

17 July 2023

Mr Caleb Griffioen
Sent by email to: caleb@griffioen.nz

Kia ora Mr Griffioen,

Information request – CLM/2012/012045 - 15 Len Hale Place, Parklands, Christchurch 8083.

Thank you for your information request received on 1 July 2023. You asked for a Property Pack and to include all relevant documentation pertaining to the sale of the property; scope of works, sign-off documents and to include land claim documentation in relation to 15 Len Hale Place. Your request has been considered under the Official Information Act (OIA).

I can confirm there is no land documentation to include for this Property,

Please find the enclosed documentation in response to your request.

The above Toka Tū Ake EQC claim was paid out. If you require sign off or repair completion documents, they may be obtainable from the contractors who completed the substantive repairs at the property.

Claim Numbers associated with the property	Settlement Status	Notes
CLM/2010/030980	Cash settled	The damage lodged under this claim was assessed and Cash settled under the master claim.
CLM/2011/120763	Cash settled	Emergency Works only, documents included
CLM/2011/209927	Cash settled	The damage lodged under this claim was assessed and Cash settled under the master claim.
CLM/2012/012045 <i>**Master Claim</i>	Cash settled	The damage lodged under this claim was assessed and Cash settled.
CLM/2016/001203	Cash settled	The damage lodged under this claim was assessed and Cash settled.

Toka Tū Ake EQC did not manage the repairs for the cash settled claims, therefore, I am unable to provide the repair documentation/sign off documents, as it does not exist as per section 18 (e) of the Official Information Act and section 53(a) of the Privacy Act.

In accordance with the provisions of section 31A of the Earthquake Commission Act, I have included Toka Tū Ake EQC documentation relating to the assessments and repairs carried out at the property, which contains information held on unassigned claim numbers. The claim owner has not provided authority for you to have access to the claims; however, as the real estate agent marketing the property you have an interest in understanding what assessments and repairs have been undertaken at the property.

To protect the privacy of the respective owners, I have withheld information relating to the previous homeowners under section 9(2)(a) of the OIA and section 53(b) of the PA.

IN CONFIDENCE-CUSTOMER

Toka Tū Ake EQC
Level 11, Majestic Centre
100 Willis Street
Wellington 6011, New Zealand
Telephone: (04) 978-6400
Fax: (04) 978-6431

Corporate Mail: PO Box 790, Wellington 6140
Claims Mail: PO Box 311, Wellington 6140
www.eqc.govt.nz

You have the option of approaching the Office of the Ombudsman and/or Privacy Commissioner should you wish. The Ombudsman can be contacted at P O Box 10 152, Wellington 6143, on Freephone 0800 802 602, or visit <http://www.ombudsman.parliament.nz>.

If you believe anything specific is missing, or if you have questions about the claim and would like an explanation of the information provided, please contact us so we can discuss your requirements.

Ngā mihi,

Kelly Phillips

Kelly Phillips
OIA Advisor

CASH SETTLED CLAIM(S)

The following information contains documents relating to claim(s) that were cash settled for the property.





APPROVED

Statement of Claim Checklist / Repair Strategy

Date: 22/11/11

CLM/2010/030980

Author: Gary PHILLIPS

J A Syme
15 LEN HALE PLACE
PARKLANDS
CHRISTCHURCH
H
W
M

LA: Gary PHILLIPS

Estimator: Dan CHARTERIS

Room	Earthquake Damage Y/N	Walls ✓	Ceiling ✓	Floor ✓	Repair Strategy
Lounge	Y	✓	✓		Rake out wall cracks, gib stop, repaint walls Rake out ceiling cracks, gib stop, repaint. 12.3 x 4.4m
Dining Room					
Kitchen					(Kitchen bench) Separation at wall/bench junction gap fill paint with other walls. ✓
NONE Family Room	N/A				
Bedroom 1	Y	✓			Repair window joinery separation: rake, gap fill paint window reveal only. 4.8 x 3.5m
Ensuite	Y	✓			Rake out wall cracks, gib stop, repaint 1.9 x 2.6m
Bedroom 2	N				
Bedroom 3	Y	✓			3 x 8.5m Rake out wall cracks, gib stop, repaint 3m x 3.3m

SOC / Repair Strategy – Page 2

J A Syme
15 LEN HALE PLACE
PARKLANDS
CHRISTCHURCH

Room	Earthquake Damage	Walls	Ceiling	Floor	
	Y/N	✓	✓	✓	
NONE Bedroom 4	N/A				
Bathroom	✓			✓	Replace bath (rot-plant fell cracking bath) Plumber. Disconnect waste. Remove, supply new bath, reconnect. (plastic/hibiclon) 1.9 x 3m
Toilet 1	✓				1.9 x 1.06m
NONE Toilet 2	N/A				
Office / Study	✓				2.7 x 2.6m
NONE Rumpus	N/A				
Entry Hall	N				5.6 x 1.4.
Skylight Well.	✓	✓			Paint skylight well. Rake cracks gap fill paint walls of skylight well. (1.0 x 0.6 x 0.6 to paint)
NONE Stairwell	N/A				
Laundry					
INTERNA Garage	✓			✓	Grind out floor crack, epoxy fill 2mt 105mm. 5.3 x 5.6m
Other	✓	✓			WARR IN ROBE Rake out wall cracks, 9.65 to 10.5m 1.9 ft 1.8m

(Initials)

SOC / Repair Strategy – Page 3

J A Syme
 15 LEN HALE PLACE
 PARKLANDS
 CHRISTCHURCH 8011

Item		Event Damage	
		Y / N	
Roof		N	
EXTERNAL WALLS	North	N	
	South	N	
	East	N	
	West	N	
Decks		N	
CHIMNEY X	Base	N	
	Ceiling Cavity	N	
	Above Roof	N	
	Fireplace	N	

.....
 [Signature]

15 LEN HALE PLACE
PARKLANDS
CHRISTCHURCH null

Item	Event Damage	
	Y / N	
Foundations	N	
Piling <i>NONE</i>	N/A	
Services	N	
Other Dwelling Items	N	
Outbuildings	N	
Land & Retaining Walls <i>(Discuss with Supervisor)</i>	N	

Supplementary Notes:

I confirm the rooms and areas listed above have been inspected by an EQC representative.

Damage caused by the event has been noted and to my knowledge there are no other areas of damage resulting from the event.

Signature of Claimant: **Dated:** 22-1-11

.....
(Initials)

NOTE: THIS FORM IS TO BE COMPLETED IN THE CLAIMANT'S PRESENCE.



