**QUESTION 1**

1. If you feel you have received an unfair review, you should

|  |  |  |
| --- | --- | --- |
|  |  | consider responding to it. |
|  |  | ignore it. |
|  |  | not say anything, but try harder so that the next review is better. |
|  |  | immediately file a discrimination complaint against the person who conducted the review. |

**10 points**

**QUESTION 2**

1. Corporate Social Responsibility (CSR) is about how companies manage their business processes to produce an overall positive effect on society.

 True

 False

**10 points**

**QUESTION 3**

1. Mark Graham Brown lists several important factors to aid managers in "rethinking" their approach to setting and managing goals and objectives. Among them, organizations should

|  |  |  |
| --- | --- | --- |
|  |  | concentrate on measuring the vital few key variables rather than the trivial many. |
|  |  | not include factors needed for success. |
|  |  | include only future measures. |
|  |  | none of these choices |

**10 points**

**QUESTION 4**

1. Nucor employees are some of the lowest paid steelworkers in the world.

 True

 False

**10 points**

**QUESTION 5**

1. In order to bind short-term activities to long-term objectives, the Balanced Scorecard relies on translating the vision and

|  |  |  |
| --- | --- | --- |
|  |  | business planning. |
|  |  | communicating and linking. |
|  |  | feedback and learning. |
|  |  | all of these choices |

**10 points**

**QUESTION 6**

1. According to the reading, most organization conduct employee performance evaluations

|  |  |  |
| --- | --- | --- |
|  |  | at least once a year. |
|  |  | at least every month. |
|  |  | at least once per week. |
|  |  | almost never. |

**10 points**

**QUESTION 7**

1. The management by objectives (MBO) approach is perhaps one of the earliest systematic approaches to working with goals and objectives.

 True

 False

**10 points**

**QUESTION 8**

1. Objectives are

|  |  |  |
| --- | --- | --- |
|  |  | very precise, time-based, and measurable actions that support the completion of goals. |
|  |  | general outcome statements. |
|  |  | not necessary in an organization. |
|  |  | not precise and not specific. |

**10 points**

**QUESTION 9**

1. Goals are

|  |  |  |
| --- | --- | --- |
|  |  | outcome states that define what an organization should try to accomplish. |
|  |  | very precise and time-based. |
|  |  | actual metrics used to gauge performance on objectives. |

**10 points**

**QUESTION 10**

1. Employees at Nucor Corporation are

|  |  |  |
| --- | --- | --- |
|  |  | encouraged to fix things they see as wrong and they have the authority to do so. |
|  |  | required to seek permission before attempting to resolve problems. |
|  |  | required to ignore problems that do not directly pertain to them. |
|  |  | none of these choices |