



Wireless, Whispernet and Whispersync on Kindle 2nd Generation



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Wireless Coverage Map

Your wireless coverage depends on which Kindle you own. Click the link below for your model to see your *Whispernet* coverage area:

- [Kindle \(U.S. Wireless\)](#)
- [Kindle \(Free 3G\)](#)

Kindle (Free 3G) Users Living Outside the United States

If you live outside the United States and use Kindle (Free 3G), please see [Using Kindle \(Free 3G\) if You Live Outside the United States](#).

Important Information About the Coverage Map

Map may include areas served by unaffiliated carriers, and may depict their licensed area rather than an approximation of their coverage. Actual coverage area may differ substantially from map graphics, and coverage may be affected by such things as terrain, weather, foliage, buildings and other construction, signal strength and other factors. Amazon does not guarantee coverage.

Note: Please carefully review the Wireless Terms and Conditions for your Kindle, which explains the limitations of your service. Service is not available at all times in all places.

- [Kindle \(Free 3G\) Wireless Terms and Conditions](#)
- [Kindle \(U.S. Wireless\) Wireless Terms and Conditions](#)

Syncing Material Across Your Devices

If you read the same Kindle Store book across multiple Kindles, you'll find Whispersync makes it easy for you to switch back and forth. Whispersync synchronizes the bookmarks and furthest page read among devices registered to the same account. Whispersync is on by default to ensure a seamless reading experience for a book read across multiple Kindles.

To turn Whispersync off:

1. Visit the [Manage Your Content and Devices page](#).
2. Select the "Settings" tab.
3. Under "Device Synchronization (Whispersync Settings)", select "Off".

Once you turn synchronization off, your books will still open to the last page read on that device, but Whispersync will no longer sync bookmarks or the furthest page read with other devices. If you would like to sync the book manually, press the Menu button and select "Sync to Furthest Page Read."

No Wireless Contract, and No Wireless Fees

No monthly wireless bills, data plans, or commitments. Amazon pays for Kindle's wireless connectivity so you won't see a wireless bill. There is no wireless setup -- you are ready to shop, purchase and read right out of the box.

See the Wireless Terms and Conditions for your Kindle for more information:

- [Kindle \(Free 3G\) Wireless Terms and Conditions](#)
- [Kindle \(U.S. Wireless\) Wireless Terms and Conditions](#)

Kindle Does Not Require a Wi-Fi Connection

Whispernet utilizes Amazon's optimized technology plus high-speed data networks to enable you to wirelessly search, discover, and download content on the go. Your books are delivered via *Whispernet*, typically in less than 60 seconds. And since it is independent of Wi-Fi, you never have to hunt for a hotspot.

Receiving Your Kindle Content via Whispernet

Kindle displays the items you've downloaded on the Home screen. If you have Kindle content stored in your Kindle library that isn't displayed, you can download it from your Kindle library on Amazon.com when connected to *Whispernet*. Additional information is available on the [Your Kindle Library Content](#) Help page.

To download Archived Items wirelessly on your Kindle:

1. Connect to *Whispernet*.
2. Select "Archived Items" from the Home screen or "View Archived Items" from the Menu.
3. Select the item from the Archived Items screen.

To send Archived Items wirelessly from Manage Your Content and Devices:

1. Visit the [Manage Your Content and Devices page](#).
2. Locate the item you wish to download in the "Your Content" tab.
3. Click the Actions button next to the title and select "Deliver".
4. Select your device from the list and click "Deliver."

Note: If you are a U.S. customer using Kindle (Free 3G) connected to *Whispernet* while traveling outside the United States, fees may apply. Please see "Whispernet Service Options and International Fees" for more information.

Whispernet Service Options and International Fees

Fees for some services available via *Whispernet* may apply depending on where you live and access *Whispernet*. We also provide FREE options for each of these services if you choose not to access *Whispernet*.

Kindle Personal Documents Service

Fees for the Kindle Personal Documents Service via *Whispernet* are based on the size of the file submitted (before compression if you use a .zip file), your country, and where you're accessing *Whispernet*. Personal documents service fees will only be charged for documents that are successfully delivered to your Kindle device via *Whispernet*. Personal documents service fees are rounded up to the next whole MB and apply to each personal document delivered via *Whispernet* to each Kindle device.

- **For Kindle 2nd Generation users living in the United States**, the Kindle Personal Documents Service fee via *Whispernet* is \$.15 per megabyte while inside the United States and \$.99 per megabyte when traveling outside the United States.
- **For Kindle 2nd Generation users living outside the United States**, the Kindle Personal Documents Service fee via *Whispernet* is \$.99 (USD) per megabyte.
- **Kindle Personal Documents Service is not available via *Whispernet* in Canada.** Please see [Transferring Personal Documents via USB](#) for information about e-mailing personal documents to your computer for USB transfer to your Kindle device.

Note: You can also send your personal documents via e-mail as attachments to [\[name\]@free.kindle.com](mailto:[name]@free.kindle.com). To have a document converted to Kindle format (.azw), the subject line should be "convert." Kindle Personal Documents Service will attempt to deliver your personal documents to the e-mail address associated with the Amazon account to which the device is registered. You can use the e-mail to download the file to your computer and transfer it to your Kindle device using a USB connection.

Detailed information on Kindle Personal Document service is available on our [Kindle Personal Document Service](#) help page.

U.S. Customers Accessing Whispernet Outside the United States

Kindle (Free 3G) customers from the United States can travel internationally and still get books in less than 60 seconds. Customers have the option to wirelessly receive periodicals via *Whispernet* for a fee or transfer files from their computer for free.

- **International Subscription Service:** Receive all of your newspaper, magazine, and blog subscription content via *Whispernet* for a weekly fee of \$4.99.
- **FREE transfer of Kindle Store purchases:** Select "Transfer via Computer" from the Deliver to: pull-down menu on the product detail page at the time of purchase. We'll save the item to your computer so you can copy it to your Kindle via the USB connection.
- **FREE transfer of Archived Items:** Visit the [Manage Your Content and Devices](#) page, locate the item you wish to download in the "Your Content" tab, click the Actions button next to the title, and

select "Download & transfer via USB". We'll save the item to your computer so you can copy it to your Kindle via the USB connection.