



## **JD Edwards Branch Plant Item Create**

### **Readme**

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**Version 1.0**

**8/19/20**

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# 1. Introduction

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This document contains all essential information for the user to make full use of the Bot or Digital worker. This manual includes a description of the functions and capabilities and step-by-step procedures for setup & configuration of the Bot.

- **Functionality:** Gather shipping data based on sales order number and displays shipping rates for UPS, USPS, and FedEx. Rates will be for two-day air morning arrival shipping.
- **Capabilities:** This bot is meant to be run as an attended bot.
- **Step by step procedures** will be found throughout the document regarding bot configuration and process steps

## 1.1 Overview

*The JDE Branch Plant Item Create Request bot received an request form via email. It will then add the items requested to a branch plant while creating them as needed.*

1. *Bot received email in monitored server*
2. *Open JDE Login excel*
3. *Launch JDE*
4. *Close excel form*
5. *Log into excel using credentials*
6. *Loop through unread emails on server and saving valid records*
7. *Begin loop through filtered folder*
8. *Open excel form*
9. *Get header information*
10. *Check that the branch/plant is valid*
11. *Begin loop through excel table*
12. *Get row information*
13. *Go to Work with Item Master Browse (p4101)*
14. *Search for the item number*
  - a. *Item exists*
    - i. *Record that the item already existed in JDE*
  - b. *Item does not exist*
    - i. *Add the item to JDE*

*ii. Record that the item was added to JDE*

*15. Go to Work with Item Branch (P41026)*

*16. Search Branch/Plant and Item Number*

*a. Item exists*

*i. Record that the item already exists in the desired branch/plant in JDE*

*b. Item does not exist*

*i. Add Item to Branch Plant*

*ii. Add Location if populated*

*iii. Record that the item was added to the branch plant in JDE*

*17. Navigate back to JDE home page*

*18. End of Excel Loop*

*19. Send Email to requester*

*20. Reset standard variables*

*21. End of filtered folder loop*

*22. Loop through filtered folder*

*23. Move files to Archive folder*

*24. End of loop through filtered folder*

*25. Log out of JDE*



## 2. Requirements & Prerequisites

### 2.1 System Requirements

#### 2.1.1

Device	Processor	RAM	Storage (Free Space)	Network
<b>Enterprise Control Room Servers</b>	8 Core Intel Xeon Processor	16 GB	500 GB	1 GbE
<b>Enterprise Control Room on Amazon Web Services EC-2</b>	8 Core Intel Xeon Processor	16 GB	500 GB	1 GbE
<b>Enterprise Control Room on Google Cloud Platform</b>	8 Core Intel Xeon Processor	16 GB	500 GB	1 GbE
<b>Enterprise Control Room on Microsoft Azure</b>	8 Core Intel Xeon Processor	16 GB	500 GB	1 GbE

#### 2.1.2 Client

Component Server	Processor	RAM	Storage (Free Disk Space)	Network
<b>Enterprise client on hardware machines</b>	3.5 GHz plus with 4 multi-cores or higher	8 GB or more per machine	8 GB	1 GbE
<b>Enterprise client on virtual machines</b>	4 virtual CPU (vCPU) or Logical Processor with 1.2 to 1.5 GHz speed per vCPU	8 GB or more per machine	8 GB	1 GbE

**Virtual machine options:**

- Citrix XenDesktop<sup>1</sup>
- VMware Horizon Client version 4.8.0 or later
- Windows multi-user terminal servers

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<b>Enterprise client on cloud service.</b>	U 4 CPU per Automaton Anywhere Instance	8 GB per Automation Anywhere Instance	8 GB	1GbE
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**Cloud provider options:**

- Amazon Web Services EC2
- Google Cloud Platform
- Microsoft Azure

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<b>Additional users on a multi-user system.</b>	2 CPU per additional user	4 GB per additional user	No additional storage needed	No additional network needed
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<b>Bot Creator and Bot Runner</b>	3.5 GHz plus with 4 multi-cores or higher	8 GB or more per machine	Add 100 through 150 KB per Automation Anywhere script  Add 40 through 50 GB per long-term MetaBot Project	1 GbE
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### 2.1.3 Browser Selection

