



The Town of Sudbury, Massachusetts  
Town Manager's Weekly EMAIL – August 19, 2005

*Town staff and committees are constantly working to improve the quality of life in Sudbury. The objective of this weekly email is to share information with our staff and committee members about the many programs and efforts that are underway.*

### Heartsafe Community Designation Obtained

The Board of Selectmen was presented with the Heartsafe Community Designation by the Metropolitan Boston Emergency Medical Services Council on Tuesday night. This designation is in recognition of all the steps Sudbury has taken to protect the lives of cardiac victims. **Fire Chief Ken MacLean** described many of these steps to the Board, which include putting defibrillators on all fire apparatus and police vehicles. The Town obtained many of these defibrillators in the past two years, with the support of grants. Quick response coupled with proper training and equipment can save lives in cardiac emergencies, and Sudbury public safety departments are committed to providing Sudbury residents with this vital service.



### New Communication Devices Get First Trial Use

On Friday, August 12, the Town gave a first trial use to two new public safety communications efforts we have been working on.

First, we used the new *Reverse 911 program* to phone more than 400 residents and businesses on and adjacent to Water Row to advise them that the road would be paved in the following week, and thus closed to all except residents. *Reverse 911* is a program that delivers a pre-recorded message to phones in all or selected (based on geo-zones) parts of the Town, leaving a message if an answering machine picks up the call. The Town will be using this program whenever we determine that a high priority message needs to be sent out to many phones at one time. We will be conducting a town-wide test later this Fall. We urge everyone to become aware of this system, and if you have caller ID and it says "Town of Sudbury" as the caller, be aware there is important information the Town is trying to get to you. The Town obtained this system through a Homeland Security grant and we are finalizing training and protocols on it now. Secondly, we used the newly delivered electronic sign boards (see picture) to advise motorists on Route 20 of the planned paving project. The DPW's FY06 budget contained funds to obtain two electronic signboards. While both of these new communications systems were obtained primarily because of their potential use during emergency situations, we will be using them in high priority but non-emergency situations as well.



**Homeland Security Initiatives** Assistant Town Manager **Wayne Walker** has worked with the Sudbury Fire Department to put together a new

training program for key Sudbury personnel. In recent months a large number of initiatives affecting local governments in Massachusetts and throughout the nation have been created by presidential directives in response to homeland security issues, and Town staff is working to comply with all of them as quickly as we can. Homeland Security Presidential Directive 5 mandates the creation of a new system to be known as the National Incident Management System (NIMS) designed to “enhance the management of domestic incidents by establishing a single, comprehensive system for incident management....” In Sudbury, this will require that certain department heads and departmental personnel receive NIMS training (approximately 6-8 hours each) and secure NIMS certification through a written examination. The training is being conducted by **Lieutenant Tim Choate** of the Sudbury Fire Department. Those employees required to be NIMS trained and certified have been notified.



**We're in the Flynn Building Now** Did you know the offices of the Board of Selectmen, Town Manager, Assistant Town Manager/Personnel Director, Town Counsel and Historic Districts Commission moved from the Loring Parsonage to the Flynn Building this summer? Thanks to incredible multi-year efforts by **Jim Kelly, Art Richard, Wayne Walker and our Permanent Building Committee**, the Town was finally able to install an elevator in the Flynn Building (very tricky in this 100+ year old building) and make the bathrooms and front entrance handicap accessible. Now the Town's general administrative offices are in one building (except the Town Clerk's office, which is still in Town Hall), and the Town can have public meetings in the Flynn Building's two conference rooms. The Sudbury Foundation, which had occupied part of the Flynn Building's 2<sup>nd</sup> floor, moved to the Parsonage. Stop by and see our new offices when you get the chance, and if you want your committee to meet in the Flynn, call Mary Daniels, Selectmen's office, ext 381. Getting the Flynn Building ADA compliant, and centralizing staff in one building, has been a goal of mine and the Board for several years, and we faced a number of obstacles (design, financial, physical) getting to this point. Jim, Art, Wayne et al – thank you again for making this happen. Well done.

#### What's New on the Web



Check out the Town's website for two wonderful items of a historical nature, courtesy of **Town Historian Curt Garfield** and **Technology Director Mark Thompson**. An online historic tour of Sudbury is featured, complete with pictures, a map and directions, as well as chapters from Curt's book *Sudbury, 1890-1989, 100 Years in the Life of a Town*. I have my own copy of this book, but for those who don't – check it out at [www.town.sudbury.ma.us](http://www.town.sudbury.ma.us)

#### Feedback on Weekly E-Mail



Thank you for all the feedback and suggestions you have been sending. We are looking into putting the email on the Town's website, and also creating a listserv for those who are not a part of the Town staff/committee team, but would like to be added to the distribution. Hope everyone is having a great summer.

*My thanks to staff and volunteers who work hard to make good things happen. You make Sudbury great!*

*Maureen Valente, Town Manager*

