Fire Phone User Guide

Getting Started

• Hardware Basics
• Charge the Battery
• Insert a SIM Card
• Register Your Phone

Fire Phone Basics

• Navigate Your Fire Phone
• One-Handed Shortcuts
• Access the Quick Actions Panel
• Customize the Lock Screen
• Manage Ringtones & Notifications
• Access Your Content
• Link Your Phone to Facebook or Twitter
• Switch Between and Close Recent Apps
• Accessibility Features

Special Features

• Identify Movies, Music, Products & More with Firefly
• Dynamic Perspective
• Talk to Your Phone
• Voice Settings

Connectivity

• Connect to Wi-Fi
• Connect to a Mobile Network
• Connect to Bluetooth
• Display Mirroring with Fire Phone
• Second Screen with Fire Phone

Utilities

• Weather
• Clock
• Calculator
• Flashlight
• Notes
• Docs
• Maps
• Silk Browser
• Wallet
• Shop Amazon

Communication
• Make & Receive Phone Calls
• Messaging
• Contacts
• Email
• Calendar

Media
• Listen to Music
• Take and Share Photos & Personal Videos
• Watch Movies & TV Shows
• Read Kindle Content
• Listen to Audiobooks
• Play Games & Apps

Settings & Security
• Settings Basics
• Set Up Parental Controls
• Set a Lock Screen Password or PIN
• Manage Your Device Storage
• Customize Your Language & Keyboard
• Account Switching
• Protect Your Phone with Encryption
• Back Up & Restore Your Fire Phone
• Manage Your Device
• Factory Reset Your Phone
• Get Help with Mayday
Getting Started

In This Section

- Hardware Basics
- Charge the Battery
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Hardware Basics

Locate the Power, Volume Up, Volume Down, Camera, and Home buttons on your Fire phone.

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
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</thead>
</table>
| Power / Lock         | - To turn on your phone, press and hold the Power button on the top of the device for 2-3 seconds.  
                        | - To lock your phone and put it in standby mode, press the Power button once. To wake your phone and access the lock screen, press the Power button once, or press the Home button.  
                        | - To turn off or restart your phone, press and hold the Power button for 2-3 seconds, and then tap Power off or Restart.  
                        | - If your phone is frozen, press and hold the Power button for 8-10 seconds to shut it down, and then turn it back on again. |
| Volume Up / Volume Down | Press the Volume Up button or Volume Down buttons on the left side of your phone to quickly increase or decrease the volume.  
                          | To learn more, go to Manage Ringtones & Notifications. |
**Getting Started**

| Camera / Firefly | • Press the **Camera** button on the left side of your phone to access the camera from any screen, even if your phone is locked.  
|                 | • Press and hold the same button to open the Firefly window.  
|                 | To learn more, go to Take and Share Photos & Personal Videos or Identify Movies, Music, Products & More with Firefly. |
| Home            | • While using your phone, press the **Home** button to return to the Home screen at any time.  
|                 | • While on the **Home** screen, press the **Home** button to toggle between carousel view and app grid view. You can also swipe up and down to toggle between views.  
|                 | • Press and hold the **Home** button to use Voice Control to make a call or send a text message or an e-mail. To learn more, go to Talk to Your Phone. |

**What’s in the Box?**

Fire phone comes with:

- Fire phone
- Premium Headphones
- USB Cable
- Power Adapter
- Quick Start Guide
Charge the Battery

Your Fire phone comes with a micro-USB cable and power adapter to charge your phone. Using the power adapter, your phone will charge in under five hours.

**Important:** Charge your phone with the USB cable and power adapter that came with your device. Using another power adapter or USB cable, or charging from the USB port on your computer, will increase charging time.

• To charge your phone, connect the micro-USB cable to your phone and to the power adapter, and then plug the power adapter into a power outlet.

**Note:**

When your phone is charging, a lightning bolt appears in the battery indicator. If you don't see a lightning bolt, your phone is not charging.

To view the battery percentage and charging status, hold your phone at a slight angle to the left or right, or “peek”, to view the status bar at the top. If you’d like to display the battery percentage and charging status continuously, open the Quick Actions panel, and then tap **Settings > Display > Show status bar**. To learn more about peeking, go to **One-Handed Shortcuts**.
Conserve Battery Life

Conserve your battery life by turning off features and adjusting settings on your Fire phone.

Battery life will vary based on device settings and usage. Use the following tips to conserve battery life on your device.

• **Lower screen brightness** – Swivel your phone or swipe down from the top of the screen to open the Quick Actions panel, and then move the slider to a dimmer setting, or turn on Auto to have your device adjust the brightness automatically.

• **Turn off Wi-Fi and/or Bluetooth** – From the Quick Actions panel, tap the Wi-Fi or Bluetooth icon to turn them off when not in use. If you don’t need access to your mobile network, tap the Airplane Mode icon to put your phone in Airplane Mode.

• **Use headphones** - Plug headphones into the headphone jack on the top of your phone to avoid extended use of the audio speakers.

• **Adjust screen timeout to less than 30 minutes** – From the Quick Actions panel, tap the Settings icon. Tap Display, and then tap Change time to sleep to access the Screen Timeout settings. Select the time it takes for your phone to go into sleep mode when you’re not using it.

• **Reduce the inbox check frequency for the Email app** - From the Quick Actions panel, tap the Settings icon. Tap Applications & Parental Controls, tap Configure Amazon application settings, and then tap Email, Contacts, Calendar. Select an e-mail account, and then tap Inbox Check Frequency to change how frequently your Inbox checks for new e-mails from that account.
Insert a SIM Card

The SIM card tray for Fire phone is located on the left side of your device below the Camera / Firefly button.

Before you can use your Fire phone to make or receive calls, you'll need to insert a nano SIM card into your phone. If you phone doesn't have a SIM card installed, you'll see the message "No SIM" in the Status Bar at the top of the screen.

Note: If you purchased your Fire phone with service through AT&T, the nano SIM card is already installed on your device.

To insert a SIM card:

1. Insert the SIM unlock tool (or a paperclip) into the hole in the SIM tray and apply gentle pressure until the tray pops out.

2. Place the SIM card into the tray. Make sure the metal contacts are facing down and the slanted edge of the SIM card matches the tray.

3. Slide the SIM tray into the phone. The "No SIM" message will disappear and the wireless signal indicator in the Status Bar will indicate that you're now connected to a mobile network.

4. If you don't see the wireless signal indicator, press and hold the Power button, and then tap Restart to restart your device.

Note: If you're unable to activate your phone, or you need a nano SIM card, contact your mobile service provider for assistance.
Register Your Phone

In order to use your Fire phone, register it to your Amazon account.

1. From Settings, tap My Accounts.

2. Tap Register your phone.

   **Note:** If your phone is already registered to an Amazon account, you will see the option to Deregister your phone. Tap this option to go to the My Accounts screen and verify that your phone is registered to the desired account. If you'd like to register your phone to another Amazon account, tap Deregister. After you deregister your phone from your Amazon account, you won't be able to access items stored in the Cloud or items previously downloaded through other Amazon devices or applications.

3. Tap Register.

   - **If you already have an Amazon account:** Enter the e-mail address and password associated with your Amazon account, and then tap Register.
   - **If you do not have an Amazon account:** Tap Start Here, and then follow the instructions to set up a new Amazon account.
Deregister Your Phone

Deregister your Fire phone if you would like to register it to a different account or if you no longer want to use it to purchase books, apps, games, music, movies, TV shows, and other digital content. You can deregister directly from your device or from a computer.

**Important:** After you deregister your phone from your Amazon account, you won’t be able to access items stored in the Cloud or items previously downloaded through other Amazon devices or applications.

From your device:

1. From **Settings**, tap **My Accounts**.
2. Tap **Deregister your phone**, and then tap **Deregister**.

From a computer:

1. Go to Manage Your Content and Devices (https://www.amazon.com/mycd), and then click **Manage Your Devices**.
2. Under **Devices**, select your Fire phone, and then click **Deregister**.
3. To confirm, click **Deregister** again.

After deregistering, you can register your phone to another Amazon account.
Fire Phone Basics

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- Navigate Your Fire Phone
- One-Handed Shortcuts
- Access the Quick Actions Panel
- Customize the Lock Screen
- Manage Ringtones & Notifications
- Access Your Content
- Link Your Phone to Facebook or Twitter
- Switch Between and Close Recent Apps
- Accessibility Features
Navigate Your Fire Phone

Fire phone has three primary screens: a center screen, a left panel, and a right panel.
Home Screen: Carousel View or App Grid View

Access items from the Home screen in carousel view or app grid view.

In carousel view:

- **Navigate the carousel:** Swipe your finger left or right across the screen to move through the carousel. Your most recently accessed items appear first.

- **Preview items:** Below most items in the carousel, you will find a preview of relevant items, such as your most recent text messages, e-mails, or photos under the Messaging, Email, and Photos apps, recommendations related to a Kindle book, or your most recently accessed settings.

- **Open an item:** Tap an item in the carousel or one of the preview items to go directly to it.

- **Switch to the app grid:** Press the Home button. You can also swipe up from the four app icons at the bottom of the screen.

- **Pin an item to the carousel:** Press and hold an item, and then select Pin to Front from the pop-up menu. To remove an item from the carousel, press and hold a pinned item, and then select Remove from Carousel.

In app grid view:

- **Navigate the app grid:** If they span multiple screens, swipe up and down to view all of your apps. Toggle the Cloud / Device switch in the upper left to view the apps you have in the Cloud available to download to your device, and the apps you already have downloaded to your device.

- **Open an item:** Tap an app to open it.

- **Organize your apps:** Press and drag an app to move it around the screen and reorganize your apps.

- **Switch to the carousel:** Swipe down to navigate back up to the carousel.

- **Create a Collection:** To create a Collection, press and drag a media item (such as a book, video, or app) on top of another media item from the same media category, and then add a name for the Collection. For example, a book can be added to a Collection that contains other books; however, a book cannot be added to a Collection that contains apps.
Left and Right Panels

On the Home screen and in many apps, you can access the left panel for menus and navigation, and/or the right panel for actions or contextual information relevant to what you’re doing. For example, when listening to music, access the right panel to view lyrics with X-Ray for Music. When sending a text message, access the right panel to quickly attach a photo.

1. To launch the left panel, swipe in from the left edge of the screen. To close it, swipe out from the center to the left.

2. To launch the right panel, swipe in from the right edge of the screen. To close it, swipe out from the center to the right.

Note:

You can also access the left and right panels using a one-handed shortcut called “tilting”. To learn more, go to One-Handed Shortcuts.

The Home screen right panel will display your upcoming appointments, new text messages, missed calls, and more. To manage the information shown to you in the Home screen right panel, swivel your phone or swipe down from the top of the screen to open the Quick Actions panel, and then tap Settings > Applications & Parental Controls > Manage Home screen right panel. You can select an item from the list, and then choose to show or hide it.
# One-Handed Shortcuts

In addition to tapping and swiping the touchscreen to get around your phone, you can use one-handed shortcuts to access settings and additional information while holding your phone with one hand. You can also quickly go back to the previous screen and automatically scroll up and down on a web page.

**Tip:** To launch an interactive tutorial about using one-handed shortcuts, tap the Quick Start app icon in the carousel or app grid on the Home screen of your Fire phone.

<table>
<thead>
<tr>
<th>One-handed Shortcut</th>
<th>Description</th>
</tr>
</thead>
</table>
| Peek                | Peek, or hold your phone at a very slight angle left or right to quickly reveal additional helpful bits of information related to the content currently on your screen.  
  For example:  
  • While shopping the Kindle Store, peek to see the star ratings of Kindle books.  
  • While viewing the Quick Actions panel, peek to see the name of each icon. |
| Tilt                | Tilt to access the left and right panels on your phone.  
  • To open the left panel, tilt the left edge of the phone toward you and then back to the start position in one continuous motion. To close the left panel, tilt the left edge of the phone away from you and then back to the start position.  
  • To open the right panel, tilt the right edge of the phone toward you and then back to the start position in one continuous motion. To close the right panel, tilt the right edge of the phone away from you and then back to the start position.  
  To learn more, go to [Left and Right Panels](#). |
| Swivel              | While holding the phone in portrait mode, Swivel your wrist down left or right to open the Quick Actions panel from any screen on your phone, including the lock screen (if enabled).  
  To learn more, go to [Access the Quick Actions Panel](#). |
| Go Back             | From anywhere on your phone, swipe up from the bottom of the screen to go back to the previous screen.  
  Make sure you place your finger below the screen on the left or right side of the Home button and swipe up toward the top of the phone. |
<p>| Auto-Scroll         | While browsing in Silk, a Kindle book, or other supported apps, angle the device toward you or away from you to |</p>
<table>
<thead>
<tr>
<th>One-handed Shortcut</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>scroll down or up. Increasing the angle of the pitch accelerates scrolling in either direction.</td>
</tr>
</tbody>
</table>
Access the Quick Actions Panel

Swivel your phone or swipe down from the top of the screen to access the Quick Actions panel.

From the Quick Actions panel, you can turn Wi-Fi, the flashlight, or Airplane Mode on or off, as well as quickly go to Settings.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Airplane Mode" /></td>
<td>Tap to turn Airplane Mode on or off. To learn more, go to Turn On Airplane Mode.</td>
</tr>
<tr>
<td><img src="image" alt="Wi-Fi" /></td>
<td>Tap to turn Wi-Fi on or off. To learn more, go to Connect to Wi-Fi.</td>
</tr>
<tr>
<td><img src="image" alt="Bluetooth" /></td>
<td>Tap to turn Bluetooth on or off. Press and hold to access Bluetooth settings or pair a device. To learn more, go to Connect to Bluetooth.</td>
</tr>
<tr>
<td><img src="image" alt="Flashlight" /></td>
<td>Tap to turn the flashlight on or off. To learn more, go to Flashlight.</td>
</tr>
<tr>
<td><img src="image" alt="Sync" /></td>
<td>Sync your device to receive recently purchased content from the Amazon Appstore or the Kindle Store, or to receive app or software updates. To learn more, go to Access Your Content.</td>
</tr>
<tr>
<td><img src="image" alt="Settings" /></td>
<td>Tap to access Fire phone settings. To learn more, go to Settings Basics.</td>
</tr>
<tr>
<td><img src="image" alt="Mayday" /></td>
<td>Tap to quickly connect to an Amazon Tech Advisor. To learn more, go to Get Help with Mayday.</td>
</tr>
<tr>
<td><img src="image" alt="Search" /></td>
<td>Tap to search the content on your device or in the Cloud, your apps, the web, and the Amazon stores.</td>
</tr>
<tr>
<td>Brightness</td>
<td>Slide to manually adjust the brightness on your phone, or tap Auto to let your Fire phone set this automatically.</td>
</tr>
</tbody>
</table>
Customize the Lock Screen

Select a lock screen scene or personal photo to display on the lock screen of your Fire phone.

1. From Settings, tap **Lock Screen**, and then tap **Select a lock screen scene**.

2. Swipe down through the available scenes, and then tap to preview the lock screen. Alternatively, tap **Your Photo** to select a personal photo to display.

3. Tap the checkmark to set the lock screen or the X to cancel.

By default, your phone will rotate through all of the available lock screen scenes daily. To turn this feature off, tap **Off** next to **Rotate Scene Daily** at the top of the screen or select a specific scene.

**Note:** When the battery is low on your Fire phone, Dynamic Perspective lock screen scenes will stop reacting to your movements to conserve battery life. From time-to-time, we will add additional lock screen scenes to your Fire phone when they're available.
Modify Lock Screen Settings

You can display notifications on the lock screen (such as music playback controls) or turn on the option to wake up your phone when you receive new notifications.

When you display notifications on the lock screen, you can tap them to immediately open the app notifying you. If your phone has a lock screen password or PIN, you may need to enter it to unlock your phone before you go directly to the action you selected. To learn more, got to Set a Lock Screen Password or PIN.

1. From Settings, tap Lock Screen, and then tap Turn on / off notifications on the lock screen.

2. Select your options:
   - **Display Notifications**: Show notifications on the lock screen.
   - **Wake for Notifications**: Allow your phone to wake up when you receive a new notification.
Manage Ringtones & Notifications

You can change your default ringtone, and select different ringtones to notify you when specific people call you and send you a text message. You can also modify how your apps notify you.

To change your ringtone:

1. From Settings, tap **Sounds and Notifications**, tap **Change your ringtone**, and then tap **Sound**.

2. Tap the name of a sound to hear a sample.

3. Select a sound to use it as your ringtone. If you want to download a custom ringtone, tap **Download Ringtones** to go to the Amazon Appstore.

   **Note:** You can connect your phone to your computer using a micro-USB cable and drag and drop custom ringtones into the Ringtones folder on your Fire phone. To learn more, go to Transfer Content to Your Fire Phone via USB.

To select ringtones for specific people:

1. From Settings, tap **Sounds and Notifications**, and then tap **Select ringtones for specific people**.

2. Tap a contact, and then select a sound to hear when they call or text you.

To view notifications:

1. Swivel your phone or swipe down from the top of the screen to open the Quick Actions panel. Any recent notifications, such as new text messages or app updates, will be displayed below the Quick Actions icons.

   **Tip:** Notifications with two lines at the bottom center can be expanded to view more content and actions. Swipe down with two fingers or pinch outward to expand.

2. Tap a notification to go to the related app, or swipe the notification to the right or to the left to dismiss it. To dismiss all notifications, tap **Clear**.

To modify notification settings:

1. From Settings, tap **Sounds and Notifications**, and then tap **Manage Notifications**.

2. Select an app from the list to customize whether notifications from that app appear in the top panel, display a banner at the top of the screen, and/or play a sound.

   **Tip:** From the Quick Actions panel, press and hold a notification to quickly access the notification settings for that application.
Access Your Content

In This Section

- Sync Your Phone
- Download Content from the Cloud
- Transfer Content to Your Fire Phone via USB
Sync Your Phone

Sync your Fire phone to receive new items.

1. Swivel your phone or swipe down from the top of the screen to open the Quick Actions panel.

2. Tap the **Sync** icon to make sure your latest content purchases are available on your phone.
Download Content from the Cloud

After you purchase content with your Amazon account, it is automatically saved to the Cloud. When you are connected wirelessly, you can download items from the Cloud to your Fire phone.

1. From the left panel of the Home screen, tap a content library (for example, Books or Music).

2. Find an item to download to your phone:
   - **Apps** – By default, the app grid on the Home screen displays all of the apps downloaded to your phone. Tap the switch in the upper left corner to view your apps that are stored in the Cloud. Tap an app in the Cloud to download it to your device.
   - **Games** – Tap a game to download it. Games that have already been downloaded to your phone display “On Device” and a checkmark in the lower right corner.
   - **Music** – View the left panel, and tap the switch next to Library to view your songs that are on your stored in the Cloud. Tap a song to stream it, or press and hold a song and select Download to download it to your device.
   - **Videos** – View the left panel, and tap the switch next to Your Video Library to view your videos that are stored in the Cloud. Tap a video and then select Watch Now or Download.
   - **Photos** – View the left panel, and tap Cloud Drive. Press and hold a photo from your Cloud Drive, and then tap Download.
   - **Books** – Tap a book to download it. Books that have already been downloaded to your phone display a checkmark in the lower right corner of the cover image.
   - **Docs** – View the left panel, and tap the switch next to Library to view your personal documents that are stored in the Cloud. Tap a document to download it. Docs that have already been downloaded to your phone display a checkmark on the right.
Transfer Content to Your Fire Phone via USB

To transfer content from your computer to your Fire phone, use the micro-USB cable that was included with your device.

You can connect Fire phone to your computer as a media device or as a camera. To change the USB connection type, open the Quick Actions panel, and then tap Settings > Battery & Storage > Change USB connection type. Select File Transfer if you want to transfer music, documents, and other files, or Photo Transfer if you want to transfer photos and personal videos.

Note: If you select File Transfer on a Mac (with OS X 10.5 or later) or PC (with Windows XP), you will need to download additional software before your computer will recognize your Fire phone. To learn how to download the software, go to https://www.amazon.com/usbtransfer tools. If you select Photo Transfer, you do not need to download the software.