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<b>Browser</b>	<b>Browser Version</b>
Internet Explorer	10 or later

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## 2.2 Prerequisites

Software:

- Microsoft Outlook installed on the bot runner machine
  - Email server is configured in Automation Anywhere Client
- JD Edwards Platform Access
- Microsoft Excel installed on the bot runner machine
- Internet Explorer browser is installed on bot runner machine

Licenses:

- AA Enterprise 11.3.x.x license
- JD Edwards user license
- Microsoft Office suite
  - Outlook

## 2.3 Security Measures

Connect to VPN that supports JD Edwards (if applicable)

## 2.4 Disclaimers

*Instructions: If applicable, identify any cautions or warnings that the user should know before using the system (e.g., noted prohibitions, unauthorized access etc.)*



## 3. Getting Started

### 3.1 Skill Matrix

ItemCreateJDELogin.mbot	JDEBOMChangeRequest.atmx	I/O
vEmailFolderPath	vEmailFolderPath	Output
vFilteredFolderPath	vFilteredFolderPath	Output
vArchiveFolderPath	vArchiveFolderPath	Output

JDELogout	JDEBOMChangeRequest.atmx	I/O
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BranchPlantCheck.mbot	JDEBOMChangeRequest.atmx	I/O
vStrBranchPlant	vStrBranchPlant	Input
vValidBranchPlant	vBoolValidRecord	Output

JDEItemCreateRequest.mbot	JDEBOMChangeRequest.atmx	I/O
vStrItemDescription	vStrItemDescription	Input
vStrStockingType	vStrStockingType	Input
vStrGLClass	vStrGLClass	Input
vStrUOM	vStrUOM	Input
vStrLineType	vStrLineType	Input
vStrBranchPlant	vStrBranchPlant	Input
vIntItemNumber	vIntItemNumber	Input
vStrLocation	vStrLocation	Input
vIntPlannerNumber	vIntPlannerNumber	Input
vIntBuyerNumber	vIntBuyerNumber	Input

vIntShelfLifeDays	vIntShelfLifeDays	Input
vStrLotProcessType	vStrLotProcessType	Input
vStrRowStatusString	vStrRowStatusString	Output
vBoolValidRecord	vBoolValidRecord	Output

LicenseHelper.mbot	JDEBOMChangeRequest.atmx	I/O
Global_ID	(Id number)	Input
Access_Code	Access_Code	Input
vValidationOutput	Clipboard	Output

### 3.2 Installation Hierarchy

- Download the bot from Bot Store
- Double click on <Bot Name>.msl and follow the installation instructions
  - For first time user, the “Bot Store” folder is created under <AA Directory>/My Tasks (on your local disk).
  - Installer creates the following folder structure with content under the <AA Directory>

Folder Structure	Description
<p>&lt;AA Application Path&gt;</p> <ul style="list-style-type: none"> <li>• My Tasks           <ul style="list-style-type: none"> <li>○ Bot Store               <ul style="list-style-type: none"> <li>▪ <b>JDEBranchPlantItemCreate (folder)</b> <ul style="list-style-type: none"> <li>• My Tasks                   <ul style="list-style-type: none"> <li>○ JDEItemCreate.atmx</li> </ul> </li> <li>• Error Folder                   <ul style="list-style-type: none"> <li>○ Logs (Folder)                       <ul style="list-style-type: none"> <li>▪ Error Logs Moth-Day-Year.txt</li> </ul> </li> <li>○ Snapshots (Folder)                       <ul style="list-style-type: none"> <li>▪ Error Snap Month-Day-Year.png</li> </ul> </li> </ul> </li> <li>• Input Folder</li> </ul> </li> </ul> </li> </ul> </li> </ul>	<p><b>&lt;AA Application Path&gt;</b> is the location where AA files are stored on your machine.</p> <p><b>My Tasks</b> is the default directory where Bot files are stored.</p> <p><b>Bot Store</b> contains the Bot Name Folder which the installer creates while installing your Bot.</p> <p><b>JDEBranchPlantItemCreate</b> is a folder that is created by the installer and contains files and folders needed for the bot execution.</p> <p><b>My Tasks</b> contains the JDEItemCreate.atmx file which contains the compilation of bots</p>

