

5 March 2025

Mr K Steele
3/161 Hoon Hay Road
Hoon Hay
Christchurch 8025
Sent by email to: kieran.steele@lag.co.nz

Kia ora Mr Steele

Information request – CLM/2011/219983 – 3/161 Hoon Hay Road, Hoon Hay, Christchurch 8025

Thank you for your information request received on 5 February 2025. You asked for all information in relation to 3/161 Hoon Hay Road. Your request has been considered under the Official Information Act (OIA) and Privacy Act (PA).

Please find the enclosed documentation in response to your request. We have provided documentation for the requested property and associated claim numbers CLM/2011/219983 & CLM/2016/005357.

In accordance with the provisions of section 31A of the Earthquake Commission Act, I have included all documentation relating to the assessments and repairs carried out at the property at 3/161 Hoon Hay Road which contains information held on unassigned claim numbers CLM/2011/013814 & CLM/2011/076154. The claim owner has not provided authority for you to have access to the claims, however, as the current owner you have an interest in understanding what assessments and repairs have been undertaken at the property.

The following information has been withheld:

Withholding	Under section	Location
<ul style="list-style-type: none"> Natural Hazards Commission Toka Tū Ake staff surnames and contact details to protect the privacy of those individuals Information relating to the previous homeowners to protect the privacy of those individuals Information relating to other properties to protect the privacy of the respective owners 	<ul style="list-style-type: none"> 9(2)(a) of the OIA and section 53(b) of the PA 	<ul style="list-style-type: none"> Throughout entire response

Natural Hazards Commission Toka Tū Ake endeavours to provide all relevant information in its response, however some documents may not be included as to do so would require substantial collation and research. If you believe anything is missing, please contact us so we can discuss your requirements.

Personal information has been made available to you. If you believe any of this information is incorrect, you can ask us to correct it. If you have questions about the claim or would like an explanation of the information provided, please contact us.

You have the option of approaching the Office of the Ombudsman and/or Privacy Commissioner should you wish.

Ngā mihi,

Anaua Havea

Anaua Havea
OIA Advisor

CLAIM MANAGEMENT SYSTEM DOCUMENTS & FILE NOTES

The following information is a printout of all documents and file notes within the Claim Management System that stores information relating to properties. The information is presented in a chronological order. Depending on your eligibility level will determine what has been disclosed.

The following information may also contain duplication of documents. To fulfil our obligation under the OIA Act, these documents have been provided as you have requested for all available information Natural Hazards Commission Toka Tū Ake holds for the requested property and claim(s).



Notes:

M SCALE 1:500

0 4 8 12 16 20 (m)

Drawn by:

Date:

EQC
EARTHQUAKE COMMISSION
COMMUNITY SERVICE
www.eqc.govt.nz

22 FEB 2011 - EARTHQUAKE
HOON HAY, CHRISTCHURCH
(C043-068969) - 3/161 Hoon Hay Road
EQC Claim No: 201 /

SITE - RISK ASSESSMENT

FLAT LAND

Claim N°: 2011/076154 Date: 24/04/13 Time: 0930
 Property Address: 43/161 Moon Hay Rd
 Assessor Name: S. Redwell ID No: 5034
 Estimator Name: D Pipe ID No: 800632

The minimum PPE to be worn by staff:

- Safety Footwear
- Hi Visibility Vest/ Jacket

Ensure the following items are available:

- EQC ID Tags must be displayed
- EQC cell phones to be carried on your person

Vehicle parked in a safe and suitable location? Y N

Communication is available and working? Y N

Access/egress and muster points? Y N

An under floor inspection is required? Y N

-
- iPad Cell Phone
 Plan in place with buddy Property Landline
 Access/Egress Muster Point

(If YES, answer questions in the box, if NO, go to last question)
Conc slab

If YES:

Under floor visual inspection only? Y / N

Entry to under floor required? Y / N

Assess the environment and select appropriate PPE for under floor inspections? Y / N

- 400mm clearance ground to bearer Buddy present (EQC staff)
 Manhole 450mm x 450mm Rescue Plan (Dial 111)
 Sufficient flow of oxygen
- Disposable Overalls Ear Plugs
 Glasses P2 Mask
 Safety Footwear Waterproof Gloves

Identify and record below specific 'Site Hazards' e.g. large holes/cracks, unstable retaining walls Y / N

Hazards: NIL

Comments:

CHECKED
[Signature]



18-11-11

J. Henderson

EQC EARTHQUAKE COMMISSION

127 1070 **2011 CHCH EQ - LAND ENGINEERING REPORT**

ECC Claim Number: New: 201 / Old: 201
 Claimant Name: 3/161 Upper Hwy RD
 Claimants Address: Hoov Hoov RD

Significant Risk to Safety: YES NO
 Engineer's Names: M. Protherm, E. Ashfield
 Engineers E-mail: NOT REQ'D
 Date: 20/11/2011
 Team no: 15
 YES NO

Was an EQC Engineering Land Assessment undertaken following the Darfield Earthquake (4 September 2010) and prior to 22 February 2011:

Type of Damage	Earthquake	Landslip	Storm/Flood	Other
ECC Priority of claims	1 - Home/Land seriously damaged and uninhabitable	2 - Home/Land seriously damaged but habitable		
Is this natural Disaster Damage?	3 - Home/Land moderately damaged & Habitable	4 - All other damage		
Is there an Imminent Risk of Loss?	YES	NO		
INSPECTION DATA & DISCUSSION WITH CLAIMANT(S)	YES	NO		
Discussion with Claimant/Occupier?	YES	NO		
What happened? Claimant's story	8 TO			

(If 'YES' - Fill in Summary Information Table and Imminent Loss Checklist)

SITE DESCRIPTION (Refer Site Plan and/or Cross Section)

General: Flat site

LAND - (DAMAGED ACCESS, LAND, & DESTROYED LAND; & RETAINING WALLS, BRIDGES, CULVERTS)

None

LIQUEFACTION/Flat land damage	None	Sand boils	Lateral spreading	Settlement	Remediation Rqd (TBC in office)	Notes
Land damage observed:					Yes	No
(i) Lateral Spreading	Not Observed	Spreading <100mm over property Spreading >100mm over property	Tilt > 5 degrees Vertical offset > 50 mm			
(ii) Crust Thinning (TBC in office)						
(iii) Cracks	Not Observed	Distribution: Single crack Crack Widths: >100mm <100mm <5mm	Multiple cracks >100mm <100mm <5mm			
(iv) Undulating land	Not Observed	Resulting from: Lawn: > 50 mm high Lawn < 50 mm high	Liquefaction Lateral spreading Lawn steeper than 1 in 20 slope Lawn shallower than 1 in 20 slope	Ground oscillation Patio/Paths steeper than 1 in 100 Patio/Paths shallower than 1 in 100		
(v) Flood risk (TBC in office)	Not Observed	Above 50yfl pre 4 Sept Below 50yfl pre 4 Sept	Above 50yfl pre 22 Feb Below 50yfl pre 22 Feb	No Increased Flood Risk Increased Flood Risk		
(vi) Local Ponding	Not Observed	Observed within EOC covered land				
(vii) Localised settlement causing drainage issues	Not Observed	Property no longer draining to road/public services				
(viii) New Groundwater Springs	Not Observed	Observed				
(ix) Inundation of land with sand to silt	Not Observed	Observed				
		(Already Removed)				

Refer to the Potential Remedial Works page of this report

Claimant

- corner of house (no)
- same
- little bit of south in d/w

Observation

Stair case (cracks)
in ebs/day

LAND - (DAMAGED ACCESS, LAND, & DESTROYED LAND, & DESTROYED WALLS, BRIDGES, CULVERTS) (Continued)

LIQUEFACTION/Flat land damage comments:

1.111c lot of sand in d/w

OTHER Flat land damage	Settlement resulting from:	Ground Oscillation
	Consolidation of fill	
Other (specify).....		

LANDSLIDE/SLIPPING LAND & RETAINING WALL DAMAGE	None	Landslip	Rockfall	Retaining wall damage		Other	Imminent risk (Y/N)	Remediation (TBC in office)
				Geological situation (fill/loess/bedrock etc):	Groundwater situation (seepage/runoff etc):			
Geological situation (fill/loess/bedrock etc):								
Groundwater situation (seepage/runoff etc):								
Landslip:								
Description:	Tension Cracks	Toe-bulge	Erosion	Surface slump				
	Rotational Slip	Translational Slip	Ridge-rotting	Other.....				
Rockfall:	Source:	Upslope	Within property boundary					
Description:		Downslope	Beyond property boundary					
Are multiple properties affected:	Yes	No						
If Yes, list affected properties:							
Comments:								

RETAINING WALL DAMAGE	None	No. of walls damaged	Imminent risk (Y/N)	Remediation (TBC in office)
Retaining wall damaged?				
Type of damage to retaining wall(s) :	Cracks	Rotated/leaning	Sid	Bulging
Location of retaining wall(s) :	Settlement	Within 8m of building	Within 60m & needed to protect/support land comprising accessway	
Are multiple properties affected:	Yes	No		
If Yes, list affected properties:			
Comments:				

LAND - (DAMAGED ACCESS, LAND, & DESTROYED LAND, & RETAINING WALLS, BRIDGES, CULVERTS) continued			
LAND DAMAGE AREAS (see table on page 6 for more details)			
Areas of land Damage	Entire Site	Portion of Site	Earthworks
Land beneath Main access way damaged?	No-N/A	Within 60m of building	None
		Other	None

PRELIMINARY LAND REMEDIAL OPTION & COST (Refer site Plan and Cross Section)			
Land Remedial option	Drainage	Retaining Wall	Earthworks
Estimated Land Remedial Cost	Debris Wall/Catch Fence	Remove rock hazard	Soil Nail/Rock Bolt
	TBC - (To be confirmed by Cost Estimator)		Combination of Above
		Other	None

DWELLING DESCRIPTION (Refer Site Plan and Cross Section)

General:
 (eg. Single level, roof type, foundations, cladding etc.)

win roof / orie / 2 slabs / slab on grade

BUILDING DAMAGE - GENERAL	
Has the building been Damaged?	NO
Is the Dwelling at Imminent Risk?	NO
Estimated Remedial Value?	TBC - (To be confirmed by Cost Estimator)
Have any Appurtenant structures been damaged?	YES
Are any appurtenant structures at Imminent Risk?	YES
Have any services within 60 m of dwelling been damaged?	YES
Are any services within 60 m of dwelling at Imminent Risk?	YES

