

Lifeloc Online Service Form

To help us maintain our quick response time please fill out the Return for Service form before sending the unit. The procedure is the same for warranty or non-warranty work.

1. Please complete the attached form including the service package type, company information including phone and email along with a purchase order number if required.
2. Enclose the form with your unit and package carefully. **Please note:** Lifeloc is not responsible for damage that occurs in the shipping process. You may choose to purchase insurance from your shipping company to cover the cost of the unit in the event it is damaged in shipment.
3. Make certain that you write **SERVICE** on the outside of the box and send the package to:

Lifeloc Technologies, Inc.
12441 W. 49th Ave. Unit 4
Wheat Ridge, CO 80033

IMPORTANT! Lifeloc will not accept packages sent to us freight collect or “billed to recipient”.

4. Note on service of instruments with memory and user selectable settings: During the service process, your unit is set back to factory settings. Therefore, you should note your custom settings and print or download all test results prior to returning an instrument.

Thank you,

Service Team
Lifeloc Technologies, Inc.
720.317.2190
service@lifeloc.com

Lifeloc Online Service Form

Fill out the following form and send it to us along with your unit and payment.
Please print legibly.

Return Address

Name

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Phone Number

			-			-				
--	--	--	---	--	--	---	--	--	--	--

Address

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

City

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

State

--	--

Zip

					-					
--	--	--	--	--	---	--	--	--	--	--

Email

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Service Package:

Silver - Factory Diagnostic

Gold - Extended Service Plan

only available for units currently under warranty

Platinum - Factory Recertification

Please enclose a check (made out to Lifeloc Technologies, Inc.), fill out the credit card information, or PO number below.

Billing Address (As it appears on the card)

Name

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Phone Number

			-			-				
--	--	--	---	--	--	---	--	--	--	--

Address

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

City

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

State

--	--

Zip

					-					
--	--	--	--	--	---	--	--	--	--	--

Credit Card Number:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Expiration Date:

		/				
--	--	---	--	--	--	--

Purchase Order # (existing Lifeloc customers only): _____