<ul style="list-style-type: none"> <li>○ <i>Branch Plant Item Create Form.xlsx</i></li> <li>○ <i>Item Create JDE Login.xlsx</i></li> <li>● <i>My Metabots</i> <ul style="list-style-type: none"> <li>○ <i>ItemCreateJDELogin.mbot</i></li> <li>○ <i>JDELogout.mbot</i></li> <li>○ <i>BranchPlantCheck.mbot</i></li> <li>○ <i>JDEItemCreateRequest.mbot</i></li> </ul> </li> </ul>	<p><i>used to perform the currency conversion and record updating.</i></p> <p><b>Error Folder</b> is where logs and snapshots of screens will be placed if something goes wrong with the bot during execution.</p> <p><b>Input Folder</b> is where the input files that the bot needs for execution of the use case is saved.</p> <ul style="list-style-type: none"> <li>● <b>Item Create JDE Login.xlsx</b> is where the JDE Link and folder paths are contained.</li> <li>● <b>Branch Plant Item Create Form.xlsx</b> is request form that needs to be filled out to use the bot</li> </ul> <p><b>My Metabots</b> folder contains the Developed Metabots needed for bot execution</p>
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### 3.3 Quick Start

#### 3.3.1 Setup

To setup the bot to run, you need to designate the required items in the excel file and set up the credentials for JD Edwards login. Where these required edits are to be made is outlined in the configuration section; 3.3.2

#### 3.3.2 Configuration

Create a locker named “JDE Login” with a user who has the role of locker\_admin. Create two credentials in the credentials tab named “JDE Username” and “JDE Password” with the username and password for JD Edwards, respectively. Similarly, create a locker named “Email Configuration” and create three credentials: “Host”, “Email”, and “Password”.

<i>Locker Name</i>	<i>Credentials Name</i>	<i>Attribute Name</i>	<i>Value</i>
<b>JDE Login</b>	<i>JDE Username</i>	<i>Username</i>	<i>Username for JD Edwards</i>
<b>JDE Login</b>	<i>JDE Password</i>	<i>Password</i>	<i>Password for JD Edwards</i>
<b>Email Configuration</b>	<i>Email Configuration</i>	<i>Host</i>	<i>example.com</i>
<b>Email Configuration</b>	<i>Email Configuration</i>	<i>Email</i>	<a href="mailto:example@gmail.com"><i>example@gmail.com</i></a>

<b>Email Configuration</b>	<i>Email Configuration</i>	<i>Password</i>	<i>password</i>
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- **INPUT VARIABLES:** Input Variables to be mentioned in this Table are to be entered into JDECurrencyBotInfo.xls for bot to run

<i>Variable Name</i>	<i>Type</i>	<i>Required</i>	<i>Purpose</i>	<i>Excel File</i>	<i>Example Input</i>
<b>vJDELink</b>	String	Yes	Link to JDE platform	Item Create JDE Login.xlsx	www.jde.com
<b>vEmailFolderPath</b>	String	Yes	System path for 1 <sup>st</sup> level file filtering folder	Item Create JDE Login.xlsx	C:/folder
<b>vFilteredFolderPath</b>	String	Yes	System path for 2 <sup>nd</sup> level file filtering folder	Item Create JDE Login.xlsx	C:/folder
<b>vArchiveFolderPath</b>	String	Yes	System path for 3 <sup>rd</sup> level file filtering folder	Item Create JDE Login.xlsx	C:/folder
<b>vIntItemNumber</b>	Integer	Yes	Item Number	Branch Plant Item Create Form.xlsx	5
<b>vStrItemDescription</b>	String	Yes	Item Description	Branch Plant Item Create Form.xlsx	2
<b>vStrStockingType</b>	String	Yes	Stocking Type	Branch Plant Item Create Form.xlsx	P
<b>vStrGLClass</b>	String	Yes	General Ledger Class	Branch Plant Item Create Form.xlsx	AD20
<b>vStrUOM</b>	String	Yes	Unit of Measure	Branch Plant Item Create Form.xlsx	EA
<b>vStrLineType</b>	String	Yes	Line Type	Branch Plant Item Create Form.xlsx	S
<b>vIntPlannerNumber</b>	Integer	No	Planner Number	Branch Plant Item Create Form.xlsx	23
<b>vIntBuyerNumber</b>	Integer	No	Buyer Number	Branch Plant Item Create Form.xlsx	15