DAMAGED DWELLING, APPURTENANT STRUCTURES, & SERVICES (Refer Site Plan and Cross Section)			
Dwelling : features damaged :	None	Internal walls	Door/window frames
	Window glases	Foundation/slab	Chimney
	Other: <i>garage</i>		

Type of damage to Dwelling:	Cracks (walls)	Cracks (window glass)	Cracks (chimney)	Floor sloping
	Racking/sagging	Walls etc out of vertical	Crack in footing	Other








Appurtenant structure(s) damaged :	None	Carport	Deck	Other
------------------------------------	------	---------	------	-------

What services have been damaged?	Water Telephone	Sewer Service structures	Gas	Electrical
		Don't Know?	Other	None

GENERAL :

has has junk in SW corner
 other wise OK

Floors and Foundations	Roof Cladding	Wall Cladding
Timber floor on piles	Light: Iron roof	Light: weatherboard/piywood/stucco etc
Timber on internal piles with perimeter concrete footing	Heavy: concrete tiles/clay tiles/slate etc	Heavy: brick veneer/stone/solid plaster
Concrete slab on grade		

Damage to Dwelling predominantly from:	Shaking		Land damage
	Severity		
	Minor	Moderate	Major
Stretching 	0 to 5mm	5 to 30mm	>30mm
Hogging 	0 to 20mm	20 to 50mm	>50mm
Dishing 	0 to 20mm	20 to 50mm	>50mm
Racking/Twisting 	0 to 10mm	10 to 30mm	>30mm
Tilting 	0 to 20mm	20 to 50mm	>50mm
Discontinuous Foundation 	0 to 10mm	10 to 20mm	>20mm
Global Settlement 	0 to 50mm	50 to 100mm	>100mm

Potential Remedial Works

The works described below are to repair or protect insured land (i.e. within the property boundary, on or supporting the main access within 60m of the dwelling, or within 8m of a residential building) and the structure(s) that has/have been damaged or is/are at imminent risk as a direct result of the natural disaster that has occurred.

A solution that reinstates the damaged land and removes the imminent risk threat would comprise the following works:

- *None required.*
-
-
-
-

Additional information for cost estimation:

<u>Construction Issues</u>	<u>Easy</u>	<u>Moderate</u>	<u>Hard</u>	<u>N/A</u>
• Construction Access		✓		
• Drilling				✓
• Reinstatement	✓			

This preliminary design is for the purposes of costing for the claim settlement process only, it is not for construction. There may be a solution that is more cost effective and/or appropriate. Even if this concept is considered to be appropriate, further subsurface investigation, detailed design and consenting may be required prior to construction.

We estimate the cost (excluding GST) to construct the proposed solution will be as follows:

Engineering investigation, design and drawings	\$
Construction Observations and PS4	\$
Survey (if required)	\$
Building/Resource consents (if required)	\$
Project Management	\$
Construction of(as detailed above)	
(Cost to be determined by cost estimator)	\$ TBC
<hr/>	
TOTAL non construction Costs (Excluding GST)	\$

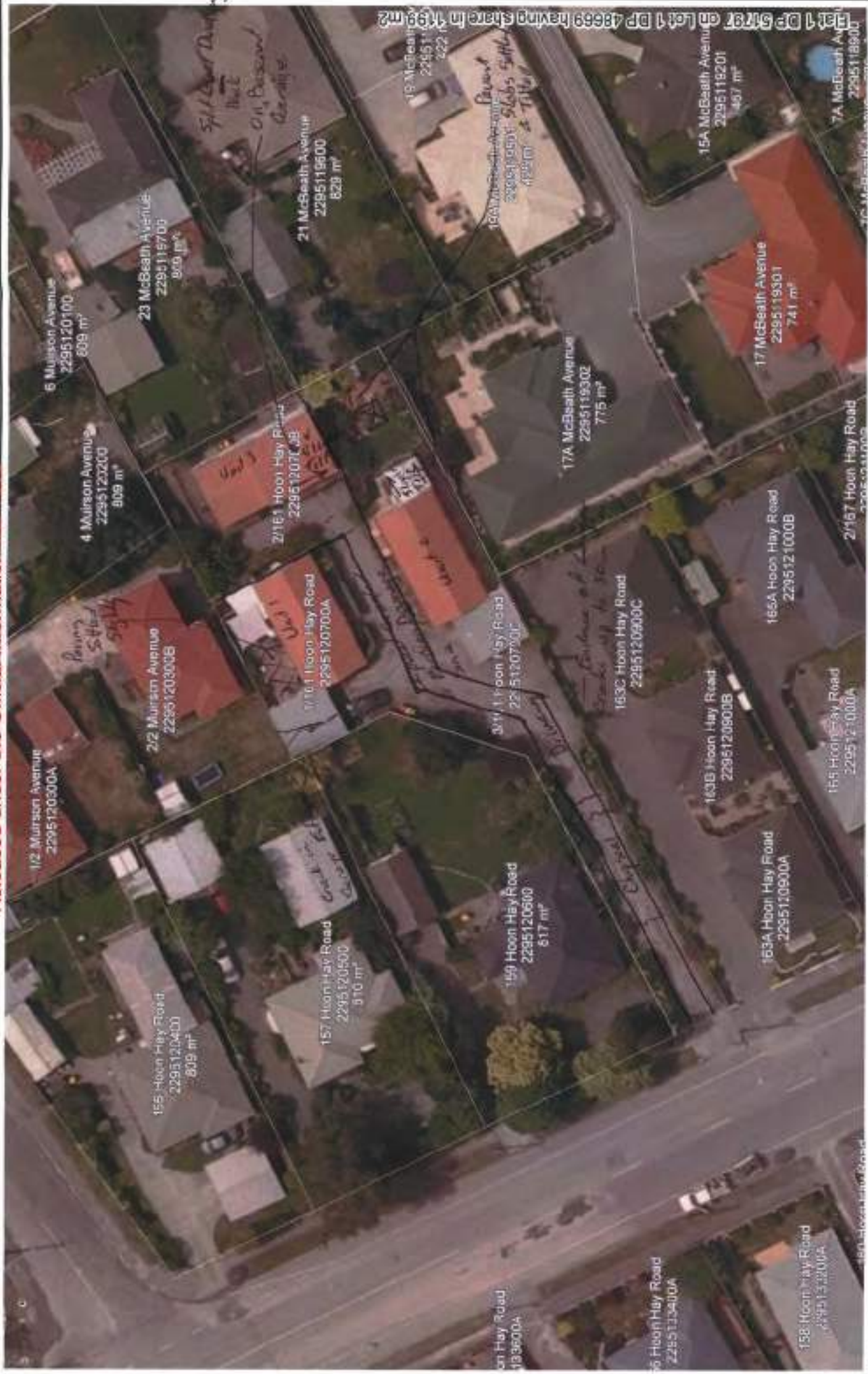
The total construction cost estimates should be confirmed by a contractor or estimator.

Preliminary Summary Information (all costs excl GST)

Is this Natural Disaster damage?	Yes
Land within 8m of dwelling or appurtenant structures	
Area of Land damaged Evacuated: Inundated:	—
Area of Land at imminent risk Evacuation: Inundation:	—
Main access way within 60m of dwelling (or an appurtenant structure)	
Area of Land damaged on accessway or supporting accessway: Evacuated: Inundated:	—
Additional Area of Land at imminent risk on accessway or supporting accessway: Evacuation: Inundation:	—
Retaining Walls (covered by EQC)	
Description.....(list and describe each affected wall)..... Damaged: (face area - m2); At imminent risk: (face area - m2);	—
Dwelling & Appurtenant Structures	
Has dwelling or appurtenant structure been damaged as a result of the natural disaster? Description.....	Yes
Cost to repair damage:	TBC
Is dwelling (or appurtenant structure) at imminent risk as a result of the natural disaster: Description.....	No
Cost to remove imminent loss threat to dwelling (or appurtenant structure):	TBC
Value of imminent risk damage to dwelling (or appurtenant structures) :	
Services within 60m of Dwelling or Appurtenant Structure	
Services damaged (list) Services at imminent risk (list)	Don't know
Remedial Option: (describe briefly and state what the remedial option/s will repair)	TBC (excluding GST)

TBC – To be calculated & confirmed by cost estimator

Maximum EQC Insur:
Area 420



Drawn by
M. Russek
Date
20/10/11



22 FEB 2011 - EARTHQUAKE
HOON HAY, CHRISTCHURCH
(C043-068967) - 1/161 Hoon Hay Road
EQC Claim No. 201 /

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

EQC Claim File - Claim CLM/2011/219983

Sensitive Claims N/A

Damage Location 3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025
 Address Validation Address matched exactly
 Loss Cause Earthquake
 Related Event Canterbury earthquakes 2010-2012
 Loss Date 13/06/2011
 Notice Date 21/07/2011
 Closed Date 14/04/2017 Completed
 Land Master Claim CLM/2011/076154

Contacts

Name	Roles	Phone	Email Address	Address	Relationship to Insured
MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON	Insured, Claimant, Vendor			3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025	
KIERAN STEELE	Main Contact, New Property Owner			3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025	Other

Hazards on Property

Exposures

Coverage	Status	Cover Status	Cover Verification	Paid
Building	Closed	Verified	Reviewed/Accepted	\$1,920.38

Claim: CLM/2011/219983

| LC: EQK | Cmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Counts of ...