Transfer content from a PC:

1. Connect your phone to your computer with the micro-USB cable. You will need to unlock the screen on your Fire phone before your computer will recognize Fire phone. To unlock the screen, press the Power button on Fire phone and swipe up on the screen. If you have a password or PIN, enter it when prompted.

2. A notification will appear on your computer screen when Fire phone is connected. Select this notification, and then select the option to open the device to view files. Your Fire phone will appear in the Computer or My Computer folder.

3. Open the Fire phone folder on your computer, open the Internal storage folder, and then open the folder for the content type you want to transfer.

4. Locate the content you want to transfer from your computer to your phone, and then drag-and-drop the content into the corresponding content folder on Fire phone. For example, if you’re transferring a song file to your Fire phone, you would drag-and-drop the file to the Music folder.

5. Disconnect your phone from your computer.

6. To view your transferred content on your Fire phone, go to the Home screen of Fire phone, and then swipe from the left edge of the screen (or tilt the phone to the right) to open the left panel. Then, select the content library that you want to see (for example, Music).

7. In the content library, open the left panel, and then tap Device to view your content.

Transfer content from a Mac:

1. Download Android File Transfer (English only) on your Mac. After the download completes, open androidfiletransfer.dmg, and then drag Android File Transfer to Applications.

2. Connect your Fire phone to your computer with a micro-USB cable.

   Your Fire phone will appear on the desktop. You will need to unlock the screen on your Fire phone before your Mac can access Fire phone. To unlock the screen, press the Power button on Fire phone and swipe up on the screen. If you have a password or PIN, enter it when prompted.

3. Open the Fire phone folder on your computer, open the Internal storage folder, and then open the folder for the content type you want to transfer.

4. Locate the content you want to transfer from your computer to your phone, and then drag-and-drop
For example, if you're transferring a song file to your Fire phone, you would drag-and-drop the file to the Music folder.

5. Disconnect your phone from your computer.

6. To view your transferred content on your Fire phone, go to the Home screen of Fire phone, and then swipe from the left edge of the screen (or tilt the phone to the right) to open the left panel. Then, select the content library that you want to see (for example, Music).

7. In the content library, open the left panel, and then tap Device to view your content.

Fire phone supports these content types:

- **Video**: MPEG4, VP8, H.264/MPEG4/AVC, MPEG4 SP, H.263, AVI
- **Images**: JPG, GIF, PNG, BMP, GIF87a, GIF89a
- **Books / Documents**: PDF, unprotected MOBI, PRC natively, DOC, DOCX, Kindle (AZW), KF8, TXT

Files with Digital Rights Management (DRM) can't be transferred to your phone.

Personal videos transferred to your phone will appear in the Photos content library. Personal videos recorded with an iOS device should be converted to a supported file format before they can be viewed on Fire phone.

You can use Manage Your Content and Devices (https://www.amazon.com/mycd) to deliver purchased content from Amazon to your computer. Apps from the Amazon Appstore for Android and movies and TV shows from Amazon Instant Video can't be downloaded from the Manage Your Content and Devices page to your computer.
Link Your Phone to Facebook or Twitter

Link your Fire phone to Facebook or Twitter to share your notes, photos, web bookmarks, or book highlights. You can also import calendars, contacts, and photos from your Facebook account to your phone.

1. From Settings, tap My Accounts, and then tap Connect your social networks.
2. Tap Connect Your Facebook Account or Connect Your Twitter Account.
3. Enter the account information for your social network, and then tap Done.
   You can unlink your social network accounts at any time.
Sync Your Facebook Contacts & Events

Sync your Facebook contacts and events when first linking your account or later through Contacts and Calendar settings.

To enable syncing when you first link your Facebook account:

1. From Settings, tap My Accounts, and then tap Connect your social networks.
2. Tap Connect Your Facebook Account.
3. Enter your login information, and then tap Connect.
4. Toggle Sync Calendar and Sync Contacts to ON

To enable syncing from the Settings menu at any time:

1. From Settings, tap My Accounts, and then tap Manage email accounts.
2. Tap Contacts Settings or Calendar Settings.
3. Toggle Sync Facebook Contacts and/or Sync Facebook Events to ON.

To disable syncing from the Settings menu at any time:

1. From Settings, tap My Accounts, and then tap Manage email accounts.
2. Tap Contacts Settings or Calendar Settings.
3. Toggle Sync Facebook Contacts and/or Sync Facebook Events to OFF.

To learn more about manage your contacts and calendar, go to Contacts or Calendar.
Switch Between and Close Recent Apps

With Quick Switch, you can quickly switch to recently opened content or dismiss recently opened items. To use Quick Switch:

1. Quickly press the Home button twice to open Quick Switch.

2. Tap a recently opened item to navigate to that app or content, or swipe up on any item to dismiss it.

   **Note:** Dismissing an item does not remove the item from your device; however, it can be helpful for preserving battery life.
Accessibility Features

In This Section

- Turn Accessibility Features On or Off
- Guide to Screen Reader and Explore by Touch
- Guide to Screen Magnifier
- Use a Hearing Aid with Your Phone
- Use a Teletypewriter (TTY)
- Turn On Closed Captions
- Turn On Low Motion Mode
- Guide to Reading Books with Screen Reader and Explore by Touch
- Use Explore by Touch Shortcut Menus
- Pair a Braille Display with Your Fire Phone
Turn Accessibility Features On or Off

With accessibility features, you can magnify the screen on your Fire phone. You can also navigate your phone using shortcuts, and hear spoken feedback about the items you touch and open.

**Important:** The accessibility features on Fire phone are designed for users with vision, hearing, or mobility impairments. If you turn on an accessibility feature, your phone may function differently (such as different gestures for navigation). If your phone isn’t responding to your touch, or you hear a voice whenever you touch the screen, you may have accidentally turned on the Screen Reader and Explore by Touch.

To turn on accessibility features:

1. Swipe down from the top of the screen to open the Quick Actions panel, and then tap the **Settings** icon.

2. Tap **Device**, and then tap **Manage Accessibility**.

3. Select your accessibility options.

To turn off the Screen Reader and Explore by Touch:

1. Swipe down from the top of the screen with two fingers to open the Quick Actions panel.

2. Tap **Settings**, and then double-tap the screen to open the Settings menu.

3. Tap **Device**, and then double-tap the screen to expand the options.

4. Tap **Manage Accessibility**, and then double-tap the screen to open the Accessibility menu.

5. Next to the Screen Reader setting, tap **Off**, and then double-tap the screen to confirm your selection.

6. In the dialog that appears, tap **Continue**, and then double-tap the screen. When the Screen Reader is disabled, Explore by Touch is turned off automatically.
## Accessibility Options

<table>
<thead>
<tr>
<th>Vision Settings</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Screen Reader</td>
<td>Describes what you touch and interact with on the screen (for example, the title of a book in the carousel). Peeking is disabled when the Screen Reader is turned on.</td>
</tr>
<tr>
<td></td>
<td><strong>Tip:</strong> Tap Reading Speed to adjust the reading speed of the Screen Reader.</td>
</tr>
<tr>
<td>Explore by Touch</td>
<td>Navigate your phone with gestures to explore the screen by touch. Your phone recognizes five accessibility shortcuts that help you quickly navigate to home, go back, and access the Quick Actions panel, accessibility settings, or the local context menu. When the Screen Reader is turned on, Explore by Touch turns on automatically.</td>
</tr>
<tr>
<td>Screen Magnifier</td>
<td>Use gestures to magnify the screen.</td>
</tr>
<tr>
<td>Power Button Ends Call</td>
<td>Press the Power button to end calls.</td>
</tr>
<tr>
<td>Low Motion Mode</td>
<td>When Low Motion Mode is enabled, the tilt, swivel, peek, and dynamic perspective features are turned off. The way you look at and hold your phone will not automatically launch any actions or panels. You will need to tap and swipe with your fingers to navigate.</td>
</tr>
<tr>
<td>Spoken Caller ID</td>
<td>Your phone will read aloud the contact name or phone number for incoming calls.</td>
</tr>
</tbody>
</table>

### Hearing Settings

<table>
<thead>
<tr>
<th>Description</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Convert Stereo to Mono</td>
<td>Disable stereo sound and play all audio through a single channel.</td>
</tr>
<tr>
<td>Hearing Aid Mode</td>
<td>Optimize your phone for use with hearing aids.</td>
</tr>
<tr>
<td>TTY Mode</td>
<td>Connect your phone to a Teletypewriter device.</td>
</tr>
<tr>
<td>Closed Captioning</td>
<td>Show captions for movies and TV shows from Amazon Instant Video and web videos in the Silk Browser (when available for the title).</td>
</tr>
</tbody>
</table>

### Accessibility Services

<table>
<thead>
<tr>
<th>Description</th>
<th></th>
</tr>
</thead>
</table>
| BrailleBack       | Connect a supported braille display to your device using Bluetooth on Fire phone. Screen content will be presented on the braille display and you’ll be able to navigate and interact with your device using the keypad on the display.  
|                   | To use BrailleBack, go to the Amazon Appstore on your Fire phone to download and install BrailleBack (Fire OS Edition). After you install the app, swipe down from the top of the screen to open the Quick Actions panel, and then tap Settings > Device > Manage accessibility, and then scroll to the bottom of the page to view BrailleBack and configure its settings. |
|                   | **Note:** Other accessibility services may be available in the Amazon Appstore.                                                             |
Guide to Screen Reader and Explore by Touch

When the Screen Reader is turned on, Explore by Touch will turn on automatically. With Explore by Touch, you can use gestures to navigate your Fire phone and interact with your content while the Screen Reader describes the actions you make on screen.

<table>
<thead>
<tr>
<th>Action</th>
<th>Gesture</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turn on Screen Reader and Explore by Touch from any screen</td>
<td>Press the Power button until you feel a vibration, and then place two fingers (slightly apart) on the screen and hold for five seconds.</td>
</tr>
<tr>
<td>Explore menus and items</td>
<td>Drag a finger over each item on the screen.</td>
</tr>
<tr>
<td>Go to the next item</td>
<td>Swipe right or down using a finger.</td>
</tr>
<tr>
<td>Go to the previous item</td>
<td>Swipe left or up using a finger.</td>
</tr>
<tr>
<td>Open an Item</td>
<td>Select the item, and then double-tap anywhere on the screen. If the item doesn’t open, try slowing down or speeding up your tapping speed.</td>
</tr>
<tr>
<td>Go to the Home screen</td>
<td>Swipe up then left with a finger in a single motion.</td>
</tr>
<tr>
<td>Go back to the previous screen</td>
<td>Swipe up from bottom of the phone with two fingers. Alternatively, swipe down and then left with a finger in a single motion.</td>
</tr>
<tr>
<td>Open Quick Actions and Notifications</td>
<td>Swipe down from the top of the screen with two fingers.</td>
</tr>
<tr>
<td>Open the left or right panels</td>
<td>Swipe in from left / right edge of the screen with two fingers or tilt the phone if Low Motion is turned off.</td>
</tr>
<tr>
<td>Type on the keyboard</td>
<td>Move a finger slowly over the keys to hear them being read to you. When you hear the letter, lift your finger from the keyboard to add the letter. If you hear a high-pitched tone, your finger has moved outside the keyboard.</td>
</tr>
<tr>
<td>Action</td>
<td>Gesture</td>
</tr>
<tr>
<td>-----------------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Select a word from suggested word list</td>
<td>Type a letter of a word, and then slide your finger from the bottom of screen until you hear a high-pitched tone. Without lifting your finger, draw circles clockwise to hear a list of suggested words. Draw circles counterclockwise to cycle backwards through the words. Lift your finger to select the word.</td>
</tr>
<tr>
<td>Go to the next page or previous page</td>
<td>Swipe left or right with two fingers.</td>
</tr>
<tr>
<td>Scroll up or down</td>
<td>Swipe up or down with two fingers when you can scroll on the screen.</td>
</tr>
<tr>
<td>Scroll right or left</td>
<td>Swipe right or left with two fingers when you can scroll on the screen.</td>
</tr>
<tr>
<td>Scroll list by one page</td>
<td>Swipe right then left with a finger in a single motion.</td>
</tr>
<tr>
<td>Turn on Screen Reader and Explore by Touch from any screen</td>
<td>Press the Power button until you see a message asking you if you want to shut down your Fire phone, and then place two fingers (slightly apart) on the screen and hold for five seconds.</td>
</tr>
<tr>
<td>Adjust a seek control</td>
<td>Seek controls are used to adjust settings such as volume or screen brightness. To adjust a seek control:</td>
</tr>
<tr>
<td></td>
<td>1. Move Screen Reader focus to the control you want to adjust.</td>
</tr>
<tr>
<td></td>
<td>2. Swipe right then left, or left then right, with a finger in a single motion. Alternatively, double-tap and hold, and then slide a finger to adjust the control.</td>
</tr>
<tr>
<td>Press and hold an item to view additional information and/or to drag an item</td>
<td>Double-tap and hold for one second. After you hear a tone, swipe to navigate the pop-up menu.</td>
</tr>
<tr>
<td>Unlock the screen</td>
<td>When the screen is locked, swipe up from the bottom of the screen with two fingers to unlock your device.</td>
</tr>
</tbody>
</table>
Guide to Screen Magnifier

When the Screen Magnifier is turned on, you can magnify your screen to read items more easily. The Screen Magnifier can be helpful for users with low vision.

<table>
<thead>
<tr>
<th>Action</th>
<th>Gesture</th>
</tr>
</thead>
</table>
| Turn screen magnification on or off         | Triple-tap the screen with a finger. If the screen doesn’t magnify, try slowing down your tapping speed.  
   Note: Make sure the Screen Magnifier setting is enabled. From Settings, tap Device, and then tap Manage Accessibility. |
| Pan                                         | Drag two fingers across the screen. Hold your fingers slightly apart while panning. |
| Change zoom level                           | Triple-tap the screen with a finger and hold. To pan, drag your finger across the screen. When you’re finished, lift your finger. |
| Temporarily turn screen magnification off   | Pinch inward or outward with two fingers when the screen is magnified.  |
Use a Hearing Aid with Your Phone

Depending on the type of hearing aids you use, a hearing aid may enhance your experience with Fire phone.

Your phone has a Hearing Aid Compatibility rating of T4/M4.*

**Tip:** To optimize your experience using a hearing aid with your phone, enable Hearing Aid Mode and then simply position the receiver near your hearing aid's built-in microphone(s).

If your hearing aid does not have a t-coil ("T") mode, there are third-party neck loop devices available that connect to your phone through the headphone jack or via Bluetooth.

To enable Hearing Aid Mode:

1. Swipe down from the top of the screen to open the Quick Actions panel, and then tap the **Settings** icon.

2. Tap **Device**, and then tap **Manage Accessibility**.

3. Under Hearing Settings, tap **On** next to Hearing Aid Mode.

*This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or Amazon for information on hearing aid compatibility. If you have questions about return or exchange policies, contact Amazon Customer Support at [www.amazon.com/contact-us](http://www.amazon.com/contact-us).
Use a Teletypewriter (TTY)

Connect a Teletypewriter (TTY) device to your Fire phone.

**Note:** To use a Teletypewriter, you may need a third-party TTY adapter (sold separately) to connect your phone to a TTY device. You will also need to enable TTY Mode on your phone.

TTY Mode offers three different options:

- **Full** – allows TTY users to read incoming messages and respond to them using the TTY
- **HCO (Hearing Carry Over)** – allows users to hear the other person through the phone and respond to them using the TTY
- **VCO (Voice Carry Over)** – allows TTY users to speak through the phone and read responses on their TTY

To enable TTY Mode:

1. Swipe down from the top of the screen to access Quick Actions, and then tap the **Settings** icon.

2. Tap **Device**, and then tap **Manage Accessibility**.

3. Under Hearing Settings, tap **TTY Mode**, and then select your preferred mode.

4. Connect your phone to a TTY device.
Turn On Closed Captions

Show closed captions for movies and TV shows from Amazon Instant Video and web videos in the Silk Browser (when available for the title). There are three ways to enable closed captioning on Fire phone.

**From Accessibility Settings:**

1. From Settings, tap Device, and then tap Manage Accessibility.

2. Under Hearing Settings, tap the switch to turn Closed Captioning On. This will enable your phone to display closed captions when available.

**From the Instant Video app:**

1. Play the video you want to watch. Videos that include closed captions appear with the closed caption symbol ("CC") on their overview pages. Most videos that support closed captions include English text. Other languages may also be available.

2. After playback has started, tap the Menu > Captions > On. In the captions menu, you can also customize the font size and color scheme for the caption text. Your selections apply to all videos you play until you change them again.

3. Tap outside the closed captions menu to return to video playback with captions on.

4. To turn captions off, tap the Menu > Captions > Off. You can also manage your Amazon Instant Video closed caption settings under Subtitle Preferences at www.amazon.com/cc.

**From the Silk Browser:**

1. From the Silk Browser, access the left panel and tap Settings.

2. Tap Advanced, and then tap Closed Captions.

3. Select from the available customization options, such as text size, and then swipe up from the bottom of the phone to return to the browser. Some options may not be available.
Turn On Low Motion Mode

With Low Motion Mode enabled, features like peek, tilt, swivel, auto scroll, and Dynamic Perspective are disabled on your Fire phone.

To turn on **Low Motion Mode**:

1. Swipe down from the top of the screen to open the Quick Actions panel, and then tap the *Settings* icon.

2. Tap **Device**, and then tap **Manage Accessibility**.

3. Tap **Low Motion**.
   
   You can toggle individual features on or off, or tap **Off** next to Low Motion Mode at the top of the screen to turn all features off.
Guide to Reading Books with Screen Reader and Explore by Touch

When the Screen Reader and Explore by Touch are turned on, you can use gestures and Text-to-Speech to read and interact with your book. When you open a book, Text-to-Speech will automatically read your book and turn the pages for you.

You can switch between two modes of reading: continuous and non-continuous. Continuous reading will read all pages in the book, while non-continuous reading will read a page, character, or word on the page—whichever you prefer.

<table>
<thead>
<tr>
<th>Action</th>
<th>Gesture</th>
</tr>
</thead>
<tbody>
<tr>
<td>Start reading</td>
<td>When you open a book, Text-to-Speech begins reading the book and automatically turns the pages.</td>
</tr>
</tbody>
</table>
| Switch from continuous to non-continuous reading | Non-continuous reading uses the Screen Reader’s Text-to-Speech voice and reading speed settings. Tap the screen to switch from reading continuously to reading one page, word, line, or character at a time. The default reading level is one page at a time.  
  **Note:** Depending on the content being read, some reading level options may not be available. |
<table>
<thead>
<tr>
<th>Action</th>
<th>Gesture</th>
</tr>
</thead>
<tbody>
<tr>
<td>Show reading toolbar</td>
<td>While reading, tap the screen, and then double-tap the screen to show the reading toolbar.</td>
</tr>
<tr>
<td>Change continuous reading speed</td>
<td>The continuous reading speed control is located towards the bottom left corner of the screen when the reading toolbar is open. Tap the control, and then double-tap the screen to change the reading speed.</td>
</tr>
<tr>
<td>Read one page, paragraph, character, or word at a time</td>
<td>Swipe up then right in a continuous motion with a finger to activate the Local Context Menu. With the Local Context Menu open, select your preferred reading level: character, word, line, paragraph, page, or default. Depending on the content being read, some reading level options may not be available.</td>
</tr>
<tr>
<td>Turn page</td>
<td>Swipe left with two fingers to go to the next page. Swipe right with two fingers to go to the previous page.</td>
</tr>
<tr>
<td>Open the Go To menu</td>
<td>Tilt the left side of phone or swipe from the left edge of the screen with two fingers. From here, double-tap a chapter or section, Search Inside This Book, Go to Page or Location, or Sync to Furthest Page Read.</td>
</tr>
<tr>
<td>Select text</td>
<td>Explore the screen with a finger to find the word you want to select. Double-tap the word, and then hold to listen to the definition of the word being read to you. You can also swipe to the left or right to choose a highlight color, add a note, share your notes and highlights, and more.</td>
</tr>
<tr>
<td>Adjust text selection</td>
<td>Selection markers are available in the menu after selecting text. Select the markers to increase or decrease the text selection size.</td>
</tr>
</tbody>
</table>
Use Explore by Touch Shortcut Menus

Shortcut menus allow you to access menus, settings, and items on your Fire phone quickly when the Screen Reader and Explore by Touch are enabled.

