

Downloading Product Apps on the ClassView Platform

This document provides information regarding the options for downloading apps, some associated limitations and process steps. Products covered under the scope of this document include iLit 90, iLit 45, iLit ELL, iLit 20, Words Their Way and myPerspectives ELD Companion.

Downloading Apps

There are two options for downloading your apps which include the official device app stores or Pearson's Enterprise App Store. The device app stores are the recommended source for downloading the apps. In most cases, your IT department will be involved with downloading from the device app store because the apps may be pushed to all devices using a Mobile Device Management (MDM) tool and/or an ID may be required. The device app stores include the following:

- Apple App Store – for devices like iPads that use the IOS operating system
- Chrome Web Store – for Chromebooks that use Chrome operating system
- Google Play – for devices that use Android operating system
- Windows Store – for devices like Surface tablets that use Windows operating system

The Enterprise App Store is primarily intended for development activities or for use within an organization or enterprise. The Enterprise App Store is managed by Pearson and is found by going to pearsonappstore.com. We will first provide additional information about the device app stores and then will follow up with additional information about Pearson's Enterprise App Store.

Device App Stores

The recommended option for downloading the apps is to go directly to the official app store for each of the devices.

1. IOS (iPad or similar)
 - a. On the device, open the App Store app and then search for "iLit", "myELD" or "WTW", lowercase is acceptable
 - b. An Apple ID is required to login to the account on the device before being allowed to complete the download.
 - c. Press "GET" and then "INSTALL"
2. Chromium (Chromebook)
 - a. On the device, open the Web Store app, select Apps and then search for "iLit", "myELD" or "WTW", lowercase is acceptable
 - b. Press "+ ADD TO CHROME"
3. Android (Samsung Galaxy Tablet or similar)
 - a. On the device, go to the Play Store and search for "iLit", "myELD" or "WTW", lowercase is acceptable
 - b. A Google ID is required to login to the account on the device before being allowed to complete the download.
4. Windows (Windows Surface Tablet or similar)
 - a. On the device, go to Store and search for "iLit", "myELD" or "WTW", lowercase is acceptable

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- b. A Microsoft ID is required to login to the account on the device before being allowed to complete the download.
- c. Press "INSTALL"

Enterprise App Store

Pearson has provided access to the apps in the Enterprise app store to accommodate some customers that don't have an enterprise-wide deployment solution. Enterprise apps have full functionality but may have special downloading processes or administrative requirements that are different from the device app stores.

When downloading Enterprise apps to a device it is referred to as "sideloading." Sideloading is a term similar to "upload" and "download", but references the process of transferring data between two local devices, in particular between a computer and a mobile device. Sideloading typically means installing an application package that is downloaded from websites other than the official device app stores.

The following is a summary of the key notes for each of the supported devices. For more information on side-loading instructions, reference the Sideloading Support document at Docs pearsonappstore.com/#docs

1. IOS Apps
 - a. There is an annual certificate that expires which then requires apps to be deleted and downloaded again.
 - b. The certificate expiration for the 2017 – 2018 school year is December 28th, 2017. Updated apps will be deployed to the Enterprise app store during the week of January 1st. More specific details will be provided.
 - c. It's important to note that no data is lost during the deleting or reinstalling of the apps.
 - d. Side loading of the apps is required. Reference the Side Loading Support document at Docs pearsonappstore.com/#docs
2. Chrome Apps
 - a. There are no specific limitations for the Enterprise app version of the Chrome apps.
 - b. Side loading of the apps is required. Reference the Side Loading Support document at Docs pearsonappstore.com/#docs
3. Android Apps
 - a. There are no specific limitations for the Enterprise app version of the Android apps.
 - b. Side loading of the apps is required. Reference the Side Loading Support document at Docs pearsonappstore.com/#docs
4. Windows Apps
 - a. Developer accounts are required in order to sideload apps and there is a cost associated with obtaining a developer account (currently \$19+)
 - b. Side loading of the apps is required. Reference the Side Loading Support document at Docs pearsonappstore.com/#docs