CHECKED

File Note

CLM/2010/030980

Date: 22/1/2011

Author: Gary PHILLIPS

J. A. Syme
15 LEN MALE PLACE
PARKLANDS
CHRISTCHURCH
H: [REDACTED]
W: [REDACTED]
M: [REDACTED]

Topic

<input checked="" type="checkbox"/> General			
<input checked="" type="checkbox"/> Building Claim	<input checked="" type="checkbox"/> Pay Claimant \$0-\$10,000	<input type="checkbox"/> PMO \$10-\$100,000	<input type="checkbox"/> Pay over cap \$100,000 +
<input checked="" type="checkbox"/> CSU Letter	<input checked="" type="checkbox"/> Contents	<input checked="" type="checkbox"/> Building	<input checked="" type="checkbox"/> Land
<input type="checkbox"/> Decline Claim			

Subject: FIRST INSPECTION

Related To: None (Claim Level)

Confidential: ☐ Yes ☒ No

Notes: ATTENDANCE 1/50 TIME/DATE 22/1/11 CLAIMANT PRESENT? NO

INSURANCE DETAILS: State Insurance. Pol. No. [REDACTED]

MORTGAGEE: National Bank, Fitzgerald Ave, CHCH

ALTERNATIVE PHONE NO. N/A EMAIL [REDACTED]

LAND DAMAGE? NO RESERVE — NIL

CONTENTS? NO RESERVE — NIL

DWELLING? YES RESERVE \$9138 = 78

NEXT ACTION: PAY SETTLEMENT TO FINALISE BUILDING CLAIM AS PER CAS.

DAMAGE DESCRIPTION

LAND: (one sentence, indicating type and location)

No land damage

CONTENTS: (brief outline, type & classification, as per contents schedule)

No contents damage

DWELLING: (one or two sentences at most, describing the damage. Note if major/minor structural or major/minor cosmetic.)

Minor damage to interior involving cracks to walls and ceilings in a number of rooms. No external damage.

WAS A FULL INSPECTION DONE? (On roof, in roof space & under sub floor) IF NOT, REASONS.

Yes, roof, roof space but concrete slab and no sub floor access.



Calculation Sheet

CLM/2010/030980

Date: 7/2/11

Author: Steve Ludwig

LA: C Phillips

J A Syme
15 LEN HALE PLACE
PARKLANDS
CHRISTCHURCH
H: [REDACTED]
W: [REDACTED]
M: [REDACTED]

Estimator: D. Charters

Room	Repair Strategy	Units	Length	Breadth	Depth	Quantity	Rate	Cost
Lounge	Prep ceiling + walls	hrs				2	45	90
	Plaster	ea				1	15	15
	Paint ceiling	m ²	12.3	4.4		54.12	24	1298.88
	Paint walls	m ²	33.4	2.4		80.16	24	1923.84
Dining Room								
Kitchen								
Family Room								
Bedroom 1	Fill window joinery + paint reveal	hrs				2	45	90
	Filler/Paint	ea				1	40	40
Ensuite	Prep walls	hrs				1	45	45
	Plaster	ea				1	10	10
	Paint walls	m ²	9	2.4		21.6	24	518.40
Bedroom 2								
Bedroom 3	Prep walls	hrs				1	45	45
	Plaster	ea				1	10	10
	Paint walls	m ²	12.6	2.4		30.24	24	725.76

2010/030980

Affix label here

Calculation Sheet – Page 2

Room	Repair Strategy	Units	Length	Breadth	Depth	Quantity	Rate	Cost
Bedroom 4								
Bathroom	Remove/install new bath.	hrs				4	45	180
	Disconnect/reconnect plumbing	hrs				4	60	240
	Bath + materials	ea				1	600	600
Toilet 1								
Toilet 2								
Office / Study								
Sky light well	Prep skylight well	hrs				1	45	45
	Plaster	eq				1	10	10
	Paint skylight well	m ²	3.2	0.6		1.92	24	46.08
Entry / Hall(s)								
Walk in Robe	Prep Robe	hrs				1	45	45
	Filler	eq				1	10	10
	Paint Robe	m ²	7.4	2.4		17.76	24	426.24
Laundry								
Internal Garage	Grind + epoxy slab crack	hrs				4	50	200
	Epoxy	eq				1	75	75

Sub total (Page 2) 1877.32

Affix label here

Calculation Sheet – Page 3

Room		Repair Strategy		Units	Length	Breadth	Depth	Quantity	Rate	Cost	
Roof											
EXTERNAL WALLS		North									
		South									
		East									
		West									
Decks											
CHIMNEY		Base									
		Ceiling Cavity									
		Above Roof									
		Fireplace									
Sub total (Page 3)											

J A Syme
15 LEN HALE PLACE
PARKLANDS
CHRISTCHURCH
H: [REDACTED]
W: [REDACTED]
M: [REDACTED]

Calculation Sheet – Page 4

Room	Repair Strategy	Units	Length	Breadth	Depth	Quantity	Rate	Cost
Foundations								
Piling								
Services								
Other Dwelling Items								
Out-buildings								
Land and Retaining Walls								
Sub-total - Page 4								✓

	Sub total – Page 1:	4811-88
	Page 2:	1877-32
	Page 3:	—
	Page 4:	—
	16689 = 20 ✓	
	+ P&G, Margin & GST Figure:	2449 = 58 ✓
	TOTAL:	9138 = 78 ✓

APPROVED

Estimator Name:

Estimator Name: Dan Charteris

12-3



Family Room

Bed 2

Bathroom

Office/Study

Bed 1

Bed 3

Toilet 1

Heal

Ensuite

Bed 4

ENTRY Hallg
5.6

Skull kept
well
Walls.

11/15 Key light well

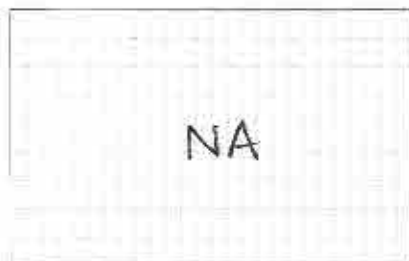
Date:

Claim Number: 2010/

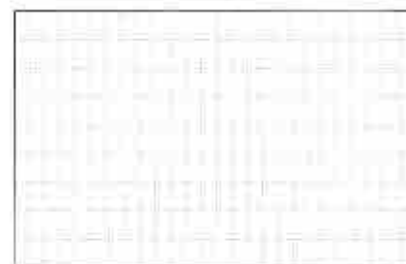
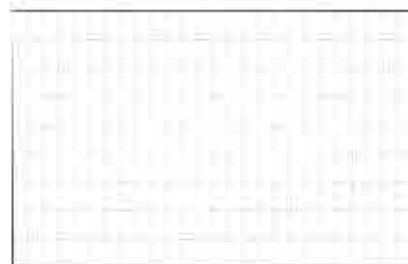
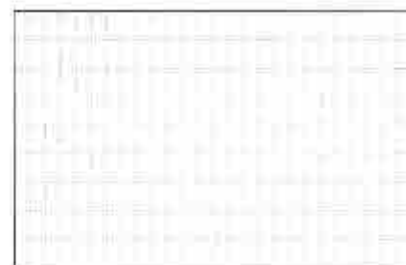
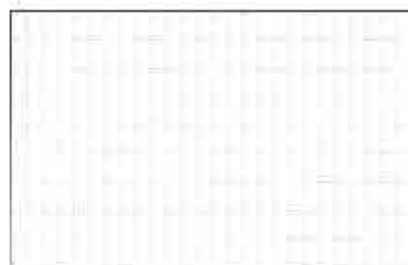
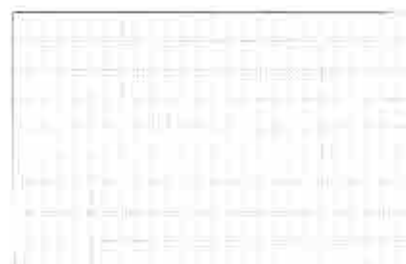
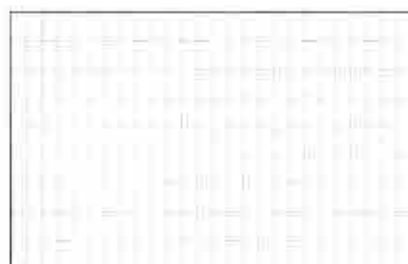
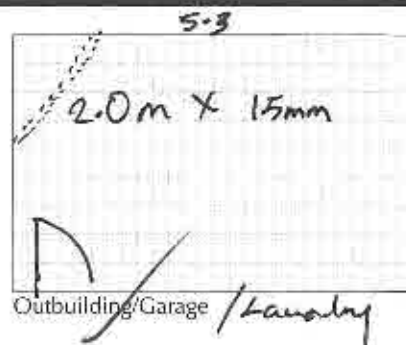
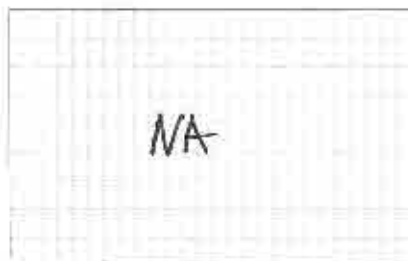
Estimator Name:

22-1-11

Dan Charteris

Dwelling Inspection Checklist: Show measurements indicate damage

Stairwell

**Legend**

	Crack to ceiling (show length)
	Crack to wall (show length)
	External damage
	Foundation damage

APPROVED

Date:

Claim Number: 2010/

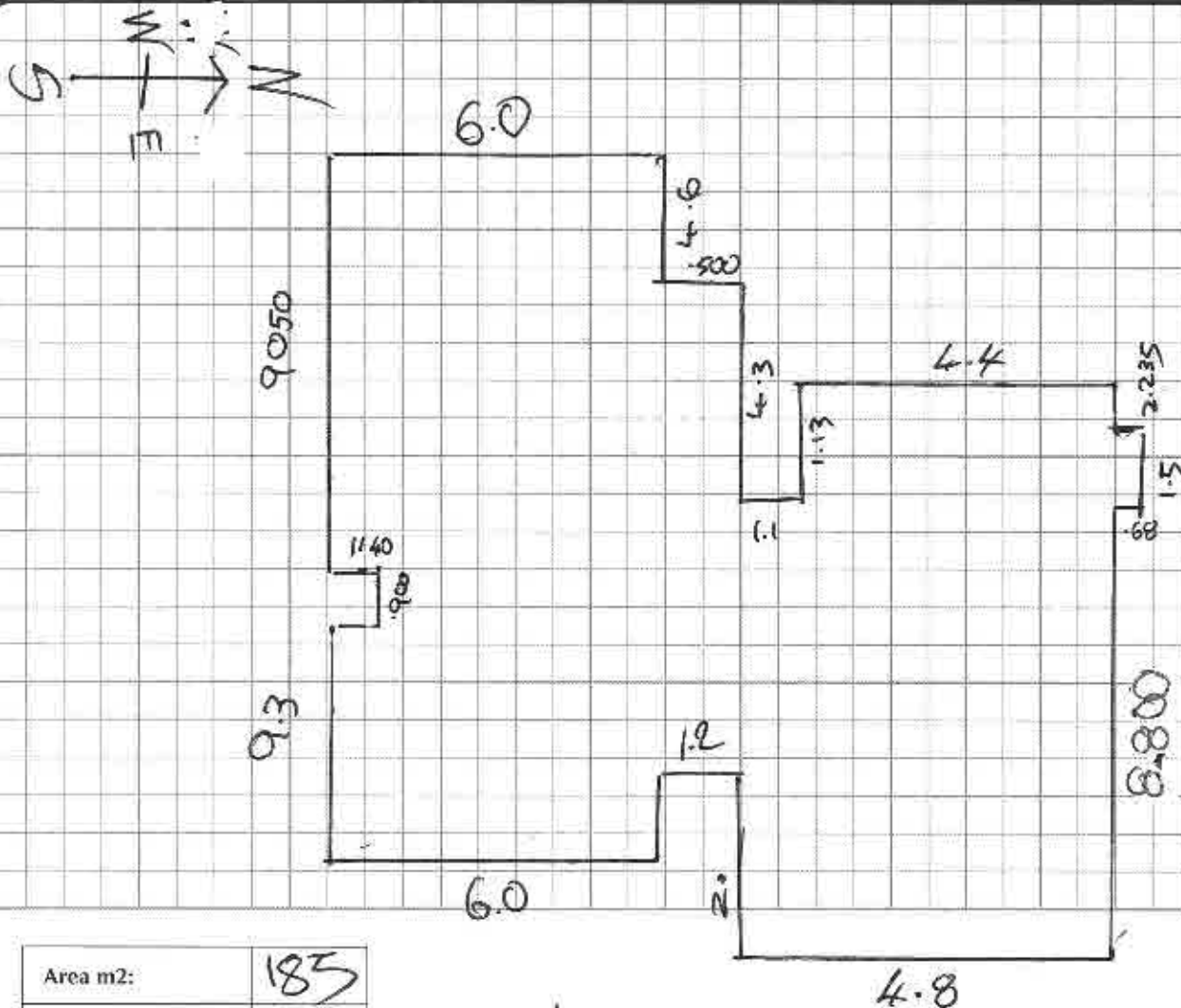
Estimator Name:

22-1-11

030980

Dan Charteris

Dwelling Inspection Checklist: Show measurements indicate damage



Area m2:	185
Stud Heights:	2.4
Wall Finish:	Wallpaper Plastered <u>Paint Finish</u>
Other:	
Services:	Specify Damage:
Chimneys:	Construction Type: <u>Weatherboard</u> Height <u>50</u> x <u>0.68</u> x <u>1.5</u> Damage Description: Above Roof Below Roof Total Repair
Foundations Damage:	Timber Concrete Ring <u>Concrete Slab</u> Other (Specify): Minor Moderate Severe House Moved off Foundations? <u>NO</u> Concrete Slab Cracked? Crack Width: <u>1.5mm</u> Crack Length: <u>2.0m</u>
Roof:	Framed <u>Trussed</u> Type: Clay Tiles Concrete Tiles <u>Rolled Metal</u> Other Damage: <u>NO</u>
Cladding Type:	Weatherboard <u>Brick Veneer</u> Hardi Plank Other

Les Pigeot
Brick, Black Layer.
144 Hursey Rd
Northwood
Ct-Ct 8051

ORDER No.

No.P 031675

M

J. Syme
15 Len Hale Dr.

TAX INVOICE

PURCHASE ORDER

STATEMENT

[illegible]

G.S.T. Reg. No. 40394486

SPECIAL INSTRUCTIONS

SUB TOTAL

1304.35

G.S.T.

