

31 October 2016

Mrs S Korsika  
[REDACTED]

*ANZ Cheque received 31/10  
Into Savers A/C Westpac*

Dear Mrs Korsika

CLM/2011/070535 – 2/149 LINWOOD AVENUE, LINWOOD, CHRISTCHURCH 8062 (your property)

✓ We have now had a full assessment completed of your damaged drains and can confirm that this was caused by an earthquake. Following is information on the assessment detail, how we will be settling your claim, and what you need to do to get your drains repaired.

#### Background

A qualified drainage professional from Hydrotech carried out an assessment at your property on 13-14/10/2016. They also inspected other drains in your area and confirmed that the drains on your property are shared with a neighbouring property (properties).

The enclosed settlement relates to damage to drains that service your property only.  
Following the assessment, Hydrotech provided EQC with a video recording and four documents:

1. Drainage Assessment Report
2. Drainage As-Built Damage Diagram
3. Drainage As-Built Repair Strategy
4. Drainage Repair SOW

These documents (which are included in this settlement pack for your information) and the video recording were used by EQC to determine settlement for the drainage damage claim for your property.

#### Cash Settlement

EQC intends to settle your drainage claim and the claim(s) of your neighbour(s) by cash payment. Under s29 (2) of the EQC Act it is EQC's option whether it settles a claim by payment, replacement or reinstatement.

On the basis of the earthquake damage observed at your property and the recommended repair strategy, EQC has determined your settlement entitlement to be \$2,852.36 inclusive of GST. This entitlement includes expenses to restore any areas damaged as a result of the assessment and/or repair process.

The summary of your settlement payment is as follows:

#### Claim summary



Claim Number	Event Date	Claim Detail	EQC Entitlement	Excess Deducted	Amount
2011/070535	22/02/2011	<b>This Payment</b>			
		Dwelling – drainage repair cost	\$2,852.36	\$0.00	\$2,852.36
		<b>Total</b>	<b>\$2,852.36</b>	<b>\$0.00</b>	<b>\$2,852.36</b>

An excess is incurred for each valid building claim lodged with EQC, as required by the EQC Act 1993. Excess is calculated at 1% of the combined total of your building repair cost and associated contents settlement, with a minimum of \$200 per claim.

#### Payment

The payment cheque is enclosed with this letter.

#### Your responsibilities

By accepting payment from EQC, you are agreeing that:

1. Any claim information that you may have submitted was true and accurate;
2. You have not withheld any material information; and
3. You will inform EQC if any information provided becomes incorrect at a later date.

It is important that the payment is used for the purpose of repair or replacement of damaged drains. Your future entitlement to EQC cover may be affected if your payment is not used for this purpose.

EQC strongly recommends that you proceed with the work promptly. EQC is not permitted to recommend a drainlayer to do your repairs, but it is strongly advised that you use a qualified drainlayer to ensure industry standards are met. Included in this settlement pack is information from the Plumbers, Gasfitters and Drainlayers Board on finding a suitable contractor and the Christchurch City Council on what you need to do once your drains have been repaired.

As your drains are shared with other properties (another property), your cash settlement covers your portion of the cost of the total repair strategy for all properties using this shared drain. It is advised that you co-ordinate repair work with your neighbours. For example, you and your neighbour(s) may wish to use one contractor to ensure the repairs on all properties are completed at the same time.

You are also responsible for:

1. Obtaining all necessary consents and ensuring repairs comply with all the relevant laws, including the Building Act 2004.
2. Informing your private insurer of the repair work to be undertaken and making any necessary insurance arrangements prior to work starting.

#### What to do if further earthquake damage is found

The Earthquake Commission Act allows EQC to choose to settle claims by cash payments but they are not full and final. Therefore, if further earthquake damage is discovered while work is being done or other damage occurs as a result of the repair process, you must notify EQC immediately. You may be



required to provide EQC with additional information about the damage that has been identified. EQC may, after determining the damage identified was caused by earthquake, or needs to be reinstated as part of the earthquake repair, make an additional payment to cover the additional costs to the extent it is liable under the EQC Act.

In the event that alterations to the repair strategy are identified, all work to the related area must stop and you must contact the EQC Drainage Team by either:

- Calling 03 345 7603 between 8:00am and 4:30pm, Monday to Friday.
- Emailing [drainage@eqc.govt.nz](mailto:drainage@eqc.govt.nz).

In addition, a Repair Strategy Alterations form will need to be completed by your drainage contractor and returned to the EQC Drainage Team. The form can be downloaded as a printable file from the following address: <http://www.eqc.govt.nz/canterbury/drainage-claims>

For the repair to continue as expediently as possible, EQC will aim to provide approval for the repair strategy alteration to proceed straight away. If works on the drainage repairs continue before the EQC Drainage Team is contacted and authorisation given, the repair strategy alteration may not be covered by EQC.

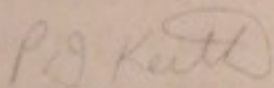
**What to do if you disagree with the determination of earthquake damage and/or repair strategy**

EQC has settled your claim based on the assessment and recommended repair strategy from Hydrotech. Please notify EQC immediately if you do not agree with the repair strategy and have further information which supports an alternative repair strategy (such as a report from a qualified and registered drainlayer).

**Further contact**

If you have any queries about your claim, please contact us by emailing [info@eqc.govt.nz](mailto:info@eqc.govt.nz) or calling 0800 DAMAGE (0800 32 62 43). If you are calling from outside New Zealand, the number is +64 4 978 6400.

Yours sincerely,



Trish Keith  
General Manager Customer & Claims  
Earthquake Commission