CircleHD Security Whitepaper

CircleHD

Security is our top priority

Our customer focused culture ensures that security is a top priority. We are open and transparent with our security program so you can feel safe using our products and services.

CircleHD Security Features

- **Channel level permission**
  Control who can upload and who can access videos from individual channels.

- **User Management**
  User management enables admins to control user access and on-board and off-board users to your site

- **Permission Control**
  Ensuring that users have access to just the features they need.

- **Auditing**
  Every change is logged and audited, to provide you a trail and peace of mind when things change.

- **IP Restriction**
  IP restriction settings are used to limit or give access to which IPs can access your Portal

- **Download control**
  Control which videos can be downloaded and not

- **Two factor authentication**
  Two Factor Authentication, is an extra layer of security that requires not only a password and username but also something that the user has on them.

- **SAML2 based SSO**

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Our new integrations with SAML providers OneLogin, Auth0, and Okta are the best way to deliver seamless, auditable, and secure identity management for all your CircleHD users.

- **SCIM for user profile control**
  CircleHD supports SCIM protocol that reduces the cost and complexity of user management through a standardized service.

- **Whitelisting for Video embedding**
  You can control which domains are allowed to embed videos from CircleHD portal.

- **No IE 9**
  We only support modern browsers (IE 10 and up)

- **SSL**
  Starting Feb 1, 2018, TLS 1.1 encryption protocol is disabled.

**Information Security at CircleHD**

- **Secure Data Centers**
  CircleHD is hosted on ISO 27001, PCIDSS Level1 and SOC 1 & 2 certified data centers at AWS.

- **Driven by policies**
  Have clearly defined information security policies, standards or procedures.

- **Defined Change Management Plan**
  Operational change management brings discipline and quality control to CircleHD.

- **Secure Development Lifecycle (SDL)**
  SDL ensures that all software are adequately documented and tested before it is used in conjunction with critical and/or sensitive information.

- **Security policies & best practices**
  - Server/OS Hardening
  - Port Lock down
  - SSL/TLS for data in motion
  - AES 256 data at rest
  - Least privilege
  - Database Row level audits
  - Annual Penetration Testing

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