

Employeeonboarding – Readme

Bot Overview

This bot performs the following:

- Create new user account in CSA system.
- Enroll the new in a legacy HR payroll System.
- Create new email account in exchange server and update the active directory.
- Update the status of the service request in BMC smart IT.

Prerequisites

- Automation Anywhere Enterprise v11 or higher.
- BMC Remedy ITSM installed in your environment.
- In-house HR system.
- Create Service Request with the below questions that will create a Work Order:
 - o Username
 - o First Name
 - o Last Name
 - o Department
 - o Profession
 - o Joined Date
- Create Jar file with the AA Control Room details & Bot name.
- Integrate BMC Remedy with AA Control Room through the created Jar file so that it will trigger the bot on service request submission.

Installation

- Download the bot from Bot Store.
- Double click on the .msi file.
- On Welcome to Installation wizard, click Next to continue.
- Click I agree to the terms in the license agreement radio button to accept the agreement.
- Get/Copy the License key from Bot Store Downloads into License Key, click Next to continue.
- Click Install to begin the installation.
- Click Finish to complete the installation.
- To view the installation, go to 'My Tasks' folder on AAE Client to see bot files.

Uninstall

- Open Add/Remove Programs -> Select the Bot/Digital Worker to be installed
- Click uninstall

How to Use the Bot:

Parameter Name	Type	Additional Info
vConnectionString	String	Write remedy DB ConnectionString
vCSpasword	String	CSA system Password
vCSurl	String	CSA URL
vCSusername	String	CSA User Name
vDomainUser	String	Exchange admin user
vDomanPassword	String	Exchange password
vExchangeURL	String	Exchange URL
vERPExe	String	ERP EXE shortcut name
vERPpassword	String	ERP System login Password
vERPpath	String	ERP Path
vERPuser	String	ERP System login username
vSmartITurl	String	Smart IT URL
vSmartITuser	String	Smart IT login user
vSmartITpassword	String	Smart IT login password

More Information

- Bot folder contains the below hierarchy.
 - o Error Folder
 - Logs: Error Logs Month-Day-Year.txt: In case of any error, this file logs error message along with a time stamp.
 - Snapshots: Error Snap Month-Day-Year.png: In case of any error, this file captures a screenshot of the error.
 - o My Tasks: Contains Employeeonboarding-CyberMAK.atmx Bot
- Task Status of the bot is set to fail in case of error.