- **Local Context Menu** – Swipe up then right in a continuous motion with a finger to activate the Local Context Menu. With the Local Context Menu open, you can explore the following items:
  - **Reading Granularity Options** – Switch between character, word, line, paragraph, page, and default reading levels. Depending on the content being read, some reading granularity options may not be available.
  - **Navigation Options** – Switch between section, list, control, and special content navigation levels when browsing a webpage in the Silk Browser.
  - **Cursor Control Options (for editing text)** – Move the cursor before the first or after the last character in a text edit box.

- **Device Menu** – Swipe down then right in a continuous motion with a finger to activate the Device Menu. With the Device Menu open, you can explore the following items:
  - **Read from top** – Read all items on the screen, starting with the top item.
  - **Read from next item** – Read all items on the screen starting with the next item.
  - **Spell last utterance** – Spell the last utterance read to you.
  - **Quick Navigation** – Cycle through a radial list of all selectable items on screen. Without lifting your finger, draw a circle to hear a list of items. Lift your finger to select the item.
  - **Pause feedback** – Suspend the Screen Reader and Explore by Touch. Your device will not provide audio feedback, and Explore by Touch will be disabled. **Pause feedback** is located in the upper left portion of the Device Menu. To resume feedback, open the Quick Actions panel, and then tap the Screen Reader is Suspended notification.

- **Accessibility Settings** – Return to the Accessibility Settings screen to select your accessibility options.
Pair a Braille Display with Your Fire Phone

Fire phone supports the BrailleBack (Fire OS Edition) app in the Amazon Appstore. With the app, you can use a braille display device with your Fire phone.

Before you can use a braille display device with your Fire phone, go to the Amazon Appstore on your Fire phone to download and install the BrailleBack (Fire OS Edition) app.

After you install the app, you can pair your braille display using your device’s Bluetooth connection.

To pair your braille device:

1. Swipe down from the top of the screen with two fingers to open the Quick Actions panel, and then select the Settings icon.

2. Select Wi-Fi & Networks > Pair Bluetooth devices.

3. Use the switch to turn on Bluetooth.

4. Select Pair a Bluetooth Device.

5. Select your braille device, and then follow the instructions to complete the pairing request.

To adjust output settings for your braille device:

1. Swipe down from the top of the screen with two fingers to open the Quick Actions panel, and then select the Settings icon.

2. Select Device > Manage accessibility.

3. Select BrailleBack under Services.

4. Select On, and then select OK.

5. Select Configure BrailleBack, and then choose your preferred output setting: Braille type, Literary braille table, or Computer braille table.

To configure your braille device as the default keyboard:

1. Swipe down from the top of the screen with two fingers to open the Quick Actions panel, and then select the Settings icon.

2. Select Keyboard > Change the keyboard language.

3. Select Braille hardware keyboard.
Special Features

In This Section

- Identify Movies, Music, Products & More with Firefly
- Dynamic Perspective
- Talk to Your Phone
Identify Movies, Music, Products & More with Firefly

With Firefly, you can scan physical products, listen to music, movies, and TV shows to learn more about them, or identify text and translations. You can also install Firefly-enabled apps to identify new objects or take additional actions in Firefly.

Note: Not all products, media, or artwork can be identified by Firefly.

Firefly can identify:
- Phone numbers, e-mail address, and web addresses
- Music, movies, and TV shows
- Books, DVDs, Blu-ray discs, CDs, and video games
- Packaged household products
- Barcodes and QR codes
- Certain artwork
- English, French, German, Italian, and Spanish text (for translation)
- Wine identification (with Vivino)
- Business cards

When you use Firefly:
- Make sure your phone has a wireless connection (either Wi-Fi or cellular).
- Hold your phone steady and close to the object you're trying to scan.
- Watch out for glare and shadows for products, and background noise for music and video.
- Tap the screen to focus on the object.
- Pinch the screen to zoom in on the object

To identify an item:

1. Press and hold the Camera/Firefly button.

2. Point the camera at a product to scan it, or hold your phone near the source of any audio. You will see firefly lights on the screen hover around and highlight the object.
   - To identify songs, tap the Music icon.
   - To identify movies or TV shows, tap the Video icon.
   - To identify text, tap the Text icon.

3. If Firefly can identify an object, a label will appear at the bottom of the screen. Tap the label for additional options, such as
   - A direct link to shop for an item on Amazon
   - A Wikipedia article on artwork you're viewing
   - In-scene options in X-Ray for a movie you're watching
4. If Firefly can't identify the product, tap **Save It** to label the item for later identification. After you save the product, you can add the identification to your photos or send Amazon feedback about the identification.
View & Delete Your Firefly History

When you search for content or a product with Firefly, it’s automatically saved in your search history.

**Note:** There is currently no option to turn off your search history.

1. To view your search history, swipe up from the bottom of the Firefly window. Your most recent searches will be displayed.

2. Select a recent search to learn more about the item or share it. Or, tap the **Delete** icon to remove it from your history.
Text & Translations

Firefly can scan English text or translate French, German, Italian, or Spanish into English.

**Note:** The Text & Translation feature is experimental. If you encounter an issue with text identification or translation quality, swipe up from the bottom and then select **Send us feedback**.

1. From the Firefly window, open the left panel, and then make sure Text & Translations is turned on.

2. Tap the Text icon, and then point the camera at text to scan it. When Firefly identifies the text, it will copy it into the window and present additional options, such as:
   - Copying text to your device's clipboard and paste it in another app
   - Searching for the text using the Silk browser
   - Sharing the identification with a friend

3. If you want to translate a non-English language into English, press and hold the Text icon, and then select the language from the list.
Firefly-enabled Apps

Firefly-enabled apps let you identify new types of objects or take additional actions in Firefly, such as:

- Creating a new radio station in iHeartRadio after you identify a song
- Looking up news related to the item you've identified in Trove
- Finding showtimes and ratings for a movie in Flixster
- Reviewing wine ratings and suggested pairings with Vivino

To enable or disable these apps in Firefly, open the left panel, and then select an app in the list. If you'd like to find additional Firefly-enabled apps in the Amazon Appstore, tap **Browse for Firefly-enabled apps**.
Dynamic Perspective

Dynamic Perspective on your Fire phone is a custom-designed sensor system that responds to how you hold, view, and move your phone. Experience using your phone in a new, unique way.

To view and manage your Dynamic Perspective settings:

1. Swipe down from the top of the screen to open the Quick Actions panel, and then tap the Settings icon.

2. Tap Device, tap Manage Accessibility, and then tap Low Motion to configure your Dynamic Perspective settings and one-handed shortcuts to your own personal needs.
Talk to Your Phone

Your Fire phone features a growing number of speech-powered features to help you get things done by simply asking. These capabilities range from dictation (allowing you to enter text by talking) to being able to ask your phone to make calls, send text messages, and much more.

Dictation

Use voice dictation anywhere you use your keyboard. Dictate an e-mail or text message, search the web, or write a note.

To use dictation, bring up the keyboard, and then tap the microphone icon. Speak clearly into your phone’s microphone. When you pause or finish speaking, your phone will display the corresponding text.

To insert punctuation or format your text, simply say the punctuation mark, such as “comma,” “question mark,” or “new line.” The dictation feature will insert the proper mark or format. For example, if you say, “Hi John comma how are you question mark,” the message is recorded as “Hi John, how are you?”

Voice Commands

Use voice commands to make a call, send an e-mail or text message, search the web, and more.

To use voice commands, press and hold the Home button, and then make your request. Some requests (such as text messages) may ask you to edit, send, or cancel before the request is processed. Here are some examples of voice commands you can use:

Make a phone call

- “Call John Smith.”

Send a text message

- “Tell John Smith the meeting begins at 5 a.m.”
- “Text John Smith I will be late for the meeting.”

Send an e-mail

- “Send John Smith an e-mail with the subject Vacation 2014 and the message I will be on vacation from May 22 until June 7.”

Search for items on Amazon

- “Search Amazon for Fire HDX.”
- “Shop Amazon for Amazon Fire TV.”

Search the web

- “Search the web for shoes.”
- “Browse the web for phones.”

Get directions

- “Get me directions for the Tate Modern in London, UK.”
- “Show me hotels in Berlin, Germany on a map.”
- “Locate 550 Terry Ave in Seattle, Washington.”
Ask general questions

- "Who is the president of France?"
- "How many teaspoons in a cup?"
- "What is the average lifespan of an elephant?"
**Voice Settings**

There are a number of important settings that control your speech recognition experience on your Fire phone. Your phone can recognize and speak a growing number of languages.

In addition, you can choose to have speech recognition enabled even when the phone is locked with a PIN – this can make it easy to activate via a Bluetooth device or headset when you are driving, running, or when it may not be convenient to unlock the phone.

**Note:** Some speech-powered features may only be accessed when your phone is unlocked to protect privacy in the event of a lost or stolen device.

To configure your voice settings, go to **Voice** in the Settings menu.

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
</table>
| Voice Input           | This setting is turned on by default. It allows your voice input to be processed in the Cloud in order to optimize your voice experience.  
  **Note:** To delete speech data associated with your account:  
  1. Visit Manage Your Content and Devices ([https://www.amazon.com/mycd](https://www.amazon.com/mycd))  
  2. Select the Your Devices tab, and then select your Fire phone.  
  3. Under the Device Actions drop-down menu, select Manage Voice Recordings, and then select Delete. |
| Use Speech when Locked| Turn On to enable voice recognition while your phone is locked. |
| Speaking Speed        | Select the speed at which your phone speaks to you. |
| Voice Language        | Select the language your phone uses to speak to you. English and Spanish are currently supported. |
| Hands-free Mode       | You can select whether to hear more detailed voice feedback when you use a headset or other hands-free device, or all the time. Select Hands-free Device Only or Always On. |
Connectivity

In This Section

• Connect to Wi-Fi
• Add a Wi-Fi Network Manually
• Turn On Airplane Mode
• Turn Location-Based Services On or Off
• Connect to a Mobile Network
• Manage Your Data Usage
• Set Up a Wi-Fi Hotspot
• Connect to Bluetooth
• Second Screen with Fire Phone
• Display Mirroring with Fire Phone
Connect to Wi-Fi

Connect to a Wi-Fi network to buy, stream, or download content from the Cloud, or sync to receive items.

Your Fire phone automatically detects nearby Wi-Fi networks and wireless hotspots that broadcast their network name. Some networks are open for everyone to join, while others require a password to connect. You can connect your phone to your home Wi-Fi network, public Wi-Fi networks, and some enterprise private networks.

**Tip:** With AT&T Wi-Fi service, you can connect to an AT&T Wi-Fi Hot Spot location on your Fire phone. To learn more about AT&T Wi-Fi Hot Spots, visit their website (https://www.att.com/esupport/article.jsp?sid=KB100853).

1. Swivel the phone or swipe down from the top of the screen to open the Quick Actions panel.

2. From the Quick Actions panel, press and hold the Wi-Fi icon.

3. Next to Wi-Fi, tap On.

4. Tap a network to connect to it. If you see a lock icon besides the network name, a network password is required. Enter the Wi-Fi network password, and then tap OK.

   **Note:** If you don't know the password, check with the person who set up the network. This password is not your Amazon account password.

After you connect to a Wi-Fi network, your phone automatically connects to the network again when it's in range. If more than one network is in range, your phone automatically connects to the last network used.
Add a Wi-Fi Network Manually

If you don't see the Wi-Fi network you want in the list of available networks, you can add it manually.

Before you add a Wi-Fi network to your Fire phone, make sure you are within range of the network you want to add and that you know the network name and password (if required).

Your Fire phone automatically detects nearby Wi-Fi networks and wireless hotspots that broadcast their network name. Some networks are open for everyone to join, while others require a password to connect. You can connect your phone to your home Wi-Fi network, public Wi-Fi networks, and some enterprise private networks.

1. From the Quick Actions panel, press and hold the Wi-Fi icon.

2. Tap Add Network.

3. Type the name of your network in the Network SSID box.

4. Choose the network security type from the Security drop-down menu, and then enter the network password, if required.

5. If needed, tap Show Advanced Options to select your proxy and IP settings.

6. Tap OK.

Your phone will connect to this Wi-Fi network the next time you're in range. If you don't want to connect to the network, or if you no longer use it, press and hold the name of the network, and then tap Forget.

Tip: If you are having trouble connecting to Wi-Fi or adding a Wi-Fi network manually, check to make sure that Airplane Mode is turned off. To learn more, go to Turn On Airplane Mode.
Turn On Airplane Mode

Turn off your wireless connection when you are not using it on your Fire phone. To do this, turn on Airplane Mode.

**Note:** When you turn off your wireless connection, you cannot buy, download, stream, or sync your content.

1. From the Home screen, open the Quick Actions panel.

2. Tap the **Airplane Mode** icon.
   - When Airplane Mode is on, an airplane icon will appear at the top of the screen next to the battery indicator (when peeking).
Turn Location-Based Services On or Off

Enable location-based services to allow apps and websites, such as social networks or maps, to estimate your current location.

Your location is determined by:

- The networks detected by your phone (like Wi-Fi routers, their signal strengths, and the type of security they use)
- The cellular networks detected by your phone (like the signal strengths of cell towers)
- Latitude and longitude, altitude, and direction (as detected by your phone’s GPS) and the accuracy of these readings

1. From Settings, tap Location Services > Configure Location Based Services (LBS) for your applications.

2. Next to Location Services, tap On to enable location-based services, or tap Off to turn off location-based services.

   When location based services are enabled, a compass icon will appear in the top right corner whenever an app or a website is accessing your location information (when peeking).
Connect to a Mobile Network

If you see one of the mobile indicators (4G LTE, 3G, EDGE, or GPRS), your Fire phone is already connected to a mobile network.

**Note:** Your device supports nine bands of 4G LTE. Your phone will always connect to the fastest available network; however, if 4G LTE is not available, it will default to 3G, EDGE, or GPRS.

Your Fire phone automatically switches to Wi-Fi when you connect to a Wi-Fi network. If you disconnect from a Wi-Fi network, or if you move out of Wi-Fi range, your phone automatically switches to a mobile connection, such as 4G, when enabled.

1. Swipe down from the top of the screen to open the Quick Actions panel.

2. If the Wi-Fi icon is orange, your phone is connected to a Wi-Fi network.

3. Tap the Wi-Fi icon to turn off Wi-Fi and connect to a mobile network instead.

   If you are in a mobile service area, you should see one of the mobile indicators (4G LTE, 3G, EDGE, or GPRS) appear in the status bar at the top of the screen.

When you're connected to a mobile data network, you can make phone calls or send text messages, access the web, or browse Amazon content in the Amazon Appstore, Kindle Store, or Digital Music Store without being connected to a Wi-Fi network.
Manage Your Data Usage

You can view and monitor the amount of data used by your Fire phone. To monitor the amount of cellular data that your phone uses:

1. From Settings, tap **Wi-Fi & Networks**.

2. Tap **See your cellular data usage** to monitor overall data usage or app data usage for your phone.

**Note:** Only data usage for your Fire phone is displayed, and not for other devices on your mobile account, such as other cell phones or tablet devices, if you have them. To monitor your overall account data usage, contact your current service provider.
Set Up a Wi-Fi Hotspot

You can set up your Fire phone as a Wi-Fi hotspot and connect your computer and other Wi-Fi-capable devices to the Internet.

To set up your phone as a Wi-Fi hotspot, turn on your mobile network and ensure that you have an active mobile data connection (for example, a 4G LTE icon with signal bars).

**Note:** This feature is only available if it is part of your mobile service plan.

To turn your device into a Wi-Fi hotspot:

1. From Settings, tap **Wi-Fi & Networks**, and then tap **Set up a Wi-Fi hotspot**.

2. Next to Wi-Fi Hotspot, tap **On**. The Wi-Fi Hotspot icon will appear in the status bar.

To set up a secure hotspot and enable password protection, tap Configure Hotspot. From here, you can change name of your hotspot and how it will appear to others.

**Note:** You may connect up to five Wi-Fi-capable devices to the Wi-Fi hotspot.

To connect a device to your hotspot:

1. Turn on Wi-Fi on the device that you want to connect to your hotspot.

2. Your Fire phone (or the hotspot name if you have set one up) should show up as an available Wi-Fi network, to which you can connect your device.

3. If you set up a password, you will be prompted to enter the password to connect to your hotspot.
Connect to Bluetooth

You can pair your Fire phone with wireless devices that use Bluetooth technology, such as speakers, keyboards, or mice.

Before you pair your phone with a Bluetooth accessory, verify that the accessory is within range and is compatible with your phone.

**Note:** Low energy devices (including some smartwatches and fitness bands) are not supported at this time.

1. From Settings, tap **Wi-Fi & Networks**, and then tap **Pair Bluetooth devices**.

2. Next to Bluetooth, tap **On**.

3. Tap **Pair a Bluetooth Device**.

A list of available Bluetooth devices will appear.

4. Tap a Bluetooth accessory to pair it with your phone, and then follow any additional pairing instructions.

After you pair your Bluetooth accessory with your phone, a Bluetooth indicator will appear next to the wireless indicator in the top right corner of the screen. If the Bluetooth indicator is grey, your phone is not paired with your Bluetooth accessory.
## Supported Bluetooth Profiles

Your Bluetooth accessory must have a supported profile to pair with your Fire phone.

**Note:** Low energy devices (including some smartwatches and fitness bands) are not supported at this time.

<table>
<thead>
<tr>
<th>Bluetooth Profile</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advanced Audio Distribution Profile (A2DP)</td>
<td>Streams audio to compatible Bluetooth speakers, headphones, and many car audio systems.</td>
</tr>
<tr>
<td>Audio/Video Remote Control Profile (AVRCP)</td>
<td>Receives or transmits basic media commands to other compatible electronic devices, such as increasing or decreasing volume.</td>
</tr>
<tr>
<td>Hands-Free Profile (HFP)</td>
<td>Allow car hands-free kits to communicate with mobile phones.</td>
</tr>
<tr>
<td>Human Interface Device Profile (HID)</td>
<td>Supports external accessories, such as keyboards or wireless mice.</td>
</tr>
<tr>
<td>Object Push Profile (OPP)</td>
<td>Send &quot;objects&quot; such as pictures, virtual business cards, or appointment details between devices.</td>
</tr>
<tr>
<td>Phone Book Access Profile (PBAP)</td>
<td>Allows exchange of Phone Book Objects between devices</td>
</tr>
<tr>
<td>Serial Port Profile (SPP)</td>
<td>Supports external accessories, such as wireless gamepads.</td>
</tr>
</tbody>
</table>


Display Mirroring with Fire Phone

Learn how to wirelessly display - or "mirror" - your Fire phone screen and audio on compatible HD TV or media streaming devices.

Before you mirror the screen of your phone, make sure your TV or media streaming device is turned on and discoverable. "Discoverable" means that your phone can identify and connect to your device wirelessly. Review the information in the user guide for your TV or media streaming device for steps. Only Miracast certified devices can be used for display mirroring.

**Note:** If your TV or media streaming device is not compatible, you may be able to use an HDMI display dongle, which is an HDMI adapter you connect to your TV or media streaming device. An HDMI dongle allows you to wirelessly display content from your phone to your TV or media streaming device.

1. From your phone, swipe down from the top of the screen to open the Quick Actions panel, and then tap the **Settings** icon.

2. Tap **Display**, and then tap **Share your screen via Miracast**.
   
   Your phone will search for compatible devices within range.

3. Tap the device name to connect. The initial connection may take up to 20 seconds.
   
   Your phone will show "Mirroring" under the device name during a mirroring session. You will see the display and hear the audio on the big-screen device.

