

Group Leader Plans All Experiences in Advance Including FastPass+ and MagicBand Selections

Things to Consider:

- Group Theme Park tickets must be purchased and in hand prior to planning. Your rooming list must also be received and individual reservation numbers must be provided before planning can begin. Please provide your ticket order and rooming list at least 30 days before you want to start planning to allow time for processing.
- We do recommend putting no more than 10 rooms on any one My Disney Experience account. You may create multiple accounts or split the responsibility among various group leaders/chaperones.
- Group Leaders can begin reserving FastPass+ experiences 60 days from the group's arrival date (valid Theme Park tickets required and tickets must be tied to Guest room reservation).
- Before linking tickets in the My Disney Experience profile, assign each member of the group a ticket by writing their name on the ticket card. Felt-tip permanent markers work best. If you're adding name stickers to the ticket cards, please place the stickers on the front (color) side of the card.
- Planning for less Guests at a time may yield a wider range of FastPass+ experience options. Break your group into smaller numbers to plan for (10 or less is recommended).
- This process does require the Group Leader to be 18 years of age and can be very time-intensive.
- If you're keeping ticket cards and MagicBands separate, please stop here and select Plan Red or Plan Green. If your ticket cards will not be connected to the MagicBands, the Group Leader can begin reserving access to FastPass+ experiences 30 days before the group's arrival (valid Theme Park tickets required).

Follow these steps to get started with Disney FastPass+:

1. Access My Disney Experience from [Disneyworld.com](https://disneyworld.com).

- Create a group account with a unique group email address and enter the information fields with your organization's or school's information.

Tip: Group email addresses can be created via a free email generator. It's best not to use a personal email address if the same email address will be used for personal Walt Disney World® visits in the future.

Tip: It is recommended to only use the website (not the app) when initially linking rooms and tickets for a group.

2. Link Room Reservations to the My Disney Experience Account

- Access My Disney Experience from [Disneyworld.com](https://disneyworld.com).
- Enter the Reservation Number (provided by Group Reservations) in the "Confirmation Number" field, and use the last name of the lead Guest on the room reservation (the first/primary name listed on the room reservation).
- Guests associated with your room will be listed. Names listed in the reservation can only be changed by contacting the Group Reservation Specialist.

Steps continued on next page.

Plan - Orange

3. Link Theme Park Tickets to the My Disney Experience Account

- Return to the My Plans page and select "Park Tickets" to link each ticket to your guests.
- Enter the Ticket ID number assigned to the corresponding guest you are planning for in the ID Number field. Then select their name as the ticket user in the drop down box.

Tip: Also take a picture of the back of the ticket should the card be misplaced.

4. Customize MagicBands

- To receive the group's MagicBands before arrival, it is recommended to have the MagicBands shipped to a preferred address (a home or travel planner address is recommended) to ensure direct delivery to the Group Leader.
- If needed, change address for each claimed reservation.

Important Note: Please be sure the shipping address is correct for each order. You may update this on the MagicBand customization page.

- Guest names can be changed for display on the MagicBand (9 characters or less).
- To receive customized MagicBands at resort check-in, wait to complete the above step 6-9 days prior to arrival.
- Customized MagicBands are not able to be processed within 5 days of arrival.

5. Reserve Access to FastPass+ Experiences

- It is recommended that you plan for 10 (or fewer) Guests at a time.
- Please keep in mind the group's pre-scheduled events when making FastPass+ selections.
- Not all options may fit with the group's schedule. However, FastPass+ times can be modified based on availability after confirming initial selections. After arriving, use FastPass+ kiosks in any of the 4 theme parks or via the My Disney Experience mobile app to modify experiences.

Tip: Planning for fewer Guests at a time may yield a wider range of experience options.

About MyMagic+ & My Disney Experience

MyMagic+ is the ultimate planning tool. Be sure to download the My Disney Experience App for your mobile device to check attraction wait times, make dining reservations and more.

Please note that some features of MyMagic+ and functions on My Disney Experience are only available to Guests 18 and over. Guests 13-17 may register and access certain features of My Disney Experience such as FastPass+. Children under 13 are not permitted to register and create a My Disney Experience account.

For any questions call 407-939-4357

FastPass+ Kiosks are located throughout all four Theme Parks and can be used to modify FastPass+ selections.

Update your plans on the go with the My Disney Experience mobile app*.

*Availability subject to device limitations and features may vary by device or service provider. Message, data and roaming rates may apply. Coverage not available everywhere. If you're under 18, get your parents' permission first. Valid Theme Park admission required. FastPass+ attractions and entertainment experiences, the number of selections Guests can make, and available arrival times are limited.