195.65

TOTAL

\$1500.00

REDIFORM®

RE-ORDER REF. R/MULTIBK2 417175

FORMS LAYOUT & DESIGN ' WICKLIFFE LIMITED



BRAZIER
SCAFFOLDING
CHRISTCHURCH

Released under the Official Information Act 1982

18 Nathan Place
(Next to Hirequip, Johns Rd)
PO Box 20141, Bishopdale
Christchurch, New Zealand
Phone 03 359 2016
Fax 03 359 2014
Email paul@brazier.co.nz
or
Email quotes@brazier.co.nz
Website www.brazier.co.nz

TAX INVOICE

Syme Mr Jared
15 Len Hale Pl
Christchurch 8083

Invoice Number: 17459
GST Reg. No. 102-331-036
Date 31/05/2011
Customer SYMEJARED
Order Number
Job number 6561
Site 15 Len Hale Pl
Page 1

Hire from 31/05/11 to 06/06/11, Weekly

Description	Qty	Rate	Amount
Supply, erect, dismantle Scaffolding incl 1 weeks rental	1.00	700.00	700.00
AS PER QUOTE \$70.00 PER WEEK IF REQ'D AFTER 06/06/11			

Payment appreciated by direct credit to:
Mainland Scaffolding Limited T/A Brazier Scaffolding Christchurch
Westpac Bank 03-1592-0443458-000

Total Net	700.00
GST	105.00
Invoice Total Including GST	\$805.00

Traditional Scaffolding • Propping • Alloy Mobiles

Scope of Works



Document explanatory note:

This document provides a summary of the earthquake damage identified by the EQC assessment team. Land, building and room by room damage is listed along with an indication of how this damage is to be repaired. A glossary of terms describing the type of damage that may be listed on your Scope of Works is provided at the end of this document.

Customer: J A SYME

Assessment of Property at 15 LEN HALE PLACE, PARKLANDS, CHRISTCHURCH 8083 on 13/10/2011

Site

Element	Damage	Repair
Land (Exposed - Soil - 475.00 m2)		

Services

Element	Damage	Repair
Sewerage (Town Connection - PVC Pipe - 15.00 l/m)	No Earthquake Damage	
Storm Water (Town Connection - PVC Pipe - 15.00 l/m)	No Earthquake Damage	
Water Supply (Town Connection - Plastic - 15.00 l/m)	No Earthquake Damage	

Main Building

Exterior

Elevation (20.5 x 2.4 brick veneer East)

Element	Damage	Repair
No Damage		

Elevation (11.5 x 2.4 brick veneer North)

Element	Damage	Repair
Wall Cladding (Brick Veneer - Brick - 27.60 m2)	Cracking	Grind out and repoint mortar 0.30 l/m
Wall framing (Timber Frame - Timber - 27.60 m2)	No Earthquake Damage	

Elevation (20.5 x 2.4 brick veneer West)

Element	Damage	Repair
No Damage		

Elevation (11.5 x 2.4 brick veneer South)

Element	Damage	Repair
Wall Cladding (Brick Veneer - Brick - 27.60 m2)	Structural damage	Remove, dispose and replace bricks 0.10 m2
Wall framing (Timber Frame - Timber - 27.60 m2)	No Earthquake Damage	

Elevation (20.5 x 11.5 concrete slab Foundations)

Element	Damage	Repair
No Damage		

Roof (21.7 x 12.7 coloursteel corrugate gable Roof)

Element	Damage	Repair
---------	--------	--------

No Damage

Interior**Ground Floor - Kitchen (Includes dining and lounge)**

Room Size: 4.30 x 12.10 = 52.03 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair
---------	--------	--------

Built In Oven (Other - Steel - 1.00 item)	No Earthquake Damage		
Ceiling (Gib - Paint - 52.03 m2)	No Earthquake Damage		
Door (External) (Bi Fold doors - Aluminium - 1.00 item)	No Earthquake Damage		
Door (External) (French doors - Aluminium - 1.00 item)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 2.00 No of)	No Earthquake Damage		
Floor (Concrete - Tiles - 13.33 m2)	No Earthquake Damage		
Floor (Concrete - Carpet - 38.70 m2)	No Earthquake Damage		
Heating (Electric - Heat pump - 1.00 item)	No Earthquake Damage		
Heating (Gas - Fire - 1.00 item)	No Earthquake Damage		
Hob (Gas - Standard Spec - 1.00 item)	No Earthquake Damage		
Kitchen joinery (Medium Spec - MDF - 1.00 item)	No Earthquake Damage		
Range Hood (Over Head - Standard spec - 1.00 item)	No Earthquake Damage		
Wall covering (Gib - Paint - 78.72 m2)	Cosmetic damage	Rake out, plaster and paint	78.72 m2
Window (Aluminium Casement - Pane double glazed - 7.00 No of)	No Earthquake Damage		
Work top (Kitchen work top - Laminate - 5.60 l/m)	Impact damage	Remove and re-silicon	2.80 l/m

Ground Floor - Hallway

Room Size: 1.00 x 17.50 = 17.50 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair
---------	--------	--------

Ceiling (Gib - Paint - 17.50 m2)	Cosmetic Damage	Rake out, plaster and paint	17.50 m2
Door (External) (Single solid Door - Timber - 1.00 item)	No Earthquake Damage		
Floor (Concrete - Tiles - 4.20 m2)	No Earthquake Damage		
Floor (Concrete - Carpet - 13.30 m2)	No Earthquake Damage		
Heating (Electric - Panel radiator - 1.00 item)	No Earthquake Damage		
Wall covering (Gib - Paint - 88.80 m2)	No Earthquake Damage		
Window (Aluminium Fixed - Pane double glazed - 1.00 No of)	No Earthquake Damage		

Ground Floor - Office/Study (Painted gib walls and ceiling, carpet, 1 d 1 w)

Room Size: 2.60 x 2.70 = 7.02 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair
---------	--------	--------

No Damage

Ground Floor - Bedroom (1st left Painted gib walls and ceiling, carpet, 1 d 1 w)

Room Size: 3.00 x 3.30 = 9.90 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair
No Damage		

Ground Floor - Toilet (Painted gib walls and ceiling, tiled floor, 1d1w)

Room Size: 1.10 x 1.90 = 2.09 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair
No Damage		

Ground Floor - Internal Garage

Room Size: 6.14 x 5.90 = 36.23 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.60 m

Element	Damage	Repair
Ceiling (Gib - Paint - 36.23 m2)	No Earthquake Damage	
Door (External) (Single glass door - Aluminium - 1.00 item)	No Earthquake Damage	
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage	
Floor (Concrete - Concrete - 36.23 m2)	Cosmetic damage	Grind out and epoxy fill (up to 5mm) 2.00 l/m
Garage door (Sectional Metal - Steel - 1.00 No of)	No Earthquake Damage	
Wall covering (Gib - Paint - 62.61 m2)	Cosmetic damage	Rake out, plaster and paint 62.61 m2
Window (Aluminium Casement - Pane single glazed - 1.00 No of)	No Earthquake Damage	

