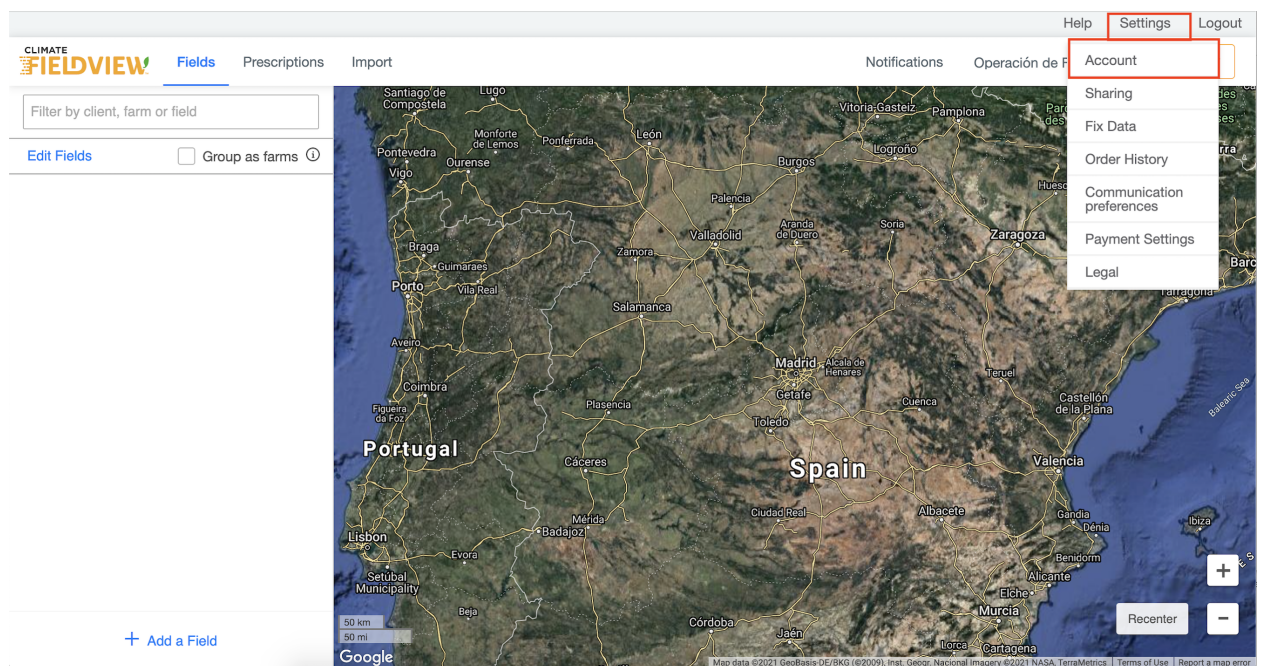


# CLAAS Telematics - Climate FieldView Data Connectivity Support Guide (External Version)

## How to connect:

1. In the FieldView web application (e.g. desktop computer), click “Settings” in the top right corner of the screen and choose “Account” from the dropdown menu.



2. From the Account Information page, scroll down to the “Connected Accounts” section and click the “Connect” button corresponding to CLAAS Telematics.

CLIMATE **FIELDVIEW** Fields Prescriptions Import Help Settings Logout

Notifications [Buy](#)

**Account**

Sharing

Order History

Communication Preferences

Payment Settings

Legal

Logout

Last Name

Email Address Verified  
@climate.com

Phone Number (incl. area code)  
12345678

Units of Measure  
Metric (kg, km, hectare...)

Country  
Spain

Operation Name  
Operación de First Name Last Name

Email Notification Language  
Spanish

**Need to change your email address?**  
Email us: [support.europe@climate.com](mailto:support.europe@climate.com)  
or call us: +34 931225928

**Connected Accounts**

My John Deere  
Not Connected [Connect](#)

**CLAAS Telematics**  
Not Connected [Connect](#)

3. Enter your CLAAS Telematics credentials to connect CLAAS Telematics account to your FieldView account

Important note: Use your telematics email address (not user name) and password.

