

Tasting Room Associate

JOB DESCRIPTION

Chateau Montelena has an immediate opening for full time and part time Tasting Room Associates.

Expectations for this role are as follows:

- Provide world class hospitality to everyone that visits
- Represent the winery in a professional manner at all times
- Inform and educate guests about the Montelena brand

Primary duties and responsibilities include, but are not limited to:

- Maintain a high level of customer service and professionalism providing guests with an outstanding experience and exceeding expectations
- Build brand awareness and consumer loyalty and positively reflect the brand image at all times
- Proficient use of the point of sale system
- Work clean and efficiently behind the tasting room bar while multi-tasking
- Convey the Chateau Montelena message clearly and accurately
- Ability to speak in front of groups
- Assess situations, take the initiative and problem solve in a timely manner
- Effectively promotes and sells wine and Wine Club memberships to customers

Qualifications:

- Must be 21 years of age
- At least two years of winery or hotel experience
- Strong computer proficiency and data entry experience, basic to intermediate knowledge of Word and Excel preferred
- Work in a fast paced environment
- Ability to stand for long periods of time
- Ability to lift and carry 40+ pounds

Competitive benefits include PTO, medical, dental insurance and 401K. This position is full time and will be located at the Chateau Montelena Winery in Calistoga, CA. Do not contact the winery directly regarding this posting.

Submit your resume and cover letter to hr@montelena.com or fax to 707-942-4221.

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