

17 October 2023

Mr C & Mrs B Sies
42 Bass Street
Woolston
Christchurch 8062

**Home Insurance**

Policy number	AHM005681006	
Period of insurance	12/11/23 to 12/11/24	
Amount due by 12/11/23	\$2,630.05	
Last year's premium*	\$1,977.97	33.0% increase

Visit **aainsurance.co.nz/premiums** for information on what can influence premiums, or call us to discuss your cover and ensure it's right for you.

*This figure may be based on a 'like-for-like' calculation if changes have occurred on your policy.

Thanks for choosing us.

Dear Mr & Mrs Sies,

Thanks for trusting us to protect your home. We're pleased to say many Kiwis feel the same, as we've been voted New Zealand's Most Trusted General Insurer*.

Your current home sum insured figure is in the enclosed policy schedule. Now's a good time to check this information is up-to-date. For help calculating your sum insured, visit **aainsurance.co.nz/home-insurance**

We're giving you AA Home Response with your home policy.

AA Home Response is a pay per call out subscription service that connects you to qualified, reliable AA Home tradespeople for a range of home emergencies. We'll cover the cost of your subscription for the time you hold this policy with us, and you'll pay upfront for any callouts. Whether it's a blocked pipe, a power issue, or you lock yourself out, you can get these things fixed anytime with just one call to AA Home. Find out more, upgrade to AA Home Response Plus or view terms and conditions for AA Home at **aahome.co.nz**

Paying your premium.

You'll find the amount due below, along with some quick and easy payment options. To ensure your home stays protected, we'll need to have received your payment before **12 November 2023**.

We're here to help.

Keep in mind that we offer different options to help you tailor your cover, as well as ways to help you manage your premium cost. For full details, exclusions and limitations please read your policy document found at **aainsurance.co.nz/policy-documents**. If you have any questions, simply give us a call on **0800 500 213**.

Thanks again for choosing us.

Kind regards

The AA Insurance Team

*Voted Most Trusted General Insurer in the Reader's Digest Trusted Brands Survey

We're here to
get things sorted.
0800 500 213
aainsurance.co.nz

Payment information.

Your details:

Customer PRN	201105681006
Policy number	AHM005681006
Amount due	\$2,630.05
Please pay by	12 November 2023

Ways to pay:

Credit or debit card: go to **aainsurance.co.nz/pay** or phone 0800 500 213

Internet banking:

- search for **AA Insurance - Premium** as the Bill Payee so we can track your payment
- enter your Customer PRN (Payment Reference Number) **201105681006** in the Particulars field.

AA Centres: go to **aainsurance.co.nz/locator** to find your nearest AA Centre.

Your Home Insurance premium.

Type of cover	Base premium	Fire and Emergency Levy	Earthquake Levy	GST	Total amount
42 Bass St, Woolston, Christchurch					
Home Insurance	\$1,701.00	\$106.00	\$480.00	\$343.05	\$2,630.05

Tax Invoice: GST No: 22-514-784 AA Insurance Limited.

This becomes a tax invoice on payment of the total premium.

Taxes and Levies:

The following are legal requirements, and are charged by the Government. These are included in your premium.

- Fire and Emergency Levy paid to Fire and Emergency NZ
- Earthquake Levy paid to the Earthquake Commission*
- Goods and Services Tax (GST).

*Please note the NZ Government has imposed recent levy changes that may affect your premium. Visit aainsurance.co.nz/levies for the most up-to-date information.

Premium discounts:

For more information on discounts we offer, see aainsurance.co.nz/discount-terms

AA Member Discount. As you're an AA Member, you've received a member discount.

Multi Policy Discount. You've received a discount, as you have more than one policy with us.

Fair Insurance Code:



AA Insurance is a member of the Insurance Council of New Zealand, who has developed the Fair Insurance Code. This Code sets out industry best-practice standards, which its members must comply with. A copy of this Code is available at icnz.org.nz

Why it's great being insured with us:



Simple claims process

We can arrange everything for your claim over the phone – any time of day – so there's no lengthy paperwork to fill in.



Personal Customer Manager

If you make a claim, your personal Customer Manager will guide you through the entire process, making sure everything goes smoothly.



Award-winning service and cover

You can relax knowing you're covered by New Zealand's Most Trusted General Insurer. We've also picked up Quality Service Awards for our Car Insurance and Home and Contents Insurance.



More options, better value

We have a range of discounts to help you save on your premium, such as Multi Policy Discounts and AA Member Discounts. Plus, our flexible excess options allow you to choose a higher excess for a lower premium.