4. Tap **Stop Mirroring** to stop mirroring the screen of your phone.
Second Screen with Fire Phone

With Second Screen, you can watch a movie or TV show from Amazon Instant Video on a compatible TV or streaming device while controlling the video from your Fire phone.

Second Screen turns your TV into the primary screen and frees up your Fire phone to provide playback controls, a customized display for X-Ray, or simply be a place to e-mail, browse the web, and more while you watch a movie or TV show. Second Screen is available for Amazon Fire TV, PlayStation 3, PlayStation 4, and recent Samsung TVs.

**Note:** Before you begin, make sure your Fire phone and Second Screen-capable device are turned on and connected to the Internet. You can use separate wireless, Wi-Fi, or wired Internet connections for compatible Second Screen devices, as long as the Second Screen device and the phone can connect to the Internet. Your phone and your Second Screen-compatible device do not need to be connected to the same network or Internet connection to work together.

1. From your phone, tap **Videos**, and then tap the **Store** icon. Use the Search bar to find the movie or TV show you’re interested in displaying on another screen.

2. From the video’s detail page, tap the **Second Screen** icon.

3. In the window that appears, select a device to send the movie or TV show to that device.
   
   If you see (offline) next to the Second Screen-compatible device, make sure the Amazon Instant Video application is open on that device.

   Your movie or TV show will load and begin playing on the companion device. While watching, tap the **Play**, **Pause**, or **Jump Back** button, or use the video progress bar to move forward or go back.

4. When you’re finished watching, tap the **Second Screen** icon, and then select your Fire phone to end playback on the companion device.
Utilities

In This Section

- Weather
- Clock
- Calculator
- Flashlight
- Notes
- Docs
- Maps
- Silk Browser
- Wallet
- Shop Amazon
Weather

With the Weather app, you can view the temperature, hourly forecast for the next 12 hours, and 10-day forecast for your current location and other cities around the world.

**Note:** The Weather app requires a network connection through either a Wi-Fi or mobile network. Location Services must be turned on to view the current weather information for your location or in the right panel. To learn more, go to Turn Location-Based Services On or Off.

<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add a location</td>
<td>1. From the left panel, tap the + icon.</td>
</tr>
<tr>
<td></td>
<td>2. Enter the name of a city or a zip code, and then select the desired location from the search results.</td>
</tr>
<tr>
<td>View the hourly forecast for the next 12 hours</td>
<td>By default, the forecast for the next 6 hours is displayed at the bottom of the screen. Tap to expand the section and view the next 12 hours.</td>
</tr>
<tr>
<td>View the 10-day forecast</td>
<td>Access the right panel.</td>
</tr>
<tr>
<td>View your saved locations</td>
<td>Swipe left or right, or access the left panel and select a city from the list.</td>
</tr>
<tr>
<td>Remove a location</td>
<td>From the left panel, press and hold a city and then tap Remove.</td>
</tr>
<tr>
<td>Manage settings, such as displaying temperature in Fahrenheit or Celsius</td>
<td>1. From the left panel, tap Settings.</td>
</tr>
<tr>
<td></td>
<td>2. Modify your desired settings, and then swipe up from the bottom of your phone to go back to the Weather app.</td>
</tr>
</tbody>
</table>
Clock

The Clock app displays the time based on your current location and time zone. Add other clocks to show the time in other major cities and time zones, or use your Fire phone as an alarm clock, countdown timer, or stopwatch.

<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
</table>
| Add an alarm                                                                  | 1. Tap the Alarms icon, and then tap the + icon.  
2. Select the time you want, and then choose your alarm options:  
   • Repeat: Check or uncheck a day of the week to repeat the alarm.  
   • Sound: Check or uncheck an alarm sound.  
   • Label: Enter an alarm name, and then tap OK. |
| Turn off an alarm                                                             | Press any button to snooze and silence an alarm. Tap the switch next to an alarm to turn it Off or On.                                      |
| Remove an alarm                                                               | Press and hold the alarm, and then tap Remove.                                                                                                 |
| Add a clock                                                                   | 1. Tap the World Clock icon, and then tap the + icon.  
2. Enter the name of city, state, or country, and then select the desired city from the search results. |
| Remove a clock                                                                | Press and hold a city, and then tap Remove.                                                                                                                                              |
| Use a countdown timer                                                         | Tap the Add Timer icon. Swipe to select the desired amount of time, and then tap Start. The timer will immediately start counting down. |
| Use a stopwatch                                                                | Tap the Stopwatch icon. Tap Start to start the stopwatch, and then tap Stop when you’re finished.                                                                                         |
| Manage settings, such as displaying the time in 24-hour format, or selecting the length of time that alarms will snooze | Tap the Settings icon at the top of the Alarms, World Clock, Stop Watch, or Add Timer screens. Modify your desired settings, and then swipe up from the bottom of your phone to go back to the Clock app. |
## Calculator

Use the Calculator app just as you would a standard calculator. Fire phone also stores your recent calculator history in the left panel, and includes a tip calculator in the right panel.

<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use the basic calculator</td>
<td>Launch the app while viewing your phone in portrait orientation.</td>
</tr>
<tr>
<td>Use the tip calculator</td>
<td>Access the right panel. Enter the check amount, tip percentage, and number of people splitting the check to automatically calculate the tip and total cost per person.</td>
</tr>
<tr>
<td>Use the scientific calculator</td>
<td>Rotate your phone to landscape orientation.</td>
</tr>
</tbody>
</table>
| View your calculator history                       | Access the left panel. Tap Copy to copy the number to your clipboard, or tap Clear to clear your history.  
Tip: While using the calculator, press and hold to copy or paste a result that you wish to use again in a future calculation, or in a note or message. |
Flashlight

Use the camera flash as a flashlight.

1. Swipe down from the top of the screen, or swivel your phone, to access the Quick Actions panel.

2. Tap the **Flashlight** icon to turn on the flashlight.

3. Tap the icon again to turn it off.
Notes

The Notes app allows you to create, edit, and delete text, photo, and audio notes.

Note: The notes you create on your Fire phone currently cannot be accessed online or on other devices.

Tip: You can also dictate a note with your voice instead of typing. To learn more, go to Talk to Your Phone.

<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Create a note</td>
<td>1. Tap the + icon.</td>
</tr>
<tr>
<td></td>
<td>- Use the onscreen keyboard to add text to the note.</td>
</tr>
<tr>
<td></td>
<td>- Tap the Camera icon to import or take a picture to include in your note.</td>
</tr>
<tr>
<td></td>
<td>- Tap the Microphone icon to add a voice recording to your note. On the</td>
</tr>
<tr>
<td></td>
<td>New Recording screen, tap the circle icon to start and stop recording. Tap</td>
</tr>
<tr>
<td></td>
<td>the circle icon again to delete the recording, or tap checkmark at the top</td>
</tr>
<tr>
<td></td>
<td>right to add the recording to your note.</td>
</tr>
<tr>
<td></td>
<td>2. Tap the checkmark to save your note.</td>
</tr>
<tr>
<td>Favorite a note</td>
<td>• Press and hold a note and then select Favorite.</td>
</tr>
<tr>
<td></td>
<td>• While viewing a note, you can also tap the Favorite icon.</td>
</tr>
<tr>
<td></td>
<td>An orange star will appear in the bottom right corner of your favorite notes.</td>
</tr>
<tr>
<td></td>
<td>You can access all of your favorite notes in the right panel.</td>
</tr>
<tr>
<td>Share a note</td>
<td>• Press and hold a note and then select Share.</td>
</tr>
<tr>
<td></td>
<td>• While viewing a note, you can also tap the Share icon.</td>
</tr>
<tr>
<td></td>
<td>You can share a text note via Email, Facebook, Twitter, or Messaging.</td>
</tr>
<tr>
<td>Search for a note</td>
<td>Tap the Search icon.</td>
</tr>
<tr>
<td>Create a note while on a phone call</td>
<td>• While on a call, access the right panel and tap Take a Note.</td>
</tr>
<tr>
<td>or browsing the web</td>
<td>• While viewing a page in the Silk Browser, tap the Menu icon, tap Share</td>
</tr>
<tr>
<td></td>
<td>page, and then select Notes. The page description and URL will be saved as</td>
</tr>
<tr>
<td></td>
<td>a note that allows you to easily visit the page again.</td>
</tr>
<tr>
<td>Backup and restore notes</td>
<td>Notes are automatically saved in the Cloud if you have the Backup feature enabled. To learn more, go to <a href="#">Back Up &amp; Restore Your Fire Phone.</a></td>
</tr>
</tbody>
</table>
Go to the Docs Library to find all of your documents. You can browse and open any documents you received from an e-mail, the web, Amazon Cloud Drive, or Send to Kindle apps.

From the left panel, you can filter your documents by their source:

- All Docs
- Email Attachments
- Web Downloads
- My Send-to-Kindle Docs

Tap a document to download it or open it. To remove the document, press and hold, and then tap **Delete**.

Select **Add Docs to your Library** to learn about different ways to add documents to your Docs Library:

- Email Docs to your Device
- Sync with Cloud Drive
- Clip articles from the web
- Transfer through USB
Maps

With the Maps app, you can view maps, search for locations, find directions, and check for traffic. The Maps app on your Fire phone also provides 3D Look-Around, Peek on Pins, and Yelp reviews to help you explore landmarks and discover new places.

Important: Maps and directions depend on your phone’s data services. Data services are subject to change and may not be available in all areas, resulting in maps, directions, or location-based information that may be unavailable, incomplete, or inaccurate.

Move around Maps by dragging the screen. To face a different direction, rotate with two fingers. To center on your current location, tap the Locator icon in the lower-left. To face north with the top of the phone, tap the Compass icon in the lower-right.

Note: The Compass icon only appears when the map is not already facing north.

<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zoom in or out</td>
<td>Double-tap with one finger to zoom in and single-tap with two fingers to zoom out or just pinch outward and inward.</td>
</tr>
<tr>
<td>Choose your view</td>
<td>From the left panel, tap Satellite to switch to a satellite view. An orange checkmark will appear next to Satellite. Tap Satellite again to switch back to standard view.</td>
</tr>
</tbody>
</table>
| Search for a location | There are multiple ways to search for a location:
  - Address (“500 Boren Ave N Seattle WA”)
  - Intersection (“8th and market”)
  - Area (“greenwich village”)
  - Landmark or other Point of Interest (“guggenheim”)
  - Zip code
  - Business (“movies,” “restaurants san francisco”)
  As you’re entering a search, Maps will provide suggestions in the list below. If you see your location in the list below the search field, you can tap on it to complete your search inquiry. |
| Share, bookmark, or add a location to Contacts | Swipe up or tap on the result at the bottom of the map, or tap the pin, to view more details.
Tap the Share, Bookmark, or Add to Contacts icon.
Note: Locations you bookmark are saved across all devices registered to your Amazon account that have the Maps app. |
<p>| Set a location as your home, place of work, or school | Enter an address as you normally would, and then bookmark the location. When you bookmark the location, |</p>
<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>you’ll be presented with options to mark the location as: Home, Work, or School. This can be useful for when you want to find a bookmarked location, or when you use a voice command to get directions to the place.</td>
</tr>
<tr>
<td>Peek on Pins to see more information</td>
<td>While viewing your search results on the map, peek to view Yelp star ratings for restaurants and points of interest, if available.</td>
</tr>
<tr>
<td>Manually mark a location</td>
<td>Press and hold the map until a dropped pin appears.</td>
</tr>
<tr>
<td>View traffic conditions</td>
<td>From the left panel, tap Traffic to switch to view an overlay of the current traffic conditions. An orange checkmark will appear next to Traffic. Tap Traffic again to turn off traffic information.</td>
</tr>
<tr>
<td>View Search History and Bookmarks</td>
<td>Access the right panel to see your latest Search History and Bookmarks. Tap Show All to see a complete list.</td>
</tr>
<tr>
<td>View landmarks</td>
<td>See three-dimensional views of the world’s major cities. Zoom in until you see a landmark building or structure, and then pan, zoom, or tilt your phone to view different angles of it. Tap the landmark to learn more about it.</td>
</tr>
<tr>
<td>Get turn-by-turn directions</td>
<td>Go to Find Directions.</td>
</tr>
</tbody>
</table>
Find Directions

Use the Maps app to find turn-by-turn directions.

1. Search for a location and then tap the **Directions** icon.

2. Select whether you want **Driving**, **Public Transit**, or **Walking** directions.

3. Enter your starting point. By default, this field contains your **Current Location**.

4. Tap **Get Directions** or **Go** on the Keyboard. The route and estimated time will appear.
   - Tap the **List** icon to view all of the turn-by-turn directions as a list.
   - Tap **Start** to hear and see turn-by-turn directions. Maps follows your progress and will provide each direction as you travel toward your destination.

   **Note:** If your phone, auto-locks, Maps will continue to announce instructions. You can also open another app and continue to hear turn-by-turn directions and the next direction will appear as a notification.

5. Tap the screen to pause the turn-by-turn directions and modify settings:
   - Tap the estimated time at the top right to toggle between viewing the amount of time left to your destination and the estimated arrival time at your destination.
   - Swipe left or right at top of the screen to scroll through each step of the directions. The map moves to match the location of the direction currently being displayed.
   - Tap the **Speaker** icon to quickly mute the spoken directions or turn them back on.
   - Tap the **List** icon to view all of the directions as a list.
   - Tap **x** to exit the turn-by-turn directions.

6. Tap **Resume** to return to receiving turn-by-turn directions.
Silk Browser

In This Section

- Browser Basics
- Browser Settings
- About Flash Videos on Fire Phone
Browser Basics

To search or browse the web, launch the Silk Browser app on your Fire phone.

**Note:** The Silk Browser requires a network connection. To learn more, go to Connectivity.

When you open the Silk browser for the first time or when you open a new browser tab, you'll see the Most Visited page. From here, you can tap a website to go directly to it, or tap the search field at the top to search the web. If you close the Silk browser, the last website you were viewing will automatically appear the next time you open the browser. To view your bookmarks, browser history, reading list, and downloaded files, open the left panel, and then tap Bookmarks, History, Reading List, or Downloads.

**Search the web**

You can use the Address Bar to search the web. To access the Address Bar from any page, scroll up on the web page until it appears.

1. Enter a URL or search term in the Address Bar at the top of the page. Silk will suggest sites based on the default search engine you've selected.

2. Tap a suggested website to go to it, or tap Go on the keyboard when you're finished typing.

**Zoom in and out**

You can zoom in on text, images, and more in a browser window.

**Note:** Some web pages do not support this functionality.

- To zoom in, pinch outward with two fingers. You can also double-tap with one finger to center and zoom in.
- To zoom out, pinch inward with two fingers.

**Scroll up and down**

Swipe your finger up and down the screen to scroll. If it is enabled from the Settings menu in the Silk Browser, the Auto-Scroll feature also allows you to tilt your phone forward and back to automatically scroll up and down the page.

**Open and close tabs**

- Tap the Tabs icon in the bottom right to view all of your open tabs. Tap the thumbnail image of a tab to go to that tab.
- To add a new tab, tap the + icon.
- To close a tab, tap the x on a tab.

You can also press and hold a tab to: close the currently open tab, close all tabs except the one you're pressing, close all tabs including the one you're pressing, or add or remove the tabbed page from your bookmarks.

**Menu Options**

While viewing a web page, tap the Menu icon next to the Address Bar, and then tap:

- **Share Page:** Share the page using e-mail, Facebook, Messaging, Twitter, and more.

- **Add / Edit Bookmark:** Add a bookmark, or edit an existing bookmark, for a web page.
• **Save to Reading List**: You can save web pages to your Reading List to read them offline.

• **Find in Page**: Find a word or phrase on the page.

• **Request another view**: Select to view the **Desktop** or **Mobile** version of a web page. By default, **Automatic (recommended)** is selected.

  **Tip:** Select **Mobile** for a mobile-optimized experience. Websites optimized for mobile devices provide a better browsing experience by removing incompatible plug-ins.
**Reading View**

Reading View removes most graphics, advertisements, or links from a web article so you can read without distractions. When the Silk Browser detects a web page compatible with Reading View, the **Reading View** button will appear to the right of the Address Bar.

To switch to Reading View, tap the **Reading View** button.
- To change the font, background color, and margins, tap **Aa**.
- To exit Reading View, tap the **X**.

**Private Browsing**

If you don’t want to save your browsing history, search history, cookies, or passwords on your Fire phone, you can use Private Browsing.

**Note:**
- Private Browsing does not hide your browsing from your Internet service provider or the websites you visit.
- Many of Silk’s Cloud Features, including Trending Now, Site Links, and cloud acceleration are not available in Private Browsing.
- Any regular browser tabs you have open will remain in the background when you enter a Private Browsing session. You won't be able to switch to these tabs until you exit Private Browsing.

To enter Private Browsing:

1. Tap the **Tabs** icon in the bottom right corner of the screen to view your open tabs.

2. Use the switch in the bottom left corner of the screen to turn on Private Browsing. A new Private Browsing tab will open.

To exit Private Browsing:

1. Tap the **Tabs** icon again to view your open tabs

2. Use the toggle to turn off Private Browsing.

3. Select whether you want to keep or delete downloaded files in the current session, and then tap **Confirm**. All private browsing tabs will automatically close.

   **Tip:** Tap the **X** in a Private Browsing tab to close it manually.
Browser Settings

You can change Silk Browser settings, such as privacy controls or the default search engine, to customize your browsing experience.

Note: Personally identifiable information collected through Amazon Silk is subject to the Amazon.com Privacy Notice (https://www.amazon.com/privacy).

To access settings for the Silk browser, view the left panel, and then tap Settings.

Search Engine
Select Bing, Google, or Yahoo! as your default search engine.

Pop-Up Windows
You can allow or block pop-up windows in the Silk Browser. You can choose the following settings for pop-up windows:

- **Always**: The browser will always show pop-up window.
- **Never**: The browser will block all pop-up windows.
- **Ask**: The browser will ask you if you want to see a pop-up window.

Cloud Features
The Silk Browser uses the Amazon Cloud to speed up web page loading. You can enable or disable the following settings:

- **Cloud Features**: Allow Silk to use the Amazon Cloud for faster web page loading.
- **Optional Encryption**: The Silk Browser routes individual web requests dynamically, either directly through your phone or through the Silk servers (whichever is more efficient). When you encrypt web pages through Silk’s servers, it may slow down page loads.
- **Instant Page Load**: When this feature is enabled, the Silk Browser will attempt to predictively load the next page you’re likely to visit, resulting in a quicker page load experience. A lightning bolt appears in the address bar after you’ve selected a cloud-accelerated link.
- **Prompt for Experimental Streaming Viewer**: Allow Silk to notify you when a website is compatible with the experimental streaming viewer so you can view select Adobe Flash videos.

Auto-Scroll
Turn this feature on if you would like to tilt your phone forward and backward to scroll up and down on a web page.

Your Data

- **Clear Browser Data**: Control your privacy by deleting your browser history, including websites you’ve visited, saved passwords, and personal information added to forms.
- **Web Site Data**: Clear data from specific websites you’ve visited in the Silk Browser. To delete a website, press the Edit icon, select the website, and then tap Delete.
- **Accept Cookies**: Websites use cookies to save your preferences or settings. Cookies are enabled by default.
- **Download Prompt**: Allow the Silk Browser to notify you before you download a file to your phone.
- **Remember Passwords**: Save passwords for websites.
- **Form Autofill**: Fill out your contact information on web forms with a single touch by saving form data for later use.
• **Saved Autofill Profiles:** View, edit, or delete saved autofill profiles. To add an autofill profile, tap the **Add +** icon, enter the form information, and then tap the **Save** icon.

**Advanced**

• **Load Images:** Allow websites to load images immediately.

• **Enable JavaScript:** JavaScript allows interactive elements to appear on a website. When you disable this option, some websites may not work properly.

• **Closed Captions:** Customize your closed caption experience for web videos in compatible formats, including size and color of text, font style, and more.

• **Show Security Warnings:** Show a warning message when there is a problem with the site’s security.

