



Petah Tikva Municipality



Background

Like in many municipalities, most internal and external communication is done using paper.

The challenge

Shifting to a 'digital era' in the municipality, reducing considerable printing and archiving costs of internal & public documents and starting up new electronic signing processes for a more efficient workflow.

The Solution

Phase 1: Implementation and integration of the ComSignTrust Desktop product with municipalities' existing IT infrastructure-enabling bulk signing of internal and external documents including purchase orders, contracts, bills and other documents requiring numerous signatures and approvals.

Phase 2: Integration of the ComSignTrust Enterprise with existing IT infrastructure and turning municipalities physical archives to e-archives, sealed and legally signed electronically.

“ ComSignTrust's biggest advantage is the ease and comfort in which citizens can now access required engineering documents. The electronic archiving prevents residents from coming to the municipality, spending time in searching the documents, printing them and then scanning them. Today, all the required documents are electronically archived and available to the citizens at all time. The legal status of the electronic files also enables the municipality to monitor its assets and prevent real estate forgery ”

Ran Shalom, IT Director, Petach Tikva Municipality

Results

- Fast ROI
- Efficient and timely decision and action on municipality decisions
- Dramatic reduction of related resources and costs
- Cost effective solution
- User friendly interface
- Considerable increase in citizens satisfaction
- The city is now perceived as a "Green City"
- Saving time for the citizens and the municipalities' employees