Ground Floor - Bathroom (Painted gib walls and ceiling, tiled floor 1 d 1 w bath, shower and vanity)

Room Size: 3.00 x 1.90 = 5.70 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair
No Damage		

Ground Floor - Bedroom (1st right Painted gib walls and ceiling, carpet, 1 d 1 w)

Room Size: 3.50 x 3.00 = 10.50 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair
No Damage		

Ground Floor - Walk In Wardrobe

Room Size: 1.80 x 1.90 = 3.42 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair
Ceiling (Gib - Paint - 3.42 m2)	No Earthquake Damage	
Floor (Concrete - Carpet - 3.42 m2)	No Earthquake Damage	
Wall covering (Gib - Paint - 17.76 m2)	Cosmetic damage	Rake out, plaster and paint 17.76 m2

Ground Floor - Bedroom (Master at end)

Room Size: 3.60 x 4.80 = 17.28 (length(m) x width(m) = Area Size(m²))

Stud Height: 2.40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 17.28 m ²)	No Earthquake Damage		
Door (External) (French doors - Aluminium - 1.00 item)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage		
Floor (Concrete - Carpet - 17.28 m ²)	No Earthquake Damage		
Wall covering (Gib - Paint - 40.32 m ²)	Cosmetic damage	Rake out, plaster and paint	40.32 m ²
Window (Aluminium Casement - Pane double glazed - 2.00 No of)	No Earthquake Damage		

Ground Floor - En Suite

Room Size: 1.90 x 2.70 = 5.13 (length(m) x width(m) = Area Size(m²))

Stud Height: 2.40 m

Element	Damage	Repair	
Bathroom Sink (Basin - Standard specification - 1.00 item)	No Earthquake Damage		
Ceiling (Gib - Paint - 5.13 m ²)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage		
Floor (Concrete - Tiles - 5.13 m ²)	No Earthquake Damage		
Shower (Cubical shower unit - Acrylic shower - .81 m ²)	No Earthquake Damage		
Toilet (Standard - Standard Spec - 1.00 item)	No Earthquake Damage		
Wall covering (Gib - Paint - 22.08 m ²)	Cosmetic damage	Rake out, plaster and paint	22.08 m ²
Window (Aluminium Casement - Pane single glazed - 1.00 No of)	No Earthquake Damage		

Scope of Works - Glossary of Terms

Cosmetic Damage	Cosmetic damage is used to record repairs to an element that can be done in situ e.g. minor cracking to plasterboard. For example a repair strategy may state "rake, stop and paint" and this is carried out without needing to remove or replace the damaged element. Where the plasterboard for example needs to be removed and replaced, this will be recorded as 'structural damage'.
Impact Damage	Impact damage is where an element or part of a building sustains earthquake damage and then breaks away or collapses causing damage to another part of the building. An example is a chimney that has collapsed and caused damage to roof tiles.
Structural Damage	The term structural damage is used where a repair requires an element to be removed and replaced e.g. major cracking to plasterboard or external cladding that has been dislodged. This term does not relate to the structural integrity of the building as a whole, but to the individual element only.

Additional Information

Building Terms	The Department of Building and Housing website has a comprehensive list of common building terms: http://www.dbh.govt.nz/building-az-wxyz
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EQC Full Assessment Report

Claim Number: CLM/2011/209927
Claimant: J A SYME
Property Address: 15 LEN HALE PLACE
 PARKLANDS
 CHRISTCHURCH 8083

Assessment Date: 13/10/2011 14:02
Assessor: Earl, Mark
Estimator: mytton, stuart
Property Occupied By: Owner Occupied

Claimant Setup

Type	Name	Home Number	Mobile Number	Work Number	Email Address
Owner	J A, SYME				
Owner	Purdon, Letitia				

Insurance & Mortgage Details

Insurance Details - From Claim Centre

Insurer	Policy Type	Policy Number	Insurance Sighted	Insurance Valid
IAG - State/Norwich Group	Dwelling		Yes	
IAG - State/Norwich Group	Dwelling		Yes	

Insurance Details - Added in COMET

Insurer	Policy Type	Policy Number	Insurance Sighted	Insurance Valid
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Insurance Details - Comments

Mortgage Details - From Claim Centre

Bank

Mortgage Details - Added in COMET

Bank
ANZ BANK LENDING SERVICES CENTRE

Mortgage Details - Comments

Opt Out

For repairs costing between \$10,000 and \$100,000 the claimant wishes to manage their own repairs? No

Hazards

Hazards: Nil detected
Property Sticker: No Sticker

Building Configurations

Leaky Home Syndrome? No

Building Name	Number of floors	Building Finish	Age of house	Footprint	Area (m2)
Main Building	1	Standard	Post 1980	Rectangular	171.31

Full Assessment

Site

Element	Type	Material	Damages	Measure	Rate	Cost
Land	Exposed	Soil	No Earthquake Damage			

General Comments:

Services

Element	Type	Material	Damages	Measure	Rate	Cost
Sewerage	Town Connection	PVC Pipe	No Earthquake Damage			
Storm Water	Town Connection	PVC Pipe	No Earthquake Damage			
Water Supply	Town Connection	Plastic	No Earthquake Damage			

General Comments:

Main Building

Exterior

Elevation (20.5 x 2.4 brick veneer East)

Damage: No damage

Require Scaffolding? No

General Comments:

Elevation (11.5 x 2.4 brick veneer North)

Damage: Earthquake damage

Require Scaffolding? No

Element	Type	Material	Damages	Measure	Rate	Cost
Wall Cladding	Brick Veneer	Brick	Cracking			
			Grind out and repoint mortar	0.30 l/m	30.00	9.00
Wall framing	Timber Frame	Timber	No Earthquake Damage			

General Comments: Mortar to be repaired is on gable end of lounge

Elevation (20.5 x 2.4 brick veneer West)

Damage: No damage

Require Scaffolding? No

General Comments:

Elevation (11.5 x 2.4 brick veneer South)

Damage: Earthquake damage

Require Scaffolding? No

Element	Type	Material	Damages	Measure	Rate	Cost
Wall Cladding	Brick Veneer	Brick	Structural damage			
			Remove, dispose and replace bricks	0.10 m2	154.00	15.40
Wall framing	Timber Frame	Timber	No Earthquake Damage			

General Comments: Damage to bricks either side of garage doors

Elevation (20.5 x 11.5 concrete slab Foundations)

Damage: No damage

Require Scaffolding? No

General Comments:

Roof (21.7 x 12.7 coloursteel corrugate gable Roof)

Damage: No damage

Require Scaffolding? No

General Comments: Buytnol roof over entry

Ground Floor - Kitchen (Includes dining and lounge)