• **Reset all Silk Settings:** Reset all browser settings to their defaults.
About Flash Videos on Fire Phone

Adobe Flash isn’t supported in the Silk browser, but you may be able to view Adobe Flash videos using these tips.

Adobe is no longer developing Flash for mobile devices. To learn more, go to Adobe’s website to view their announcement (https://blogs.adobe.com/flashplayer/2012/06/flash-player-and-android-update.html). Due to this, the Silk Browser on Fire phone does not support Adobe Flash. If you see an error message, a Flash plugin icon, or an option to redirect to a non-Flash or mobile version of the page you’re viewing, this may mean that the website uses Adobe Flash. If you’re unable to view a website with Flash content, you can switch to mobile view to see if that solves your problem:

1. From the Silk Browser, tap the Menu icon.
2. Tap Request another view, and then tap Mobile.

Some popular websites may also have an app available. Check the Amazon Appstore, accessible through the Apps or Games library on your device, for availability.
Amazon Wallet enables you to digitally store items you usually keep in your physical wallet, such as gift cards, loyalty cards, and membership cards. These cards are stored on your device, and do not sync across any other compatible Amazon devices or apps registered to your Amazon account.

As of January 21, 2015, we no longer support Amazon Wallet on Fire phone. You can continue to use gift, loyalty, and membership cards you've added to Amazon Wallet. However, your balance for gift cards will no longer update in your Amazon Wallet. You'll need to track your balance using another method, such as contacting the merchant. We recommend that you back up your cards through another method and no longer rely on the app to store important information.

<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>View card details</td>
<td>Select a card to view more information.</td>
</tr>
<tr>
<td>Delete a card</td>
<td>Press and hold a card, and then tap Remove.</td>
</tr>
<tr>
<td>View and refresh the balance</td>
<td>The balance displayed may not be your current balance. As the app is no longer supported, balance information isn't updated for your cards.</td>
</tr>
</tbody>
</table>
Shop Amazon

Enjoy everything you know and love about shopping with Amazon directly from your Fire phone. The Shop Amazon app combines gaze tracking enabled by Dynamic Perceptive sensors and other special features with the complete Amazon shopping experience, including access to your existing cart, wish lists, payment methods, shipping options, order history, notifications, and more.

Shopping tips:

- Use Firefly to scan a product or barcode to quickly identify the item, compare prices, and check availability.

- Angle your phone slightly to the left or right, or "peek", to reveal additional information about products, such as prices, customer ratings, additional images, and other related content. To learn how to peek, go to One-Handed Shortcuts.

- Access the right panel to find additional personalized product recommendations while shopping, or viewing search results, detail pages, and your shopping cart. From the Home screen of your phone, the right panel will also include the shipping status for your Amazon orders.

  Note: Parental controls will block the ability to purchase content, but not the ability to browse content.

- To shop in a different country where Amazon is available, open the left panel, and then tap Change Country. Select a country from the list to switch to it.

  Note: You won’t be able to shop for Amazon digital content when you switch to a different country. Items in your Shopping Cart and Wish List will be saved in the country where they were added, but will not transfer over when you switch.
Communication

In This Section

• Make & Receive Phone Calls
• Messaging
• Contacts
• Email
• Calendar
Make & Receive Phone Calls

After you open the Phone app from the carousel or app grid on your Fire phone, you can make and receive phone calls to keep in touch with your contacts.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
</table>
| ![Keypad](image) | Keypad  
Dial phone numbers manually. |
| ![History](image) | History  
Review your recent incoming, outgoing, and missed phone calls. |
| ![Contacts](image) | Contacts  
View, edit, and call people on your contact list. |
| ![Voicemail](image) | Voicemail  
Review and listen to your voicemail. |

Make a phone call

Using the Keypad, type the phone number, and then tap Call.

To quickly redial your most recent call, tap Call to display the number, and then tap it again. You also tap the History icon to see a list of your recent phone calls.

Important: In case of an emergency, you can make a call when Fire phone is locked. From the PIN entry screen, tap Emergency. If you dial 911 in the U.S., location information is provided to emergency service providers, if available. Cellular service is required to make an emergency call from Fire phone. Some cellular networks may not accept an emergency call from Fire phone if it is not activated, if it does not have a SIM card or if the SIM card is locked, or if it is not compatible with or configured to operate on a particular cellular network.

Receive a call

When you receive a phone call, the current phone number is displayed on the screen along with options to answer, decline, or reply to the call with a text message. You may also see additional information about the contact (such as their photo or name) when you receive a call.

- To answer the call, tap Answer. If your phone is locked, swipe up from the green arrow at the bottom of the screen, or open the right panel and tap Answer.

  Tip: Press either volume button to put your phone on silent when you receive a call. You can still answer the call after silencing it.

- To decline the call, tap Decline. If your phone is locked, press the Power button, or open the right panel and tap Decline.
**Tip:** If you’d like to quickly send the incoming caller a text message, tap the **Reply-with-Text** icon and select a message from the list. You can modify the Reply-with-Text options from **Settings > Phone > Edit Reply-with-Text messages**.

- If you receive another incoming call on your current call, tap **Hold & Answer, End & Answer**, or **Decline**. If you select **Hold & Answer**, you can tap **Merge** to talk with both parties at once.
Review Your Call History

Incoming, outgoing, and missed calls are recorded in your call history. You can use your call history to return calls or add phone numbers to your contacts.

- To open your call history, tap the History icon in the Phone app. The type of phone call—incoming, outgoing, or missed—will be displayed below each phone number.

- When you view your call history, you can:

  **Return a recent call:** Tap the call from the list to automatically dial the phone number.

  **View additional information about a recent call:** Tap the contact icon next to the phone number to display calling and texting options. If you’d like to add a new contact or add the phone number to an existing contact, tap Create New Contact or Add to Existing Contact.

  **Block a phone number:** Swipe to the left, and then tap Decline All. All calls from the phone number will go directly to voicemail and it will be added to your contacts. To allow calls from the phone number again, swipe to the left, and then tap Allow.

  **Delete a phone number:** Swipe to the left, and then tap Delete. At this time, you can only delete one phone number at a time in your call history.
# Phone Call Options

During a phone call, you can mute the phone call, place the call on hold, turn on the speaker phone, and more.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🎤</td>
<td>Turn the speakerphone on or off.</td>
</tr>
<tr>
<td>🗤</td>
<td>Mute the microphone. Your contacts won't be able to hear you until you unmute the microphone. If you press and hold the Mute icon, you will place the call on hold.</td>
</tr>
<tr>
<td>☒</td>
<td>Open the Keypad to dial a number.</td>
</tr>
<tr>
<td>☑</td>
<td>Add another contact to the call. Select a contact from the list, and then tap the phone number you want to call. The current call will be placed on hold while the selected number is dialed.</td>
</tr>
</tbody>
</table>

**Tip:** During a call, you can use *Quick Links* to type a note, browse the web, and view your calendar or contacts. To access *Quick Links*, open the right panel. When you're finished, tap the bar at the top of the screen to return to the call.
Phone Settings

Go to your phone settings to view your phone number, edit Reply-with-Text messages, change your voicemail password, and contact your mobile service provider.

To access your phone settings:

1. Swivel your phone or swipe down from the top of the screen, and then tap the Settings icon.

2. From Settings, tap Phone.

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Configure call waiting</td>
<td>Use the switch to turn on call waiting in order to receive calls when you're on a call.</td>
</tr>
<tr>
<td>Configure caller ID</td>
<td>Tap Show My Caller ID, and then select Network default, Hide Number, or Show Number. Showing your number means your phone number will be displayed to the person you are calling.</td>
</tr>
<tr>
<td>Forward incoming calls</td>
<td>Use the switch to turn on call forwarding, and then enter the phone number you'd like to forward incoming calls to.</td>
</tr>
<tr>
<td>Edit Reply-with-Text messages</td>
<td>View the text messages available to automatically send to an incoming caller instead of answering the call. Tap a message to customize it yourself.</td>
</tr>
<tr>
<td>View your phone number</td>
<td>View your own phone number.</td>
</tr>
<tr>
<td>Set up voicemail</td>
<td>View your voicemail number and manage your voicemail password.</td>
</tr>
<tr>
<td>Contact your wireless service provider</td>
<td>Note: The following steps apply to phones sold with AT&amp;T service.</td>
</tr>
<tr>
<td></td>
<td>Tap Customer Care or Directory Assistance to speak with an AT&amp;T Representative. Tap Pay My Bill to pay your bill over the phone.</td>
</tr>
<tr>
<td></td>
<td>Tap Check Bill Balance, View Data Usage or View My Minutes in order to receive a free automated text message from AT&amp;T with the requested information.</td>
</tr>
</tbody>
</table>
Listen to Voicemail

If a caller leaves a voicemail message, you can listen to it on your Fire phone.

When you receive a voicemail, a notification appears in the Quick Actions panel. You will also see a badge above the Phone app icon on the Home screen.

To set up voicemail:

1. From the Phone app, tap the Voicemail icon.
2. Tap Call Voicemail and follow the instructions to set up a voicemail password / PIN and select or record your voicemail greeting.
3. After the call ends, type in your voicemail password / PIN, and tap then Continue to finish setting up your voicemail.

To listen to voicemail:

1. Tap the Voicemail icon.
2. Tap Call Voicemail, and then enter your password / PIN.

Note: Some mobile service providers offer visual voicemail, which allows you to see a list of voicemails from the Voicemail screen. To learn about visual voicemail, contact your service provider.

<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Listen to a visual voicemail message</td>
<td>Tap the message, and then tap the Play icon.</td>
</tr>
<tr>
<td>Delete a visual voicemail message</td>
<td>Tap a message, and then tap the Delete icon. You can also press and hold a message, and then tap Delete Voicemail.</td>
</tr>
<tr>
<td>Manage deleted visual voicemail messages</td>
<td>Tap Deleted Messages at the end of the messages list, and then tap a message to listen to it. To undelete a message, press and hold the message and tap Undelete Voicemail. To permanently delete a message, tap the Delete icon again.</td>
</tr>
<tr>
<td>Update your voicemail greeting</td>
<td>Tap the microphone icon. Select from the two options:</td>
</tr>
<tr>
<td></td>
<td>- Tap Custom to record a personal greeting. Tap Record to start recording, and then tap Stop when you're finished. Tap Play to listen to your recorded greeting.</td>
</tr>
<tr>
<td></td>
<td>- Tap Default to use your carrier's generic greeting.</td>
</tr>
<tr>
<td></td>
<td>When finished, tap the checkmark at the top of the screen.</td>
</tr>
<tr>
<td>To do this...</td>
<td>Do this...</td>
</tr>
<tr>
<td>------------------------</td>
<td>-------------------------------------------</td>
</tr>
<tr>
<td>Change your voicemail</td>
<td>Go to Settings &gt; Phone &gt; Set up voicemail</td>
</tr>
<tr>
<td>password</td>
<td>&gt; Voicemail Password.</td>
</tr>
</tbody>
</table>
# Messaging

With the Messaging app, you can exchange text and photo messages with other SMS and MMS devices.

<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
</table>
| Start a conversation             | 1. From the main screen of the app, tap the + icon at the top right of the screen.  
|                                  | 2. Enter a phone number or name in the To: field or tap the Add Contact icon to search or browse your contact list.  
|                                  | 3. Type your message and then tap Send.                                   |
|                                  | Note: You can add up to 10 recipients to a group message. Group messages will be sent as MMS.                          |
| Continue a conversation          | Tap a conversation in the list to open it. Type your message and then tap Send.                                    |
| Attach photos                    | Attach a photo that you have already taken by accessing the right panel and selecting the image. Or, tap the Camera icon next to the text box and select Choose Existing. |
|                                  | To capture a new photo, tap the Camera icon next to the text box and select Capture a Photo. Tap Send to send the photo(s). |
|                                  | Note: You can attach up to ten images per message. Messages with attachments will be sent as MMS.                     |
| Attach videos                    | Tap the Camera icon next to the text box and select Capture a Video to record and send a video or Choose Existing to send a video you've previously recorded. Tap Send to send the video. |
|                                  | Note: You can attach only one video less than 1 MB due to carrier message size limitations. For videos larger than 1 MB, the video will automatically compress to a lower resolution. If the video is still larger than 1 MB, you will be given an option to select a smaller clip or trim the video to stay within the size limit by selecting the Trimmer icon at the top of the screen. |
| Enable/Disable MMS (Multimedia Messaging Services) | If you disable MMS, you will not be able to receive photos, videos, or group messages through text messages.  
<p>|                                  | To enable/disable MMS:                                                    |
|                                  | 1. Swivel your wrist to open Quick Actions. Select Settings.              |</p>
<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2. Select Applications &amp; Parental Controls &gt; Configure Amazon application settings &gt; Messaging.</td>
</tr>
<tr>
<td></td>
<td>3. Tap On/Off.</td>
</tr>
<tr>
<td>Copy, forward, or delete a single message in a conversation</td>
<td>Press and hold the message, and then tap Copy, Forward, or Delete. If you have an unlocked Fire phone, you can delete multiple text messages in a conversation. Press and hold the Select icon, select the messages you want to delete, and then tap the Delete icon.</td>
</tr>
<tr>
<td>View full-size photo or save a photo that you received</td>
<td>Tap the photo to view the full size. Tap the Download icon to save it to your Photos app, or tap the Share icon to share the photo using an installed app on your phone.</td>
</tr>
<tr>
<td>Send items from another app</td>
<td>While using apps, such as Silk Browser or Notes, you will see the option to Share. From the share menu, select Messaging.</td>
</tr>
<tr>
<td>Search conversations</td>
<td>Tap the Search icon at the top right of the main app screen.</td>
</tr>
<tr>
<td>Delete a conversation</td>
<td>Press and hold the conversation in the Messaging list, and then tap Delete. If you have an unlocked Fire phone, you can also swipe a conversation to the left, and then tap Delete.</td>
</tr>
<tr>
<td>View a person’s contact info</td>
<td>From anywhere within the app, tap a person’s avatar to view the Instant Contact card which shows available contact options including text, phone, and e-mail.</td>
</tr>
<tr>
<td></td>
<td>• If they are not already in your contacts list, you will also see the option to Create new contact or Add to existing contact.</td>
</tr>
<tr>
<td></td>
<td>• If they are already a contact, you will see the option to Add to VIPs or View Contact.</td>
</tr>
<tr>
<td></td>
<td>From within a conversation, tap the arrow icon at the top right of the screen to expand the recipient list. Tap on any name to view the Instant Contact card.</td>
</tr>
<tr>
<td>See the names of all participants in a group conversation</td>
<td>Open the conversation, and then tap the arrow icon at the top right of the screen to expand the recipient list.</td>
</tr>
</tbody>
</table>
Messaging Settings

You can turn MMS messaging on or off, show the character count for SMS messages, and more.

To access your settings:

1. Swivel your phone or swipe down from the top of the screen to open the Quick Actions panel, and then select the Settings icon.

2. Tap Applications & Parental Controls > Configure Amazon application settings > Messaging.

You can select the following settings:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default Text Size</td>
<td>Unlocked Devices Only</td>
</tr>
<tr>
<td></td>
<td>Adjust the text size for messages.</td>
</tr>
<tr>
<td>SMS Character Count</td>
<td>Show the character count for SMS messages when you type</td>
</tr>
<tr>
<td>Show MMS Subject</td>
<td>Unlocked Devices Only</td>
</tr>
<tr>
<td></td>
<td>Show the subject of MMS messages in a thread.</td>
</tr>
<tr>
<td>MMS Messages</td>
<td>Send and receive MMS messages, including group messages, photos, or videos.</td>
</tr>
</tbody>
</table>
## Contacts

The Contacts app lets you add, view, edit, and sync your contacts from your e-mail accounts, Facebook, and other Amazon devices and services. From the Contacts app, you can tap a phone number, e-mail address, or address in order to call, text, or e-mail a contact, or map their address.

<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Search for a contact</td>
<td>Tap the Search icon.</td>
</tr>
<tr>
<td>Add a contact</td>
<td>Tap the + icon.</td>
</tr>
<tr>
<td>Edit a contact</td>
<td>Tap on a contact, and then tap the Edit icon. Tap the checkmark when you're finished editing, or tap x to cancel.</td>
</tr>
<tr>
<td>Delete a contact</td>
<td>Tap on a contact, and then tap the Delete icon.</td>
</tr>
<tr>
<td>Join contacts</td>
<td>Press and hold a contact, and then tap Join. From the Join Contacts screen, tap the contact you want to combine with the selected contact.</td>
</tr>
<tr>
<td>Share a contact</td>
<td>Press and hold a contact, and then tap Share. Select an app installed on your phone to share your contact with, such as the Messaging app.</td>
</tr>
<tr>
<td>Change ringtone for a contact</td>
<td>Tap on a contact, and then tap the Edit icon. Under Phone Ringtone and Text Ringtone, tap to choose the ringtone played when a call or text are received.</td>
</tr>
<tr>
<td>Add a contact to your VIP list</td>
<td>If you have an important or favorite contact, you can mark them as a &quot;VIP&quot;. From the All Contacts screen, tap on a contact's image, and then tap Add to VIPs. From an email message, Recent Calls, Visual Voicemail, or Messaging, tap the image next to the phone number or sender, and then tap Add to VIPs. <strong>Tip:</strong> You can quickly access your VIPs in the right panel of the Contacts app and Phone app.</td>
</tr>
</tbody>
</table>
| Import your contacts          | From the All Contacts screen, access the left panel, and then tap Import/Export:  
  
  **Import from SIM card**  
  1. Insert the SIM card with the contacts into the Fire phone. 
  2. Open the Contacts app. 
  3. Open the left panel. Tap Import/Export. |
<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>4. Tap Import from SIM. Contacts will be pre-populated in a list.</td>
</tr>
<tr>
<td></td>
<td>5. Tap the overflow menu in the top right corner. Select Import All.</td>
</tr>
<tr>
<td></td>
<td>Note: You must import all contacts on the SIM. Import from storage - Import contacts from a .vcf file. You can transfer .vcf files from a mail account on your computer to your phone using a USB cable. From the left panel, you can also tap Settings, and add an e-mail account to import your e-mail contacts.</td>
</tr>
<tr>
<td></td>
<td>Note: Fire phone automatically imports contacts to the default account for the Contacts app.</td>
</tr>
<tr>
<td>Export your contacts</td>
<td>Export to SIM card</td>
</tr>
<tr>
<td></td>
<td>Note: A SIM card can only hold around 200 contacts. If you have more than 200 contacts, see Export to Storage below.</td>
</tr>
<tr>
<td></td>
<td>1. Insert a SIM card into the Fire phone SIM tray.</td>
</tr>
<tr>
<td></td>
<td>2. Open the Contacts app.</td>
</tr>
<tr>
<td></td>
<td>3. Open the left panel. Tap Import/Export.</td>
</tr>
<tr>
<td></td>
<td>4. Tap Export to SIM. Contacts will automatically begin exporting to the SIM card.</td>
</tr>
<tr>
<td>Export to storage</td>
<td>Export to storage</td>
</tr>
<tr>
<td></td>
<td>1. Open the Contacts app.</td>
</tr>
<tr>
<td></td>
<td>2. Open the left panel. Tap Import/Export and then Export to storage.</td>
</tr>
<tr>
<td></td>
<td>Tip: You can export your contacts in a .vcf file. Then, you can transfer .vcf files from your Fire phone to your computer using a USB cable.</td>
</tr>
<tr>
<td>Filter your contacts</td>
<td>From the left panel, tap to view All Contacts, Amazon contacts, contacts you added to your Device Only, or contacts from any e-mail accounts you have set up on your phone, such as Gmail.</td>
</tr>
<tr>
<td>Sync your contacts</td>
<td>From the left panel of the Contacts app, tap Settings, and then tap Contacts Settings.</td>
</tr>
<tr>
<td></td>
<td>• Synchronize contacts - Tap On to automatically sync Amazon contacts across Amazon devices and services.</td>
</tr>
<tr>
<td></td>
<td>• Sync Facebook Contacts - Tap On to sync with your linked Facebook account. You will be prompted to link your Facebook account if you haven’t already.</td>
</tr>
<tr>
<td>To do this...</td>
<td>Do this...</td>
</tr>
<tr>
<td>--------------</td>
<td>------------</td>
</tr>
<tr>
<td></td>
<td>• Sync other third-party contacts, such as from a Gmail or Exchange e-mail account - From the left panel of the Contacts app, tap Settings. If you already added an e-mail account, tap the account name from the list. Toggle the switch next to Sync Calendar and Sync Contacts.</td>
</tr>
</tbody>
</table>
## Contacts Settings

From the left panel of the Contacts app, tap **Settings**, and then tap **Contacts Settings**.

