



Social Pinpoint hosts this site on behalf of Waka Kotahi NZ Transport Agency and Let's Get Wellington Moving (LGWM).

Social Pinpoint takes the privacy of the participants using this site very seriously.

The information requested on this page is to enable Let's Get Wellington Moving to contact you in relation to your feedback and to provide you with updates for the Golden Mile public engagement. To help make it quick and easy for you to provide feedback we use Consultation Manager, a company based in Australia, to collect and process your information. Consultation Manager collect and process your information using their interactive geo mapping and tagging tool, Social Pinpoint. The information you provide will be used by Consultation Manager in accordance with its privacy policy. LGWM will use your information only for the purposes for which it has been collected. Your information will be treated as confidential by the LGWM, subject to the Official Information Act 1982 and the Privacy Act 2020.

[Consultation Manager privacy policy](#)

Providing your information is voluntary. Should you choose to provide us with your feedback you are required to agree to Consultation Manager's terms and conditions. Should you choose to provide us with your information you have the right, under the Privacy Act 2020 to request access to and correction of any personal information you supply as a part of this process from LGWM. Should you wish to exercise these rights, please contact the LGWM, PO Box 5084, Lambton Quay, Wellington 6145 or email: info@getwellymoving.co.nz.

If you chose not to provide your information, you'll be required to write anonymous into spaces where your information is requested, and your feedback will be submitted anonymously.

Social Pinpoint

Our collection, use and disclosure of your personal information is regulated by the National Privacy Principles under the Privacy Act 1988, as amended from time to time and also by the relevant State legislation (depending on the State in which the client is located). You can find more information about your privacy rights on the Privacy Commissioner's website: www.privacy.gov.au

Note: This privacy policy applies to the Social Pinpoint's behaviour and treatment of your information and should be read in conjunction with the LGWM privacy policy.

[LGWM privacy policy](#)

Who do I contact for more information?

Social Pinpoint may be contacted in relation to privacy policy issues by email at privacy@socialpinpoint.com or addressed to:

Privacy Officer, Suite 4, 119 Beaumont Street, Hamilton, NSW, 2303, Australia

What information do we collect?

Basic identifying information

We collect information from you when you register to use this site. This information may vary depending on the specific needs of LGWM, however, at a minimum it includes your:

- Screen name
- Email address.

Demographic information

Additional demographic information such as your age, gender, household income, suburb and interests may also be collected at this time.

User-generated information

We collect information that you put on the site after you have signed up including but not limited to:

- Comments in forums
- Votes on other comments in forums
- Responses to surveys and quick polls.

User-behaviour information

We collect information about your behaviour on the site including but not limited to:

- Documents downloaded from the library
- Videos viewed
- Pages views.

Note that you can browse the site completely anonymously without signing up.

Why do we collect this information?

To collect and collate your feedback to inform better policy

The principal reason for collecting this information is to help inform the creation of better policy. The information is therefore provided to LGWM for analysis and interpretation at their discretion.

To send you periodic emails

The email address you provide for registering on the site may be used by either Social Pinpoint or LGWM to send you information and updates pertaining to the issues discussed on this site or any other site that we feel may be of interest to you.

Note: If at any time you would like to unsubscribe from receiving future emails, we include a simple unsubscribe link at the bottom of each email.

To protect the integrity of the discussion

By monitoring the information, you provide we can protect the integrity of the discussion from individuals and groups who may attempt to unduly influence the outcomes of the consultation process.

To improve the website and software

The principal use of this information by Social Pinpoint is to help us to improve this website and the software that underpins it. We are continually striving to improve the experience of our participants based on your feedback.

Who has access to this information?

When you register for a user account you provide three types of information:

- Publicly available information
- Information available to both LGWM and Social Pinpoint
- Information available to Social Pinpoint only.

Publicly available information

Publicly available information is limited to your screen name and any comments you leave under that name in the forums or other tools on the site.

Note: We strongly recommend use of an anonymous screen name.

Individual survey responses, voting patterns and quick poll responses will not immediately be made available publicly on the site, however, feedback (including overall results of polls and surveys, and in some instances, unidentifiable and randomly chosen quotes or comments from surveys) may be published in publicly available reports at the end of the consultation period.

Please also keep in mind, however, that under most local Freedom of Information laws formal submissions uploaded to this site can be made available for public viewing by LGWM at its own volition or at the request of a member of the public.

Information available to both LGWM and Social Pinpoint includes:

- All information from the register form.
- Comments
- Survey, quick poll, and comment voting responses
- General site activity such as document downloads.

Information available to Social Pinpoint only

Information which is available only to Social Pinpoint is restricted to your IP address for site security purposes.

Do we disclose any information to third parties other than LGWM?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect our or others rights, property or safety.

However, we may from time to time notify you about other sites we are managing when we feel they may of direct relevance and interest to you. Please note that you can easily unsubscribe from these notifications at any time.

Third party links

Occasionally LGWM may include links to third party sites. These third parties have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites.

Terms and conditions

Please also visit our terms and conditions section establishing the use, disclaimers, and limitations of liability governing the use of our website.

Your consent

By using our website, you consent to this privacy policy.