

Overview

The *Address Validator* app mitigates shipping errors via:

- **Address Prompts** that enable customers to update addresses with one click
- **Inline alerts** to warn against addresses that some couriers cannot deliver to (ie PO Boxes)
- **Email notifications** whenever customers proceed with an address despite warnings

Address Prompts

These customizable prompts alert customers of inaccurate shipping addresses or missing suite/unit/apt numbers and offer suggested addresses when available.

Validate with USPS [US addresses]

Enable this feature to validate US addresses with USPS data only.

Ignore US 4-digit zip code

Enable this feature to ignore the US 4-digit zip code extension. This is only for addresses in the United States.

Loose address matching

Enable this feature to allow for loose address matching. This ignores cases and abbreviations - *20 main st* would be labeled as correct if the actual address is *20 Main Street*.

Address alerts in dialog boxes

Enable this feature to embed *Inline Alerts* (ie. missing street # or PO Box warning) inside the prompts in addition to appearing above the address form.

Prevent orders with errors from proceeding

Enable this feature to prevent orders violating the enabled *Inline Alerts* (ie. missing street # or PO Box warning) from proceeding through checkout.

Dialog box edit/close button

Enable this feature to add an edit/close button to the dialog box, allowing customers to change their original address. If this option is disabled, customers will just have the option to confirm existing address or choose suggested address.

Hide confirmation message

Enable this feature to hide the confirmation message displayed after a customer confirms original address that we cannot accurately verify.

Keywords to skip address validation

Input a list of keywords separated by commas to bypass the standard address validation process. Whenever the *address 1* field contains any of the specified keywords, the validation will be skipped. Keywords are not case sensitive.

Customization

Customize the look and feel of the prompts as well as the messaging.

Inline alerts

These alerts show up on above the address form as customers specify their shipping addresses.

Display customizable warnings for the following:

- PO Boxes
- Parcel Lockers / Collect
- Missing Street #
- Missing Street Name
- Extra Long Addresses
- Non-Latin Characters

- Noncontiguous States
- Military Addresses
- Numeric Postal Code

You can also add a generic message above the address form with *Generic Message*.

Email notifications

The *Address Validator* prompts and warnings notify customers of inconsistencies in shipping addresses during the standard checkout process. However, some customers may miss or inadvertently skip over these alerts, resulting in orders with incorrect shipping addresses. *Address Validator* can automatically send out emails to alert the store and/or the customer of these scenarios.

Who gets these emails?

Specify whether store owner and/or customer receives these automated email alerts.

Where do these emails go?

Specify store email that should receive these notifications.

Customize email subject lines

Customize email subject lines for:

- Orders with invalid addresses
- Orders with missing apt/unit/suite #

Customize email message and formatting

Specify custom message of the email notifications here.