<b>vStrLotProcessType</b>	String	No	Lot Process Type	Branch Plant Item Create Form.xlsx	2
<b>vIntShelfLifeDays</b>	Integer	No	Shelf Life Days	Branch Plant Item Create Form.xlsx	15
<b>vStrLocation</b>	String	No	Location	Branch Plant Item Create Form.xlsx	M30
<b>vStrBranchPlant</b>	String	Yes	Branch Plant	Branch Plant Item Create Form.xlsx	M30
<b>vStrRequesterName</b>	String	Yes	Requester Name	Branch Plant Item Create Form.xlsx	Jane Doe
<b>vStrRequesterEmail</b>	String	Yes	Requester Email	Branch Plant Item Create Form.xlsx	<a href="mailto:example@gmail.com">example@gmail.com</a>
<b>vStrRequestDate</b>	String	Yes	Request Date	Branch Plant Item Create Form.xlsx	09/07/2020

- Item Create JDE Login.xlsx
  - Contains the JDE Link that the bot is to be run on
  - Will impact other bots that use the ItemCreateJDELogin.mbot
  - Example of Item Create JDE Login.xlsx:



			Validation		
<b>vArchiveFolderPath</b>	String	Yes	Archive Folder Path	Item Create JDE Login.xlsx	C:/folder
<b>vBoolValidRecord</b>	String	Yes	Represents a valid record; may not be Boolean during fail	NA	False
<b>vEmailFolderPath</b>	String	Yes	Email Folder Path	Item Create JDE Login.xlsx	C:/Folder
<b>vFilteredFolderPath</b>	String	Yes	Filtered Folder Path	Item Create JDE Login.xlsx	C:/Folder
<b>vIntBuyerNumber</b>	Integer	No	Buyer Number	Branch Plant Item Create Form.xlsx	123
<b>vIntFormRowIterator</b>	Integer	Yes	Excel Form Iterator	NA	5
<b>vIntItemNumber</b>	Integer	Yes	Item Number	Branch Plant Item Create Form.xlsx	234
<b>vIntPlannerNumber</b>	Integer	No	Planner Number	Branch Plant Item Create Form.xlsx	123
<b>vIntShelfLifeDays</b>	Integer	No	Shelf Life Days	Branch Plant Item Create Form.xlsx	5
<b>vStrBranchPlant</b>	String	Yes	Branch Plant	Branch Plant Item Create Form.xlsx	M30
<b>vStrFailString</b>	String	Yes	String of missing items	NA	Stocking Type
<b>vStrGLClass</b>	String	Yes	General Ledger Class	Branch Plant Item Create Form.xlsx	AD20
<b>vStrItemDescription</b>	String	Yes	Item Description	Branch Plant Item Create Form.xlsx	Aluminum Wheel
<b>vStrLineType</b>	String	Yes	Line Type	Branch Plant Item Create Form.xlsx	S
<b>vStrLocation</b>	String	No	Location	Branch Plant Item Create Form.xlsx	M30



