



Using Kindle 2nd Generation (Free 3G) if You Live Outside the United States



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Overview of Kindle (Free 3G)

We're excited to offer [Kindle \(Free 3G\)](#) enabled for use world wide with all of the great features of the [Kindle \(U.S. Wireless\)](#) with these additional benefits:

- Kindle (Free 3G) is eligible to ship to more than 100 countries world-wide.
- Access Whispernet service in more than 100 countries and territories outside the United States.
- Wirelessly purchase and receive Kindle content outside the United States.

U.S. Customers Traveling with Kindle: If you're a U.S. customer interested in using [Kindle \(Free 3G\)](#) outside the United States, please see the [Traveling with Your Kindle](#) Help document.

Shopping in the Kindle Store

Information about *Whispernet*, browsing available titles, choosing delivery and payment options, and completing a purchase from the Kindle store is available at the [Shopping for Kindle Content](#) Help document.

Availability and Prices of Kindle Content for Non-U.S. Customers

Availability and pricing of titles from the Kindle Store varies by your country or region. See the [Viewing and Updating Your Country or Region](#) section for more information. The Kindle Store primarily includes English-language books and U.S. and international newspaper and magazine titles with prices listed in U.S. Dollars. Subscriptions to blogs are not available to non-U.S. customers.

Paying for Purchases from the Kindle Store

The Kindle Store uses [1-Click Ordering](#) and accepts most major credit and debit cards. You can view a list of payment methods we accept on the [Paying by Credit Card and Check Card](#) Help page. All prices are listed in U.S. Dollars (USD). For credit cards denominated in a supported currency other than US dollars, your bank or credit card company may charge foreign conversion fees.

Periodicals Available to Non-U.S. Customers

Newspapers and magazines available to customers living outside the United States may not contain associated images, tables or graphics. Blogs are not available to customers living outside the United States.

Viewing and Updating Your Country or Region

We'll display your country or region at the top of the Kindle store so you know you're browsing the catalog of titles available for your country or region. Availability and pricing of titles can vary by country.

Your Country or Region

[\(What's this?\)](#)

United States

To select or change your home address and country:

1. Visit the [Manage Your Content and Devices](http://www.amazon.com/mycd) page (<http://www.amazon.com/mycd>).
2. Select the "Settings" tab.
3. Below "Country Settings", click the "Change" button if the displayed country is incorrect.
4. Choose an existing home address from your Amazon.com account or enter a new one.
5. Click the Update information button when finished.

Using Whispernet Outside the United States

Please see product detail page for [Kindle \(Free 3G\)](#) to check on *Whispernet* availability in your country. Customers living outside the United States can shop in the Kindle Store and receive English-language books and periodicals via *Whispernet*. *Whispernet* may not be available in all locations. Books are generally delivered in less than 60 seconds, but download times can vary based on 3G or EDGE/GPRS coverage, signal strength and file size.

Personal Document Service

Kindle makes it easy to take your personal documents with you. Each Kindle has a unique and customizable e-mail address you can set on your [Manage Your Content and Devices](#) page. You can send unprotected Microsoft Word, PDF, HTML, TXT, RTF, JPEG, GIF, PNG, BMP, PRC and MOBI files to your Kindle e-mail address. If you're a Kindle user living outside the United States, we'll then send the files to your Kindle via *Whispernet* for a fee of \$.99 (USD) per megabyte rounded up to the nearest whole megabyte anywhere you have *Whispernet* service.

To download your personal documents for free or without accessing *Whispernet*, you can send attachments to "name"@free.kindle.com to be converted and e-mailed to your computer at the e-mail address associated with your Amazon.com account login. You can then transfer the document to your Kindle using your USB connection.

Experimental Web Browser

The experimental Web browser is currently only available for some customers outside of the United States.

Charging Kindle (Free 3G) Outside the United States

Kindle always ships with a Kindle micro-USB cable that allows you to charge Kindle from a computer. To some countries, Kindle also ships with a U.S. power adapter. Power adapters for other countries are also available and can be added to your Kindle order at the time of purchase or bought separately. Please visit the Kindle Store to see the available options:

- **Europe:** <http://www.amazon.com/dp/B006GWO6XI>
- **United Kingdom:** <http://www.amazon.com/dp/B006GWO6JW>
- **Australia:** <http://www.amazon.com/dp/B005DOKHLK>
- **Kindle PowerFast International Charging Kit:** <http://www.amazon.com/gp/product/B006GWO7UA>

You can charge your Kindle by connecting it to your computer via the Kindle micro-USB cable or by connecting it to a wall socket using the Kindle micro-USB cable and the Kindle power adapter plug appropriate for your country. The light on your Kindle next to the USB socket will appear yellow when charging and change to green when Kindle is fully charged.

