

REPAIR DOCUMENTATION SYSTEM: *An Integral Feature of ShopOps*

Repair Documentation is NOT a product or an option. It's an essential process. Assured Performance has developed a comprehensive and easy-to-use system to allow your staff to document all repairs helping mitigate your liability exposure and provide consumers with the ultimate in quality and consumer confidence ... and it includes an electronic mobile Smart App Quality Assurance checklist.

Our complete Repair Documentation process has all of the electronic tools a shop needs to make the process easy, comprehensive, and complete. Based on an extract from shop files, the documentation is vehicle repair specific; line-by-line and part-by-part – not generic.



[Download the ShopOps Brochure](#)



AUTOMATICALLY LIST ESTIMATES

The system will automatically list your estimates in a format that is ready to be documented and that separates repair lines and parts.



ASSIGN TECHNICIANS

As you assign a properly trained technician to the repair, their list of “jobs” will be automatically updated and waiting inside of their RepairDOC technician smart app. All the technician has to do is to tap the screen, take pictures, and provide proof of compliance. It's as easy as taking a selfie!



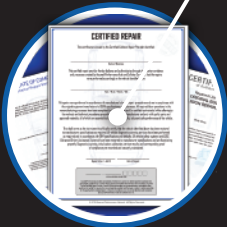
PROOF OF COMPLIANCE

The RepairDOC System allows you to document the parts used during the repair process and their source. This simple and easy documentation process can also be electronically integrated with your existing or future parts procurement software.



QUALITY CONTROL REVIEW

Once technicians finish documenting repairs using their smart device, all pictures and file enclosures are ready for management or quality control review and approval. This process ensures that checks and balances are in place, for full accountability. Management now has ‘flags’ to identify repairs that are out of compliance and the percentage of documentation.



FULLY DOCUMENTED REPAIRS & INVOICING

This comprehensive and powerful repair documentation system also provides you with consumer-facing elements that increase your customer's satisfaction & confidence. Not only will you have the ability to properly document every repair, but you can now provide the ultimate value to your business with multiple certificates and fully documented invoicing for consumers and insurers. Finally, your customers will be able to see the repair details that they care about most, including how their vehicle was repaired, with what, and by whom. Benefits Include:

- “Certificate of Compliance”
- “Certificate of Authenticity”
- “Certified Repair” Certificate - the ultimate quality output is achieved with proper documentation (Man, Machine, Method, Material, and Measurement)
- A Fully Documented Invoice
 - Provided by the shop to consumers, so their customers have peace of mind
 - Displays a commitment to quality
 - Data driven solution
 - Great follow up tool for CSI and customer retention

**CONNECT WITH YOUR BUSINESS
WITH OUR APPS!**

