



Customer Care Master Representative Certificate

NCTI RECOGNIZES THAT

David Michael Anderson

HAS SUCCESSFULLY ACHIEVED THE STATUS OF

Account Representative

BY COMPLETING THE NCTI CUSTOMER CARE MASTER REPRESENTATIVE COURSES
AND DEMONSTRATING AN EXEMPLARY DEDICATION TO THE BROADBAND INDUSTRY.

January 23, 2014

Acknowledged and signed,

A handwritten signature in black ink, appearing to read "Stacey Slaughter".

Stacey Slaughter
CEO, NCTI

