

<i>Return FAQ</i>	<i>Standard</i>	<i>Special Case</i>
<i>Where do I send my item for a return or exchange?</i>	<p>To return your product, you should mail your product to: PJammy, 223 N Water St #300 Milwaukee, WI 53202</p> <p>Eligible product(s) must be returned using a trackable shipping method</p>	
<i>How long do I have to return an item I bought online?</i>	Our customers continue to be our top priority. If you're not satisfied with your purchase, return the merchandise by mail accompanied receipt within 30 days of purchase, for an exchange or refund. Items must be received at our facility within 30 days of ordering	Returns with receipts over 30 days or without a receipt will receive store credit only. Gift receipts are valid for store credit or exchange of merchandise only.
<i>What items are eligible to be returned?</i>	<p>We will refund or exchange any merchandise in resalable condition with a copy of your original invoice to the original payment method.</p> <p>Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.</p> <p>Unfortunately, we cannot refund original shipping charges unless an error occurred on our part when shipping your order. If an item was damaged or sent in error, the shipping charge will be credited back to the customer's credit card account.</p>	Underwear may be returned for exchange or a refund only if the merchandise packaging has not been opened, product has not been removed from original packaging, has not been worn, is not soiled, and has the original tags and labels attached
<i>How can I receive a refund for my order?</i>	Refunds require proof of purchase: the invoice mailed to you or the original credit card used for the purchase	

*What items are ineligible to be returned or exchanged?*

Any product(s) returned without original documentation will be rejected. Any product(s) that have been resized, damaged or otherwise altered after delivery will not be accepted for return.

Merchandise that is used, worn or in unsellable condition will not be accepted for refund, store credit or exchange.

"Final sale" items cannot be returned or exchanged

Mismatched garment sets cannot be accepted for return.

*How much is the return shipping fee for online purchases?*

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

You should consider using a trackable delivery service or purchasing insurance, as we cannot guarantee receiving your return.

*I received an item as a gift. How can I receive a refund?*

If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be mailed to you.

If the item wasn't marked as a gift when purchased, we will send a refund to the gift giver. Note that the gift giver will know of your return.

<i>Exchange FAQ</i>	<i>Standard</i>	<i>Special Case</i>
<i>Where do I send my item for a return or exchange?</i>	<p>To return your product, you should mail your product to:  PJammy, 223 N Water St #300  Milwaukee, WI 53202</p> <p>Eligible product(s) must be returned using a trackable shipping method</p>	
<i>What items are eligible to be exchanged?</i>	<p>We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at <a href="mailto:returns@pjammy.com">returns@pjammy.com</a> and send your item to the address listed above.</p>	