

SUDBURY SUBSIDIZED TRANSPORTATION ~ SUMMER 2021

SUDBURY SUBSIDIZED TRANSPORTATION ~ SUMMER 2021 (v.2)

Service	Sudbury Connection Van	MWRTA Dial-a-Ride = MWRide	Go Sudbury! Uber	Go Sudbury! Taxi
Service Summary	<ul style="list-style-type: none"> • Door to door rides • Weekdays, 9:15 AM to 2:30 PM • Wheelchair accessible 	<ul style="list-style-type: none"> • Door to door rides • T & TH 4:00 PM to 6:30 PM • Wheelchair accessible • MWRTA is MetroWest Regional Transit Authority 	<ul style="list-style-type: none"> • Door to door rides • 7 days/week, 24 hrs/day • Not wheelchair accessible 	<p>Door to door rides</p> <p><u>JFK Transportation</u> 7 days/week Wheelchair accessible vehicles during limited hours on weekdays</p> <p><u>Tommy's Taxi</u> 7 days/week Not wheelchair accessible</p>
Where do rides go?	<ul style="list-style-type: none"> • MWF local & 4 nearby towns: Concord, Wayland, Framingham, Marlborough • T & Th local only 	Local, Marlborough, Wayland, Framingham, Natick, Southborough, Ashland, Hopkinton, Holliston	Local, all neighboring towns, and within 25-mile radius for different fares, excluding Logan Airport	<ul style="list-style-type: none"> • Any location within 25-mile radius limit, excluding Logan Airport • Begin or end in Sudbury
How much is the fare?	<ul style="list-style-type: none"> • \$ 1 in town, one-way ride • \$ 2 out of town, one-way ride • Personal Care Assistant (PCA) free 	<ul style="list-style-type: none"> • \$ 2 out of town, one-way ride • Personal Care Assistant (PCA) free • No cash: set up account with MWRTA (<i>see Other Notes, below</i>) 	<ul style="list-style-type: none"> • \$ 1 within Sudbury • \$ 2 to/from neighboring towns • \$ 10 to/from location up to 25 miles outside Sudbury 	<ul style="list-style-type: none"> • No charge. FREE • Note that taxi program is strictly dedicated to medical appointments
What purposes for rides?	<ul style="list-style-type: none"> • Medical/dental appointments • Grocery shopping • Pharmacy • Errands (only Tuesday & Thursday) 	<ul style="list-style-type: none"> • Medical/dental appointments • Grocery shopping • Pharmacy & errands • Social/community events 	<ul style="list-style-type: none"> • Non-urgent healthcare appointments • Work • Shopping • Get to community resources 	<p>Only for</p> <ul style="list-style-type: none"> • Non-urgent healthcare appointments • COVID vaccination appointments
Who is eligible?	<ul style="list-style-type: none"> • Sudbury resident • 60+ years • 18+ with disability verified by doctor's note 	<ul style="list-style-type: none"> • Sudbury resident • 60+ years • 18+ with disability verified by doctor's note 	<ul style="list-style-type: none"> • 50 years + • 18+ with disability that limits driving • Active military or veteran • Financial need • Essential worker needing ride 	<ul style="list-style-type: none"> • 50 years + • 18+ with disability that limits driving • Active military or veteran • Financial need • Essential worker needing ride

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When are rides available?	<ul style="list-style-type: none"> • Weekdays • Earliest pick up is 9:15 AM • Latest pick up is 2:30 PM 	<ul style="list-style-type: none"> • Tuesday and Thursday only • Earliest pick up is 4:00 PM • Latest pick up is 6:30 PM 	<ul style="list-style-type: none"> • 24 hours/day, 7 days/week • There may be times when there are few drivers available. 	<p><u>JFK Mon-Fri</u> Standard vehicle 5:30 AM – 8:00 PM WAV 5:30 AM to 7:00 AM, 9:30 AM to 1:30 PM, 4:00 PM to 8:00 PM</p> <p><u>JFK Sat & Sun</u> 6:00 AM to 8:00 PM, including WAV</p> <p><u>Tommy’s Sun-Thu</u> 5:00 AM to 1:00 AM</p> <p><u>Tommy’s Fri & Sat</u> 5:00 AM to 2:00 AM</p>
How do I register?	Applications at Senior Center 978 639-3268 or MWRTA 508 820-4650	Applications at Senior Center 978 639-3268 or MWRTA 508 820-4650	Online form at link or contact Senior Center	Online form at link or contact Senior Center
How do I order a ride?	<ul style="list-style-type: none"> • Call MWRTA Reservation Ctr • 508 820-4650 • M-F 8:00 AM to 4:00 PM • At least 2 business days in advance; up to 2 weeks ahead 	<ul style="list-style-type: none"> • Call MWRTA Reservation Ctr • 508 820-4650 • M-F 8:00 AM to 4:00 PM • At least 2 business days in advance; up to 2 weeks ahead 	<ul style="list-style-type: none"> • Have personal Uber acct on your <u>smartphone</u> • Download Go Sudbury! Uber app • Use app to order ride for trip needed soon or in advance • Fare charged to your associated credit card 	<ul style="list-style-type: none"> • Call CrossTown Connect Dispatch • 978 844-6809 • M-F 8:30 AM to 4:00 PM • At least 24 hours in advance • Will get reminder call night before ride • Dispatch closed on major holidays
Who can help with questions?	Ana Cristina, Senior Ctr 978 639-3268 M-F 9:00 AM to 4:00 PM oliveiraa@sudbury.ma.us	Ana Cristina, Senior Ctr 978 639-3268 M-F 9:00 AM to 4:00 PM oliveiraa@sudbury.ma.us	Ana Cristina, Senior Ctr 978 639-3268 M-F 9:00 AM to 4:00 PM oliveiraa@sudbury.ma.us Adam Duchesneau 978-639-3398 M-F 8:30 AM to 4:00 PM DuchesneauA@sudbury.ma.us	Ana Cristina, Senior Ctr 978 639-3268 M-F 9:00 AM to 4:00 PM oliveiraa@sudbury.ma.us Adam Duchesneau 978-639-3398 M-F 8:30 AM to 4:00 PM DuchesneauA@sudbury.ma.us
Other notes	First come first served, except medical appointment prioritized; may bump other arranged rides	To set up fare account call MWRTA, 508 820-4650. Mail check or use credit card on phone or online.	Support for getting smartphone app and using it available. Contact Ana Cristina.	