

Q&A Session for Best Practices for the Management of Powered Industrial Trucks

Date: Thursday, September 29, 2016

Q: What is your opinion on the on-line training videos out there?

A: you can get some good information from online. But it is not "company specific". It would be like trying to learn the operation of a specific manufacturer's brewhouse by reading "Joy of Brewing".

Q: How do you handle misconduct?

A: You need to have a written disciplinary action policy. Document the problem observed and the correction and coaching provided.

Q: On the pre use inspection, should a new sheet be filled out every morning, or every time a new operator is driving? Use of forklift is pretty infrequent at our current facility (3 or 4 hours per day, max)

A: If there is one shift per day, it needs to be filled out before that shift. If there are multiple shift, it needs to be filled out before each shift.

Q: How important is the correct size battery for the lift truck? Is it an industry standard to have different connectors so this doesn't happen?

A: Batteries are designed to work on a specific forklift. Just as you wouldn't use the battery for a Prius in a Dodge Ram, the forklift battery has to provide the right kind of power for your forklifts design. This based on things like amp/ hours, voltage, etc. On the other hand, it does not have to be OEM and come from the same factory that built your forklift.

I recommend finding the best 2 forklift mechanics in your area and have them quote quality replacement parts.