Notes	Documents	Issues						
		CHRP Remedials	Drainage Damage	Complaint	Ombudsman	Mediation	TSC	Other
46	12	0	0	0	0	0	0	1

Associated Claims

Association	Type	Claims
LA - 3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH Land Apportionment 8025		CLM/2011/076154, CLM/2011/219983
WILSON, M - PC	Prior claims	CLM/2011/013814, CLM/2011/076154, CLM/2011/219983, CLM/2016/005357

Insurance Policy Details

	Building and Land Insurance	Contents Insurance
Insurance Cover Verified?	Reviewed/Accepted	
Cover verified by	Kelli [REDACTED]	
Cover verified on	22/11/2011	
Insurance Company	Westpac (Lumley Group)	
Policy Status	Verified	
Insurer claim number		
Broker/Agent Name	Westpac	
Policy Type	REPLACEMENT AREA BASED	
Policy/Client Number	[REDACTED]	
Cover Start Date	24/06/2010	
Cover End Date	11/08/2011	

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

	Building and Land Insurance	Contents Insurance
Cover Top-Up	Yes	
EQC Sum Insured	\$115,000.00	
Number of Dwellings Insured	1	
Insured Name matches Claimant Name?	Yes	
Covered Address matches Damage Address?	Yes	

Claim Checklist

Calculated Triage Rating 14 House EMR <\$30K
 Imminent Loss? Reviewed/Accepted
 Building/Land Insurance Verified Main home
 Property Type Settled on Associated Claim
 Settlement Status

EQC CM Checklist

Address Matched? Yes
 Date of Lodgement within 3 months? Yes
 Documentation supports proposed settlement? Yes
 Date of Loss and Event Checked? Yes

Field Checklist

Physical File Made Up? No
 Property has been inspected? Yes
 Emergency Works Approval from Claimant? N/A
 Engineer's Report Received? N/A
 IL Checklist Received? N/A
 Land within Act Limits? N/A
 Land Valuation Received? N/A
 Cost to Repair Land? N/A
 Cost to Remove IL Received? N/A

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

SOW, Quote, Invoice Received? Yes
 Settlement Approval Received? Yes
 Copy of CSA sent to Claimant? No
 Statement of Claim? No

EQC Funded Repair Checklist

Payment Assurance Letter for Claimant? N/A
 Payment Assurance Letter for Contractor? N/A
 Payment Assurance Letter for Engineer? N/A

EQC Managed Repair Checklist

Claimant Agreement for EQC Managed Repairs? N/A
 NZS Repair Contract for EQC Managed Repairs? N/A
 IPENZ Agreement with Engineer for EQC Managed Repairs? Yes

Latest Notes

By: Note Creator 1
Topic: General
Related To: CLM/2011/219983
Channel: Telephone Out
Subject: Bulk Claim Closure

17 Apr 2017 01:10 PM

Confidential: No

This claim has been automatically closed by the Administration Completion Project on 11 April 2017. This means that a computer program assessed the claim against the below criteria and identified that this claim should be closed Closing criteria: 1. Claim status is Open 2. Claim has No mediation open (hazard text) 3. Claim has No complaints open (checking issue type) 4. Claim has No Litigation open (hazard text) 5. Claim has No CRT flag (CRT flag, or hazard text) 6. Property not in Non Canterbury streams of value stream 7. Property has no land exposures open 8. Property has no contents exposures open 9. Property has no open activities 10. Property not EQR and is not fully paid or closed as per value stream 11. Property is EQR and has either had Invoice Sent, or No Excess to Pay letter sent (specific filenotes) 12. Property does not have a recovery reserve > 0 unless it is CHRP excess 13. Property has no secondary substantive work going 14. Property has no open remediation issue type in CMS NB: Property means first claim as per Burley Algorithm. This claim can be reopened by the customer or if new information comes to light.

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

By: System Generated
Topic: General
Related To: CLM/2011/219983
Channel: Note Topic fileter category
Subject: Close Claim by Script

14 Apr 2017 12:24 AM
Confidential: No

Claim closed by script based on information provided by BIU.

By: Nicholas [REDACTED]
Topic: General
Related To: KIERAN STEELE
Channel: Telephone In
Subject: Update

23 Aug 2016 04:52 PM
Confidential: No

SPOKE WITH: KIERAN STEELE RELATING TO: CLM/2016/005357 * Security identification completed * Verified mobile, email, postal REASON FOR CALL: * Kieran called for an update on the payment he was due to receive DISCUSSED: * Advised Kieran that I could see as per note 22 Aug 2016 01:00 PM that the cheque was posted yesterday * Kieran advised he was happy with this as he can now get on with the property repairs ACTION TAKEN: NIL PULSE

Loss Details

General	
EQC CM Team	EQC CM - Fletcher
Claim Manager	Caroline [REDACTED]
Processing Office	CHRP
Loss Adjuster	
Settlement Method	EQC Managed Repair
Settlement Status	Settled on Associated Claim
Opt Out	No

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Referred to EQR
23/11/2011
COMET
Ability to pay

Date of Referral to EQR
EQR Referral Source
Claim Validation Level
EQC Cap Status

Payment Prevention
Prevent Payment?

Sensitive Claims

Hazards on Property

Loss Details

Claim Number
Loss Cause
Related Event
Date of Loss
Loss Time
Date of Notice
Duplicate Claim?
Satisfaction Survey
Imminent Loss?
Habitable?
Weatherproof?
How severe is the damage?
Calculated Triage Rating

CLM/2011/219983
Earthquake
Christchurch 10km SE, 11km, 5.5 (13/06/2011)
13/06/2011
12:00 AM
21/07/2011
Not a duplicate
Sent
Yes
Yes
Minor
14 House EMR <\$30K

Damage Location

House Number
Street Name
Suburb

3/161
HOON HAY ROAD
HOON HAY

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Town/City CHRISTCHURCH
 Postcode 8025
 CAU 595100 (HOON HAY)
 TLA CHRISTCHURCH CITY
 Country New Zealand
 Validation status Address matched exactly

Claimant(s) and Primary Contact

Claimant MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON
 Primary Contact KIERAN STEELE
 Relationship to Insured Other

Repairer Details

Repairer Name
 Repair Actual Start Date
 Repair Actual End Date

Flag Details

Flagged Was flagged
 Date Flagged 07/01/2013
 Reason for Flag

Damage To...

Foundation Yes
 External Walls Yes
 Interior Walls/Doors Yes
 Other Yes
 Description of "Other" damage GARAGE DOOR NO LONGER OPENS

Associations

Association	Type	Claims
LA - 3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025	Land Apportionment	CLM/2011/076154, CLM/2011/219983

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Association	Type	Claims
WILSON, M - PC	Prior claims	CLM/2011/013814, CLM/2011/076154, CLM/2011/219983, CLM/2016/005357

Associations

Claim Association Details

Title LA - 3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025
 Type Land Apportionment
 Description 30/01/2013 Flat Land Claim File Prep
 Claims

Master	Claim	Event	Event Date	Date of Loss
true	CLM/2011/076154	Christchurch 10km SE, 5km, 6.3 - EVT/201102/0012	22/02/2011	22/02/2011
false	CLM/2011/219983	Christchurch 10km SE, 11km, 5.5 - EVT/201106/0012	13/06/2011	13/06/2011

Associations

Claim Association Details

Title WILSON, M - PC
 Type Prior claims
 Description
 Claims

Primary	Claim
No	CLM/2011/013814

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Primary	Claim
No	CLM/2011/076154
No	CLM/2011/219983
No	CLM/2016/005357

Exposures

#	Coverage	Cover Status	Status	O/S Estimate	Future Payments	Paid
1	Building	Verified	Closed	-	-	\$1,920.38

(1) Building

Details

Exposure
 Damage Type: Building
 Managed by: Unknown
 Insurer claim number: CHRP
 Group: Susan [REDACTED]
 Assigned User: Closed
 Status: Not Paid
 Outcome: Verified
 Cover: 21/07/2011
 Open Date: Ability to pay
 Validation Level:
 Prevent Payment?

Settlement

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Settlement Method	EQC Managed Repair
Settlement Basis	Remediation
Gross	\$14,228.78
Excess	\$200.00
Net	\$14,028.78
Financials	
O/S Estimate	-
Future Payments	-
Paid To Date	\$1,920.38
Total Recoveries	-
Net Total Incurred	\$1,920.38

Contacts

Name	Roles	Phone	Address	Suburb	City	TLA	Postcode
MICHELLE WILSON FAMILY TRUST	Recovery Payer		3/161 HOON HAY ROAD	HOON HAY	CHRISTCHURCH	CHRISTCHURCH CITY	8025
MENNA HARRIES	Alternate Contact, Secondary New Property Owner		3/161 HOON HAY ROAD	HOON HAY	CHRISTCHURCH	CHRISTCHURCH CITY	8025
MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON	Insured, Claimant, Vendor		3/161 HOON HAY ROAD	HOON HAY	CHRISTCHURCH	CHRISTCHURCH CITY	8025
PETER DIVER PLUMBING & DRAINAGE LTD	Cheque Payee		44 MACES ROAD		CHRISTCHURCH		8062
Mr. KIERAN	Main Contact, New		3/161 HOON HAY	HOON HAY	CHRISTCHURCH	CHRISTCHURCH CITY	8025

Claim: CLM/2011/219983

| LC: EQK | Cmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Name	Roles	Phone	Address	Suburb	City	TLA	Postcode
STEELE	Property Owner		ROAD				
WESTPAC NEW MORTGAGEE ZEALAND LIMITED			EQC TEAM, LEVEL 2		CHRISTCHURCH		8140
MICHELLE WILSON	Vendor	[REDACTED]	3/161 HOON HAY ROAD	HOON HAY	CHRISTCHURCH	CHRISTCHURCH CITY	8025

Contacts

This contact is not linked to the Address Book

Roles

Role	Owner	Active?	Comments
Recovery Payer	CLM/2011/219983	Yes	

Person

First name: MICHELLE WILSON
 Middle name:
 Last name: FAMILY TRUST
 Prefix:

Phone

Work:
 Home:
 Mobile:
 International:
 Fax:
 Primary phone:

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

E-mail

- Main
- Alternate

Primary Address

Address Line 1 3/161 HOON HAY ROAD
 Address Line 2
 Suburb HOON HAY
 City CHRISTCHURCH
 TLA CHRISTCHURCH CITY
 Postcode 8025
 Country New Zealand
 Type
 Additional Address Details
 Valid Until
 Preferred Contact Method Post

Notes

Primary	Type
Primary	true

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Contacts

This contact is not linked to the Address Book

Roles

Role	Owner	Active?	Comments
Alternate Contact	CLM/2011/219983	Yes	
Secondary New Property Owner	CLM/2011/219983	Yes	

Person

First name MENNA
 Middle name CATRIN
 Last name HARRIES
 Prefix

Phone

Work
 Home
 Mobile
 International
 Fax
 Primary phone

E-mail

Main
 Alternate

Primary Address

Address Line 1 3/161 HOON HAY ROAD
 Address Line 2

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Suburb HOON HAY
 City CHRISTCHURCH
 TLA CHRISTCHURCH CITY
 Postcode 8025
 Country New Zealand
 Type
 Additional Address Details
 Valid Until
 Preferred Contact Method Post

