LPCS), and Certified Professional Disability Management (CPDM).

Larry Poague, LPN, ARM

Vice President and Senior Loss Control Consultant—Lockton Companies

Larry has been with Lockton ten years, providing safety and security consulting services for internal and external clients. He assists clients with the interpretation of and compliance with mandated state and federal standards and develops recommendations, service plans, and education to reduce client losses. He is currently an adjunct professor at Metropolitan Community College in Kansas City, Missouri, and a Staff Manager for Planning and Operations and Sergeant Major in the 139th Medical Group, United States Army.

Larry received his B.S. in pre-law and philosophy from the University of Kansas and his nursing education from Penn Valley Practical Nursing School in Kansas City.

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CONFERENCE LOCATION

Lockton Companies
444 West 47th Street,
Suite 900
Kansas City, Missouri
64112

Parking

Lockton is located on the Country Club Plaza in Kansas City. The parking garage, Valencia Place, is on 47th Street between The Gap and Barnes & Noble. You will enter the garage on level P3. Go up to level P2 and park. Proceed to the office tower elevators and go to Level L. Enter the office elevators and go to the 5th floor. Follow the signs.



CONFERENCE REGISTRATION

FREE Registration!
Register by September 4, 2015

Seating Is Limited. You Can Register Several Ways:

- ❖ Online Registration—<http://www.locktonsurvey.com/f/167734/10f4/>
- ❖ Email Registration*—Send an email to: jturvey@lockton.com
- ❖ Phone Registration*—Call 816.960.9365

*If you are registering by email or phone, please provide your name, title, name of your organization, your phone number, and email address.

HOTEL REGISTRATION

Residence Inn Country Club Plaza

4601 Broadway
Kansas City, MO 64112

Phone: 816.753.0033

Fax: 816.753.8033

Rating: AAA-3 Diamonds

Rate: \$169.00 (subject to availability)

*Includes internet and full hot breakfast
1 block from Lockton office

Hampton Inn & Suites Country Club Plaza

4600 Summit
Kansas City, MO 64112

Phone: 816.448.4600

Fax: 816.448.4610

Rating: AAA-3 Diamonds

Rate: \$130.00 (subject to availability)

2 blocks from Lockton office

Sheraton Suites Country Club Plaza

770 West 47th Street
Kansas City, MO 64112

Phone: 816.931.4400

Fax: 816.561.7330

Rating: AAA-3 Diamonds

Rate: \$154.00 (subject to availability)

2 blocks from Lockton office

Other Nearby Hotels

- ❖ InterContinental Kansas City at the Plaza
- ❖ The Raphael Hotel
- ❖ Hotel Sorella
- ❖ Courtyard by Marriott



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