

# Facebook Messenger Bots Template

## Appointment or Reservation

This example is if a visitor needs to make a reservation or schedule an appointment. From an Uber pickup to an appointment for a massage, bots are a great way to do this.

Hi [Name], what can I help you with?

-- [customer says "I need to schedule an Uber pick up."]

No problem! When do you need to be picked up?

-- [Customer enters a time]

What is the pick-up address?

-- [Customer enters the address]

Got it! I've got you scheduled.

Would you like to schedule another pick up while we're here?

-- Yes, please.

-- No, thank you.

[If they select yes, you start the conversation over]

[if they select no, say something like "Okay. I'll see you soon!"]