Notes

Primary	Type
true	

Contacts

This contact is not linked to the Address Book

Roles		Active?	Comments
Insured	EQC_Generic	Yes	

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Role	Owner	Active?	Comments
Claimant	(1) Building	Yes	
Vendor	CLM/2011/219983	Yes	

Company

Name MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON
 Unique ID

Primary Address

Address Line 1 3/161 HOON HAY ROAD
 Address Line 2
 Suburb HOON HAY
 City CHRISTCHURCH
 TLA CHRISTCHURCH CITY
 Postcode 8025
 Country New Zealand
 Type

Additional Address Details
 Valid Until

Contact Info

Primary Contact

Company Contact Info

Work
 Fax
 Main Email
 Alternate Email

Notes

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Primary	Type
true	

Contacts

This contact is linked to the Address Book but is out of sync

Roles

Role	Owner	Active?	Comments
Cheque Payee	CLM/2011/219983	Yes	

Supplier

Name PETER DIVER PLUMBING & DRAINAGE LTD
 Unique ID 001505

Primary Address

Address Line 1 44 MACES ROAD
 Address Line 2 BROMLEY
 Suburb CHRISTCHURCH
 City
 TLA

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Postcode 8062
Country New Zealand

Type
Additional Address Details
Valid Until

Additional Info

Preferred Vendor? No
Claim Involvement Start
Claim Involvement End

Contact Info

Primary Contact

Company Contact Info

Work
Fax
Main Email
Alternate Email

Notes

Primary	Type
true	

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Contacts

This contact is not linked to the Address Book

Roles

Role	Owner	Active?	Comments
New Property Owner	CLM/2011/219983	Yes	
Main Contact	CLM/2011/219983	Yes	

Person

First name KIERAN
 Middle name JOHN
 Last name STEELE
 Prefix Mr.

Phone

Work
 Home
 Mobile
 International
 Fax
 Primary phone

E-mail

Main
 Alternate

Primary Address

Address Line 1 3/161 HOON HAY ROAD
 Address Line 2
 Suburb HOON HAY

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

City CHRISTCHURCH
 TLA CHRISTCHURCH CITY
 Postcode 8025
 Country New Zealand
 Type
 Additional Address Details
 Valid Until
 Preferred Contact Method Post

Notes

Primary	Type
true	

Contacts

This contact's link to the Address Book has been broken

Roles

Role	Owner	Active?	Comments
Mortgagee	CLM/2011/219983	Yes	

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Mortgagee

Name WESTPAC NEW ZEALAND LIMITED
Unique ID 300002

Primary Address

Address Line 1 EQC TEAM, LEVEL 2
Address Line 2 7 SHOW PLACE
Suburb CHRISTCHURCH
City
TLA
Postcode 8140
Country New Zealand

Additional Address Details

Valid Until

Additional Info

Preferred Vendor? No
Claim Involvement Start
Claim Involvement End

Contact Info

Primary Contact

Company Contact Info

Work
Fax
Main Email
Alternate Email
Mortgagee Payment Cap \$17,250.00
Direct Credit? No

Notes

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Primary	Type
true	

Contacts

This contact is not linked to the Address Book

Roles

Role	Owner	Active?	Comments
Vendor	CLM/2011/219983	Yes	

Person

First name MICHELLE
 Middle name ROSE
 Last name WILSON
 Prefix

Phone

Work [REDACTED]
 Home [REDACTED]
 Mobile [REDACTED]

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

International
Fax
Primary phone

Home

E-mail
Main
Alternate

[REDACTED]

Primary Address

Address Line 1
Address Line 2
Suburb
City
TLA
Postcode
Country
Type
3/161 HOON HAY ROAD
HOON HAY
CHRISTCHURCH
CHRISTCHURCH CITY
8025
New Zealand

Additional Address Details
Valid Until
Preferred Contact Method

Email

Notes

Primary	Type
true	

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St:
Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:**Financials (Total Incurred: \$1,920.38): Summary**

Exposure	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
(1) Building - Building	-	-	\$1,920.38	-	\$1,920.38
Claim Cost	-	-	\$1,920.38	-	\$1,920.38
Unspecified Cost	-	-	\$1,920.38	-	\$1,920.38
CHRP Excess	-	-	-	-	-
Claim Level	-	-	-	-	-
Fees	-	-	-	-	-
Fees	-	-	-	-	-
Claim Total	-	-	\$1,920.38	-	\$1,920.38

Exposure Only

Exposure Only	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
(1) Building - Building	-	-	\$1,920.38	-	\$1,920.38
Claim Cost Unspecified Cost	-	-	\$1,920.38	-	\$1,920.38
Claim Cost CHRP Excess	-	-	-	-	-
Claim Level	-	-	-	-	-
Fees Fees	-	-	-	-	-
Claim Total	-	-	\$1,920.38	-	\$1,920.38

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St:
Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:**Claimant**

	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON	-	-	\$1,920.38	-	\$1,920.38
(1) Building - Building	-	-	\$1,920.38	-	\$1,920.38
Claim Cost Unspecified Cost	-	-	\$1,920.38	-	\$1,920.38
Claim Cost CHRP Excess -	-	-	-	-	-
Claim Level	-	-	-	-	-
Fees Fees	-	-	-	-	-
	-	-	-	-	-
Claim Total	-	-	\$1,920.38	-	\$1,920.38

Coverage

	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
Building	-	-	\$1,920.38	-	\$1,920.38
(1) Building - Building	-	-	\$1,920.38	-	\$1,920.38
Claim Cost Unspecified Cost	-	-	\$1,920.38	-	\$1,920.38
Claim Cost CHRP Excess -	-	-	-	-	-
	-	-	-	-	-
Claim Total	-	-	\$1,920.38	-	\$1,920.38

Claim Cost Only

	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
(1) Building - Building	-	-	\$1,920.38	-	\$1,920.38
Claim Cost	-	-	\$1,920.38	-	\$1,920.38
Unspecified Cost	-	-	\$1,920.38	-	\$1,920.38

Claim: CLM/2011/219983

| LC: EOK | Cmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [redacted] | Grp: CHRP | LA:

	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
CHRP Excess	-	-	-	-	-
Claim Total	-	\$1,920.38	-	-	\$1,920.38

Financials (Total Incurred: \$1,920.38): Transactions

Type	Date	Amount	Exposure	Coverage	Cost Type	Cost Category	Status	User
Reserve	21/07/2011	\$1,250.00	1 Building	1 Building	Claim Cost	Unspecified Cost Submitted	Submitted	Christel [redacted]
Reserve	21/07/2011	\$500.00	Claim-level		Fees	Fees	Submitted	Christel [redacted]
Reserve	07/11/2011	\$23,929.61	1 Building	1 Building	Claim Cost	Unspecified Cost Submitted	Submitted	comet-importer-02
Payment	19/12/2011	\$1,920.38	1 Building	1 Building	Claim Cost	Unspecified Cost Submitted	Submitted	comet-importer-02
Reserve	27/02/2013	\$6,869.21	1 Building	1 Building	Claim Cost	Unspecified Cost Submitted	Submitted	Dan [redacted]
Reserve	15/05/2013	\$593.41	1 Building	1 Building	Claim Cost	Unspecified Cost Submitted	Submitted	Helen [redacted]
Reserve	05/02/2015	(\$18,413.45)	1 Building	1 Building	Claim Cost	Unspecified Cost Submitted	Submitted	Demi [redacted]
Recovery Reserve	05/02/2015	\$600.00	1 Building	1 Building	Claim Cost	CHRP Excess	Submitted	Laura [redacted]
Reserve	14/04/2017	(\$12,308.40)	1 Building	1 Building	Claim Cost	Unspecified Cost Submitted	Submitted	Laura [redacted]
Reserve	14/04/2017	(\$500.00)	Claim-level		Fees	Fees	Submitted	System Generated

Reserve Details

Details	Amount
Exposure	(1) Property
Coverage	Building
Cost Type	Claim Cost
Cost Category	Unspecified Cost

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Comments Automatic reserves

Open Reserves -
Amount \$1,250.00

Tracking

Status Submitted
Created By
Created On 21/07/2011
Two Approvals? No
First Approver
Second Approver

Approval History

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(1) Property	Building	Claim Cost	Unspecified Cost	\$1,250.00
Sum:				\$1,250.00

Documents linked to Group

Reserve Details

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Details

Exposure
 Coverage
 Cost Type
 Cost Category
 Comments
 Open Reserves
 Amount

Fees
 Fees
 Claim Level Reserves for Fees
 -
 \$500.00

Tracking

Status
 Created By
 Created On
 Two Approvals?
 First Approver
 Second Approver

Submitted
 21/07/2011
 No

Approval History

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
		Fees	Fees	\$500.00
Sum:				\$500.00

Documents linked to Group

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Reserve Details

Details

Exposure (1) Property
 Coverage Building
 Cost Type Claim Cost
 Cost Category Unspecified Cost
 Comments Reserve increased by API importer
 Open Reserves -
 Amount \$23,929.61

Tracking

Status Submitted
 Created By
 Created On 07/11/2011
 Two Approvals? No
 First Approver
 Second Approver

Approval History

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(1) Property	Building	Claim Cost	Unspecified Cost	\$23,929.61
Sum:				\$23,929.61

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Documents linked to Group

Payment Details

Details

Exposure (1) Property
 Coverage Building
 Cost Type Claim Cost
 Cost Category Unspecified Cost
 Payment Type Partial
 Non-eroding? No
 Comments -
 Open Reserves \$1,920.38
 Amount
 Line Items

Category	Comments	Amount
Hot water cylinders		\$1,920.38

Cheque Details

Status Notifying
 Pay To PETER DIVER PLUMBING & DRAINAGE LTD
 Net Amount \$1,920.38
 Scheduled Send Date
 Issue Date 19/12/2011

Claim: CLM/2011/219983

| LC: EQK | Cmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [redacted] | Grp: CHRP | LA:

Cheque Number
Bank Account
Date of Service
Payment Method
Invoice Number

19/12/2011
Manual check
40064

Tracking
Status
Created By
Created On
Two Approvals?
First Approver
Second Approver