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Create New Contacts in:</td>
<td>Set the default account for new contacts to be stored in.</td>
</tr>
<tr>
<td>Synchronize contacts</td>
<td>Turn this setting On to automatically sync Amazon contacts across Amazon devices and services. When you add a contact to your Amazon account from your Fire phone, it will immediately be synced across all of your devices registered to the same account, such as a Kindle Fire tablet.</td>
</tr>
<tr>
<td>Sync Facebook Contacts</td>
<td>Turn this setting On to sync with your linked Facebook account. You will be prompted to link your Facebook account if you haven’t already.</td>
</tr>
<tr>
<td>Sort Order of Contact Name</td>
<td>Set whether your contacts are sorted alphabetically by first or last name, and whether they are displayed as First, Last or Last, First.</td>
</tr>
<tr>
<td>Display Order of Contact Name</td>
<td></td>
</tr>
<tr>
<td>Sync other third-party contacts, such as from a Gmail or Exchange e-mail account</td>
<td>From the left panel of the Contacts app, tap <strong>Settings</strong>. If you already added an e-mail account, tap the account name from the list. Toggle the switch next to Sync Calendar and Sync Contacts. If you haven’t added the e-mail account yet, go to <a href="#">Email Basics</a>.</td>
</tr>
</tbody>
</table>
Email

Use the Email app to access and manage your Gmail, Yahoo! Mail, Exchange, and other supported e-mail accounts.

In This Section

- Email Setup
- Email Basics
- Email Settings

Email Setup

You'll need an e-mail account to sync with the Email app on your Fire phone. More than one account can be added, offering combined or single account views. After you setup your e-mail account, it will automatically sync with the Calendar and Contacts app (if supported by your e-mail provider) on your phone.

The Email app supports most POP, IMAP, and Exchange accounts, including Gmail, Outlook, and Yahoo! Mail, and will automatically populate server settings during setup for most popular e-mail providers. However, if you're prompted to manually set up your e-mail account, you'll need the e-mail settings for your provider.

Tip: Many e-mail accounts use different protocols for sending and receiving e-mails. If you're not sure what protocol your account is using, refer to your e-mail service provider.

- **POP3 (Post-Office Protocol)** - POP contacts your e-mail server and downloads e-mails from the server to your personal device. It will then delete the messages from the e-mail server (unless you've specified otherwise).
- **IMAP (Internet Message Access Protocol)** - IMAP contacts your e-mail server and syncs your Inbox across multiple devices. With IMAP, your e-mail messages and any folders you created stay on the e-mail server. When you search your e-mail, the search occurs on the e-mail server, which makes it easy to access your e-mail from any device or computer.
- **Exchange** - Exchange is an e-mail, calendar, and contact server developed by Microsoft that is typically used by businesses and organizations.

To set up an e-mail account:

**Note:** If no e-mail accounts have been added to the device yet, you will automatically start at step 3 below.

1. From the Email app, access the left panel, and then tap **Settings**.
2. Under Accounts, tap **Add Account**.
3. Enter your e-mail address, and then tap **Next**.
4. If your e-mail account isn't recognized, you will see the **Advanced Setup** screen.
   a. For POP3 or IMAP accounts:
      a. Tap **POP3** or **IMAP** at the top.
b. Tap **POP3 Server** or **IMAP Server**, and then enter the server URL. For POP3, the URL is pop3.abc.com. For IMAP, the URL is smtp.abc.com.

c. Tap **Username**, and then enter your username. Your username is typically your e-mail address.

d. Tap **SMTP Server**, and then enter the outgoing SMTP server name (e.g. smtp.abc.com).

e. Tap **Security Settings and Ports**. Verify that your Incoming and Outgoing Security Settings are correct. Consult your e-mail provider for the proper settings.

- For **Exchange accounts**:

  a. Tap **Exchange** at the top.

  b. Tap **Exchange server**, and then enter the server URL, which is exchange.mycompany.com.

  c. Tap **Username**, and then enter your username. Your username is typically your e-mail address without the domain (for example, johnsmith instead of johnsmith@domain.com).

  d. Tap **Security Settings and Ports**. Verify that your Incoming and Outgoing Security Settings are correct. Consult your e-mail provider for the proper settings.

  **Note:** Exchange often requires you to accept device policies as determined by your system administrator. If required, you will be prompted to accept policies such as a device PIN/Password and encryption. Follow the prompts to complete account setup.

5. After configuring your e-mail account, tap **Go to Inbox** to immediately view the account you just added, or tap **Add Another Account** to repeat these steps to add another e-mail account.

**Note:** If you’re unable to set up your e-mail account, you may need to contact your Internet service provider or system administrator to verify the information you’re entering is correct.

---

### Email Basics

<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Compose and send an e-mail</strong></td>
<td>1. From your inbox, tap the + icon.</td>
</tr>
<tr>
<td>Add an attachment</td>
<td>2. Enter the recipient’s e-mail address in the To: line or tap the Add Contact icon to add recipients.</td>
</tr>
<tr>
<td></td>
<td>3. Enter a subject in the Subject: line. Tap the Attachment icon to attach a photo, video, or file.</td>
</tr>
<tr>
<td></td>
<td>5. When you’re finished, tap the Send icon.</td>
</tr>
<tr>
<td><strong>Tip:</strong> Videos up to two minutes or 10 MB can be sent through the Email app. If you’re attaching a video larger than two minutes or 10 MB, you’ll be able to trim the video and stay within the size limit by selecting the Trimmer icon at the top of the screen.</td>
<td></td>
</tr>
<tr>
<td><strong>Read an e-mail</strong></td>
<td>While viewing an e-mail, access the right panel to see all other e-mails in your inbox from that sender. Tap a message to open the message.</td>
</tr>
<tr>
<td></td>
<td>While viewing an e-mail, if it contains a calendar event invite, access the right panel to see your calendar for the day/time of the invite.</td>
</tr>
<tr>
<td><strong>Reply, Reply All, or Forward</strong></td>
<td>Tap the Reply icon, and then tap Reply, Reply All, or Forward.</td>
</tr>
<tr>
<td>Delete an e-mail</td>
<td>While viewing an e-mail, tap the <strong>Delete</strong> icon.</td>
</tr>
<tr>
<td>To do this...</td>
<td>Do this...</td>
</tr>
<tr>
<td>--------------</td>
<td>------------</td>
</tr>
<tr>
<td>From your inbox, swipe from right to left to reveal quick triage options. Tap the <strong>Delete</strong> icon to delete the message.</td>
<td>• From your inbox, swipe from right to left to reveal quick triage options. Tap the <strong>Delete</strong> icon to delete the message.</td>
</tr>
<tr>
<td>From your inbox, tap the <strong>Edit</strong> icon, tap the checkbox next to the message(s) you want to delete, and then tap the <strong>Delete</strong> icon.</td>
<td>• From your inbox, tap the <strong>Edit</strong> icon, tap the checkbox next to the message(s) you want to delete, and then tap the <strong>Delete</strong> icon.</td>
</tr>
<tr>
<td>From the Email carousel, swipe from the right edge of an e-mail towards the left, and then tap <strong>Delete</strong>.</td>
<td>• From the Email carousel, swipe from the right edge of an e-mail towards the left, and then tap <strong>Delete</strong>.</td>
</tr>
<tr>
<td>Search for an e-mail</td>
<td>1. Scroll to the top of any message list, folder, or inbox in the Email app.</td>
</tr>
<tr>
<td></td>
<td>2. In the search bar, tap the down arrow to choose a search field. Options include <strong>To</strong>, <strong>From</strong>, <strong>Subject</strong>, and <strong>All</strong>.</td>
</tr>
<tr>
<td></td>
<td>3. Enter a search term. Results will come up as you type.</td>
</tr>
<tr>
<td></td>
<td>4. Tap <strong>Search</strong>.</td>
</tr>
<tr>
<td>Download an attachment</td>
<td>E-mails with attachments have a paperclip icon.</td>
</tr>
<tr>
<td></td>
<td>1. In your Inbox, tap the message you want to open an attachment from, and scroll down to the attachment.</td>
</tr>
<tr>
<td></td>
<td>2. Tap the attachment, and then wait for it to download.</td>
</tr>
<tr>
<td></td>
<td>3. Tap the attachment again to view the attachment.</td>
</tr>
<tr>
<td></td>
<td>4. To download the attachment to your device, press and hold the attachment icon, and then tap <strong>Save</strong>.</td>
</tr>
<tr>
<td></td>
<td>• If the attachment is a photo or video, it will be saved to your Photos library.</td>
</tr>
<tr>
<td></td>
<td>• If the attachment is a recognized doc, such as a PDF, it will be saved in your Docs library.</td>
</tr>
<tr>
<td></td>
<td>• If the attachment file type is unrecognized, it will be saved to your Email Attachments, which you can access from the left panel in the Docs library.</td>
</tr>
<tr>
<td>To access your downloaded personal documents, tap <strong>Photos</strong> or <strong>Docs</strong> from the Home screen.</td>
<td></td>
</tr>
<tr>
<td>Flag important e-mails</td>
<td>From your inbox, swipe a message to the left to reveal two quick options:</td>
</tr>
<tr>
<td>Mark e-mails as read or unread</td>
<td>1. <strong>Delete</strong></td>
</tr>
<tr>
<td>Delete e-mails</td>
<td>2. <strong>Archive</strong> (Gmail), <strong>Move</strong> (IMAP and Exchange), or <strong>Mark Unread</strong> (POP3).</td>
</tr>
<tr>
<td>Move e-mails</td>
<td>You can also tap the <strong>Edit</strong> icon, tap the checkbox next to one or multiple messages, and then tap <strong>Delete</strong>, <strong>Archive</strong>, <strong>Move</strong>, <strong>Flag</strong>, <strong>Mark Read</strong>, or <strong>Mark Unread</strong>.</td>
</tr>
<tr>
<td>Archive e-mails (Gmail only)</td>
<td><strong>Note:</strong> You may see more options if your e-mail provider supports additional options, such as labels (Gmail only).</td>
</tr>
<tr>
<td>Label e-mails (Gmail only)</td>
<td></td>
</tr>
</tbody>
</table>
## Email Settings

You can change your message text size, automatically download attachments over Wi-Fi, organize messages as conversations, set e-mail notifications, and more.

To access your settings, open the left panel, and then **Settings > Email Settings.**

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default Message Text Size</td>
<td>Change the default text size for your incoming and outgoing e-mail messages</td>
</tr>
<tr>
<td>Show Embedded Images</td>
<td>Display images in incoming e-mails.</td>
</tr>
<tr>
<td>Automatically Download Attachments on Wi-Fi</td>
<td>Automatically download incoming e-mail attachments when your phone is connected to Wi-Fi.</td>
</tr>
<tr>
<td>Include Original Message in Replies</td>
<td>Include the original message in your replies.</td>
</tr>
<tr>
<td>After delete, go to</td>
<td>After deleting an e-mail, select whether you automatically go to the next <strong>Newer message, Older message, or the Message list.</strong></td>
</tr>
</tbody>
</table>

**Conversation Settings**

Choose whether you want your e-mails grouped together as conversations. You can also choose to include your sent and draft items in the conversation.

**Note:** Conversation view is turned on by default.

**Email Notification Settings**

Tap to manage notification settings:

- **Notifications** – Display previews of incoming messages in the notifications section of the Quick Actions panel when you swivel or swipe down from the top of the screen.
- **Banners** – Display a banner at the top of the screen when you receive a new e-mail.
- **Sound** – Select a sound to play when you receive a new e-mail, or select none.
- **Vibrate** – Allow your phone to vibrate when you receive a new e-mail.
Calendar

The Calendar app allows you to view, respond, delete, edit, and create synchronized calendar events. You can view your calendar in Agenda, Day, Week (landscape), and Month views.

You can sync Gmail, Yahoo! Mail, Exchange, Outlook.com (formerly Hotmail), Facebook, and other calendars to your Fire phone, or create a local calendar with Amazon Cloud Calendar. If you have multiple e-mail accounts that the Calendar app supports, you can view all of those calendars in the Calendar app.

<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
</table>
| Change calendar view          | Tap the three icons at the bottom of the screen to switch between List, Day, or Month.  
|                               | Rotate the device to switch to Week view.                                  |
| View or hide calendars        | If you have multiple e-mail accounts synced to your phone, you can select the calendars you wish to display.  
|                               | To select calendars to display, access the left panel, and then tap the checkbox next to the calendar(s) you want to view. |
| View an event                 | Tap the event on the calendar.                                            |
| Create an event               | Tap the + icon, enter the event details, and then tap the checkmark at the top when you're finished. |
| Edit an event                 | Tap the event, and then tap the Edit icon.                                
|                               | Note: You can only edit events you've created. You cannot edit Exchange events that originated on the Exchange server. |
| Delete an event               | Tap the event, and then tap the Delete icon.                              |
| Delete all Amazon Cloud Calendar events | 1. Open the left panel, and then tap Settings > Calendar Settings.  
|                               | 2. Use the switch to turn Sync Amazon Calendar off, and then tap OK to confirm your selection.  
|                               | 3. Tap Delete Calendar Events from Cloud, and then tap OK to confirm your selection.  
<p>|                               | Note: Deleting Amazon Cloud Calendar appointments will not affect meetings and events tied to a supported e-mail provider. |
| Add Facebook events           | If your Facebook account is linked to your phone, you can add Facebook events to your calendar. Access the left panel, tap Calendar Settings, and then turn On the option to Sync Facebook Events. |</p>
<table>
<thead>
<tr>
<th>To do this...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Respond to an event</td>
<td>Tap an event you've been invited to, and then tap the <strong>Accept</strong>, <strong>Maybe</strong>, or <strong>Decline</strong> icon.</td>
</tr>
<tr>
<td></td>
<td><strong>Tip:</strong> You can also tap the <strong>Accept</strong>, <strong>Maybe</strong>, or <strong>Decline</strong> icons directly from the invitation e-mail.</td>
</tr>
</tbody>
</table>
In This Section

- Listen to Music
- Take and Share Photos & Personal Videos
- Watch Movies & TV Shows
- Read Kindle Content
- Listen to Audiobooks
- Play Games & Apps
Listen to Music

In This Section

• Buy Music
• Download Music
• Prime Music on Fire Phone
• Listen to Music
• View Song Lyrics

Buy Music

Shop for your favorite music directly from your Fire phone. Discover new music by accessing suggestions in the right panel while browsing the Digital Music Store.

To buy music from the Amazon Digital Music Store, you must have a U.S. billing address and a 1-Click payment method issued by a U.S. bank. If you're using an Amazon Gift Card to make your purchase, you must be physically located in the U.S.

Note: Amazon Digital Music purchases are stored in your Amazon Music library for free, don't count against any storage limits, and are available for playback or download on your phone. If you'd like to add music from your computer to the Cloud, you can import up to 250 songs to your music library for playback for free.

1. From the Home screen, tap the Music icon from the carousel or in the app grid.

2. To locate the music you want to buy, tap the Search icon, enter your search terms, and then tap the magnifying glass.

3. Tap the button displaying the price. To confirm your purchase, tap Buy or tap Get (if the song or album is free).

   Tip: To listen to a sample, tap the cover art on the song. On the product detail page, tap the Play icon. Song samples are limited to 30 seconds.

4. Once you have purchased the song or album, tap Play or Download to go to Your Music Library to play or download the song or album.

Download Music

Download your music to your Fire phone so you can listen to it without a wireless connection and reduce your data plan usage.

To download an album, playlist, or song from the Cloud:

1. Access the left panel and filter Your Music Library.
2. Press and hold an album, playlist, or song, and then tap Download in the pop-up menu.

After the download is complete, you can listen to the album, playlist, or song, even when your phone isn't connected to a wireless network.
Prime Music on Fire Phone

If you have an eligible Amazon Prime membership, you can listen to select songs, albums, and playlists from the Prime Music catalog on Fire phone.

**Note:** Prime Music is a separate application from the Music app on Fire phone and does not include features like X-Ray for Music.

To download the Prime Music app:

1. From the Home screen, press the **Home** button to switch to the app grid. You can also swipe up from the bottom of the screen.

2. In the upper left corner, tap **Cloud**.

3. Tap **Prime Music**.

   ![Prime Music](image)

   The app will download to your Fire phone.

To listen to a Prime Music song, album, or playlist:

1. Open **Prime Music**.

2. Swipe from the left edge of the screen, and then select **Prime Music** or **Prime Playlists**.

3. Browse and select the Prime Music song, album, or playlist you want to add to your music library. Eligible Prime Music titles and playlists display the Prime badge:

   ![Prime](image)

   The app will download to your Fire phone.

4. Tap **+ Add (for Prime songs)**, **+ Add Album to Library (for Prime albums)**, or **+ Add Playlist to Library (for Prime playlists)**. After you add Prime Music, tap **In Library (for songs)**, **See Album in Library**, or **See Playlist in Library** to go to your music library and play your music.
Listen to Music

Access the Music app to listen to music from the Cloud or on your phone. Music that you’ve listened to recently also appears in the Home screen carousel for easy access.

From the left panel on the Home screen, tap Music. Once in your music library, tap an album to open it, and then tap a song to play it. You can also access the left panel to view your music by Artist, Album, Song, or Genre.

When you listen to a song, use playback controls to customize your listening experience.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>⏪</td>
<td>Go to the previous track.</td>
</tr>
<tr>
<td>⏫</td>
<td>Go to the next track.</td>
</tr>
<tr>
<td>▶</td>
<td>Resume playback of the song.</td>
</tr>
<tr>
<td>❯</td>
<td>Pause the song.</td>
</tr>
<tr>
<td>⏯️</td>
<td>Tap once to repeat all songs in the album or playlist. Tap twice to repeat the current song over and over.</td>
</tr>
<tr>
<td>✨</td>
<td>Shuffle all songs in an album or playlist.</td>
</tr>
</tbody>
</table>
Tip:

- Streaming music from the Cloud works best with a strong wireless connection. Buffering, or a pause while loading or playing your music, is generally caused by a slow Internet connection.
- The Pause, Play, and Skip buttons are displayed on the lock screen when music is playing.

View Song Lyrics

X-Ray for Music provides song lyrics so you can follow along on your Fire phone.

While listening to a song, lyrics display in the right panel and scroll automatically line-by-line in time with the song.

- **View lyrics** – Access the right panel to view X-Ray for Music lyrics.
- **Scroll through lyrics** – Swipe up or down through the lyrics.
- **Jump to a different section of the song** – Tap any line in the lyrics to go directly to that section of the song.

**Note:** If X-Ray for Music is available for your song, you will see *Lyrics* next to the song title in your music library. You can view lyrics for many songs purchased from the Amazon Digital Music Store, or imported to Your Music library and matched to music in the Amazon Digital Music Store catalog. However, songs that you've transferred to your phone with a USB cable, and songs not currently in the Amazon Digital Music Store catalog, may not have lyrics available.
Take and Share Photos & Personal Videos

In This Section

- Take Photos & Personal Videos
- Take a Device Screenshot
- View, Edit & Share Photos
- Save Photos & Videos to Cloud Drive
- Download Photos & Personal Videos
Take Photos & Personal Videos

Use the camera on your Fire phone to take photos and record video. You can also choose to store your photos and videos in Amazon Cloud Drive automatically.

Photos from your phone do not count against your total Cloud Drive storage. Automatic video uploads count towards your Cloud Drive storage and are enabled by default. If you don’t want your photos and videos to upload to your Cloud Drive automatically, open the left panel in the Photos app, and then tap Settings. From the Settings menu, use the switch to turn off Auto-Save.