**TELEMATICS**

Login

E-mail-address

Password

Login

Imprint Data Privacy Statement General Terms and Conditions Version 6.3.9

4. Review the disclaimer and press “Issue Data Share”

Test

You hereby enable The Climate Corporation FIELDVIEW (hereinafter referred to as API-Partner), the provider of your farm management system, to access the data listed below, which CLAAS Service and Parts GmbH (hereinafter referred to as CLAAS) collects within the framework of the service contract signed with you on the provision and use of telemetry data of your agricultural machine. In addition, you enable the API-Partner to transfer field related data to CLAAS so that the data retrieved can be assigned to the field depicted in the API partners farm management system. These are:

- Location: GPS-Position, GPS-Height, Heading
- Machine data: Speed, Work state, Rotation speed
- Process data: Throughput, Output, Output per area
- Machine settings: Calibration factors, different component positions
- Counters: Operating hours, Fuel consumption, Area
- Task Data: field name, task number, farm

Further details can be found in the CLAAS data protection declaration ([https://www.claas-telematics.com/Telematics/res/legal/Telematics\\_DPS.pdf](https://www.claas-telematics.com/Telematics/res/legal/Telematics_DPS.pdf)).

Please note that this may enable the API-Partner to transfer your data to a country that does not have the same data protection standard as the country in which your telemetry data is processed by CLAAS. You can revoke your consent at any time free of charge in the settings on the [www.claas-telematics.com](https://www.claas-telematics.com) website. In this case, CLAAS can no longer synchronize your data with the API-Partner as described above. In this case, CLAAS will no longer be able to provide you with the whole set of telemetry data services provided in the service contract concluded with CLAAS. The revocation does not affect the lawfulness of the processing of your data until the time of revocation.

☒ I agree

Issue data share

[Imprint](#)   [Data Privacy Statement](#)   [General Terms and Conditions](#)   [Version 6.3.9](#)

- Upon successful connection, the data will start transferring from CLAAS Telematics into the Climate FieldView and will be available in Data Inbox within the next 24Hrs.

[Fields](#)   [Prescriptions](#)   [Import](#)

[Help](#)   [Settings](#)   [Logout](#)

[Account](#)  
  
[Sharing](#)  
  
[Order History](#)  
  
[Communication Preferences](#)  
  
[Payment Settings](#)  
  
[Legal](#)  
  
[Logout](#)

**Account Information**

First Name

Last Name

Email Address

Phone Number (Incl. area code)

Units of Measure 

Metric (kg, km, hectare...)

▼

Operation Name

Country 

Spain

▼

Email Notification Language 

Spanish

▼

Connected Accounts

You have successfully connected your CLAAS Telematics account with the Climate FieldView account. The complete data transfer can take up to 24Hrs.

Close

**Need to change your email address?**  
Email us: [support.europe@climate.com](mailto:support.europe@climate.com)  
or call us: +34 931225928

- After 24hrs, proceed to the data inbox and import data into your account by selecting the files and pressing “Import”

CLIMATE

**FIELDVIEW**

Data Inbox (18)

Operación de First Name Last Name - Owned

Upload File

Close X

Fields (4)

Planting

Prescriptions

Applications

Imagery

Harvest (14)

Soil Tests

Imported Shapefiles

Edit All

Status

Client

Farm

Year

<input checked="" type="checkbox"/>	Boundary File	Field ↑	Client	Farm	Hectares	Source	Action	Field Assignment
<input checked="" type="checkbox"/>						claas-data-downloader	Import and create new boundary	
<input checked="" type="checkbox"/>						claas-data-downloader	Import and create new boundary	
<input checked="" type="checkbox"/>						claas-data-downloader	Import and create new boundary	
<input checked="" type="checkbox"/>						claas-data-downloader	Import and create new boundary	

