

"As a longtime user and administrator of the SAP HCM modules, I was very excited to have the opportunity to directly make specific enhancement requests in the various initiatives."

--Jeff Wible, ASUG HCM Community Facilitator / Director, SAP Human Capital Management Systems, Pennsylvania State System of Higher Education Industry

"CC is a great example of what can be achieved when SAP and its customers work cooperatively to achieve results and only succeeds when there are good communications and each party is highly committed."

--Wayne Yee, Solution Manager for the Defence Resource Management Information System (DRMIS), National Defense – Armed Forces of CANADA

"Ideas presented are useful for multiple types of businesses. Great opportunity to interact with other companies and learn about their needs."

--Carlos A. Valencia, Global SAP Manufacturing Solution Manager, Procter & Gamble.

"As an ASUG member I was aware that Influence was one of the main pillars of the organization. ASUG promotes CC/CEI activities and company participation. I had received great benefit from previous Influence activities and used this to get others engaged when it became available.

"I was (positively) shocked by the fact that the first delivery of improvements happened within 3 months. This was truly amazing and timely to our business users.

"Our benefits out of the project were both improvements requested by Coca Cola end users and also those enhanced through multiple company participation."

--Greg Capp, CISA, CRISC, The Coca-Cola Company

"I take very seriously that as an SAP customer I have a voice in driving changes to improve processes. I also like that not only can I submit my ideas, but review the ideas of other companies, subscribe to them and become a part of their implementation."

--Laura Lute, Manager Business Systems, Kennametal Inc.

"Customer Connection provides a direct channel to work with my peers so as to influence SAP on our business needs."

--*Damean Che, Manager of Enterprise App Architecture, Brown Forman*

"Direct interaction with development teams via CC and CEI is the most efficient way to communicate requirements. Participating in customer testing is very useful, especially on CEI projects. In ECR CEI, Maple Leaf Foods got excellent support."

--*Jean - Yann Bucaille, IS Director, Maple Leaf Foods*

"We were informed centrally by ASUG about the provided influencing projects... Benefits of the project outcome (deliveries) were filling gaps and fixing pain points in our existing solution."

--*Jill Mikros, Program Chair, ASUG Higher Education SIG*

"Minor tweaks and enhancements that make our users' lives easier are quick wins that we can get out of this program."

--*Frank Mathew, Director, Applications Development and Integration, IT, University of Mississippi*

"Over 1,200 individual tutorials (most of them in both interactive and video versions) posted to sap.com/LearnBI that have been viewed almost 2 million times just in the past year."

--*Tammy Powlas, Fairfax, ASUG Volunteer*

"My advice is to get involved, period! The more you invest in time and energy into Influence, the more benefit you will gain from personal networking as well as professional growth, and direct benefit to your employer."

--*Kevin Riddell, Tremco, ASUG Member*