



1 Cameron Hill Circle
Chattanooga, Tennessee 37402
bcbst.com

<Date>

<First Name> <Last Name>
<Address 1>
<Address 2>
<City>, <State> <Zip>

Dear Health Care Provider,

We're writing to let you know that when we launched the Advanced Specialty Benefit Management program on Jan. 1, 2020, we also put in place a continuity of care authorization process for Medication_name.

The continuity of care authorization allowed you to continue supplying this medicine instead of ordering it from a pharmacy in our specialty network. However, this continuity of care option will end June 30, 2020. Please note that you won't need a new authorization for this drug.

What this means for you

Starting July 1, 2020, you'll need to order the specialty medicine through one of the specialty pharmacies in the [BlueCross Preferred Specialty Pharmacy Network](#).

The specialty pharmacy will send the medicine to your office within 24 hours of the patient's appointment so you can administer the drug. You can still bill us for administering it. The specialty pharmacy will also call your patient to answer questions they have, discuss payment options and let them know if there are any manufacturer coupons.

We're here for you

If you have any questions about this change and how it affects you or your patients, we're here to help. Just give us a call at 1-800-924-7141 or contact your network manager.

Sincerely,

Your Provider Service Team

MEMBER DETAILS

Member Name

<First Name> <Last Name>

Member ID Number

<Member ID>

Drug Name

<Drug Name>

Reference ID

<AUTHORIZATION
NUMBER>