Submitting
Gavin [redacted]
19/12/2011
Yes
Gavin [redacted]
Dan [redacted]

Approval History

Date	User	Action	Issue	Rationale
20/12/2011 11:13 AM	Dan [redacted]	Approved	Second approval	

Reserve Details

Details
Exposure
Coverage
Cost Type
Cost Category
Comments
Open Reserves
Amount

(1) Property
Building
Claim Cost
Unspecified Cost
-
\$6,869.21

Tracking

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Status Submitted
 Created By Helen [REDACTED]
 Created On 27/02/2013
 Two Approvals? No
 First Approver
 Second Approver

Approval History

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(1) Property	Building	Claim Cost	Unspecified Cost	\$6,869.21
Sum:				\$6,869.21

Documents linked to Group

Reserve Details

Details
 Exposure (1) Property
 Coverage Building
 Cost Type Claim Cost

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Cost Category Unspecified Cost
 Comments
 Open Reserves -
 Amount \$593.41

Tracking

Status Submitted
 Created By Demi [REDACTED]
 Created On 15/05/2013
 Two Approvals? No
 First Approver
 Second Approver

Approval History

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(1) Property	Building	Claim Cost	Unspecified Cost	\$593.41
Sum:				\$593.41

Documents linked to Group

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Reserve Details

Details

Exposure (1) Property
 Coverage Building
 Cost Type Claim Cost
 Cost Category Unspecified Cost
 Comments
 Open Reserves Amount -
 (\$18,413.45)

Tracking

Status Submitted
 Created By Laura [REDACTED]
 Created On 05/02/2015
 Two Approvals? No
 First Approver
 Second Approver

Approval History

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(1) Property	Building	Claim Cost	Unspecified Cost	(\$18,413.45)
Sum:				(\$18,413.45)

Documents linked to Group

Claim: CLM/2011/219983

| LC: EQK | Cmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Recovery Reserve Details

Details
 Exposure (1) Property
 Coverage Building
 Cost Type Claim Cost
 Cost Category CHRP Excess
 Related-to Contact MICHELLE WILSON FAMILY TRUST
 Recovery Category Excess
 Comments
 Open Recovery Reserves \$600.00
 Amount \$600.00

Tracking
 Status Submitted
 Created By Laura [REDACTED]
 CRT Recovery No
 Created On 05/02/2015
 Two Approvals? No
 First Approver Laura [REDACTED]
 Second Approver

Approval History

Date	User	Action	Issue	Rationale
18/02/2015 09:09 AM	Simon [REDACTED]	Approved	First approval	

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Recovery Reserves

Exposure	Coverage	Cost Type	Cost Category	Related-to Contact	Open Recovery Reserves	Amount
(1) Property	Building	Claim Cost	CHRP Excess	MICHELLE WILSON FAMILY TRUST	\$600.00	\$600.00
						\$600.00

Reserve Details

Details

Exposure (1) Property
 Coverage Building
 Cost Type Claim Cost
 Cost Category Unspecified Cost
 Comments Zero-out open reserves
 Open Reserves -
 Amount (\$12,308.40)

Tracking

Status Submitted
 Created By
 Created On 14/04/2017
 Two Approvals? No

First Approver
 Second Approver

Approval History

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(1) Property	Building	Claim Cost	Unspecified Cost	(\$12,308.40)
Sum:				(\$12,308.40)

Documents linked to Group

Reserve Details

Details

Exposure
 Coverage
 Cost Type
 Cost Category
 Comments
 Open Reserves
 Amount

Fees
 Fees
 Zero-out open reserves
 -
 (\$500.00)

Tracking

Status
 Created By
 Created On
 Two Approvals?
 First Approver

Submitted
 14/04/2017
 No

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Second Approver

Approval History

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
		Fees	Fees	(\$500.00)
				(\$500.00)
Sum:				

Documents linked to Group

Financials (Total Incurred: \$1,920.38): Cheques

Cheque Number	Pay To	Gross Amount	Issue Date	Scheduled Send Date	Status	Bulk Invoice
	PETER DIVER PLUMBING & DRAINAGE LTD	\$1,920.38	19/12/2011		Notifying	<none>

Cheque Details

Cheque

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Pay To The Order Of
 Mailing Address
 Net Amount
 Memo

PETER DIVER PLUMBING & DRAINAGE LTD
 44 MACES ROAD, BROMLEY, CHRISTCHURCH 8062
 \$1,920.38
 Claim CLM/2011/219983

Payment Details

Gross Amount
 Tax Reporting
 Reportable Amount
 Deductions

\$1,920.38
 Not reportable
 N/A

Details

Cheque Number
 Bank Account
 Invoice Number
 Bulk Invoice
 Claimant
 Date of Service
 Comments
 Payees

40064
 <none>
 MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON
 19/12/2011

Payee	Type
PETER DIVER PLUMBING & DRAINAGE LTD	Supplier

Instructions

Recipient
 Payment Method
 Cheque Batching
 Cheque Instructions

PETER DIVER PLUMBING & DRAINAGE LTD
 Manual check

Claim: CLM/2011/219983

| LC: EQK | Cmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [redacted] | Grp: CHRP | LA:

Tracking

Status Notifying
 Substatus
 Status Date
 Issue Date 19/12/2011
 When To Pay
 Created By Gavin [redacted]
 Created On 19/12/2011
 Two Approvals? Yes
 First Approver Gavin [redacted]
 Second Approver Dan [redacted]
 FMIS System Great Plains
 Stop Reason

Great Plains Details

Transaction ID 341250
 GL Sub Code 2010
 Batch Number 20111219CMS

Recurrence

Description
 Total Recurrence Amount N/A
 N/A

Approval History

Date	User	Action	Issue	Rationale
20/12/2011 11:13 AM	Dan [redacted]	Approved	Second approval	

Payments

Scheduled Send Date	Amount	Exposure	Coverage	Cost Type	Cost Category	Status	Pmt Type
	\$1,920.38		1 Building	Claim Cost	Unspecified Cost	Submitting	Partial

Claim: CLM/2011/219983

| LC: EQK | Cmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Documents Linked to Cheques

Name	View	Type	Status	Author	Date Modified
Peter Diver Plumbing & Drainage Invoice 2011 219983	View	Repairer	Final	Angela [REDACTED]	

Documents

Name	Category	Type	Status	Author	Size	Created	Date Modified	Deleted
CHRP Excess Invoice Pack	Correspondence - Out	Other	Final	Document Importer	239K	29/04/2015 06:22 PM		No
2011-219983_Emails_Legal Letters_MM_10-04-2015_Deed_Of_Assignment	Correspondence - In	Solicitor	Draft	Misael [REDACTED]	103K	10/04/2015 11:39 AM		No
CHRP Excess Information Pack	Correspondence - Out	Other	Final	Document Importer	67K	07/04/2015 06:38 PM		No
UnCosted SOW	Correspondence - Out	Claimant	Final	Susan [REDACTED]	137K	02/03/2015 05:15 PM		No
2011 219983 CHRP Excess Calculator V3 6	Other	Other	Draft	Laura [REDACTED]	129K	05/02/2015 02:43 PM	16/02/2015 09:33 AM	No
1265	Report	Title	Final	Charmaine [REDACTED]	249K	12/01/2015 01:00 PM		No
L 707217 1	Report	Title	Final	Charmaine [REDACTED]	359K	12/01/2015 01:00 PM		No
23.4.13 HUB MID	Report	Estimator	Draft	Tracey [REDACTED]	498K	11/05/2013 11:50 AM		No
20.02.2013 HUB MID	Correspondence - In	Fletchers Quote	Draft	Brendon Sylvia	3.0M	20/02/2013 01:43 PM		No
Peter Diver Plumbing & Drainage Invoice 2011 219983	Invoice	Repairer	Final	Angela [REDACTED]	355K	19/12/2011 08:52 AM		No
Scope of Works (15/12/2011 19:49Report	Report	Estimator	Final	Naomi [REDACTED]	17K	15/12/2011		No

Claim: CLM/2011/219983

| LC: EQK | Cmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Name	Category	Type	Status	Author	Size	Created	Date Modified	Deleted
PM) Full Assessment - Christchurch	Correspondence - Out	Claimant	Draft	Naomi [REDACTED]	45K	15/12/2011 07:49 PM		No

Snapshot: Loss Details

General

Claim Manager
EQC CM Team
Claim Validation Level: New loss completion

Hazards on Property

Loss Details

Claim Number: CLM/2011/219983
Loss Cause: Earthquake
Related Event: true
Allow Auto Event Linking?: 13/06/2011
Date of Loss: 12:00 AM
Loss Time: 21/07/2011
Date of Notice: New Claim Wizard
How Reported: true
Habitable?: true
Weatherproof?: Minor
How severe is the damage?: 3/161

Damage Location

House Number: HOON HAY ROAD
Apartment/Unit Number: HOON HAY
Street Name:
Suburb:

Claim: CLM/2011/219983

| LC: EQK | Cmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Town/City: CHRISTCHURCH
 Postcode: 8025
 TLA: CHRISTCHURCH CITY
 Country: New Zealand
 Additional Address Details:

Claimant(s) and Primary Contact

Claimant: M R WILSON
 Primary Contact: M R WILSON
 Relationship to Insured: Self

Flag Details

Flagged: Never flagged

Date Flagged:
 Reason for Flag:

Damage To...

