



Customer Care Master Representative Certificate

NCTI RECOGNIZES THAT

Victoria Dunagan

HAS SUCCESSFULLY ACHIEVED THE STATUS OF

Master Account Representative

BY COMPLETING THE NCTI CUSTOMER CARE MASTER REPRESENTATIVE COURSES
AND DEMONSTRATING AN EXEMPLARY DEDICATION TO THE BROADBAND INDUSTRY.

April 19th 2017

Acknowledged and signed,

A handwritten signature in black ink, appearing to read "Stacey Slaughter".

Stacey Slaughter
CEO, NCTI

