



## **La Ronge Minor Hockey Conflict Resolution Process:**

**Step One:** Adhere to the La Ronge Minor Hockey “24-Hour Rule”\*.

**Step Two:** Attempt to resolve the issue at the team level. If no resolution, proceed to:

**Step Three:** Put concerns in writing and approach a LRMH board member where the VP will become involved.

**Step Four:** Vice President will assist in addressing the concerns (Meeting with the coaching/manager staff, parent etc..) to discuss issues.

If no resolution, proceed to:

**Step Five:** Formal complaint to be dealt with at monthly La Ronge Minor Hockey Board Meeting

**Step Six:** Resolution.

\*La Ronge Minor Hockey “24-Hour Rule” – If any person involved directly or indirectly with La Ronge Minor Hockey determines that concerns, events, methodologies, or conduct are required to be brought forward for attention, that person is to wait 24 hours after the event prior to initiating written or personal contact regarding the concern. This “24-Hour Rule” allows for emotions to be set aside, placing the event in perspective, and enabling an opportunity for an objective evaluation and approach.

If problems cannot be resolved at a team level, written or personal correspondence should be provided to the La Ronge Minor Hockey Board, where the Vice President will assist in addressing the concerns. If no resolution is found the issue will be brought formally to the LRMH monthly board meeting for resolution.

Any breach of La Ronge Minor Hockey’s Codes of Conduct, abusive language, violent conduct, disrespect of coaches, officials or peers will not be tolerated. Team officials will handle such problems with the players/parents directly, but if the problem continues, a meeting with the player/parents, team officials and Association representatives may take place. It is the intention of the La Ronge Minor Hockey Board to find amicable resolutions to all problems that may arise.

La Ronge Minor Hockey Association - Updated (August 2014)