If you want to upload photos and videos to Amazon Cloud Drive, but you don’t want to use your cellular data, open the left panel in the Photos app, and then tap Settings. From the Settings menu, use the switch to turn off Use Cellular Data.

**Note:** If you exceed your Cloud Drive storage limit, you won’t be able to upload any additional videos until you purchase additional storage or make space for videos by deleting existing content. You will still be able to view and play previously uploaded videos locally.

To open the camera, tap the **Camera** icon from the carousel or app grid on the **Home** screen.

| Icon | Camera Mode/Video Mode
|------|-----------------------|
| ![Camera Mode](camera_icon.png) | Switch to **Camera** mode or **Video** mode.

| Icon | Flash
|------|---------|
| ![Flash](flash_icon.png) | Turn the camera flash **On**, **Off**, or set to **Auto**.

| Icon | Front-facing / Rear-facing
|------|-----------------------------|
| ![Front-facing](front_icon.png) | Switch between the rear-facing and front-facing camera.

| Icon | Shutter
|------|---------------|
| ![Shutter](shutter_icon.png) | Take a picture. If Image Review is turned on, a preview of the image will appear, which you can tap to save or delete the photo.

Recent photos are added to your Camera Roll. To open your Camera Roll, tap the thumbnail of your most recent image in the camera window. From here, you can share, delete, or edit photos or videos. To learn more, go to View, Edit & Share Photos.

**Tips:**

- Unless a face is identified in the scene, the camera will focus and set exposure in the center of the screen. Tap the screen to focus on a specific location, or press and hold anywhere on the screen to lock the focus and exposure for that part of the scene.
• To zoom in and out, pinch the screen with two fingers.
• Press and hold the shutter to capture a stack of photos.

**Record**
Record a video. A counter will appear showing the time of the recorded video. Tap the button again to stop recording.

**Tips:**
• Unless a face is identified in the scene, the camera will focus and set exposure in the center of the screen. Tap the screen to focus on a specific location, or press and hold anywhere on the screen to lock the focus and exposure for that part of the scene.
• To zoom in and out, pinch the screen with two fingers while recording.
• To capture pictures while recording a video, tap the shutter icon that appears to the right of the video button while video recording is in progress.

**Settings**
Change the camera settings. You can turn these settings on or off.

- High Dynamic Range (HDR)
- Image Review
- Best Shot
- Lenticular
- Panorama

### Shooting Modes

<table>
<thead>
<tr>
<th>Mode</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Lenticular</strong></td>
<td>Lenticular mode allows you to capture 2-11 images and blend them together to create a &quot;moving&quot; image. The resulting image is like a very fast video or a 360 degree video around a stationary subject. To help with lining up each shot for a seamless transition, a semi-transparent image of the previous shot displays above the viewfinder. After capturing your images, tap the <strong>Right Arrow</strong> icon to see a preview of the lenticular image. Tap the <strong>Back Arrow</strong> to edit, tap the <strong>Check</strong> icon to save, or tap <strong>X</strong> to exit without saving. <strong>Tip:</strong> The Photos app will convert Lenticular images to animated .gif files that you can share via MMS or e-mail.</td>
</tr>
<tr>
<td><strong>Panorama</strong></td>
<td>Panorama stitches multiple images together to create an extended horizontal or vertical image. <strong>Tip:</strong> This feature works best outdoors.</td>
</tr>
<tr>
<td><strong>Burst</strong></td>
<td>Press and hold the <strong>Shutter</strong> icon to take multiple photos quickly. You can take up to 99 photos at a time. <strong>Tip:</strong> This shooting mode works well for action photos.</td>
</tr>
<tr>
<td><strong>Media</strong></td>
<td></td>
</tr>
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<td>---</td>
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</tbody>
</table>
| **HDR** The High Dynamic Range (HDR) setting captures multiple images at different exposures. All three images are then combined into a single photo that properly exposes the bright and dark regions in one shot.  
**Tip:** Use HDR when there are bright highlights and dark shadows in the same shot, such as a subject in front of a window on a sunny day. |
| **Best Shot** Best Shot takes a picture just before and just after each shot every time you press the **Shutter** icon, so you can get the best shot of your subject. After you take the picture, tap the **Best Shot** icon, and then select the photo you want to use.  
Best Shot is enabled by default and isn't available when HDR is turned on. To turn off Best Shot, tap the **Settings** icon.  
**Tips:**  
- This shooting mode works best for group photos or action shots (for example, children or pets).  
- When you view a Best Shot photo from the Photos app, tap the **Best Shot** icon to select and change the current photo.  
- Only the preferred photo will be uploaded to Amazon Cloud Drive. When you change the preferred photo, the newly selected photo is automatically uploaded and will be available on any device that supports the Amazon Cloud Drive application.  
- Best Shot automatically saves all unused Best Shot photos on your Fire phone. To delete all unused Best Shot photos, open the left panel in the Photos app, and then tap **Settings > Clean Up Best Shot**. Even if you delete the unused photos, the preferred photo will remain on your phone and in Amazon Cloud Drive. |
| **Image Review** After you take a picture, you will see a preview of the photo. This allows you to immediately delete the image if you don't like it. |
Take a Device Screenshot

You can take a picture of your screen on your Fire phone.

1. Press and hold the **Power** button and **Volume Down** button at the same time for 1 to 2 seconds.
   
   A preview of the image will appear on the screen briefly, and then disappear.

2. Open the **Photos** app.

3. Open the left panel, and then tap **Device**.
   
   Your screenshot can be found in the **Screenshots** folder.
View, Edit & Share Photos

Any photos and personal videos you upload to Amazon Cloud Drive, transfer to your Fire phone with the USB cable, or take with the camera can be viewed on your device.

**Important:** Personal videos from your Cloud Drive must be less than 20 minutes long to stream them on your phone. If you’d like to view a personal video longer than 20 minutes, you may transfer the video from your computer to your phone using a micro-USB cable. Personal videos with Digital Rights Management (DRM) can’t be viewed on your phone.

To view your photos and personal videos:

- From the left panel on the Home screen, tap **Photos**. Or, tap the **Photos** icon from the carousel or app grid.

Access the left panel, and then select:

- **All** - View photos and personal videos stored on your device or in Cloud Drive.
- **Videos** - View personal videos stored on your device or in Cloud Drive.
- **Camera Roll** - View recent photos and videos taken with the camera.
- **Device** - View photos and videos taken with the camera, photos and videos downloaded to your phone, or photos and videos downloaded from the Internet or e-mail attachments.
- **Cloud Drive** - View photos and videos stored in Cloud Drive.

While viewing your photos or personal videos, you can:

- **Zoom in and out** - Pinch outward with two fingers to zoom in, and pinch inward with two fingers to zoom out.
- **View your photos and videos in a grid** - Rotate your phone vertically to enter Portrait mode.
- **View your photos and videos in a mosaic** - Rotate your phone horizontally to enter Landscape mode.
- **Play a personal video** - Tap the **Play** icon.

To edit your photos:

While viewing a photo, tap the photo to show the toolbar at the bottom of the screen, and then tap the **Edit** icon to go to the Photo Editor.

Scroll through the categories at the bottom of the screen. Tap a category to access the editing tools, and then tap a tool to use it.

After editing the photo, tap **Apply** to save your changes. If you decided not to use that particular tool, swipe up from the bottom of the screen to return to the Photo Editor categories.

When you are finished using the Photo Editor, tap **Done**.

To share your photos and personal videos:

While viewing a photo or personal video, tap to show the toolbar at the bottom of the screen, and
then tap the **Share** icon.

Select one of the options to share the photo via e-mail, text message, or with your social networks.  

**Note:** Videos must be smaller than 1MB due to wireless provider restrictions.
Save Photos & Videos to Cloud Drive

By default, your Fire phone will automatically upload photos and videos you take with your device to Amazon Cloud Drive when you're connected to a Wi-Fi or cellular network. You can then access those photos and videos from the Cloud Drive website, through the Cloud Drive Photos apps for Android and iOS, and any Fire tablets or Fire TV devices registered to your Amazon account.

Photos taken with your phone's camera do not count against your total Cloud Drive storage limit. However, automatic video uploads count towards your Cloud Drive storage limit. If you exceed your Cloud Drive storage limit, you won't be able to upload any additional videos until you purchase additional storage or make space for videos by deleting existing content. You will still be able to view and play previously uploaded videos.

To manage your automatic upload settings:

1. From the Home screen, open the left panel, and then tap Photos. Alternatively, tap the Photos app in the app grid.

2. In the Photos app, open the left panel, and then tap Settings.

3. You can manage the following settings:
   - **Auto-Save**: Use the switch to enable or disable automatic uploads over Wi-Fi.
   - **Use Cellular Data**: Use the switch to enable or disable automatic uploads over cellular when Wi-Fi is not available.
   - **Uploads**: Manage existing uploads to Cloud Drive. If you need to stop an upload, tap the X.
   - **Manage Storage**: Review your current Cloud Drive storage, or tap Get More Space to sign up for a paid Cloud Drive subscription.
   - **Clean Up Best Shot**: Best Shot automatically saves all unused Best Shot photos. Use this option to delete any unused photos. Even if you delete the unused photos, the preferred photo will remain on your phone.
Download Photos & Personal Videos

You can download your photos and personal videos from your Cloud Drive account to your Fire phone.

1. From the left panel on the Home screen, tap Photos. Or, tap the Photos icon from the carousel or app grid.

2. From the left panel, tap Cloud Drive.

   Photos or videos stored in your Cloud Drive will appear here.

3. Press and hold a photo or video, and then tap Download.

4. Access the left panel, and then tap Device to see your downloaded photo or video.

   Note: To download the original photos and videos that you uploaded to Cloud Drive, visit www.amazon.com/clouddrive from your computer.
Watch Movies & TV Shows

You can stream movies or TV shows from Amazon Instant Video and/or Prime Instant Video titles with an Amazon Prime membership or Prime Instant Video monthly subscription on your Fire phone.

**Important:** Normal data charges apply when accessing Prime Instant Video and other digital content over the cellular network.

To watch Amazon Instant Videos or TV shows you’ve purchased or rented:

1. Access the left panel, and ensure the toggle next to **Your Video Library** is set to **Cloud**. Tap **Your Video Library** to see all videos you have purchased or rented.

2. Select the **Movies** or **TV** tab to locate the titles you want to stream or download:

   To stream a video, tap the title of the video you want to watch, and then tap the **Watch Now** or **Resume** (if you previously didn’t finish the video) to begin streaming the movie or TV show.

   To download your video, tap the **Download** button.

To watch Prime Instant Video movies or TV shows:

1. From the Videos Home screen, navigate to a Prime Carousel such as Recently Added to Prime or Top Prime Movies and TV.

2. Locate the movie or TV show you want to watch.

3. Select the video artwork to start streaming the movie or TV show at no additional cost.

   To stream a video, tap the title of the video you want to watch, and then tap the **Watch Now** or **Resume** (if you previously didn’t finish the video) to begin streaming the movie or TV show.

   To download your video, tap the **Download** button.

**Note:** Not all videos available in the Amazon Instant Video store are available in the Prime Instant Video catalog. With an active Amazon Prime membership or Prime Instant Video monthly subscription, you can stream all videos available on Prime Instant Video, and download select videos from the Prime Instant Video catalog for offline viewing.
Read Kindle Content

In This Section

• Buy & Download Kindle Content
• Access Your Kindle Library
• Reading on Fire Phone
Buy & Download Kindle Content

You can buy content from the Kindle Store and download it directly to your Fire phone. Content refers to digital books, magazines, newspapers, or other digital reading materials.

When you are ready to purchase a title:

Tap the **Buy for...** button to purchase a title or a single periodical issue.

Tap the **Subscribe now** button to subscribe to a newspaper or magazine.

**Tip:** Tap **Download a Sample** to download the beginning of a book for free. At the end of the sample, tap **Buy for...** to purchase the book or a single periodical issue. When you purchase a book from a sample, the book will open to the last page you were on.

After you purchase Kindle content, it automatically downloads to your phone. The content is also stored in your content library so you can download it to other devices or Kindle reading apps registered to the same account.
Access Your Kindle Library

1. Tap a title to download it to your phone.

2. Access the right panel to view recommendations based on your recently purchased content.

3. Access the left panel to view the category menu.
Reading on Fire Phone

After you open a book on your Fire phone, try these things.

Note:

• X-Ray is not available for all Kindle books. If X-Ray is not available for the book, the X-Ray button and access to X-Ray concepts in the right panel will be unavailable.

• To use Immersion Reading, you need to own the audio companion of your Kindle book, and the title needs to be Whispersync for Voice-ready. For a list of books that support Immersion Reading, visit the Kindle Store (https://www.amazon.com/store/whispersyncvoice).

• Time to Read estimates your reading speed to let you know when you’ll finish your book. Your specific reading speed is stored only on your Kindle device; it’s not stored on Amazon servers.
<table>
<thead>
<tr>
<th>To do this...</th>
<th>Try this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turn pages</td>
<td>Tap or swipe the right or left side of the screen.</td>
</tr>
</tbody>
</table>
| Change text settings                  | While reading, tap the top of your screen to show the reading toolbar, and then tap the View Options Aa icon. You can change the following settings:  
  - Text size  
  - Font  
  - Background color  
  - Line Spacing  
  - Page flow (if you want to read your book as pages or as one continual scroll)  
  - Magazine page curl  
  - Popular highlights  
  - Text-to-Speech (when available for the title)  
  
  **Note:** Any changes you make to text will apply to all your content. However, the text size of menus and other screens is fixed and can’t be modified. |
| Use X-Ray                             | X-Ray lets you explore the “bones of a book.” You can also view more detailed information from Wikipedia and from Shelfari, Amazon’s community-powered encyclopedia for book lovers.  
  To use X-Ray, tap the center of the screen and then tap the X-Ray button. Alternatively, open the right panel.  
  Within X-Ray, you can filter topics by people or terms, and sort them by relevance, order of appearance in the book, or alphabetically.  
  To learn more about a topic, tap it in the list. |
| Listen to professional narration with Immersion Reading | With Immersion Reading, you can add professional narration to eligible Kindle books and watch real-time highlighting as you read.  
  To use Immersion Reading, open your Kindle book, and then tap the center of the screen to open the reading toolbar at the bottom of the page. Tap the Play button to hear narration and see real-time highlighting in the text while you read. |
| Learn more about your book with Smart Lookup | While reading, you can look up words on your Fire phone from different sources and translate text using the Smart Lookup feature.  
  While reading, press and hold a word or press and drag a phrase, and then release to see the Smart Lookup cards. |
<table>
<thead>
<tr>
<th>To do this...</th>
<th>Try this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Swipe to the left or right to switch between the X-Ray, Wikipedia, Translation, or Dictionary cards. Cards are contextual, and may not appear if the word or phrase you're viewing does not apply to the card.</td>
<td></td>
</tr>
<tr>
<td>View reading progress with Time to Read</td>
<td>Tap the lower left corner of the screen to toggle between the time left in book, time left in chapter, and location. If supported by your book, you can also display the page number. To turn off Time to Read, cycle through the area until it's blank.</td>
</tr>
<tr>
<td>Search inside your book</td>
<td>While reading, open the left panel and choose an option from the list. If provided by the publisher, you may also use the Table of Contents to jump immediately to different sections in the book. The Table of Contents will also include page numbers (if available) and highlight your current chapter.</td>
</tr>
<tr>
<td>Sync to the furthest page read</td>
<td></td>
</tr>
<tr>
<td>Go to a different location or chapter</td>
<td></td>
</tr>
<tr>
<td>Use Auto-Scroll</td>
<td>To use Auto-Scroll, tap the center of the screen, and then tap the View Options Aa icon. In the View Options menu, tap Scroll. Angle the device toward you or away from you to scroll down or up. Increasing the angle of the pitch accelerates scrolling in either direction. Tap the lock icon in the lower right corner of the screen to lock your scroll speed.</td>
</tr>
</tbody>
</table>
Listen to Audiobooks

In the Audiobooks library on your Fire phone, you can shop for, purchase, and listen to audiobooks from www.audible.com (an Amazon owned company).

1. From the left panel on the Home screen, tap Audiobooks. Or, tap the Audiobooks icon from the carousel or app grid, and then tap the Store icon.

2. Tap the magnifying glass to search for a title. To narrow your search, access the left panel, and then select a category, such as Immersion Reading or Audible Best Sellers.

3. Tap a title to play a sample, learn more about the audiobook, and see purchase options.

   If you have an Audible membership, you can purchase books with the available credits.

   If you don't have an Audible membership plan, tap Get this Free to learn more about signing up for an AudibleListener Membership Plan.

   To purchase an audiobook without signing up for an Audible membership plan, tap Buy for...

4. To learn more about AudibleListener Membership Plans, visit www.audible.com/plans.

5. To go to your Library, access the left panel and then tap Audiobooks. Tap a title to download it to your phone.

   After the download is complete, you can listen to the audiobook even when your phone is not connected to a wireless network.

   If you have an existing Audible membership, but don't see your titles in your Library, you will need to link your Audible account to your Amazon account.
Play Games & Apps

In This Section

• Buy and Download Games & Apps
• Remove an App
• Manage Your GameCircle Profile
Buy and Download Games & Apps

You can search for and purchase games and apps in the Amazon Appstore.

To successfully purchase games and apps from the Amazon Appstore, you'll need to set up your 1-Click payment method. Your 1-Click payment method must be a credit or debit card issued by a bank with a valid billing address.

**Note:** U.S. customers are not required to have a credit or debit card or Amazon.com Gift Card when purchasing free games or apps.

1. From the left panel on the Home screen, tap Apps. Or, tap the Appstore icon from the carousel or app grid.

2. Locate the game or app you want to buy:

   - Tap the magnifying glass and type your search terms, and then tap the magnifying glass to search.
   - To narrow your search, access the left panel, and then tap Recommended for You, Best Sellers, or New Releases.

3. Tap the button displaying the price (if it's a paid game or app) or tap FREE (if it's a free game or app), and then tap Get App. If you're purchasing a paid game or app, you can complete your purchase using Amazon Coins or your 1-Click payment method. After you buy a game or app, it automatically downloads and installs to your phone.

4. Tap Open to view your game or app. If a License Agreement appears, carefully read the agreement, and then accept the terms and conditions.

**Tip:** Double tap the Home button to quickly switch between applications via Quick Switch.

After you purchase a game or app, in most cases it will automatically update when the developer releases a new software version for the game or app. If the game or app requires new permissions, you will be asked to visit the Amazon Appstore on your phone to manually update the game or app. To manually update a game or app, access the left panel in the Amazon Appstore, and then tap App Updates. Tap Update next to the app you want to update, or tap Update All to download the latest version for all apps in your account.
Remove an App

You can remove purchased games and apps from your Fire phone to free up space and manage the **Home** screen of your device. The games and apps you purchased from the Amazon Appstore are automatically stored in the **Cloud** and can easily be downloaded again to your device.

- To remove any app from the carousel, press and hold the app, and then tap **Remove from Carousel**. The app will be removed from your carousel, but it will still appear in the app grid.

- To remove a purchased app from the app grid, press and hold the app, and then tap **Remove from Device**.

**Note:** To re-download an app, tap **Cloud** at the top of the screen and then tap the app to download it to your device. When the download is complete, a checkmark will appear. Tap **Device** at the top of the screen to return to your **Home** screen and access the app.
Manage Your GameCircle Profile

You can view and compare achievements, leaderboards, and time played in a game directly from your Fire phone with Amazon GameCircle. For games with Whispersync enabled, GameCircle syncs your game statistics so you can resume your progress on other GameCircle-enabled devices.

When you first start using GameCircle, we automatically create a public profile for you, with a nickname and a profile image. Your profile, badges and high scores will appear in public leaderboards. You can choose to hide your public profile in GameCircle settings. While your profile is hidden, you will not be able to make or receive friend requests, or view other users’ profiles.

