

0800 DAMAGE (0800 32 62 43)

Claim No. CLM/2011/070535

11 April 2018

Ms S Korsika

Dear Ms Korsika

**Insured Name:** SIGRID KORSIKA

**Damage Location:** 2/149 LINWOOD AVENUE, LINWOOD, CHRISTCHURCH 8062

EQC has calculated the repair cost of earthquake damage to your building, which is insured under the Earthquake Commission Act 1993.

As a result your dwelling has been referred to the Canterbury Home Repair Programme, in which Fletcher EQR manages repairs. This letter confirms an agreement you have made with EQC and Fletcher EQR partial cash settlement.

The cash settlement entitlement for your claim of \$6,371.24 is summarised below.

**Claim summary**

Claim Number	Event Date	Claim Detail	EQC Entitlement	Excess Deducted	Amount
CLM/2011/070535		<b>This Payment</b>			
		Dwelling	\$6,383.38	\$0.00	\$6,383.38
		<b>Total</b>	\$6,383.38	\$0.00	\$6,383.38

Excess is calculated at 1% of the amount of the building and contents costs, with a minimum of \$200 per claim.

**Payment by cheque**

The payment cheque is enclosed with this letter.

If you are expecting further payments from EQC, and would prefer payment by direct credit, please send us a pre-printed bank deposit slip or a letter from your bank confirming the account number and names. We can accept these electronically if they are scanned and emailed. Please remember to include your claim number in any correspondence.

**What to do with your payment**

It is important that this payment is used for the purpose of repair or replacement of damaged property. In some circumstances, your future entitlement to EQC cover may be affected if your payment is not used for this purpose. If you believe there are outstanding aspects of your claim, you should keep your payment(s) and EQC will continue to respond to your queries. Banking your claim settlement does not affect your current or any future entitlement(s).

**Your obligations**

By accepting this payment from EQC, you are agreeing that the claim information you submitted was true and accurate; that you have not withheld any material information; that you will inform EQC if any information provided later becomes incorrect; and that you will provide any further information required for EQC to assess your claim.

**How to contact us**

If you require further information please visit [www.eqc.govt.nz](http://www.eqc.govt.nz) or phone 0800 DAMAGE (0800 326243) between 7am-9pm Monday-Friday or 8am-6pm on Saturday. Alternatively, email [info@eqc.govt.nz](mailto:info@eqc.govt.nz). To assist with the processing of your inquiry, please ensure you include your claim number in the email subject line.

Yours sincerely

*Trish Keith*

General Manager, Customer and Claims