Re-run Field Assignment

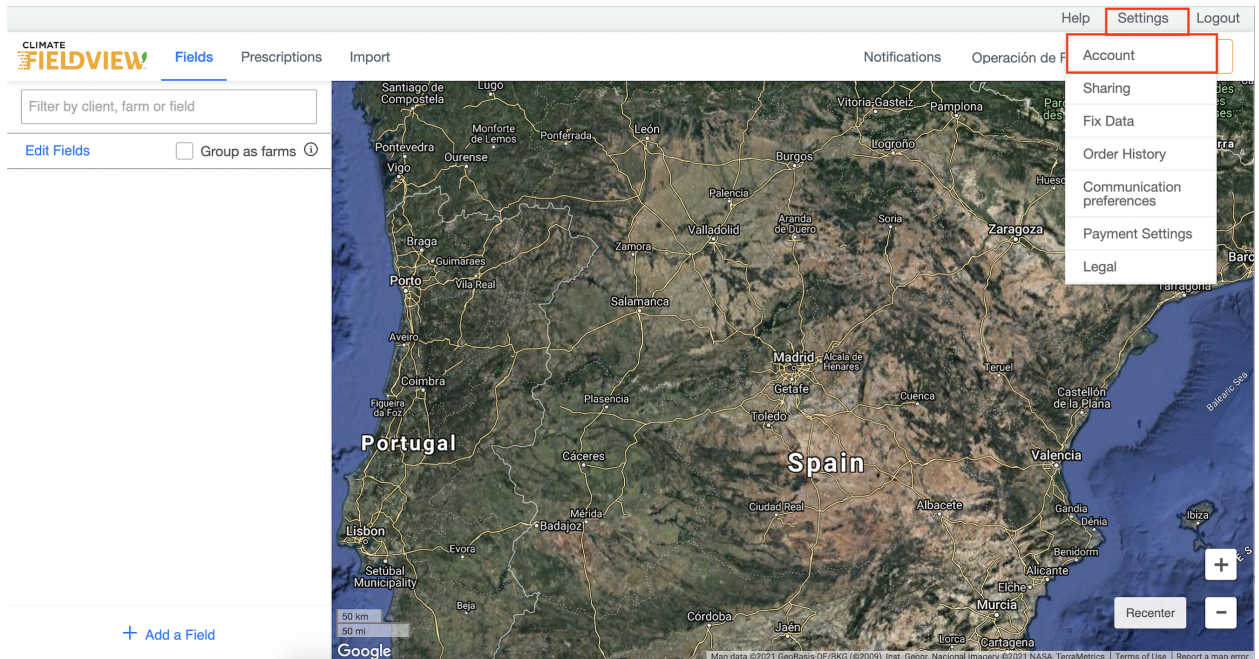
Delete

Import (4)

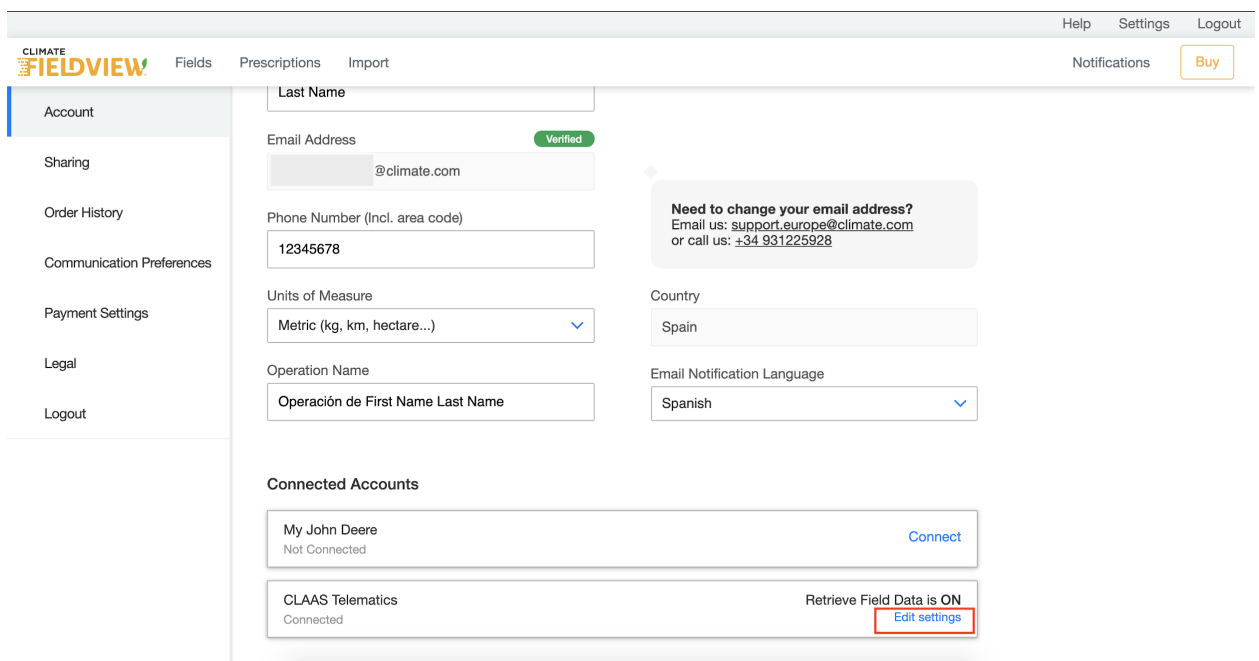
- The data will be available in your account within 2hrs.