When you launch a GameCircle enabled game you'll see a GameCircle "Welcome" message. This message displays which services the app uses. Each service is represented as an icon: a trophy for achievements, a podium for leaderboards, and a sync wheel for Whispersync. To see more information, tap the "Welcome Back" message when it appears.

- **Find your Games** – From the left panel on the Home screen, tap Games. Or, tap the Games icon from the carousel or app grid.

- **Manage your GameCircle Profile** – Access the left panel and then tap Your Profile. Tap your profile picture to choose a new one.

- **View time played, leaderboard scores, and achievements** – Peek to reveal awards, stats, and badges available for games.

- **Add friends to GameCircle** – Access the left panel and then tap Friends. Tap the + icon to search for friends by their GameCircle name.

- **GameCircle Settings** – Access the left panel and then tap Settings. From here, you can opt to hide your public profile or turn off Whispersync for games.
Settings & Security

In This Section

- Settings Basics
- Set Up Parental Controls
- Set a Lock Screen Password or PIN
- Manage Your Device Storage
- Customize Your Language & Keyboard
- Protect Your Phone with Encryption
- Back Up & Restore Your Fire Phone
- Manage Your Device
- Factory Reset Your Phone
- Get Help with Mayday
Settings Basics

Your Fire phone is designed to make most configuration settings automatic, but you can use the Settings menu to manage your lock screen, ringtones, apps, Internet connection, and more.

- There are multiple ways you can access Settings:
  - Swivel your phone or swipe down from the top of the screen to open the Quick Actions panel, and then tap the Settings icon.
  - From the Home screen, tap the Settings icon in the carousel or app grid.
  - From an app, select Settings from the left panel (if applicable) to go directly to that specific app’s settings.

- To navigate within the Settings menu:
  - Tap the search field to enter search terms. You can search within Settings or search everywhere on your phone.
  - Tap a heading to expand or collapse that section.
  - Tap the triangle icon at the top to quickly expand or collapse all sections.
  - Access the right panel to view your Recently Used Settings.
  - Access the left panel to find more help options.
  - From the left panel, you can also toggle between the Classic and Detailed versions of the Settings menu. By default, the Classic view is selected.

Important: In our help pages, we reference the Classic menu options.

The Classic view of the Settings menu includes:

<table>
<thead>
<tr>
<th>Port</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wi-Fi &amp; Networks</td>
<td>Connect to Wi-Fi, enable Airplane Mode, pair Bluetooth devices, see your data usage, or set up a Wi-Fi hotspot. To learn more, go to Connectivity.</td>
</tr>
<tr>
<td>Display</td>
<td>Adjust screen brightness, turn off automatic screen rotation, show status bar, change time to sleep, or share your screen via Miracast. To learn more, go to Display Mirroring with Fire Phone.</td>
</tr>
<tr>
<td>Sounds &amp; Notifications</td>
<td>Change your ringtone, manage notifications, select ringtones for specific people, change volume levels, or touch feedback settings. To learn more, go to Manage Ringtones &amp; Notifications.</td>
</tr>
<tr>
<td>Applications &amp; Parental Controls</td>
<td>Configure application settings, manage parental controls, or turn off product recommendations. To learn more, go to Set Up Parental Controls.</td>
</tr>
<tr>
<td>Port</td>
<td>Description</td>
</tr>
<tr>
<td>---------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Battery &amp; Storage</td>
<td>View battery usage and available storage.</td>
</tr>
<tr>
<td></td>
<td>To learn more, go to <a href="#">Charge the Battery</a> or <a href="#">Manage Your Device Storage</a>.</td>
</tr>
<tr>
<td>Location Services</td>
<td>Configure Location Based Services (LBS) for your applications, or enable Find My Device.</td>
</tr>
<tr>
<td></td>
<td>To learn more, go to <a href="#">Turn Location-Based Services On or Off</a>.</td>
</tr>
<tr>
<td>Lock Screen</td>
<td>Select a lock screen wallpaper, set a lock screen password or PIN, change the automatic lock time, or turn on lock screen notifications.</td>
</tr>
<tr>
<td></td>
<td>To learn more, go to <a href="#">Customize the Lock Screen</a> or <a href="#">Set a Lock Screen Password</a>.</td>
</tr>
<tr>
<td>Keyboard</td>
<td>Change the keyboard language, enable auto-correct and spell-checking, or add to your personal dictionary.</td>
</tr>
<tr>
<td></td>
<td>To learn more, go to <a href="#">Customize Your Language &amp; Keyboard</a>.</td>
</tr>
<tr>
<td>Phone</td>
<td>View your phone number, set up voicemail, or edit Reply-with-Text messages.</td>
</tr>
<tr>
<td></td>
<td>To learn more, go to <a href="#">Communication</a>.</td>
</tr>
<tr>
<td>My Accounts</td>
<td>Register your phone, manage accounts, or connect social networks</td>
</tr>
<tr>
<td></td>
<td>To learn more, go to <a href="#">Register Your Phone</a> or <a href="#">Link Your Phone to Facebook</a>.</td>
</tr>
<tr>
<td>Device</td>
<td>Change the date and time, back up your phone, change your language, install system updates, or manage accessibility</td>
</tr>
<tr>
<td></td>
<td>To learn more, go to <a href="#">Back Up &amp; Restore Your Fire Phone</a> or <a href="#">Accessibility Features</a>.</td>
</tr>
<tr>
<td>Voice</td>
<td>Configure voice settings.</td>
</tr>
<tr>
<td></td>
<td>To learn more, go to <a href="#">Talk to Your Phone</a>.</td>
</tr>
<tr>
<td>Help &amp; Feedback</td>
<td>Get Help with Mayday, browse online help, contact Amazon technical support, or provide feedback.</td>
</tr>
</tbody>
</table>
Set Up Parental Controls

Turn on Parental Controls to restrict access to certain features, content types, or apps on your Fire phone.

To set up parental controls:

1. From Settings, tap **Applications & Parental Controls**, and then tap **Enable Parental Controls**.

2. Tap the switch to turn parental controls **ON**.

3. Enter a password, confirm your password again, and then tap **Submit**.

After you’ve set a password, you can restrict one or more of the following:

- Web Browsing
- Email and Calendars
- Social network sharing
- Camera
- The ability to purchase from the content stores on your device (for example, the Amazon Appstore)
- The ability to play movies and TV shows from Amazon Instant Video
- Specific content types (for example, Music, Video, Books, or Apps)
- Wireless and mobile network connectivity
- Location-Based Services

To modify or disable your parental controls settings, tap **Disable Parental Controls** in the Settings menu. You will have the option of updating your restrictions or switching parental controls **OFF**.
Set a Lock Screen Password or PIN

To prevent unauthorized access to your Fire phone, set a lock screen password or PIN.

When you wake your phone from sleep mode or turn it on, the lock screen appears. Your lock screen displays the current time and date. If you enabled access to notifications from the lock screen, you can swivel or swipe down from the top of the screen to view recent notifications. If you select a notification, or swipe up to unlock the screen, you will be prompted to enter your lock screen password or PIN.

1. From Settings, tap Lock Screen, and then tap Set a password or PIN.

2. Select whether you want to use a 4-digit numeric PIN, or a Password that contains a combination of letters, numbers, and special characters.

3. Enter the PIN or password, and then tap Continue.

4. Confirm the PIN or password, and then tap OK.

Under Lock Screen settings, you can also select the amount of time until your phone automatically locks and enable whether notifications display on the lock screen. You can also customize your lock screen with a photo or a lock screen scene. To learn more, go to Customize the Lock Screen.
Manage Your Device Storage

See how much free space is available on your Fire phone, and find a detailed breakdown of how your storage is being used across your apps, videos, books, and other content types.

1. From Settings, tap **Battery & Storage**, and then tap **View available storage**.

   You will see a list of categories, including how many items you have on your device in that category and how much space is being used.

   • Under Your Files, you will see the amount of space used.

   • Under Free, you will see the amount of space available on your device.

2. Tap **Clear Storage Space** to see if you have items that qualify for 1-Tap Archive to free up space. You can also tap **Applications** or **Books** to see a list of items that you can select and delete to free up space.
Customize Your Language & Keyboard

Change how the onscreen keyboard for your Fire phone operates with special features like auto-correction, next word prediction, and different keyboard languages.

To change your device language:

1. Swivel your phone or swipe down from the top of the screen to open the Quick Actions panel, and then tap the Settings icon.
2. Tap Device > Change your language.
3. Select your language.

To change your keyboard language:

1. From Settings, tap Keyboard > Change the keyboard language.
2. Select your language, or tap Download New Language to select and download a new keyboard language. To delete a keyboard language, tap the Edit icon, select the language to delete, and then tap the Delete icon.

To toggle between downloaded keyboard languages:

1. Press and hold the Space Bar until a menu comes up.
2. Select one of your downloaded languages.

Note: If you're downloading a keyboard language for the first time, you will need to accept the Swype Terms of Service before you can download the keyboard.

Keyboard Settings
To configure auto-correct, spell-checking, and other feature settings:

1. From Settings, tap Keyboard, and then tap Configure auto-correct and spell-checking or tap Manage advanced keyboard features.
2. Tap the switch next to the following features to turn them on or off:
   - Auto-correct - Words spelled incorrectly will be corrected automatically as you type.
   - Auto-capitalize - Words at the beginning of sentences will be capitalized automatically.
   - Advanced Keyboard - Secondary keys will be accessible by pressing and holding.
   - Check Spelling - Words spelled incorrectly will be underlined.
   - Keyboard Sounds - Change the sound and vibration options for keyboard input.
   - Voice Input - Use your voice to write messages and change how your phone speaks to you.
   - Trace Typing - Enter words by tracing your finger from key to key.
   - Dictionary - Add words to your personal dictionary to enhance auto-correct suggestions.
Keyboard Tips

• Press and hold a key to access special characters. Drag your finger to select a character from the pop-up menu.

• They keyboard provides suggestions of the next word you will type. Tap a word in the list to select it.

• To enable caps lock, double-tap or press and hold the Shift key to turn on caps lock mode. Single-tap the Shift key to exit.

• You can enable or disable keyboard sounds and vibrations. From Settings, tap Sounds and Notifications, and then tap Change the sound your phone makes when you interact with it.
Customize Your Language & Keyboard

To type on your Fire phone, tap anywhere that offers the option to type (such as the Silk Browser) and the keyboard will appear automatically on the screen.

Tip:

- To dismiss the keyboard, swipe up from the bottom edge of the screen.
- When you want to edit text on the keyboard, press and hold the Symbol or ABC key, and then drag your finger to the icon.
- Suggested words will appear above the keyboard when you type. When you want to replace a word, press and hold the word, and then select a suggested word.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="10" /></td>
<td>Switch keyboard to display numbers, symbols, or emoji.</td>
</tr>
<tr>
<td><img src="image" alt="ABC" /></td>
<td>Switch keyboard to display letters. To select formatting options (for example, cut or paste) and smiley faces, press and hold, and then drag your finger to the submenu.</td>
</tr>
<tr>
<td><img src="image" alt="~&lt;" /></td>
<td>Switch keyboard to display special characters and symbols.</td>
</tr>
<tr>
<td><img src="image" alt="↑" /></td>
<td>Create uppercase letters. Press and hold or double-tap for caps lock.</td>
</tr>
<tr>
<td><img src="image" alt="❌" /></td>
<td>Delete text.</td>
</tr>
<tr>
<td><img src="image" alt="↵" /></td>
<td>Insert a new line of text.</td>
</tr>
<tr>
<td><img src="image" alt=" микрофон" /></td>
<td>Use your voice to enter text.</td>
</tr>
<tr>
<td>Icon</td>
<td>Description</td>
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<td>------</td>
<td>-------------</td>
</tr>
<tr>
<td>![cut icon]</td>
<td>Select text to cut.</td>
</tr>
<tr>
<td>![copy icon]</td>
<td>Copy text to the clipboard.</td>
</tr>
<tr>
<td>![paste icon]</td>
<td>Paste text you've cut or copied.</td>
</tr>
<tr>
<td>![select all icon]</td>
<td>Select all text to cut or copy.</td>
</tr>
</tbody>
</table>
Account Switching

Account Switching allows you to share Amazon Instant Video content purchases. Enjoy the benefits of sharing content across multiple accounts, while still being able to personalize your experience on separate devices.

Sign into the Instant Video app with a different Amazon account than the one that is registered to your phone. Signing into the secondary account allows you to view and download content from that secondary account. You can also access Prime benefits from the secondary account, if available.

After signing into the app with a secondary account the first time, you will be able to save the secondary account's login information so you won't have to enter it again. You will be able to easily switch between your primary and secondary accounts within the app.

**Note:** While signed into the secondary account, you will not be able to view content from the primary account registered to your phone, and vice versa, and any purchases made while using the other account will be applied to the other account.
Protect Your Phone with Encryption

Encryption provides additional security in case your device is lost or stolen. Encryption is typically required by enterprise users, such as businesses and organizations, to protect sensitive data. You can encrypt your accounts, settings, and downloaded apps and their data, media, and other files.

**Important:** Make sure your Fire phone has at least 80% battery charge, as the encryption process requires at least 80% to begin. Keep your phone plugged in to a power outlet until the process is complete. Encryption will result in slower performance and can take as long as an hour to complete, during which your phone will restart twice. If you interrupt the encryption process, you'll lose some or all of your data.

1. From Settings, tap **Device > Manage enterprise security features > Encryption**.

2. Tap **Encrypt**.

3. Enter your lock screen password or PIN, and then tap **Next**. If you haven't created a lock screen password or PIN, you'll be asked to create one.

4. Create an encryption password or PIN, and then tap **Continue**. The encryption password is different than the parental controls or lock screen password or PIN, and will be required every time you turn on your device. The encryption password must have one letter and one number, and be at least six characters long.

   **Note:** If an incorrect encryption password is entered 30 consecutive times, your phone will be reset to its factory defaults, and you will lose all of your encrypted data.

5. Tap **Continue**. Your device will restart and start encrypting your data. If you unplug or turn off your phone during the encryption process, you will lose your data.
Back Up & Restore Your Fire Phone

Back up your Fire phone in case of damage or loss, and then easily restore your data to a new device. You can set your phone to automatically back up daily, or you can manually back up your phone.

**Important:** Your phone must be connected to Wi-Fi in order to be backed up.

Fire phone backs up your:

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Home screen</strong></td>
<td>These include your carousel, app grid layout, and collections you’ve created.</td>
</tr>
<tr>
<td><strong>Apps</strong></td>
<td>These include your installed apps, call history, text messages (SMS / MMS), web bookmarks, notes, Email and Calendar settings (except for passwords), and more. <strong>Note:</strong> Some application data, such as in-app purchases, are not backed up when you use this feature.</td>
</tr>
<tr>
<td><strong>Device settings</strong></td>
<td>Except for Data Roaming and Explore by Touch, Fire phone will remember your settings, including Wi-Fi, Bluetooth, parental controls password, and more.</td>
</tr>
</tbody>
</table>

**Note:** Music, movies, TV shows, apps, and books purchased from Amazon are automatically stored in the Cloud and can be downloaded to your phone again from the Cloud tab. Photos and videos can be backed up in your Cloud Drive.

To turn on automatic device backup:

1. From Settings, tap **Device** > **Enable backup**.
2. Use the switch to turn **Device Backup** on. Your phone will automatically back up once daily when it is in sleep mode and connected wirelessly.

To manually back up your phone:

1. From Settings, tap **Device** > **Enable backup** (or tap **Disable backup** if you already have automatic backup enabled).
2. Tap **Back Up Now**.

When you set up a new phone, you will have the option to set it up as a new phone or restore your content from a backup.
Manage Your Device

These features may be useful if you have lost or misplaced your device.
Manage Your Device is currently supported on Fire tablets (running Fire OS 3.2.5 or later) and Fire phone.

**Important:**

- If your device has been stolen, contact your local law enforcement for assistance. Do not attempt to retrieve a stolen device yourself if you’re using Manage Your Device to locate it.
- If you own a device that is not compatible with Manage Your Device, contact Amazon Customer Support for additional information about lost or stolen devices.
- If your device is turned off or not connected to a wireless network, Manage Your Device won’t be able to locate, deregister, lock, or erase it.
**Turn On Manage Your Device**

Before you can use Manage Your Device remotely, you must enable the feature on your device.

**Note:** Location-based services must be turned on for this feature to appear in your device settings.

**Features of Manage Your Device**

If you have lost or misplaced your device, you can locate, deregister, or erase your supported device from Manage Your Content and Devices.


2. From Your Devices, select a device that supports Manage Your Device.

3. Select the **Device Actions** drop-down menu, and then select an option:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Deregister</strong></td>
<td>Deregister your device from your Amazon account. When you deregister a device, you will no longer be able to access your content through any of the Amazon applications on the device or make purchases on the device through your Amazon account. Personal information such as photos and side-loaded documents will remain on the device.</td>
</tr>
<tr>
<td><strong>Remote Alarm</strong></td>
<td>Activate an alarm on your device. If your device is located, an alarm will play on the device for two minutes or until it's dismissed.</td>
</tr>
<tr>
<td><strong>Find My Kindle / Find Your Tablet / Find Your Phone</strong></td>
<td>Find your device's approximate location on a map generated within Manage Your Content and Devices. If your device can't be reached immediately, you can request that Amazon continue trying to reach your device periodically for the next three days. After three days, you will receive an e-mail from Amazon on the status of your device's location.</td>
</tr>
</tbody>
</table>
Important: The maps and location information used in the Manage Your Device feature might be inaccurate or unavailable depending on a number of factors, including the kind of wireless connectivity supported by your device (Wi-Fi only or Wi-Fi + 4G / LTE) and whether it supports GPS. This feature is not intended to be relied upon in situations where precise location information is needed.

Remote Lock

Set your device’s lock screen password to protect the data on your device. You can also choose to include a short message when you lock the device. If you already set your lock screen password, this feature will override and reset your previous password. If your device can’t be reached immediately, the device will be locked the next time it comes back online. After three days, you will receive an e-mail from Amazon on the status of the device lock.

Note: This option is not available on Fire tablets running Fire OS 3.2.5 or below.

Remote Factory Reset

Reset your device to its default factory settings. If your device can’t be reached immediately, you can request that Amazon periodically continue trying to reach your device for the next three days. After three days, you will receive an e-mail from Amazon on the status of the factory reset.

Note: After you reset your device, your personal information, Amazon account information, and downloaded content is removed from the device, and your device is no longer be available on the Manage Your Content and Devices page. Any content you purchased from Amazon is automatically saved to the Cloud, and can be downloaded to other compatible devices registered to your account.
Factory Reset Your Phone

Reset your Fire phone only if you want to remove all content downloaded to it and register it again. Before you begin, be sure to back up your phone. To learn more, go to Back Up & Restore Your Fire Phone.

**Important:** Resetting your phone will remove all content downloaded to it. Any content that is already saved to the Cloud will remain in the Cloud. You can download that content again if you register your phone to your Amazon account again.

To reset your phone:

1. From Settings, tap **Device**, and then tap **Factory reset your phone**.

2. Tap **Reset**, and then tap **OK** to confirm.
Get Help with Mayday

When you tap the **Mayday** button from the Quick Actions panel, you can connect to an Amazon Tech Advisor on your Fire phone. An Amazon Tech Advisor can guide you through any feature on your Fire phone by drawing on your screen, walking you through how to do something for yourself, or doing it for you.

Mayday is available 24 hours a day, seven days a week, 365 days a year for free. Throughout your session, you will be able to see your Amazon Tech Advisor live on your screen, but they only see what’s on your screen.

**Note:** If you open the camera app on your device during a Mayday call, the advisor will see whatever the camera is showing on your screen.

**Important:** Your phone needs to be registered to an Amazon account and connected wirelessly (Wi-Fi or cellular network). Normal data charges apply when you use Mayday over the cellular network.

To use Mayday:

1. Swivel your phone, or swipe down from the top of the screen to open the Quick Actions panel, and then tap the **Mayday** icon.

2. From the Mayday screen, tap **Connect**.
   
   When you connect, an Amazon Tech advisor will access your device. The session may be recorded for quality assurance.