



Why DURABUILT

When someone comes to you, they are looking to bring their space to its fullest potential. It's our mission to provide a positive experience as our team has a vested interest in making you look great – because our success is shared.



We deliver an elevated level of service because our people are passionate and connected to technology to get you answers – not to mention our simply superior products.



Elevated SERVICE LEVEL

We support you every step of the way.... experienced and attentive Territory Sales Manager and Account Team Reps are here to help you drive up sales. Call us or send an email to accountteam@durabuiltwindows.com and a tracking number for your Case request is opened – we're on it! .

Connected TECHNOLOGY



Your all-in-one Selling Solution

This effective, end-to-end sales tool is specifically designed to increase sales while making your life easier.

CONNECT YOU

Your direct connection to straightforward service solutions. Instant access to Durabuilt customer experience experts.

Simply email service request to connectyou@Durabuiltwindows.com and your Case will be opened and a tracking number is returned to you.



All info in one place with instant access so we can provide first-call resolution and solutions.



Proactive communication – auto emails keep you informed

- 72 & 24 hour shipping notifications
- Account Team and Connect You Cases
- Completion auto-notifications

DURABUILT trucking fleet w/ regular truck runs

- Virtually 100% on-time and Complete – lead times in CX
- Driver and helper on board for Job Site delivery



Simply SUPERIOR PRODUCTS

We design products with your needs in mind and are easy to understand and to engage your customer. All are fully tested to perform, and we offer a generous selection of fashion – benefits that will definitely appeal to your customers.

In addition to our truly innovative all-new Alpha and Omega offering, we have an extensive offering of Thermo-Tru Entryway and Swing Patio doors – and our stocking program Econo-Star stocking windows and Attic-Seal for instant sales.



THERMA TRU DOORS

Econo-Star
Slider & Picture Windows



Attic-Seal



Platinum member

all about you.

Corporate Head Office | Edmonton Design Gallery

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Garry Grewal – Territory Sales Manager N. AB | M: 780-504-4676
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Calgary Design Gallery

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Roland Sacroug – Branch Manager | M: 403-462-9443

email rolands@durabuiltwindows.com

Lethbridge Design Gallery

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P: 403-320-8201 | F: 403-320-8324 | TF: 888-320-8201

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email rolands@durabuiltwindows.com

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Saskatoon Design Gallery

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email daniels@durabuiltwindows.com
email danh@durabuiltwindows.com

Winnipeg Design Gallery

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Kevin Morrill – Territory Sales Manager MB | M: 204-803-1747

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