



Mercantile Discount Bank



Background

Mercantile Discount bank, formerly owned partially by Barclays Bank, is an international bank offering cross banking services in all financial services segments, with over 150 branches across Israel and in selected locations world wide. The bank offers its clients personal, web and application based services.

The entire bank's documentation and signing processes were done manually, needing every single document to be scanned and archived, lacking adequate security elements.

The challenge

Scanning, back-up and archiving of thousands of documents and shifting to a digitally secured system.

The Solution

Implementation and integration of the ComSignTrust Enterprise (CTE) product including a HSM component enabling Electronic Signature on scanned documents and saving them in a digital archive.

“ With ComSignTrust we save valuable time, streamline internal processes and save considerable and expensive spaces in our premises currently used to store documents ”

Moni Ashraf,
Project Manager,
IT Department,
International Discount Bank

Results

- Saving and securing backup of the legally binding documents
- Easy / fast document search
- Considerable Savings in physical storage area facilities
- Environment friendly
- Saving hundreds of thousands of \$ per year on printing and storing costs

