



1 Cameron Hill Circle
Chattanooga, Tennessee 37402
bcbst.com

<Date>

<First Name> <Last Name>
<Address 1>
<Address 2>
<City>, <State> <Zip>

Dear Health Care Provider,

As we previously communicated, some of our Commercial employer groups have a new member benefit that requires them to purchase provider-administered specialty drugs through the BlueCross BlueShield of Tennessee Preferred Specialty Pharmacy Network, effective Jan. 1, 2020.

What this means for you

Starting Jan. 1, 2020, when you request prior authorization for one of these medications, Magellan RX will guide you on how to order it. The specialty pharmacy dispensing provider will ship the medicine to your office within 24 hours of the patient's appointment so you can administer the drug. We hold the specialty pharmacy accountable to make sure they prepare drugs properly for shipping and that they deliver the drugs on time. **You can still bill under your direct BlueCross BlueShield of Tennessee provider agreement for administering the drug.**

We've heard provider concerns

We understand this change affects some providers' administrative processes. That's why we're making the following adjustments to ensure continued care for all our members.

- We're honoring our current payment methodology through June 30, 2020, should you have issues changing your administrative processes.
- For qualifying providers, we're happy to talk about offering you a new dispensing provider agreement or adding you to the specialty pharmacy network.

Please contact your provider network manager if you are interested in joining the specialty pharmacy network. Your network manager can also talk with you about how to get a new dispensing provider agreement.

If you have any questions about this change and how it affects you or your patients, we're here to help. Just give us a call at 1-800-924-7141 or contact your provider network manager.

Sincerely,

A handwritten signature in blue ink that reads "Marc Barclay".

Marc Barclay
Vice President, Provider Contracting and Chief Managed Care Officer



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<Date>

<First Name> <Last Name>
<Address 1>
<Address 2>
<City>, <State> <Zip>

Dear Health Care Provider,

We're writing to let you know about a change to our member benefits for specialty drugs. We've already let your patient referenced in this letter know this benefit change requires provider-administered specialty drugs to be purchased through the BlueCross BlueShield of Tennessee Preferred Specialty Pharmacy Network, effective Jan. 1, 2020.

What this means for you

Any authorization approved in 2019 that spans into 2020 for a provider-administered specialty drug will end Dec. 31, 2019. Magellan RX will create a new authorization for the remainder of the approval period and send you a letter with those details.

After Jan. 1, 2020, when you contact Magellan RX for prior authorization for one of these medications, they'll guide you on how to order it. The selected specialty pharmacy dispensing provider will ship the medicine to your office within 24 hours of the patient's appointment so you can administer the drug. You can still bill us for administering the drug.

When specialty drugs are purchased through the Preferred Specialty Pharmacy Network, both you and your patients have access to additional support services. This includes engagement with patient care coordinators, consultations with clinical pharmacists, and access to compliance and disease management programs to help you actively monitor and manage complex drug regimens. For reference, there's a list of our specialty pharmacies on the back of this letter.

We're here for you

If you have any questions about this change and how it affects you or your patients, we're here to help. Just give us a call at 1-800-924-7141.

Sincerely,

Your Provider Service Team

MEMBER DETAILS

Member Name

<First Name> <Last Name>

Member ID Number

<Member ID>

Drug Name

<Drug Name>



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Preferred Specialty Pharmacy Vendors

Accredo Health Group
Phone: 1-888-239-0725
Fax: 1-866-387-1003

AnovoRx
Phone: 1-844-288-5007
Fax: 1-901-201-5465

BriovaRx
Phone: 1-866-791-8679
Fax: 1-866-306-4936

Caremark Specialty
Pharmacy Services
Phone: 1-800-237-2767
Fax: 1-800-323-2445

Caremax of Loudon, Inc. DBA
Paragon Infusion
Phone: 1-865-540-1002
Fax: 1-865-525-0522

FountainRx
Phone: 1-844-990-9993
Fax: 423-307-5241

HPC Specialty Pharmacy
Phone: 1-800-757-9192
Fax: 1-855-813-0583

NPS Pharmacy
Phone: 1-866-406-9266
Fax: 1-866-420-4686

PharMerica DBA Amerita, Inc.
Phone: 1-855-778-2229
Fax: 1-877-801-1540

PharMerica DBA Onco360
Phone: 1-877-662-6633
Fax: 1-877-662-6355

Regional One Health Pharmacy
Phone: 1-888-633-6979
Fax: 1-901-545-8884

Restore Rx, Inc.
Phone: 1-877-388-0507
Fax: 1-901-388-0407

Please note this list may change, so please visit bcbst.com/SpecialtyRX.