

TECHNICAL SERVICE BULLETIN

Coverplate Bolts G20 Series Transfer Pumps

SUBJECT

Due to a supplier quality issue, GPI received a limited number of fasteners that did not meet strength specifications. These fasteners have the potential to break under normal operating conditions.

MODELS AFFECTED

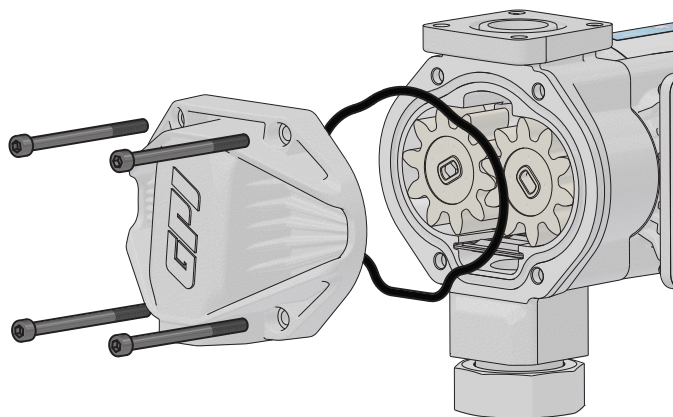
All G20 series transfer pumps manufactured within the following date range.

February 23, 2022 to April 18, 2022

Item #	Model
162000-01	G20-012PO
162000-02	G20-012MD
162000-03	G20-012AD
162000-04	G20-012PX

RECOMMENDED TOOLS AND SUPPLIES

Safety Glasses
Nitrile Gloves
Absorbent Cloth
5mm Hex Bit Socket
Torque Wrench set at 95 to 105 in-lbs
Locking Pliers



REMEDY

GPI recommends replacement of the four cover-plate bolts on all pumps manufactured within the specified date range.

REMEDY OPTIONS

Repair on site:

-Contact GPI and request G20 Bolt Repair Kit 162520-01. GPI will provide the repair kit and instructions to customers at no charge.

-Instructions on reverse-

Repair by Factory:

-Contact GPI and request a Return Material Authorization (RMA) to return the pump to the factory for repair. GPI will provide shipping arrangements for return of the pump to the factory. GPI will repair and return the pump to the customer at no charge.

DANGER

Always disconnect power before repairing or servicing.

Never apply electrical power to the system when any of the cover-plates are removed.

WARNING

Smoking, open flames, fires, and open ignition sources are prohibited in the vicinity of this product.



WARNING

Avoid prolonged skin contact with petroleum fuels use protective goggles, gloves and aprons in case of splashing or spills. Change saturated clothing and wash skin promptly with soap and water

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INSTALLATION STEPS

1. Remove the four coverplate bolts. After removal of coverplate it may be necessary to use locking pliers to grip and unthread broken bolts. Use caution to prevent any damage to the machined surface of the pump housing.
2. Examine the o-ring and replace if necessary.
3. Reinstall the coverplate. Using an "X" pattern, torque bolts to 95-105 in-lbs.

4X M6-1.0 x 80mm
Torque to
95 to 105 in-lbs

Replace if needed