<b>vStrLotProcessType</b>	String	No	Lot Process Type	Branch Plant Item Create Form.xlsx	2
<b>vStrRequestDate</b>	String	Yes	Request Date	Branch Plant Item Create Form.xlsx	9/07/2020
<b>vStrRequesterEmail</b>	String	Yes	Requester Email	Branch Plant Item Create Form.xlsx	<a href="mailto:username@gmail.com">username@gmail.com</a>
<b>vStrRequesterName</b>	String	Yes	Requester Name	Branch Plant Item Create Form.xlsx	Jane Doe
<b>vStrRowStatusString</b>	String	Yes	Actions that happen on each line of the excel	NA	Item created in Item Master, Item added to Branch Plant
<b>vStrStockingType</b>	String	Yes	Stocking Type	Branch Plant Item Create Form.xlsx	P
<b>vStrUOM</b>	String	Yes	Unit of Measure	Branch Plant Item Create Form.xlsx	EA

#### ItemCreateJDELogin.mbot

Variable Name	Type	Required	Purpose	Excel File	Example Input
vArchiveFolderPath	String	Yes	Used for file filtering	Item Create JDE Login.xlsx	C:/folder
vEmailFolderPath	String	Yes	Used for file filtering	Item Create JDE Login.xlsx	C:/folder
vFilteredFolderPath	String	Yes	Used for file filtering	Item Create JDE Login.xlsx	C:/folder
vJDELink	String	Yes	Launching JDE	Item Create JDE Login.xlsx	C:/folder



**BranchPlant.mbot**

<i>Variable Name</i>	<i>Type</i>	<i>Required</i>	<i>Purpose</i>	<i>Example Input</i>
<i>vRecordsPopulated</i>	<i>String</i>	<i>Yes</i>	<i>Number of records populated post search</i>	<i>No records populated</i>
<i>vStrBranchPlant</i>	<i>String</i>	<i>Yes</i>	<i>Branch Plant to check</i>	<i>M30</i>
<i>vValidBranchPlant</i>	<i>Boolean</i>	<i>Yes</i>	<i>Boolean that decides if the branch plant is valid</i>	<i>True</i>

**JDEItemCreateRequest.mbot**

<i>Variable Name</i>	<i>Type</i>	<i>Required</i>	<i>Purpose</i>	<i>Example Input</i>
<b>vBoolValidRecord</b>	<b>String</b>	<b>Yes</b>	<b>Error handling</b>	<b>False</b>
<b>vIntBuyerNumber</b>	<b>Integer</b>	<b>No</b>	<b>Buyer Number</b>	<b>5</b>
<b>vIntItemNumber</b>	<b>Integer</b>	<b>Yes</b>	<b>Item Number</b>	<b>2</b>
<b>vIntNumErrors</b>	<b>Integer</b>	<b>Yes</b>	<b>Error handling</b>	<b>3</b>
<b>vIntPlannerNumber</b>	<b>Integer</b>	<b>No</b>	<b>Planner Number</b>	<b>13</b>
<b>vIntShelfLifeDays</b>	<b>Integer</b>	<b>No</b>	<b>Shelf Life Days</b>	<b>5</b>
<b>vRecordsPopulated</b>	<b>String</b>	<b>Yes</b>	<b>Number of records populated</b>	<b>No records found</b>
<b>vStrBranchPlant</b>	<b>String</b>	<b>Yes</b>	<b>Branch/Plant</b>	<b>M30</b>
<b>vStrDynamicsRecordsPopulated</b>	<b>String</b>	<b>Yes</b>	<b>Number of records populated</b>	<b>No records found</b>
<b>vStrGLClass</b>	<b>String</b>	<b>Yes</b>	<b>General Ledger Class</b>	<b>AD20</b>



<b>vStrItemDescription</b>	<b>String</b>	<b>Yes</b>	<b>Item Description</b>	<b>Example</b>
<b>vStrLineType</b>	<b>String</b>	<b>Yes</b>	<b>Line Type</b>	<b>S</b>
<b>vStrLocation</b>	<b>String</b>	<b>Yes</b>	<b>Location</b>	<b>M30</b>
<b>vStrLotProcessType</b>	<b>String</b>	<b>No</b>	<b>Lot Process Type</b>	<b>2</b>
<b>vStrRecordActionsString</b>	<b>String</b>	<b>Yes</b>	<b>String of actions performed</b>	<b>Item Created in Item Master, Item added to Branch Plant</b>
<b>vStrStockingType</b>	<b>String</b>	<b>Yes</b>	<b>Stocking type</b>	<b>P</b>
<b>vStrUOM</b>	<b>String</b>	<b>Yes</b>	<b>Unit of Measure</b>	<b>EA</b>