Damage: Earthquake damage

Require Scaffolding? No

Element	Type	Material	Damages	Measure	Rate	Cost
Built In Oven	Other	Steel	No Earthquake Damage			
Ceiling	Gib	Paint	No Earthquake Damage			
Door (External)	Bi Fold doors	Aluminium	No Earthquake Damage			
Door (External)	French doors	Aluminium	No Earthquake Damage			
Door (Internal)	Single Hollow Core	MDF	No Earthquake Damage			
Floor	Concrete	Tiles	No Earthquake Damage			
Floor	Concrete	Carpet	No Earthquake Damage			
Heating	Electric	Heat pump	No Earthquake Damage			
Heating	Gas	Fire	No Earthquake Damage			
Hob	Gas	Standard Spec	No Earthquake Damage			
Kitchen joinery	Medium Spec	MDF	No Earthquake Damage			
Range Hood	Over Head	Standard spec	No Earthquake Damage			
Wall covering	Gib	Paint	Cosmetic damage			
			Rake out, plaster and paint	78.72 m2	27.00	2,125.44
Window	Aluminium Casement	Pane double glazed	No Earthquake Damage			
Work top	Kitchen work top	Laminate	Impact damage			
			Remove and re-silicon	2.80 l/m	18.00	50.40

General Comments:**Ground Floor - Hallway****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Ceiling	Gib	Paint	Cosmetic Damage			
			Rake out, plaster and paint	17.50 m2	27.00	472.50
Door (External)	Single solid Door	Timber	No Earthquake Damage			
Floor	Concrete	Tiles	No Earthquake Damage			
Floor	Concrete	Carpet	No Earthquake Damage			
Heating	Electric	Panel radiator	No Earthquake Damage			
Wall covering	Gib	Paint	No Earthquake Damage			
Window	Aluminium Fixed	Pane double glazed	No Earthquake Damage			

General Comments:**Ground Floor - Office/Study (Painted gib walls and ceiling, carpet, 1 d 1 w)****Damage:** No damage**Require Scaffolding?** No**General Comments:****Ground Floor - Bedroom (1st left Painted gib walls and ceiling, carpet, 1 d 1 w)****Damage:** No damage**Require Scaffolding?** No**General Comments:****Ground Floor - Toilet (Painted gib walls and ceiling, tiled floor, 1d1w)****Damage:** No damage**Require Scaffolding?** No**General Comments:****Ground Floor - Internal Garage****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Ceiling	Gib	Paint	No Earthquake Damage			
Door (External)	Single glass door	Aluminium	No Earthquake Damage			
Door (Internal)	Single Hollow Core	MDF	No Earthquake Damage			
Floor	Concrete	Concrete	Cosmetic damage			

Floor	Concrete	Concrete	Grind out and epoxy fill (up to 5mm)	2.00 l/m	60.00	120.00
Garage door	Sectional Metal	Steel	No Earthquake Damage			
Wall covering	Gib	Paint	Cosmetic damage			
			Rake out, plaster and paint	62.61 m2	27.00	1,690.42
Window	Aluminium Casement	Pane single glazed	No Earthquake Damage			

General Comments:**Ground Floor - Bathroom (Painted gib walls and ceiling, tiled floor 1 d 1 w bath, shower and vanity)****Damage:** No damage**Require Scaffolding?** No**General Comments:****Ground Floor - Bedroom (1st right Painted gib walls and ceiling, carpet, 1 d 1 w)****Damage:** No damage**Require Scaffolding?** No**General Comments:****Ground Floor - Walk In Wardrobe****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Ceiling	Gib	Paint	No Earthquake Damage			
Floor	Concrete	Carpet	No Earthquake Damage			
Wall covering	Gib	Paint	Cosmetic damage			
			Rake out, plaster and paint	17.76 m2	27.00	479.52

General Comments:**Ground Floor - Bedroom (Master at end)****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Ceiling	Gib	Paint	No Earthquake Damage			
Door (External)	French doors	Aluminium	No Earthquake Damage			
Door (Internal)	Single Hollow Core	MDF	No Earthquake Damage			
Floor	Concrete	Carpet	No Earthquake Damage			
Wall covering	Gib	Paint	Cosmetic damage			
			Rake out, plaster and paint	40.32 m2	27.00	1,088.64
Window	Aluminium Casement	Pane double glazed	No Earthquake Damage			

General Comments:**Ground Floor - En Suite****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Bathroom Sink	Basin	Standard specification	No Earthquake Damage			
Ceiling	Gib	Paint	No Earthquake Damage			
Door (Internal)	Single Hollow Core	MDF	No Earthquake Damage			
Floor	Concrete	Tiles	No Earthquake Damage			
Shower	Cubical shower unit	Acrylic shower	No Earthquake Damage			
Toilet	Standard	Standard Spec	No Earthquake Damage			
Wall covering	Gib	Paint	Cosmetic damage			
			Rake out, plaster and paint	22.08 m2	27.00	596.16
Window	Aluminium Casement	Pane single glazed	No Earthquake Damage			

General Comments:

Fees**Fees**

Name	Duration	Estimate
Small Job Fee	1.00	180.00

Overheads

Name	Estimate
Preliminary and general	531.80
Margin	735.93
GST	1,214.28

Scope Of Works Estimate

Property

Description	Estimate
Site	0.00
Services	0.00
	0.00

Main Building

Name	Description	Estimate
Exterior	Elevation (11.5 x 2.4 brick veneer North)	9.00
	Elevation (11.5 x 2.4 brick veneer South)	15.40
	Elevation (20.5 x 11.5 concrete slab Foundations)	0.00
	Elevation (20.5 x 2.4 brick veneer East)	0.00
	Elevation (20.5 x 2.4 brick veneer West)	0.00
	Roof (21.7 x 12.7 coloursteel corrugate gable Roof)	0.00
		24.40

Floor	Description	Estimate
Ground Floor	Bathroom (Painted gib walls and ceiling, tiled floor 1 d 1 w bath, shower and vanity)	0.00
	Bedroom (1st left Painted gib walls and ceiling, carpet, 1 d 1 w)	0.00
	Bedroom (1st right Painted gib walls and ceiling, carpet, 1 d 1 w)	0.00
	Bedroom (Master at end)	1,088.64
	En Suite	596.16
	Hallway	472.50
	Internal Garage	1,810.42
	Kitchen (Includes dining and lounge)	2,175.84
	Office/Study (Painted gib walls and ceiling, carpet, 1 d 1 w)	0.00
	Toilet (Painted gib walls and ceiling, tiled floor, 1d1w)	0.00
	Walk In Wardrobe	479.52
		6,623.08

6,623.08

Fees

Description	Estimate
Small Job Fee	180.00
	180.00

Overheads

Description	Estimate
Preliminary and general	531.80
Margin	735.93
GST	1,214.28
	2,482.01

Total Estimate	9,309.48
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Inspection Sign Off

Description	Answer	comments
Contents Damage		
Has the contents schedule been left with claimant?	No	
Have the contents been sighted?	No	
Land Damage		
Is there land damage?	No	
Landslip damage has been assessed on paper	No	
Was a full inspection done?		
In roof space	Yes	
On roof?	Yes	
Under sub floor?	No	Concrete slab
Decline Claim		
Recommend Declining Claim	No	
Next Action:		

Previous Claim Numbers (recorded manually in field)

- 2010/030980
- 2011/120763

File Notes

Date Created:	13/10/2011 10:08
Created :	mytton, stuart
Subject:	Overview
Note:	House is habitable and Weathertight. Single story 3 bedroom with internal garage. House is a roadside section. House built in 2005, Concrete slab Foundation, brick veneer exterior, coloursteel corrugate gable roof. House floor level is good. Interior has minor cosmetic damage. Exterior has minor cosmetic damage, Ceiling space inspected with no damage.
Next Action:	

Urgent Works Items

Scope of Works



Customer: LA PURDON

Document explanatory note:

This document provides a summary of the earthquake damage identified by the EQC assessment team. Land, building and room by room damage is listed along with an indication of how this damage is to be repaired. A glossary of terms describing the type of damage that may be listed on your Scope of Works is provided at the end of this document.

