

Security is our top priority

Our customer focused culture ensures that security is a top priority. We are open and transparent with our security program so you can feel safe using our products and services.

CircleHD Security Features

Channel level permission

Control who can upload and who can access videos from individual channels.

User Management

User management enables admins to control user access and on-board and offboard users to your site

Permission Control

Ensuring that users have access to just the features they need.

Auditing

Every change is logged and audited, to provide you a trail and peace of mind when things change.

IP Restriction

IP restriction settings are used to limit or give access to which IPs can access your Portal

Download control

Control which videos can be downloaded and not

Two factor authentication

Two Factor Authentication, is an extra layer of security that requires not only a password and username but also something that the user has on them.

SAML2 based SSO

CircleHD Security Whitepaper

Our new integrations with SAML providers OneLogin, Auth0, and Okta are the best way to deliver seamless, auditable, and secure identity management for all your CircleHD users

SCIM for user profile control

CircleHD supports SCIM protocol that reduces the cost and complexity of user management through a standardized service.

Whitelisting for Video embedding

You can control which domains are allowed to embed videos from CircleHD portal

No IE 9

We only support modern browsers (IE 10 and up)

SSL

Starting Feb 1, 2018, TLS 1.1 encryption protocol is disabled.

Information Security at CircleHD

Secure Data Centers

CircleHD is hosted on ISO 27001, PCIDSS Level1 and SOC 1 & 2 certified data centers at AWS.

Driven by policies

Have clearly defined information security policies, standards or procedures.

• Defined Change Management Plan

Operational change management brings discipline and quality control to CircleHD.

• Secure Development Lifecycle (SDL)

SDL ensures that all software are adequately documented and tested before it is used in conjunction with critical and/or sensitive information.

Security policies & best practices

- Server/OS Hardening
- Port Lock down
- SSL/TLS for data in motion.
- AES 256 data at rest
- Least privilege
- Database Row level audits
- Annual Penetration Testing