Foundation: Yes
 External Walls: Yes
 Interior Walls/Doors: Yes
 Other: Yes
 Description of "Other" damage: GARAGE DOOR NO LONGER OPENS

Snapshot: Contacts

Name	Roles	Contact Prohibited?	Phone	Address	City	TLA	Postcode
M R WILSON	Insured, Main Contact	No	[REDACTED]	3/161 HOON HAY ROAD	CHRISTCHURCH CITY	CHRISTCHURCH CITY	8025

Snapshot: Notes

Claim: CLM/2011/219983

| LC: EQK | Clmt: MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON | DoL: 13/06/2011 | St: Closed | EQC CM: Caroline [REDACTED] | Grp: CHRP | LA:

Snapshot: Documents

Snapshot: Insurance Info

Building/Land Insurance Information

Insurance Company Westpac (Lumley Group)
Branch
Broker/Agent
Policy/Client Number [REDACTED]
Property Type Main home
Name house insured in
Notes

Contents Insurance Information

Insurance Company
Branch
Broker/Agent
Policy/Client Number
Name contents insured in
Notes

Scope of Works

Claim Number	CLM/2011/219983	Damage Location	3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025
Claimant	MICHELLE WILSON FAMILY TRUST AND MICHELLE WILSON	Reviewed by	(not reviewed)
Main Contact	MICHELLE WILSON	Contact Address	3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025
SOW Status	Approved	Reviewed on	
		Edited by	

Elements included in settlement

<u>Location of damage</u>		<u>Damaged Feature</u>	<u>Damage</u>
Elevation	Main Building - West garage door 12-9 x 2-1	Wall Cladding	Cracking Cracking Cracking to paint
Elevation	Main Building - South ground and first 4-5 x 7	Wall Cladding	Cracking Cracking Cracking to paint
Elevation	Main Building - North ground and first floor 4-5 x 7	Wall Cladding	Cracking Cracking Cracking to paint
Elevation	Main Building - East 4-5 x 12-9	Wall Cladding	Cracking Cracking to paint
Foundations	Main Building -	Slab foundation	Slab has moved greater than 25mm over 6 metres
Internal Garage	Ground Floor	Main Building - Garage door	Structural damage
Bathroom	First Floor	Main Building - Wall covering	Cosmetic damage Cosmetic damage
Toilet	First Floor	Main Building - Door (Internal)	Cosmetic damage
Hallway	First Floor	Main Building - Door (Internal)	Cosmetic damage
		Main Building - Wall covering	Cosmetic damage Cosmetic damage
		Main Building - Door (Internal)	Cosmetic damage

Released under the Official Information Act 1982

			Trim	Damaged finish
Bedroom	First Floor	Main Building - First right. Main	Wall covering	Cosmetic damage
Bedroom	First Floor	Main Building - Second right	Wall covering	Cosmetic damage
			Window	Cosmetic damage

Ends

Scope of Works



Customer: MICHELLE WILSON

Document explanatory note:

This document provides a summary of the earthquake damage identified by the EQC assessment team. Land, building and room by room damage is listed along with an indication of how this damage is to be repaired. A glossary of terms describing the type of damage that may be listed on your Scope of Works is provided at the end of this document.

Assessment of Property at 3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025 on 31/10/2011

Site

Element	Damage	Repair
Land (Exposed - Soil - 1199.00 m2)		
Land (Under dwelling - Soil - 130.00 m2)		

Services

Element	Damage	Repair
Sewerage (Town Connection - PVC Pipe - 33.00 l/m)	No Earthquake Damage	
Water Supply (Town Connection - Plastic - 33.00 l/m)	No Earthquake Damage	

Main Building

Exterior

Elevation (West garage door 12-9 x 2-1)

Element	Damage	Repair
Wall Cladding (Block Veneer - Concrete - 25.80 m2)	Cracking	Grind out and epoxy fill 1.00 l/m
	Cracking	Relay and re-bed loose bricks 2.00 m2
	Cracking to paint	Paint wall 15.60 m2

Elevation (South ground and first 4-5 x 7)

Element	Damage	Repair
Wall Cladding (Structural Block - Concrete - 31.50 m2)	Cracking	Grind out and epoxy fill 4.00 l/m
	Cracking	Remove and relay loose sill bricks 2.00 l/m
	Cracking to paint	Paint wall 31.50 m2

Elevation (West first floor 7 x 2-7)

Element	Damage	Repair
No Damage		

Elevation (North ground and first floor 4-5 x 7)

Element	Damage	Repair
Wall Cladding (Structural Block - Concrete - 31.50 m2)	Cracking	Grind out and epoxy fill 4.00 l/m
	Cracking	Remove and relay loose sill bricks 1.50 l/m
	Cracking to paint	Paint wall 31.50 m2

Elevation (East 4-5 x 12-9)

Element	Damage	Repair	
Wall Cladding (Structural Block - Concrete - 51.60 m2)	Cracking	Grind out and epoxy fill	10.00 l/m
	Cracking to paint	Paint wall	51.60 m2

Roof

Element	Damage	Repair	
No Damage			

Foundations

Element	Damage	Repair	
Slab foundation (Concrete Slab - Concrete - 43.40 m2)	Slab has moved greater than 25mm over 6 metres	Refer engineer designed solution (Major damage)	18.00 m2

Interior**Ground Floor - Internal Garage**

Room Size: 6.60 x 6.20 = 40.92 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 40.92 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage		
Floor (Concrete - Concrete - 40.92 m2)	No Earthquake Damage		
Garage door (Tilt-a-door Metal - Steel - 2.00 No of)	Structural damage	Adjust door	1.00 No of
Wall covering (Gib - Paint - 61.44 m2)	No Earthquake Damage		
Window (Aluminium Fixed - Pane single glazed - 1.00 No of)	No Earthquake Damage		

First Floor - Bathroom

Room Size: 1.80 x 3.00 = 5.40 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair	
Bath (Acrylic - Standard specification - 1.00 item)	No Earthquake Damage		
Bathroom Sink (Basin - Standard specification - 1.00 item)	No Earthquake Damage		
Ceiling (Gib - Stipple - 5.40 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	Cosmetic damage	Ease and repaint door/varnish	1.00 No of
Floor (Chipboard - Vinyl - 5.40 m2)	No Earthquake Damage		
Shower (Cubical shower unit - Acrylic shower - 1.00 m2)	No Earthquake Damage		
Wall covering (Gib - Lining paper / paint - 23.04 m2)	Cosmetic damage	Remove, dispose and replace lining paper	7.20 m2
	Cosmetic damage	Paint wall	12.00 m2
Window (Aluminium Awning - Pane single glazed - 1.00 No of)	No Earthquake Damage		

First Floor - Toilet

Room Size: 0.90 x 2.00 = 1.80 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 1.80 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	Cosmetic damage	Ease and repaint door/varnish	1.00 No of

Floor (Chipboard - Vinyl - 1,80 m2)	No Earthquake Damage
Toilet (Standard - Standard Spec - 1.00 item)	No Earthquake Damage
Wall covering (Gib - Paint - 13,92 m2)	No Earthquake Damage
Window (Aluminium Awning - Pane single glazed - 1.00 No of)	No Earthquake Damage

First Floor - Hallway

Room Size: 0.90 x 6.30 = 5.67 (length(m) x width(m) = Area Size(m2))

Stud Height: 2,40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 5,67 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	Cosmetic damage	Ease and repaint door/varnish	1.00 No of
Floor (Chipboard - Carpet - 5,67 m2)	No Earthquake Damage		
Trim (Painted MDF - Trim 60mm - 5,00 l/m)	Damaged finish	Reattach trim	5,00 l/m
Wall covering (Gib - Paint - 34,56 m2)	Cosmetic damage	Rake out, plaster and paint	24,00 m2
	Cosmetic damage	Rake out, plaster and paint	24,00 m2

First Floor - Kitchen (includes dining)

Room Size: 3,00 x 5,90 = 17,70 (length(m) x width(m) = Area Size(m2))

Stud Height: 2,40 m

Element	Damage	Repair	
No Damage			

First Floor - Bedroom (First right. Main)

Room Size: 3,70 x 3,40 = 12,58 (length(m) x width(m) = Area Size(m2))

Stud Height: 2,40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 12,58 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage		
Floor (Chipboard - Carpet - 12,58 m2)	No Earthquake Damage		
Wall covering (Gib - Paint - 34,08 m2)	Cosmetic damage	Rake out, plaster and paint	34,08 m2
Window (Aluminium Awning - Pane single glazed - 2,00 No of)	No Earthquake Damage		

First Floor - Bedroom (Second right)

Room Size: 3,00 x 3,40 = 10,20 (length(m) x width(m) = Area Size(m2))

Stud Height: 2,40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 10,20 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage		
Floor (Chipboard - Carpet - 10,20 m2)	No Earthquake Damage		
Wall covering (Gib - Paint - 30,72 m2)	Cosmetic damage	Rake out, plaster and paint	30,72 m2
Window (Aluminium Awning - Pane single glazed - 1,00 No of)	Cosmetic damage	Gap fill and paint jambs / sills	10,00 l/m

First Floor - Lounge

Room Size: 3,20 x 5,40 = 17,28 (length(m) x width(m) = Area Size(m2))

Stud Height: 2,40 m

Element	Damage	Repair	
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Element	Damage	Repair
No Damage		

Scope of Works - Glossary of Terms

Cosmetic Damage	Cosmetic damage is used to record repairs to an element that can be done in situ e.g. minor cracking to plasterboard. For example a repair strategy may state "rake, stop and paint" and this is carried out without needing to remove or replace the damaged element. Where the plasterboard for example needs to be removed and replaced, this will be recorded as 'structural damage'.
Impact Damage	Impact damage is where an element or part of a building sustains earthquake damage and then breaks away or collapses causing damage to another part of the building. An example is a chimney that has collapsed and caused damage to roof tiles.
Structural Damage	The term structural damage is used where a repair requires an element to be removed and replaced e.g. major cracking to plasterboard or external cladding that has been dislodged. This term does not relate to the structural integrity of the building as a whole, but to the individual element only.

