

How did Shlomo Sixt shift to a fully digital Customer Experience?



Qualified Digital Signature on Tablets for POS!

Product page:

http://bit.ly/sign_on_tablet

Shlomo Sixt Group is one of the largest, Comprehensive automotive groups in Israel with nationwide branches.



Executive Summary

Shlomo Sixt Group were looking to facilitate their clients with a fast, easy, intuitive way to sign agreements. By implementing the ComSignTrust Point Of Sale Solution, their customers now sign directly on tablets, enjoying shortened lines and a friendly (also for the environment) process. The group enjoys an efficient, cost effective, secure and legally binding digital workflow.

Challenges

The company operates leases and rentals of over 70,000 vehicles. The challenge was to shift to a fully digital, automated electronic system at all customer service stations.



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The change:

ComSignTrust POS Solution improved the customer's experience in terms of:

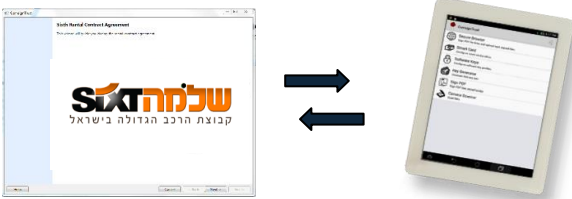
- Cutting transaction time by at least half.
- Reducing paperwork and all related costs.
- Improving customer service by automating tasks and increasing agent productivity.
- Providing an advanced digital customer's experience with the newest technology available on the market.
- Enhancing client's data security & privacy level

The results:

- Improved customer service and experience with new, trendy, innovative technology.
- Saves valuable time and significant costs.
- Easy to activate and simple UI.
- Documents are secured.
- Quick search of signed documents.
- Eliminates the use of papers and printers.
- Green and advanced organization.

The solution: main features

Fully synchronized screens (clerk/customer)



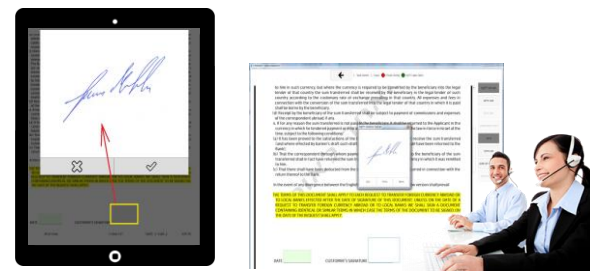
Form Filling by clerk/customer



Document Scanning by the tablet camera



Customer Signing on Tablet



Watch the video



Are YOU considering an improved customer's experience?

Are YOU thinking about automating workflow to sign & send documents?

[If so, click here](#)