



November 3, 2020

RE: Carbon Controls COVID-19 Response

To: Carbon Controls Clients and Customers

Canadians have been working extremely hard during the Global COVID-19 Pandemic to continue to provide essential services and equipment to all the operating facilities in our Cities, Towns and Communities all while trying to physical distance and reduce the spread of the virus. By our hard work our economy was slowing starting to re-open under continued health guidelines. Carbon Controls wanted to keep our customers informed of our continued operations and on how Carbon Controls is responding to the dynamic situation.

Carbon Controls Senior management are continuously monitoring the pandemic situation around COVID-19. The health and safety of our employees, customers and partners remains a top priority and we are working hard to assess and mitigate any risks. We are following the advice from the Canadian and Alberta Governments as well as the local health authorities to take measures to contain the spread of the virus.

- We continue to make appropriate work arrangements for our staff and customers.
- Around the office and factory shop-floor we have continued regular sanitization of all contact points such as door handles, handrails, kitchen areas, office and factory shop-floor equipment, as well as reminding all employees of the importance of thorough and frequent hand-washing.
- All employees are keeping tight cohorts and sufficient distancing and applying the tools recommended by the Government health authorities.

Our facility is open and fully operational as we continue to supply essential products and services that support critical industries, utilities, transport, energy and infrastructure.

Through this time, most of our workforce have been able to come to work as usual and we have no atypical shortages of manufactured products that are affecting deliveries or production. However, the situation is changing daily, therefore, we will continue to send further announcements regarding our ability and our suppliers abilities to build and ship products to all our customers.

We would like to reassure you that we are working exceptionally hard to navigate this difficult and challenging time to continue to provide all our customer support that you have come to expect from Carbon Controls Ltd. We very much value your efforts and continued support in this matter and strive to keep you informed as much as possible, we wish your families and employees to remain healthy and safe as we continue to slow the spread of COVID-19 and bring back some normality to our daily lives.

Sincerely,

Carbon Controls Ltd.
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