23 October 2020

Ethan James Ferguson, Ashley Brooke Ferguson
32 Cadet Circuit
Jordan Springs NSW 2747

Dear Ethan and Ashley,

Your Property: 32 Cadet Circuit, Jordan Springs NSW 2747

Introduction

We refer to the letter we recently sent you regarding Lendlease's formal Compensation Scheme (**Scheme**) for land owners at Jordan Springs East which has been agreed with the NSW Office of Fair Trading.

As set out in that letter, Lendlease is assessing whether all owners are eligible to participate in the Scheme based on the outcome of the geotechnical investigations.

As you may be aware, Lendlease has engaged geotechnical engineers Pells Sullivan Meynink (**PSM**) to conduct geotechnical investigations across Jordan Springs East. The results of these investigations show that every property in the precinct is different, and our assessment of your eligibility is based on the specific conditions of your property.

This letter sets out what you need to do so that we can assess your eligibility under the Scheme.

Known facts about your property

To determine your eligibility under the Scheme, we consider the current lot classification issued to you with this letter (discussed further below), the way your house was built and your house's expected future performance as determined by PSM.

PSM have assessed your property as having an H1 classification under Australian Standard AS2870-2011. We **enclose** a copy of the lot classification certificate for your property.

We are pleased to advise you that provided your house was built to the standard required for a lot with an H1 classification, PSM's performance advice is that your house will perform 'as expected' under Australian Standard AS2870-2011. Therefore, if your house was built to the standard required for a lot with an H1 classification, you will not be eligible to participate in the Scheme. We **enclose** a copy of this performance advice which is attached in letter form to your classification certificate.

However, if your house was not built to the standard required for a lot with an H1 classification, it may change PSM's expected performance advice and, depending on what information you relied on when you built your house, you may be eligible under the Scheme. Accordingly, it is important that you provide us with information about how your house was built so that we can confirm whether or not you are eligible to participate in the Scheme.

Information we need from you (owner feedback)

In order to confirm your eligibility under the Scheme, we ask that you complete the **attached** Information Form 2 and provide it to us.

Information Form 2 requires the following confirmation and documentation (where available):

1. That you have not commenced legal proceedings or joined an action against Lendlease. If you have spoken to a lawyer or sent Lendlease legal letters without commencing proceedings or joining an action, your eligibility will not be affected;

2. The "for construction" and any "as built" structural drawings for your house;

3. The structural drawings provided and stamped by the principal certifying authority for your house;

4. The certificate from either your builder or the structural engineer showing that your house has been built in accordance with the structural drawings; and

5. The geotechnical classification certificate or advice relied upon by your builder.

To make this process easier and faster for you, **attached** is a letter you can provide to your builder. This letter requests that the information set out in paragraphs 2 – 5 above is provided by your builder to you and to Lendlease.

Whether you provide us with the requested information is a decision for you however we cannot make a determination on whether you are eligible to participate in the Scheme without this information. You should consider your individual circumstances and obtain independent financial and legal advice if appropriate.

Next Steps

If you choose to submit Information Form 2, Lendlease will:

(a) Consider whether your performance advice needs to be updated and request this update from PSM;
(b) Determine your eligibility under the Scheme and notify you of the outcome; and
(c) If you are eligible under the Scheme, Lendlease will then need further information from you in order to make you a compensation offer. We will contact you if further information is required.

An outline of the process is **enclosed** with this letter.

Seeking a review from the Independent Assessor

Lendlease has not made a final determination of your eligibility so you are not yet able to seek a review by the Independent Assessor appointed for the Scheme as we do not yet have the information we have requested from you about your house.

When we advise you of our final determination of your eligibility, we will provide you with information about your review rights. If you do not provide us with the information we have requested, we cannot make this final determination.

A copy of this letter is being made available to the Independent Assessor and the Building Commissioner.

In the interim if you have any enquiries in relation to the above, please contact us on jseenquiries@lendlease.com or call us on 1800 906 470. In addition, if you would like to speak with the Independent Assessor, please select the appropriate box in the attached form or email him directly at jseassessor@bigpond.com.

Yours faithfully,



Kevin Montier
Senior Development Manager

Enclosures:

1. PSM geotechnical records
2. Factsheet C
3. Information Form 2
4. Builder Letter