Note on third-party charging devices (not included with your Kindle): Third-party charging devices, power converters, USB wall chargers, and other charging hubs are not supported nor recommended for your Kindle.

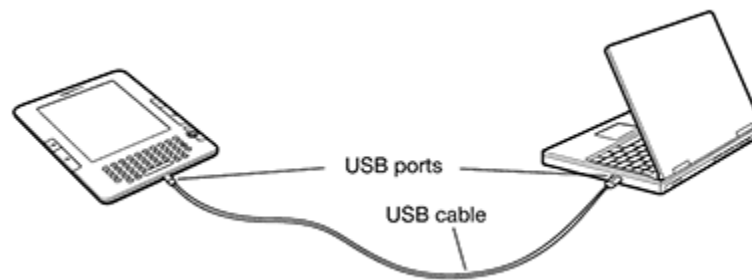
Charging Using the Kindle U.S. Power Adapter with a Third-party Physical Plug Adapter

You can charge your Kindle with a third-party physical plug adapter that adapts the two prong Kindle U.S. power adapter to your local power outlet. If you choose to charge your Kindle by connecting it to a wall socket using the Kindle micro-USB cable and Kindle U.S. power adapter with a third-party physical plug adapter, please read and follow all safety instructions provided by the third-party physical plug adapter's manufacturer and make sure the third-party physical plug adapter fits the Kindle U.S. power adapter tightly and without gaps.

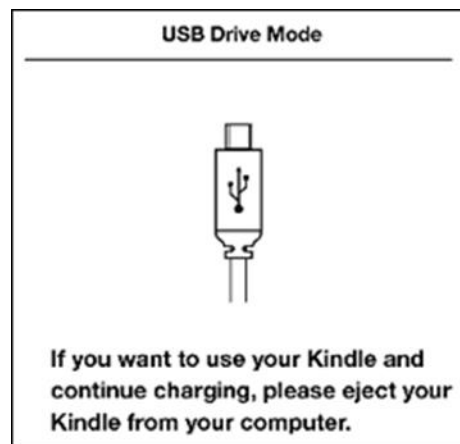
Charging from Your Computer via Kindle Micro-USB Cable

When using the Kindle micro-USB cable to charge your Kindle via your computer, charging time will normally take 4 to 6 hours. To charge your Kindle from a computer via Kindle micro-USB cable:

- **Connect Kindle directly to a USB port on your computer.** Do not connect through a hub, keyboard, or monitor.



- **Connect Kindle to a computer plugged into a power outlet.** We recommend keeping your computer plugged into a power outlet while charging your Kindle. Your computer may not supply sufficient power to the USB port if it is not plugged in.
- **Make sure your computer stays on during the entire charging process.** Disable Standby, Hibernate or Sleep mode, if necessary.
- **Verify Kindle recognizes the USB connection.** You can verify your Kindle is charging if you see the USB drive mode screen. If you do not see this screen, unplug and reconnect your Kindle. You may also need to select an alternate USB port.



Using Kindle while Charging via Kindle Micro-USB Cable

You can use your Kindle while it is connected via USB and charging from your computer by unmounting or ejecting it so Kindle exits USB drive mode.

- **Windows Vista and 7:** Click on the Start button, select "Computer" from the options, right-click on the Kindle drive icon and select "Eject" from the pop-up menu.
- **Windows XP:** Right-click on the "Safely remove hardware" icon in the lower left-hand corner of the task bar and follow the on-screen instructions to remove Kindle.
- **Mac OS:** Cmd-click on the Kindle device icon and choose "Eject."

Kindle will then exit USB drive mode and display the Home screen. You'll see a lightning bolt on the battery status icon that indicates your Kindle is still charging.

Viewing International Support Materials

See [Important Information for Kindle Users Living Outside the United States](#) to download non-English PDF versions of our guidelines.