Additional Information

Building Terms	The Department of Building and Housing website has a comprehensive list of common building terms: http://www.dbh.govt.nz/building-az-wxyz
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EQC Full Assessment Report

Claim Number: CLM/2011/219983
 Claimant: MICHELLE WILSON
 Property Address: 3/161 HOON HAY ROAD
 HOON HAY
 CHRISTCHURCH 8025

Assessment Date: 31/10/2011 15:12
 Assessor: Davies, Robyn
 Estimator: Dunlea, Matthew
 Property Occupied By: Owner Occupied

Claimant Setup

Type	Name	Home Number	Mobile Number	Work Number	Email Address
Owner	MICHELLE, WILSON				

Insurance & Mortgage Details

Insurance Details - From Claim Centre

Insurer	Policy Type	Policy Number	Insurance Sighted	Insurance Valid
Westpac (Lumley Group)	Dwelling		Yes	

Insurance Details - Added in COMET

Insurer	Policy Type	Policy Number	Insurance Sighted	Insurance Valid
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Insurance Details - Comments

Spoke with company. 24 June 2012

Mortgage Details - From Claim Centre

Bank

Mortgage Details - Added in COMET

Bank

WESTPAC NEW ZEALAND LIMITED

Mortgage Details - Comments

Opt Out

For repairs costing between \$10,000 and \$100,000 the claimant wishes to manage their own repairs? No

Hazards

Hazards: Nil

Property Sticker: No Sticker

Building Configurations

Leaky Home Syndrome? No

Building Name	Number of floors	Building Finish	Age of house	Footprint	Area (m2)
Main Building	2	Standard	1961 - 1980	Rectangular	132.22

Full Assessment

Site

Element	Type	Material	Damages	Measure	Rate	Cost
Land	Exposed	Soil	No Earthquake Damage			
Land	Under dwelling	Soil	No Earthquake Damage			

General Comments:

Services

Element	Type	Material	Damages	Measure	Rate	Cost
Sewerage	Town Connection	PVC Pipe	No Earthquake Damage			
Water Supply	Town Connection	Plastic	No Earthquake Damage			

General Comments:

Main Building

Exterior

Elevation (West garage door 12-9 x 2-1)

Damage: Earthquake damage

Require Scaffolding? No

Element	Type	Material	Damages	Measure	Rate	Cost
Wall Cladding	Block Veneer	Concrete	Cracking			
			Grind out and epoxy fill	1.00 l/m	60.00	60.00
			Cracking			
			Relay and re-bed loose bricks	2.00 m2	85.00	170.00
			Cracking to paint			
			Paint wall	15.60 m2	29.00	452.40

General Comments:

Elevation (South ground and first 4-5 x 7)

Damage: Earthquake damage

Require Scaffolding? No

Element	Type	Material	Damages	Measure	Rate	Cost
Wall Cladding	Structural Block	Concrete	Cracking			
			Grind out and epoxy fill	4.00 l/m	60.00	240.00
			Cracking			
			Remove and relay loose sill bricks	2.00 l/m	40.00	80.00
			Cracking to paint			
			Paint wall	31.50 m2	29.00	913.50

General Comments:

Elevation (West first floor 7 x 2-7)

Damage: No damage

Require Scaffolding? No

General Comments: Plywood.

Elevation (North ground and first floor 4-5 x 7)

Damage: Earthquake damage

Require Scaffolding? No

Element	Type	Material	Damages	Measure	Rate	Cost
Wall Cladding	Structural Block	Concrete	Cracking			
			Grind out and epoxy fill	4.00 l/m	60.00	240.00
			Cracking			
			Remove and relay loose sill bricks	1.50 l/m	40.00	60.00
			Cracking to paint			
			Paint wall	31.50 m2	29.00	913.50

General Comments:**Elevation (East 4-5 x 12-9)****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Wall Cladding	Structural Block	Concrete	Cracking			
			Grind out and epoxy fill	10.00 l/m	60.00	600.00
			Cracking to paint			
			Paint wall	51.60 m2	29.00	1,496.40

General Comments:**Roof****Damage:** No damage**Require Scaffolding?** No**General Comments:** Rolled iron.**Foundations****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Slab foundation	Concrete Slab	Concrete	Slab has moved greater than 25mm over 6 metres			
			Refer engineer designed solution (Major damage)	18.00 m2	500.00	9,000.00

General Comments:**Ground Floor - Internal Garage****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Ceiling	Gib	Paint	No Earthquake Damage			
Door (Internal)	Single Hollow Core	MDF	No Earthquake Damage			
Floor	Concrete	Concrete	No Earthquake Damage			
Garage door	Tilt-a-door Metal	Steel	Structural damage			
			Adjust door	1.00 No of	120.00	120.00
Wall covering	Gib	Paint	No Earthquake Damage			
Window	Aluminium Fixed	Pane single glazed	No Earthquake Damage			

General Comments: Double garage concrete block and custom wood walls, gib ceiling, 2 til**First Floor - Bathroom****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Bath	Acrylic	Standard specification	No Earthquake Damage			
Bathroom Sink	Basin	Standard specification	No Earthquake Damage			
Ceiling	Gib	Stipple	No Earthquake Damage			
Door (Internal)	Single Hollow Core	MDF	Cosmetic damage			
			Ease and repaint door/varnish	1.00 No of	130.00	130.00
Floor	Chipboard	Vinyl	No Earthquake Damage			
Shower	Cubical shower unit	Acrylic shower	No Earthquake Damage			
Wall covering	Gib	Lining paper / paint	Cosmetic damage			
			Remove, dispose and replace lining paper	7.20 m2	30.00	216.00
			Cosmetic damage			
			Paint wall	12.00 m2	24.00	288.00
Window	Aluminium Awning	Pane single glazed	No Earthquake Damage			

General Comments: Reline one wall with new lining paper

First Floor - Toilet**Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Ceiling	Gib	Paint	No Earthquake Damage			
Door (Internal)	Single Hollow Core	MDF	Cosmetic damage			
			Ease and repaint door/varnish	1.00 No of	130.00	130.00
Floor	Chipboard	Vinyl	No Earthquake Damage			
Toilet	Standard	Standard Spec	No Earthquake Damage			
Wall covering	Gib	Paint	No Earthquake Damage			
Window	Aluminium Awning	Pane single glazed	No Earthquake Damage			

General Comments:**First Floor - Hallway****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Ceiling	Gib	Paint	No Earthquake Damage			
Door (Internal)	Single Hollow Core	MDF	Cosmetic damage			
			Ease and repaint door/varnish	1.00 No of	130.00	130.00
Floor	Chipboard	Carpet	No Earthquake Damage			
Trim	Painted MDF	Trim 60mm	Damaged finish			
			Reattach trim	5.00 l/m	5.00	25.00
Wall covering	Gib	Paint	Cosmetic damage			
			Rake out, plaster and paint	24.00 m2	27.00	648.00
			Cosmetic damage			
			Rake out, plaster and paint	24.00 m2	27.00	648.00

General Comments: Includes the five steps**First Floor - Kitchen (includes dining)****Damage:** No damage**Require Scaffolding?** No**General Comments:** New. Bosch dw and oven. Electric. Cupboards still without doors. Stainless dw and fridge. 4.5 of laminate benchtop**First Floor - Bedroom (First right, Main)****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Ceiling	Gib	Paint	No Earthquake Damage			
Door (Internal)	Single Hollow Core	MDF	No Earthquake Damage			
Floor	Chipboard	Carpet	No Earthquake Damage			
Wall covering	Gib	Paint	Cosmetic damage			
			Rake out, plaster and paint	34.08 m2	27.00	920.16
Window	Aluminium Awning	Pane single glazed	No Earthquake Damage			

General Comments: coved ceiling**First Floor - Bedroom (Second right)****Damage:** Earthquake damage**Require Scaffolding?** No

Element	Type	Material	Damages	Measure	Rate	Cost
Ceiling	Gib	Paint	No Earthquake Damage			
Door (Internal)	Single Hollow Core	MDF	No Earthquake Damage			
Floor	Chipboard	Carpet	No Earthquake Damage			
Wall covering	Gib	Paint	Cosmetic damage			
			Rake out, plaster and paint	30.72 m2	27.00	829.44
Window	Aluminium Awning	Pane single glazed	Cosmetic damage			
			Gap fill and paint jambs / sills	10.00 l/m	12.00	120.00

General Comments: Coved ceiling

First Floor - Lounge

Damage: No damage

Require Scaffolding? No

General Comments: The sliding door that Does need easing has been picked up by FLETCHERS

Fees

Fees

Name	Duration	Estimate
-------------	-----------------	-----------------

Overheads

Name	Estimate
Preliminary and general	1,474.43
Margin	1,990.48
GST	3,284.30

Scope Of Works Estimate

Property

Description	Estimate
Site	0.00
Services	0.00
	0.00

Main Building

Name	Description	Estimate
Exterior	Foundations	9,000.00
	Roof	0.00
	Elevation (East 4-5 x 12-9)	2,096.40
	Elevation (North ground and first floor 4-5 x 7)	1,213.50
	Elevation (South ground and first 4-5 x 7)	1,233.50
	Elevation (West first floor 7 x 2-7)	0.00
	Elevation (West garage door 12-9 x 2-1)	682.40
	14,225.80	

Floor	Description	Estimate
First Floor	Bathroom	634.00
	Bedroom (First right, Main)	920.16
	Bedroom (Second right)	949.44
	Hallway	1,451.00
	Kitchen (includes dining)	0.00
	Lounge	0.00
	Toilet	130.00
		4,084.60

Ground Floor	Internal Garage	120.00
		120.00

4,204.60

Fees

Description	Estimate
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Overheads

Description	Estimate
Preliminary and general	1,474.43
Margin	1,990.48
GST	3,284.30
	6,749.21

Total Estimate	25,179.61
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Inspection Sign Off

Description	Answer	comments
Contents Damage		
Has the contents schedule been left with claimant?	No	
Have the contents been sighted?	No	
Land Damage		
Is there land damage?	No	
Landslip damage has been assessed on paper	No	
Was a full inspection done?		
In roof space	Yes	Too high.
On roof?	Yes	Too high
Under sub floor?	Yes	
Decline Claim		
Recommend Declining Claim	No	
Next Action:		

Previous Claim Numbers (recorded manually in field)

- 2011/013814, 2011/076154

File Notes

Date Created: 31/10/2011 15:11

Created : Davies, Robyn

Subject: Overview

Note: Two bedroom two level home with split step up to bedrooms, Lounge and kitchen and some rooms in process of being done up. Fletchers have been in and done some emergwncy repairs. Assessor spoke with Julie at Middleton Hub who said she would have the same Team return and ease exit doors as unsafe. Also have to renail carpet they ommitted to refix. Further damage due to their work and also further cracks since original assessment. Owner in agreeance with what noted. Slab to garage requires engineer input. 10 m2 has slumped away at South West corner of garage causing garage door jamming and consequential slump to that same South West upper corner. Fletchers have already attended to remove balcony to stop severe house leaking. Will rwtturn to replace balcony etc.

Next Action:

Urgent Works Items

CONSTRUCTION BUDGET



The purpose of this form is to compare actual costs with the EQC reserve.