Assessment of Property at 15 LEN HALE PLACE, PARKLANDS, CHRISTCHURCH 8083 on 2/03/2012

Site

Element	Damage	Repair
Land (Exposed - Soil - 475.00 m2)		
Main Access (Drive - Concrete - 50.00 m2)		

Services

Element	Damage	Repair
Sewerage (Town Connection - PVC Pipe - 15.00 l/m)	No Earthquake Damage	
Water Supply (Town Connection - Plastic - 15.00 l/m)	No Earthquake Damage	

Main Building

Exterior

Elevation (East 20m)

Element	Damage	Repair
Wall Cladding (Brick Veneer - Brick - 46.00 m2)	Cracking	Grind out and repoint mortar 1.00 l/m
Wall framing (Timber Frame - Timber - 48.00 m2)	No Earthquake Damage	

Elevation (West 20m)

Element	Damage	Repair
Wall Cladding (Brick Veneer - Brick - 46.00 m2)	Cracking	Grind out and repoint mortar 1.00 l/m
Wall framing (Timber Frame - Timber - 48.00 m2)	No Earthquake Damage	

Interior

Ground Floor - Bathroom

Room Size: 3.00 x 1.90 = 5.70 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair
Bath (Acrylic - Standard specification - 1.00 item)	No Earthquake Damage	
Bathroom Sink (Vanity single - Medium specification - 1.00 item)	No Earthquake Damage	
Ceiling (Gib - Paint - 5.70 m2)	No Earthquake Damage	

Door (Internal) (Single Hollow Core - MDF - No Earthquake Damage
1.00 No of)

Floor (Concrete - Tiles - 5.70 m2) No Earthquake Damage

Heating (Electric - Towel rail - 1.00 item) No Earthquake Damage

Mirror (Fixed) (Standard Spec - Mirror - .90 m2) No Earthquake Damage

Shower (Cubical shower unit - Acrylic shower - No Earthquake Damage
1.00 m2)

Wall covering (Gib - Paint - 23.52 m2) No Earthquake Damage

Wall covering (Gib - Tiles - 1.17 m2) Cosmetic damage Grind out and re-mortar 0.50 l/m

Window (Aluminium Awning - Pane single glazed - 1.00 No of) No Earthquake Damage

Ground Floor - Bedroom (Master)

Room Size: 3.60 x 4.50 = 16.20 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair	
Window (Aluminium Casement - Pane double glazed - 3.00 No of)	Cosmetic damage	Ease window	1.00 No of

Scope of Works - Glossary of Terms

Cosmetic Damage	Cosmetic damage is used to record repairs to an element that can be done in situ e.g. minor cracking to plasterboard. For example a repair strategy may state "rake, stop and paint" and this is carried out without needing to remove or replace the damaged element. Where the plasterboard for example needs to be removed and replaced, this will be recorded as 'structural damage'.
Impact Damage	Impact damage is where an element or part of a building sustains earthquake damage and then breaks away or collapses causing damage to another part of the building. An example is a chimney that has collapsed and caused damage to roof tiles.
Structural Damage	The term structural damage is used where a repair requires an element to be removed and replaced e.g. major cracking to plasterboard or external cladding that has been dislodged. This term does not relate to the structural integrity of the building as a whole, but to the individual element only.

Additional Information

Building Terms	The Department of Building and Housing website has a comprehensive list of common building terms: http://www.dbh.govt.nz/building-az-wxyz
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EQC Full Assessment Report

Claim Number: CLM/2012/012045
Claimant: LA PURDON
Property Address: 15 LEN HALE PLACE
 PARKLANDS
 CHRISTCHURCH 8083

Assessment Date: 02/03/2012 15:28
Assessor: Clemenger, Wayne
Estimator: Jones, Garret
Property Occupied By: Owner Occupied

Claimant Setup

Type	Name	Home Number	Mobile Number	Work Number	Email Address
Owner	LA, PURDON				

Insurance & Mortgage Details

Insurance Details - From Claim Centre

Insurer	Policy Type	Policy Number	Insurance Sighted	Insurance Valid
IAG - State/Norwich Group	Dwelling		Yes	

Insurance Details - Added in COMET

Insurer	Policy Type	Policy Number	Insurance Sighted	Insurance Valid
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Insurance Details - Comments

Mortgage Details - From Claim Centre

Bank

Mortgage Details - Added in COMET

Bank
ASB BANK

Mortgage Details - Comments

Opt Out

For repairs costing between \$10,000 and \$100,000 the claimant wishes to manage their own repairs? No

Hazards

Hazards: Nil
Property Sticker: No Sticker

Building Configurations

Leaky Home Syndrome? No

Building Name	Number of floors	Building Finish	Age of house	Footprint	Area (m2)
Main Building	1	Detailed Finish	Post 1980	Other	22.56

Full Assessment

Site

Element	Type	Material	Damages	Measure	Rate	Cost
Land	Exposed	Soil	No Earthquake Damage			
Main Access	Drive	Concrete	No Earthquake Damage			

General Comments:

Services

Element	Type	Material	Damages	Measure	Rate	Cost
Sewerage	Town Connection	PVC Pipe	No Earthquake Damage			
Water Supply	Town Connection	Plastic	No Earthquake Damage			

General Comments:

Main Building

Exterior

Elevation (East 20m)

Damage: Earthquake damage

Require Scaffolding? No

Element	Type	Material	Damages	Measure	Rate	Cost
Wall Cladding	Brick Veneer	Brick	Cracking			
			Grind out and repoint mortar	1.00 l/m	30.00	30.00
Wall framing	Timber Frame	Timber	No Earthquake Damage			

General Comments:

Elevation (West 20m)

Damage: Earthquake damage

Require Scaffolding? No

Element	Type	Material	Damages	Measure	Rate	Cost
Wall Cladding	Brick Veneer	Brick	Cracking			
			Grind out and repoint mortar	1.00 l/m	30.00	30.00
Wall framing	Timber Frame	Timber	No Earthquake Damage			

General Comments:

Ground Floor - Bathroom

Damage: Earthquake damage

Require Scaffolding? No

Element	Type	Material	Damages	Measure	Rate	Cost
Bath	Acrylic	Standard specification	No Earthquake Damage			
Bathroom Sink	Vanity single	Medium specification	No Earthquake Damage			
Ceiling	Gib	Paint	No Earthquake Damage			
Door (Internal)	Single Hollow Core	MDF	No Earthquake Damage			
Floor	Concrete	Tiles	No Earthquake Damage			
Heating	Electric	Towel rail	No Earthquake Damage			
Mirror (Fixed)	Standard Spec	Mirror	No Earthquake Damage			
Shower	Cubical shower unit	Acrylic shower	No Earthquake Damage			
Wall covering	Gib	Paint	No Earthquake Damage			
Wall covering	Gib	Tiles	Cosmetic damage			
			Grind out and re-mortar	0.50 l/m	15.00	7.50
Window	Aluminium Awning	Pane single glazed	No Earthquake Damage			

General Comments:

Ground Floor - Bedroom (Master)

Damage: Earthquake damage

Require Scaffolding? No

Element	Type	Material	Damages	Measure	Rate	Cost
Window	Aluminium Casement	Pane double glazed	Cosmetic damage			
			Ease window	1.00 No of	90.00	90.00

General Comments: Aluminium window to realign

Fees

Fees

Name	Duration	Estimate
Small Job Fee	1.00	180.00
Small Job Fee	1.00	180.00

Overheads

Name	Estimate
Preliminary and general	12.60
Margin	53.01
GST	87.47

Scope Of Works Estimate

Property

Description	Estimate
Site	0.00
Services	0.00
	0.00

Main Building

Name	Description	Estimate
Exterior	Elevation (East 20m)	30.00
	Elevation (West 20m)	30.00
		60.00

Floor	Description	Estimate
Ground Floor	Bathroom	7.50
	Bedroom (Master)	90.00
		97.50
		97.50

Fees

Description	Estimate
Small Job Fee	180.00
Small Job Fee	180.00
	360.00

Overheads

Description	Estimate
Preliminary and general	12.60
Margin	53.01
GST	87.47
	153.08
Total Estimate	670.58

Inspection Sign Off

Description	Answer	comments
Contents Damage		
Has the contents schedule been left with claimant?	No	
Have the contents been sighted?	No	
Land Damage		
Is there land damage?	No	
Landslip damage has been assessed on paper	No	
Was a full inspection done?		
In roof space	No	Not required
On roof?	No	Not required
Under sub floor?	No	Slab
Decline Claim		
Recommend Declining Claim	No	
Next Action:		

Previous Claim Numbers (recorded manually in field)

- 2010/030980
- 2011/120763
- 2011/209927

File Notes

Date Created: 02/03/2012 15:29
Created : Clemenger, Wayne
Subject: Apportionment
Note: Dec 2011. 100 percent
 Previously assessment work had been completed.

Next Action:

Date Created: 02/03/2012 15:33
Created : Clemenger, Wayne
Subject: General
Note: Post 1980 Three bedroom brick veneer on concrete slab foundation.coloursteel roof, double glazed aluminium joinery
 Minor damage to brick veneer, one window and tile grout in bathroom
 New owners last September, previous owners had carried out repairs from earlier assessments. Previous scope used to confirm details for this assessment
 House is weathertight and habitable
 No land issues

Next Action:

Urgent Works Items



Statement of Claim Checklist - Damage Report

Date: 19-09-2016Author: L. HAMPTONPage 1 of 1Claim No: 2016 CLM/2016/001203

LETITIA PURDON

15 LEN HALE PLACE

PARKLANDS

CHRISTCHURCH

H: [REDACTED]

W: [REDACTED]

M: [REDACTED]

Estimator: L. HAMPTONCA: P. CRIDDEN

<div>Earthquake Damage</div> <div><input checked="" type="checkbox"/> Y/N</div> <div><input checked="" type="checkbox"/> Y</div> <div><input checked="" type="checkbox"/> Stud:</div>	<div>13.2</div>	<div>ROOM: LOUNGE - DINING - KITCHEN</div> <div>ADJUS & REACTION DOOR. 4 NO.</div>
<div>Earthquake Damage</div> <div><input type="checkbox"/> Y/N</div> <div><input type="checkbox"/> Stud:</div>	<div></div>	<div>ROOM:</div>
<div>Earthquake Damage</div> <div><input type="checkbox"/> Y/N</div> <div><input type="checkbox"/> Stud:</div>	<div></div>	<div>ROOM:</div>
<div>Earthquake Damage</div> <div><input type="checkbox"/> Y/N</div> <div><input type="checkbox"/> Stud:</div>	<div></div>	<div>ROOM:</div>

Scope of Works



Completed By:	L Hampton	Claim Number:	2016 / 001203
Date:	19/09/2016	Customer Name:	Letitia Purdon
Page	1 OF 3	Address:	15 Len Hale Place
			Parklands
			Christchurch

Preliminaries And General

Line Items:[illegible]

* Unit categories to be used as follows: Each, Sheet, Kilogram, Linear metre, Square metre, Cubic metre, Per hour, Per day, Per week. Cubic metre calculations must include length, breadth and depth figures. Square metre calculations must include length and breadth figures.

Sub Total

\$180.00

Margin

\$18.00

SUB TOTAL (Excluding GST)

\$198.00



Scope of Works



Completed By:	L Hampton	Claim Number:	2016 / 001203
Date:	19/09/2016	Customer Name:	Letitia Purdon
Page	2 OF 3	Address:	15 Len Hale Place
			Parklands
			Christchurch

Description	This SOW is for only the elements being cash settled
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Line Items:[illegible]

* Unit categories to be used as follows: Each, Sheet, Kilogram, Linear metre, Square metre, Cubic metre, Per hour, Per day, Per week. Cubic metre calculations must include length, breadth and depth figures. Square metre calculations must include length and breadth figures.

Sub Total	\$395.00
Preliminaries & General	\$31.60
Margin	\$42.66
SUB TOTAL (Excluding GST)	\$469.26



Scope of Works



Completed By:	L Hampton	Claim Number:	2016 / 001203
Date:	19/09/2016	Customer Name:	Letitia Purdon
Page	3 OF 3	Address:	15 Len Hale Place
			Parklands
			Christchurch

TOTALS PAGE :

P & G's Page:

P & G's - Page 1	\$198.00
P & G's Page - Sub Total	\$198.00

Building Damage Page:

Scope Of Works Page 2	\$469.26
Scope Of Works Pages - Sub Total	\$469.26

* Unit categories to be used as follows: Each, Sheet, Kilogram, Linear metre, Square metre, Cubic metre, Per hour, Per day, Per week. Cubic metre calculations must include length, breadth and depth figures. Square metre calculations must include length and breadth figures.

Sub Total	\$667.26
GST	\$100.09
TOTAL	\$767.35





Assessment Report

Claim Number: CLM/2016/001203

Customer: Letitia Purdon

Author: Lindsay Hampton

Address: 15 Len Hale Place

Date of Report: 19/09/2016

Previous Claims

Customer purchased this property after all previous EQ repairs had been completed under previous ownership.

Assessment Notes

Interior – The bi fold doors from the Lounge require alignment– EQ

All concerns expressed by the customer were addressed on site and the customer appeared satisfied with our explanations.

Next Action

Accept claim and pay customer as per costed scope of works.