## How to Disconnect:

- In the FieldView web application, click “Settings” in the top right corner of the screen and choose “Account” from the dropdown menu.



- From the Account Information page, scroll down to the “Connected Accounts” section and click the “Edit Settings” label corresponding to CLAAS Telematics.



- Click “Remove CLAAS Telematics Connection”

CLIMATE FIELDVIEW

Help Settings Logout

Fields Prescriptions Import

Notifications Buy

Account

Sharing

Order History

Communication Preferences

Payment Settings

Legal

Logout

@climate.com

Phone Number (Incl. area code)

12345678

Units of Measure

Metric (kg, km, hectare...)

Country

Spain

Operation Name

Operación de First Name Last Name

Email Notification Language

Spanish

Need to change your email address?  
Email us: [support.europe@climate.com](mailto:support.europe@climate.com)  
or call us: +34 931225928

Connected Accounts

My John Deere  
Not Connected [Connect](#)

CLAAS Telematics  
Connected  
[Remove CLAAS Telematics Connection](#) [Cancel](#)

4. Press Continue on the next screen

CLIMATE FIELDVIEW

Help Settings Logout

Fields Prescriptions Import

Notifications Buy

Account

Sharing

Order History

Communication Preferences

Payment Settings

Legal

Logout

@climate.com

Phone Number (Incl. area code)

12345678

Units of Measure

Metric (kg, km, hectare...)

Country

Spain

Operation Name

Operación de First Name Last Name

Email Notification Language

Spanish

Need to change your email address?  
Email us: [support.europe@climate.com](mailto:support.europe@climate.com)  
or call us: +34 931225928

Connected Accounts

My John Deere  
Not Connected [Connect](#)

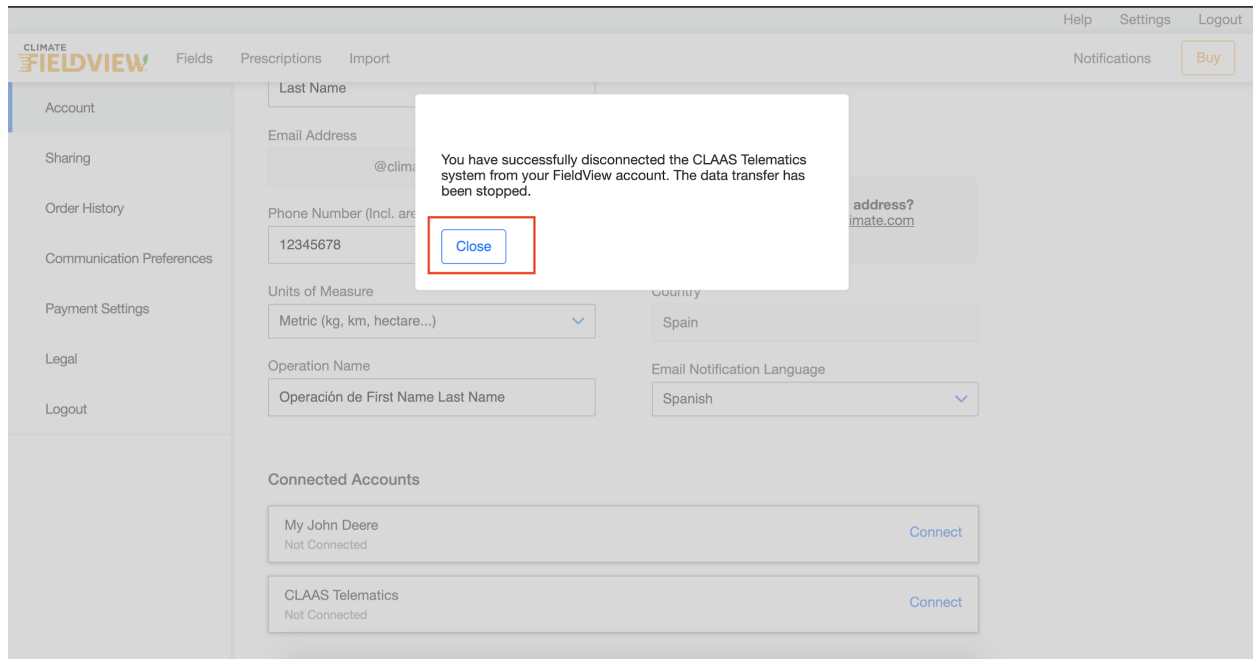
CLAAS Telematics  
Connected  
[Remove CLAAS Telematics Connection](#) [Cancel](#)