## 4. Reports

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*An email will be sent every time this bot is run. There are three types of emails:*

1. *Bot Success*
  - a. *Contains List of actions performed in JDE*
2. *Required Items Missing*
  - a. *Contains a list of the missing items*
3. *Invalid Data*
  - a. *Contains the piece of invalid data*

## 5. Logs

*In case of Errors, Error Logs and Screenshots are generated within Error Folder.*

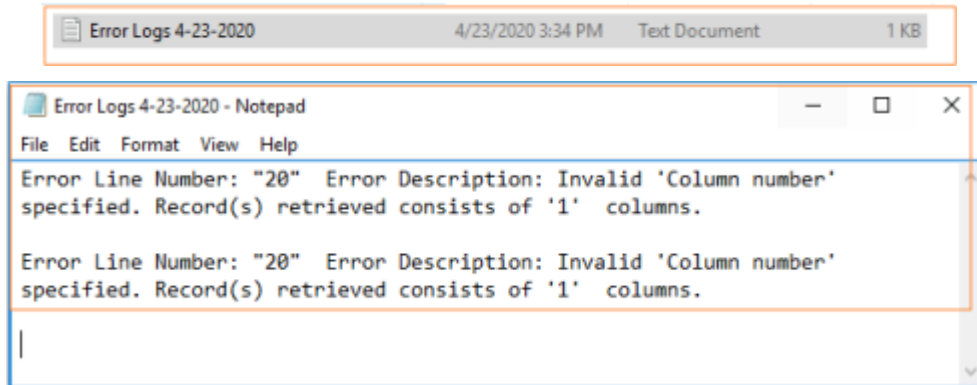
*My Tasks*

- *Bot Store*
  - *Bot Name*
    - *Error Folder*
      - *Logs (Folder)*
        - *Error Logs Month-Day-Year.txt*
      - *Snapshots (Folder)*
        - *Error Snap Month-Day-Year HourMinSec.png*

*Error Logs will contain the below information—*

- *Task Name*
- *Error Line Number*
- *Error Description*

- **Generated Timestamp Example of Log File:**



- **Example of Screenshot Generated Error File**



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## 6. Troubleshooting & Support

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### 6.1 Support

For support:

- Email Whitelight Group at [WLGsupport@whitelightgrp.com](mailto:WLGsupport@whitelightgrp.com)
- Ticket number will be emailed to you within 20 minutes
- Support hours: 8am – 5pm CST; Monday – Friday
- Subject line content: Automation Anywhere – Currency Conversion Rate Issue

### 6.2 FAQs

#### **How often should I run this bot?**

This bot can be run as needed.

#### **Is this an attended or unattended bot?**

This is an unattended bot, meaning no person must physically interact with the bot while it is running.

#### **How does the email/file management work?**

The bot will automatically download each unread email's attachments into the email folder. It will then check if the current email's subject line contains "Branch Plant Item Request." If it does then the file will be copied to the filtered folder and then deleted from the email folder. If it does not, then it will be deleted. At the end of the bot, all files in the filtered folder path are copied over to the archive folder path and deleted from the filtered folder.

#### **What changes do I have to make to the bot to ensure it will work on my JDE system?**

None, the bot should be able to run with default settings.

#### **What version of JDE do I have to be on for this bot to work in my environments?**

9.1

#### **What version do I have to have for AAE for it to work?**

11.3 or higher

#### **Do I have to have another user license for JDE to login and run the bot?**

Yes, it is required to have a separate set of credentials in JDE for the bot to run. This is to ensure proper activity tracking of changes in the JDE platform.

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## **What is the process of downloading and adding this bot to my Control Room?**

See 3.3.2 and 3.2.

