Tips for applying for a job for external candidates

If you are having trouble applying for a job, here are some tips to help you complete your application. These tips are for external applicants. If you currently work for Food Lion, make sure that you are applying through the “Careers” tile in SuccessFactors.

Tip 1: Make sure that you are applying through the Careers or Jobs links that appear at the bottom of the Food Lion company website or you can type into your browser: https://foodlion.careerswithus.com/

Tip 2: If you created your account before Sept. 19, 2021, please create a new applicant account with us.

Tip 3: There are two profiles within our recruiting site:

The “Profile Login” button in the top right corner does not go to your job application profile. This takes you to our Talent Community page where you can set up alerts for future jobs you may be interested in.

Remember, this is different from your applicant profile.

To create your applicant profile that allows you to upload a resume and apply to a job, you will first want to search for and open a job posting. When you are viewing the job posting, look below the job location information and you will see the blue “Apply Now” button. Clicking here will take you to a screen that allows you to log into an existing account or create a new account.

If you created an applicant account before Sept. 19, 2021, you need to create a new account.
**Tip 4:**
When you create your account make sure that you enter your email address correctly. This is not only how we would contact you, but also how you will log into your account and manage a password reset if needed.

![Login Screen](image)

**Tip 5:**
Make sure that you create a password that is not only secure but that you can easily remember.

**Tip 6:**
Unable to get into your account to manage your application or apply to a new job posting? Remember: your application account is accessed through the “Apply Now” button in the job, not through the “Profile Login” in the top right corner.

To reset your password, click the “Forgot Your Password?” link on the application log in screen and follow the prompts.

**Tip 7:**
Didn’t receive the password reset email? Verify that you supplied the email address used to create your application. Also, our password reset emails will arrive from sender “Ahold Delhaize” (system@successfactors.eu) so keep an eye out for that sender and don’t forget to check your spam/junk email folder.

![Sample of email](image)

**Tip 8:**
If you tried the password reset and you still did not receive an email, try going into the job you are interested in, clicking “Apply Now” and using “Create an Account” with your email address.

**Tip 9:**
If the first eight tips didn’t work, the best solution is to create a new account with a different email address. Use an email address that you know you can access and be sure to create a password that you can easily remember.