

Lex⇒Connect Program Guidelines

Who is eligible?

The program is open to Lexington residents age 60 years and older, or residents under the age of 60 with a disability. **Passengers must be able to get to and from the taxi and navigate their trip independently.** Minimal assistance will be provided.

How do I show proof of eligibility?

First-time participants fill out an application **in - person** with the Human Services Department located at the Community Center, 39 Marrett Road.

How do I buy vouchers?

Your first vouchers may be bought at your eligibility screening. Subsequent vouchers can be purchased via mail, or bought in person at the Community Center. If ordering via mail, note how many of each color voucher you would like.

- Vouchers are based on availability.
- We can only accept cash, or checks made payable to the Town of Lexington.
- Each participant is limited to purchasing 12 one-way vouchers per month of any color.

How much does it cost?

Vouchers are sold individually.

- A ONE-WAY trip within Lexington requires 1 gold voucher (\$3)
- A ONE-WAY trip to adjacent towns requires 2 purple vouchers (\$10).
- A ONE-WAY trip to area towns requires 3 purple vouchers (\$15).

Two passengers going to/from the same destination will be charged one fare each way. Any additional passengers must use their own voucher(s). Tip is not included. For good service, a tip of \$1-3 is customary.

Where can I go?

Lex-Connect has a limited service area. A one-way, pre-paid voucher will bring you to the destinations listed below.

- **Within Lexington** (1 gold voucher)
- **Adjacent Towns** (2 purple vouchers):
Arlington, Bedford, Belmont, Burlington, Lincoln, Waltham, Winchester, and Woburn
- **Area Towns** (3 purple vouchers):
Cambridge, Concord, Medford, Newton, Somerville, Watertown, Wayland, and Weston

When can I use my vouchers?

Monday - Friday: 9:00AM until 5:00PM
Saturday/Sunday: 8:00AM until 8:00PM

Help us provide you with better service by travelling between 9:00AM and 2:00PM.

How is service provided?

Call Checker Cab of Woburn at (781) 935-1121 the day before your trip to an eligible destination. Be sure to let the dispatcher know that you will be paying with Lex-Connect vouchers. For your return trip, call Checker Cab when you are ready to be picked up. To cancel a ride, call no less than 1 hour before your scheduled pick-up time. Pay the driver for your trip with your pre-purchased vouchers.

Who provides the service?

Service is solely provided by:
Checker Cab of Woburn, Inc.
289R Salem Street
Woburn, MA 01801

**Checker Cab Reservation #
781-935-1121**