### **How do I download and install a bot or Digital Worker from Bot Store?**

Browse Bot Store for products. Once you find a product that interests you, click on the “Get Bot” or “Start Free Trial” button to begin the download process.

For Enterprise V11, complete steps are listed below:

1. Download the product, once download of .MSI is complete
2. Right-click on the .MSI file and execute as an Administrator.
3. On the “Welcome to Installation” wizard, click Next to continue.
4. Read and click “I agree to the terms” in the license agreement radio button to accept the agreement.
5. Get/Copy the License key from Bot Store Downloads page or order confirmation email into License Key, click Next to continue.
6. Click Install to begin the installation.
7. Click Finish to complete the installation.

### **How can I buy products on Bot Store?**

Many products have self checkout capabilities, look for the blue “Buy Now” button. For all other products, contact your Automation Anywhere Account Manager or you can email Automation Anywhere at: [botstore@automationanywhere.com](mailto:botstore@automationanywhere.com)

### **I am interested in purchasing a product, what are the system requirements?**

**For Enterprise V11** you will need to have version 11.3.3 at minimum to run paid bots and Digital Workers.

### **Do paid listings have a free trial?**

Yes, paid listings come with a 30-Day Free Trial. Your free trial Access Code will expire 30 days after the download.

### **What security verifications were completed for products listed on Bot Store?**

All products on Bot Store are verified at Level 1, malware scan. For details about the 4 progressive levels or security designation, please review our [Bot Security Program](#).

### **I can't run the MSI installer for a bot or Digital Worker I downloaded, what can I do?**

**For Enterprise V11** To run an Automation Anywhere Bot Store MSI installer, the Windows user must have Administrator privileges to execute the installer on the device. Please contact your company's IT

Support Desk or Center of Excellence to check the policy on executing installer files if you do not have the required permissions. Or you can email us at [botstore@automationanywhere.com](mailto:botstore@automationanywhere.com) and we can send a Zip file.

### **I don't see the files after successfully running the .MSI. What should I do?**

First, check if the user has Administrator privileges. Once confirmed, you may try again by:

1. Uninstall the bot by going to "Add/Remove Programs"
2. Go to Windows > type CMD
3. Right-click CMD and click on "Run as Administrator"
4. Navigate to the path where the .MSI is located and execute it

Now it should work and display all the files correctly.

### **I see terms such as License Key and an Access Code, what is the difference?**

The License Key is used during the installation process with the MSI installer. The Access Code grants permission to run the product for a defined period of time. You will receive one Access Code for the 30-Day Free Trial and a separate Access Code with the purchase of an annual subscription. Both codes are available to you on your ["My Downloads"](#) page.

### **How and where do I input the Access Code I received?**

#### **For Enterprise V11**

When you download a 30-Day Free Trial or make a purchase, you will need to input the Access Code into each of the Task Files that shipped with your bot or Digital Worker. For more detailed instructions, visit [Inputting Your Access Code](#).

### **How do I request ongoing support for my paid product?**

Please contact the vendor for support questions. The vendor contact details can be found on the product detail page or the vendor profile page in Bot Store. Vendor support is available with your purchase of your product.

## Appendix A: Record of Changes

*Instructions: Provide information on the version number, the date of the version, the author/owner of the version, and a brief description of the reason for creating the revised version.*

No.	Version Number	Date of Change	Author	Notes
<i>1</i>	<i>1</i>	<i>08/19/2020</i>	<i>Hayden Schultz</i>	<i>Document Creation</i>



## Appendix B: Acronyms

*Instructions: Provide a list of acronyms and relative description used within the document.  
Sequence should be alphabetical*

No.	Acronym	Description

## Appendix C: References

*Instructions: Summarize the relationship of this document to other relevant references. Provide information for all documents/links used to arrive at and/or referenced within this document.*

*Example:*

<b>No.</b>	<b>Topic</b>	<b>Reference Link</b>
1	How to Create a Credential in Credential Vault?	Click <a href="#">here</a>