

Facebook Messenger Bots Template

Coupon Support

This example is for a customer asking for a coupon or discount code to purchase a product.

Hi [Name], how can I help you?

-- I'm looking for a coupon or discount code

-- My coupon didn't work

I'd love to give you a coupon. Which product are you interested in buying?

-- Product A

-- Product B

-- Product C

Thanks. For that product, you can use coupon code ABC123 to save yourself \$10. It is case sensitive so be sure to enter it exactly as show.

-- [they'd say thanks]

You're very welcome. Is there anything else I can assist you with today?

-- Yes

-- No

Great. If you need anything else, you can reach helpdesk at [URL]. It's staff between the hours of [insert days and time] or check out our FAQ [URL] for quick answers to common questions.

If you're not our mailing list, sign up here [here] and you'll be one of the first to know about new coupon codes and special offers available only to subscribers.