Revoke connection to this account

Are you sure you want to disconnect your CLAAS Telematics account?

[Cancel](#) [Continue](#)

5. The data transfer will stop immediately and the connection will be disconnected



## FAQs:

### 1. Do I require any specific license to enable this connection between CLAAS Telematics and the Climate FieldView?

A user is required to have API Documentation subscription along with CLAAS Telematics system to enable the connection. For more information around the documentation license, please contact CLAAS support team.

### 2. What data will transfer between Climate FieldView and CLAAS Telematics as part of this connectivity?

As part of this connectivity, Fields, boundaries, and harvest data will transfer from CLAAS Telematics into the Climate FieldView.

### 3. Will there be any data transfer from Climate FieldView into CLAAS Telematics?

No, there will be no data movement from Climate FieldView into the CLAAS Telematics.

### 4. How long does it take for data to be available in Climate FieldView once the connection is established between the two systems?

Once the connection is established successfully, it will take approximately 24hrs for data to become available in the Climate FieldView

**5. It has been 24hrs but I can not see any Fields, boundaries, or agronomic data**

The data is not directly imported to the user account. Please check your Data Inbox to import the data into your account

**6. Do I need to connect CLAAS Telematics every time I want to transfer data from CLAAS Telematics into the Climate FieldView?**

No, you are required to establish the connection only one time. Once the successful connection is established, the data will transfer automatically every midnight based on the user's timezone

**7. I have changed my field or boundary in Climate FieldView but CLAAS Telematics is still showing the old boundary information. What am I doing wrong?**

The current connectivity is one way and data can only move from CLAAS Telematics into the Climate FieldView. In case you made any edits to the fields or boundary in FieldView, you will have to make those changes in CLAAS Telematics manually

**8. What is the frequency of data transfer between CLAAS Telematics and Climate FieldView?**

Data transfer happens once a day between CLAAS Telematics and Climate FieldView. The data will transfer at midnight based on the user's timezone

**9. I just deleted my field in CLAAS Telematics but it still appears in Climate FieldView. What am I doing wrong?**

Changes to Fields & Boundaries are not transferred automatically. If you make a change to any of the systems, you will need to make a manual change in the other system.

**10. How can I stop the data transfer?**

To stop the data transfer, a user is required to disconnect the CLAAS Telematics account. This can be done by going to the account settings and pressing the Edit Settings Label->Remove Telematics connection button corresponding to the CLAAS Telematics section



**11. Will I lose my data if I disconnect the CLAAS Telematics account?**

There will be no effect on the data already transferred to the FieldView account, however, upon disconnecting, new data will no longer be transferred.

**12. Can I connect multiple Telematics accounts with a single FieldView account?**

Currently, only one FieldView account can be linked to one Telematics account. If you want to connect to another account, please disconnect the previous account and connect to the new account.

**13. There is a mismatch between the data I see on my Telematics portal and the Climate FieldView. What is the reason behind this?**

CLAAS Telematics and Climate FieldView use different data processing techniques which can lead to small differences. You don't need to worry as long as the data discrepancies are within the following range

Field Size	Acceptable Data Discrepancy
10ha and greater	5%
Between 5ha and 10ha	5%
Between 3ha and 5ha	5%
Between 1ha and 3ha	10%

## Support Contacts:

- For general support, please contact [europe.support@climate.com](mailto:europe.support@climate.com) / [africa.support@climate.com](mailto:africa.support@climate.com) or the local support number.
- For technical support regarding data connectivity issues, please contact [developer@climate.com](mailto:developer@climate.com) or [api@class.com](mailto:api@class.com)