



**COUGAR  
MOUNTAIN  
SOFTWARE**

**DENALI**

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## RELEASE NOTES

Check this guide for important notes  
about your version of Denali

**Microsoft®**  
**GOLD CERTIFIED**  
*Partner*

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# Denali Release Notes

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Denali by Cougar Mountain is designed according to our advanced knowledge of business accounting and based on the suggestions of customers like you. In addition to providing a flexible and robust product, we strive to keep you up to date on the software's functionality to maximize your productivity with the software. Release Notes is one way that we communicate about the software's functionality.

Please note that all Denali modules are documented in the user's guides and online help as though all modules are installed and fully integrated. What you see may be different depending on what you have purchased and installed. Contact your Cougar Mountain Software account executive about purchasing additional modules or enhancements to get the most out of your software.

Check our Customer Service Center website at <http://service.cougarmtn.com/> for the latest information on Denali.

Please be sure to review the Release Notes for all of the included versions to ensure that you are aware of all information that is applicable to your products.

**NOTE:** *In Denali, security access is denied by default for all users. It is up to you to determine and set the level of access you want for each user. When we add or change features or functions, access to these features is reset to the default setting. No users will have access to the area or feature until you change the security settings. Review the Release Notes carefully and update your security settings as needed. For information about setting up security, see the Controller guide or online help.*

## Release Notes for Denali 2022 v1

There are no release notes for this version. For information about the defect corrections in this release, contact your account executive (800) 388-3038 or Denali reseller.

## Release Notes for Denali 2021 v4

There are no release notes for this version. For information about the defect corrections in this release, contact your account executive (800) 388-3038 or Denali reseller.

## Release Notes for Denali 2021 v3

The following notes include important information about this release. For information about the defect corrections in this release, contact your account executive (800) 388-3038 or Denali reseller.

### Installing New Versions of Denali

If you have a Denali version installed before version 2020 v2, you need to uninstall it before you install the new version. If you have version 2020 v2, you can install the new version without first uninstalling the old.

### Running Fund Reports with Different Fiscal and Fund Calendars

On the Fund Budget Reports and Budget Performance Report, if you select a Fund that starts on a different date than your fiscal calendar start date, the 13th period will not appear on the report.

## Release Notes for Denali 2021 v2

The following note includes important information about this release. For information about the defect corrections in this release, contact your account executive (800) 388-3038) or Denali reseller.

### **TSheets is Now Called Quickbooks® Time**

If you use TSheets as your time clock software, be aware that it's now called Quickbooks Time.

## Release Notes for Denali 2021 v1

The following note includes important information about this release. For information about the defect corrections in this release, contact your account executive (800) 388-3038) or Denali reseller.

### **Cost Centers License Key**

If you want to use our new Cost Centers feature, you will need a license key to access it. Please contact your account executive to get information about purchasing a license key.

## Other Denali Notes

These are minor issues and may not affect the way you use Denali; however, for your convenience and information they are presented here.

### **AP Debt Report Changes**

If you're looking for information that used to be on the AP Debt Report, you will find it on the Aging Report.

### **Audit Trail Balance Forward Totals Might Differ in Converted Data**

When you convert CMS Professional data to Denali, the balance forward totals on the Denali Audit Trail Report might be different than the same totals on the CMS Professional report. This is because Denali calculates the balance forward totals differently. The totals are accurate.

### **Cash Back and Gratuities Unavailable for Debit/Credit Card Transactions**

Although TSYS® Transport™ (formerly Cayan) can be set up to both give cash back on debit card transactions and handle gratuities, Denali does not currently track these transactions. We recommend you do not enable this functionality in TSYS Transport.

### **Certain Codes with Blank Passwords Require Reset After Upgrade**

If you are upgrading Denali and the password field is blank for a Salesperson or Buyer code, Denali will assign a password to the code. To reset this password to blank, browse to:

Buyer Code: Purchase Order > **Options** > **Codes** > **Buyer**

Salesperson Code: Sales > **Options** > **Codes** > **Salesperson**

Select the code for which you want to reset the password and select Edit. Delete the password Denali assigned to the code and save. You will now be able to log in using the blank password.

### **Checks Must be Manually Authorized**

Currently, check authorization is not handled through TSYS. Instead, you must manually authorize checks in the **Sales Transaction Closeout** window. If you use check processing software, the data will not automatically update in Denali.

## Custom Reports After Upgrade

After upgrading to Version 10, you might notice problems with custom AR Statements and custom Budget Reports. If you have a problem please contact our support team at (800) 390-7053 for assistance.

## Navigation Bar Options Do Not Go Directly to Window Tab

When you select an option from the left navigation pane that should open a specific Module Preferences tab, it instead opens to the **General** tab. Once the window appears, click the tab you want to view.

## Preprinted 1099 and 1096 Laser Forms Work with HP1100 Driver

If your preprinted 1099 and/or 1096 laser forms do not align correctly, download the latest HP1100 driver to correct this issue.

## Running AR Statements with eDelivery

If you use eDelivery and add a new balance forward customer, you need to run an AR Statement in Denali first and enter the Balance Forward Date in the **Balance Forward Customers** window. After you run the statement in Denali the first time, you can run it in eDelivery from then on.

# DENALI

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