NCTI Certificate of Graduation

THIS IS TO CERTIFY THAT

Josh Thao

HAS SUCCESSFULLY COMPLETED THE

Retaining Customers

COURSE AND IS HEREBY AWARDED THIS DIPLOMA,
WITH ALL ITS HONORS, RIGHTS AND PRIVILEGES.

April 23, 2019

Acknowledged and signed,

Stacey Slaughter
CEO, NCTI

CORPORATE SEAL
NCTI
COLORADO