

Notice of Nondiscrimination - Discrimination is Against the Law.

The Arkansas Health Insurance Marketplace (AHIM) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. AHIM does not exclude people or treat them differently because of their race, color, national origin, age, disability, gender, gender identity or sexual orientation. AHIM:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact **1-800-218-2596**.

If you believe that AHIM has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, gender, gender identity or sexual orientation, you can file a grievance with:

AHIM, ATTN: Policy & Compliance
221 West 2nd St., Suite 700
Little Rock, AR 72201
1-501-313-4197
Compliance@armarketplace.com

You can file a grievance by mail, email, or in person. If you need help filing a grievance, an AHIM representative is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services,
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

Attention: Language assistance services, free of charge, are available to you. **Call 1-800-318-2596.**