** All amounts are GST EXCLUSIVE unless otherwise noted

Client:	Middleton	Contractor:	Middleton Construction (2002) Limited
Case No.:	201101463	Account No.:	EQC0240
Site address:	1141 Moorha Road	SIT No.:	95715-05
	1001 Hwy	Phone:	PH: 011 322 900 FAX: 011 322 908
File:	1001001	SR:	181124
Not site supervisor:	888 200128	DOB:	12 Feb 2013

Construction Budget	EQC	Contractor	%	EQC Sign	Date
EQC Reserve and Main Contractor quote EXCL GST	\$ 22,087.26	\$ 20,190.00	110.58%		
Add COMET calculation error	\$ -	\$ -			
Add COMET rate recalculation	\$ -	\$ -			
Misses for Non-contractor related	\$ -	\$ -			
Misses Chimney Reserve for CRP (ohn)	\$ -	\$ -			
Substantive Budget and Bidder Quote	\$ 22,087.26	\$ 20,190.00	110.29%		
Add Approved Scope Changes	\$ 5,035.05	\$ -			
Emergency works part of BAU	\$ -	\$ -			
Other	\$ -	\$ -			
Other	\$ -	\$ -			
Approved Construction Budget	\$ 27,122.31	\$ 20,190.00	134.47%		

Contractor Quote is within EQC threshold **EXCL. GST**

Construction Budget to be submitted to EQC for review **SECRET**

[Signature]
EQC SUB ESTIMATOR
MIDDLETON HUB

Non-contractor costs	EQC	Costs	%	EQC Sign	Date
Rubbish Removal					
Tip Fees					
Reroute					
Contact Movement Fees					
Other					
Other					
Scoping					
Other					
EQC approved increase	\$ -	\$ -			
Total Non-contractor costs	\$ -	\$ -			

Chimney Replacement Program	EQC	Actual
COMET CRP Reserve	\$ -	\$ -
CRP Budget Increase	\$ -	\$ -
CRP Builders Work Quote	\$ -	\$ -
CRP Heat Appliances Quote	\$ -	\$ -
Historic CRP Unit 3	\$ -	\$ -
Historic CRP Builders Works 3	\$ -	\$ -
CRP Budget	\$ -	\$ -

Emergency Work Historical	EQC	Actual
Historical Emergency Works Costs		
1 Emergency Works E2	\$ 5,189.22	\$ 5,189.22
2 Emergency Works E2		
3 Emergency Works E4		
4 Emergency Works E5		
Total Emergency Works Costs	\$ 5,189.22	\$ 5,189.22

Variation Orders (VO)	EQC	Contractor	%	EQC Sign	Date
VO 1	\$ -	\$ -			
VO 2	\$ -	\$ -			
VO 3	\$ -	\$ -			
VO 4	\$ -	\$ -			
VO 5	\$ -	\$ -			
Revised Construction Budget	\$ 27,122.31	\$ 20,190.00	134.47%		

TOTAL ADJUSTMENTS	\$ 20,841.56	\$ 21,287.37
	EQC	Actual

QS Name: Mit Lee

Signature: *[Signature]*

Start: (Green start)
Finish: (Green finish)

Date: 21/02/2013

[Signature]
EQC SUB ESTIMATOR
MIDDLETON HUB

EQR QS FILE NOTE



** All amounts are GST EXCLUSIVE unless otherwise noted

Claimant:	Michelle Wilson	Contractor:	Hubuild Construction (2005) Limited	
Claim No:	2011Q19983	Accreditation No.:	EQPC0380	
Site Address:	3/161 Hoon Hay Road	Contractor Quote ex GST:	\$ 26,198.65	
	Hoon Hay	EQC Budget:	Inc GST = \$25,411.87	Ex GST = \$22,097.28
Hub:	Middleton	EQC CRP Budget:	\$ -	
EQR Site Supervisor:	Blair Corkran	Date:	12 Feb 2013	

Reason for Issue:

- | | |
|---|---|
| <input type="checkbox"/> Scope changes | <input type="checkbox"/> Quote under 75% of assessment (on like for like basis) |
| <input type="checkbox"/> Original COMET recalculated by EQR | <input type="checkbox"/> Retrospective request for funds already spent |
| <input type="checkbox"/> COMET calculation error | <input type="checkbox"/> Pricing of previously agreed variations |
| <input type="checkbox"/> Variations | <input type="checkbox"/> Pricing of previously agreed scope changes |

Other: [Enter reason]

QS Name: Iain Law

Comments:

Signature:

Date: 12/02/2013



Amended 2011 Scope Change Summary

Claims No:	2011/219983	Contractor:	A J Whiteside
Claimant:	Michelle Wilson	Supervisor:	Blair Corkran
Address:	3/161Hoon Hay Road	Date:	20.2.2012

This Scope Change Summary should be read in conjunction with the EQC Statement of Claim. The work described in these two documents covers the full scope of work for the property. Please scan document and send through Aconex. Check if there is a June 2011 claim.

Room	No. of Walls	Ceiling	Floor	Amendments to 2011 scope
Elevation - East	✓	✓	✓	Amend: Sill bricks, remove – re-bed (3.5 lineal meters)
Elevation - West				Amend: Balcony, rebuild new pinus balcony above 1m high as per old ones specs with 3 galvanised brackets (7 x 1m - 7m2) Amend: Shadow clad, remove dispose and replace (19.6m2) Amend: Shadow clad, seal timber (19.6m2)
Elevation - South				Amend: Block, remove – dispose and replace (.5m2)
Foundations				Remove from scope: slab has moved greater than 25mm over 6 meters (slab lasered at 23mm over 6 meters and owner happy)
Internal Garage				Amend: plaster and paint ceiling (20.46m2)
Bathroom				Amend: Standard Bath, impact damage – remove and replace Amend: Tiles, remove – dispose and replace (4m2) to allow bath to be removed
Toilet				Amend: Walls, rake – stop and paint (13.92m2)
Hallway 2 – above stairwell				Amend: Ceiling, rake – stop and paint (2.16m2)
Bedroom – 2 nd Right				Amend: Floor, uplift carpet - replace chip board (2.16m2) reinstate carpet
				Re-scoped 23.1.2013 as Urgent Job – new amendment from original scope above
All Elevations				Amend: All elevations to be painted with elevations (130.2m2) – original scope was paint walls
Elevation West				Amend: Soffit, reinstate soffits that have bounced out of the fascia. These will need to be reinstated through roof space by loosening iron (3 l/m)

Elevation South			<u>Amend:</u> Concrete Block, remove – dispose and replace (1m2) – original scope was for only .5m2. Need to increase this with the extra 1m2 ✓	
Hallway - raked leading into Kitchen			<u>Amend:</u> Walls, rake stop and paint (2.16m2) ✓	
Kitchen\Dining (open plan with Lounge)			<u>Amend:</u> Ceiling, rake stop and paint (17.7m2) ✓ <u>Amend:</u> Walls, rake stop and paint (42.72m2) ✓	
Lounge (open plan with Kitchen/Dining)			<u>Amend:</u> Walls, rake stop and paint (41.28m2) ✓	
Bedroom 2 nd RHS			<u>Amend:</u> Door internal (ease and re-varnish) ✓ <u>Amend:</u> Door wardrobe (ease door x2) ✓	
Temporary Accommodation Required:	Yes	No ✓	Reasons: Westpac (Lumley) Insurance.	
Contents Removal Required:	Yes	No ✓		
EQC Sign off:				

Earthquake Repairs				nubuildhomes ltd		
		Email		info@nubuildhomes.co.nz		
Claim No:	2011/219983	Contractor		Mark Brown		
Claimant:	Michelle wilson	Address:		P.O Box 42021 TowerTunction		
Site Location:	3/161 HoonHay Rd	Accreditation No:		EQRC0941		
EQR Supervisor:	Blair Corkran	Contractor Phone:		021 755 206		
		GST No:		87-841-510		
Date:	8/02/2013	Total Price (Incl. GST)		\$30,128.45		
This Scope Change Summary should be read in conjunction with the EQC Statement of Claim.						
The work described in this document covers the full scope of work stated in EQC Statment of Claim.						
<i>Please Note Bold & Italic writing are amendments</i>						
Exterior	Description of Work/s	Dimensio n	\$ Rate	Contractors Quote	Room Total	Scope Change
Exterior						
Elevations						
North	Grind out and epoxy fill	4	\$ 45.00	\$ 180.00		
	Remove and relay sill bricks	1.5	\$ 40.00	\$ 60.00		
	Paint summerhill stone	31.5	\$ 30.00	\$ 945.00		
					\$ 1,185.00	
East	Grind out and epoxy fill	10	\$ 45.00	\$ 450.00		
	Paint summerhill stone	51.6	\$ 30.00	\$ 1,548.00		
See Variation	Remove and relay sill bricks	3.5	\$ 40.00	\$ 140.00		
					\$ 2,138.00	
West	Garage door side					
	Grind out and epoxy fill	1	\$ 45.00	\$ 45.00		
	Remove and relay sill bricks	2	\$ 40.00	\$ 80.00		
	Paint summerhill stone	15.6	\$ 30.00	\$ 468.00		
See Variation						
	Rebuild pinus timber balcony					
	on 3 Gal. brackets	7	\$ 500.00	\$ 3,500.00		
	Shadow clad remove dispose					
	replace & sealed	19	\$ 167.00	\$ 3,173.00		
					\$ 7,266.00	
South						
	Grind out and epoxy fill	4	\$ 45.00	\$ 180.00		
	Remove and relay sill bricks	2	\$ 40.00	\$ 80.00		
	Paint summerhill stone	31.5	\$ 30.00	\$ 945.00		
See Variation						
	Block remove dispose replace	1.5	\$ 85.00	\$ 127.50		
					\$ 1,332.50	
Foundations	See Variation					
Garage						
Door	Adjust	1	\$ 120.00	\$ 120.00		
See Variation						
	Rake out plaster & paint	20.46	\$ 27.00	\$ 552.42		
					\$ 672.42	
First Floor						
Bathroom						
Walls	Remove supply lining paper	7.2	\$ 30.00	\$ 216.00		
	paint	12	\$ 19.00	\$ 228.00		

Door	Ease & repaint	1	\$ 180.00	\$ 180.00		
See Variation						
Bath	Standard remove replace	1	\$ 694.00	\$ 694.00		
Tiles	Remove & replace	4	\$ 170.00	\$ 680.00		
					\$ 1,998.00	
Toilet						
Door	Ease & repaint	1	\$ 180.00	\$ 180.00		
See Variations						
Walls	Rake out plaster & paint	13.93	\$ 27.00	\$ 376.11		
					\$ 556.11	
Hallway						
Walls	Rake out plaster & paint	24	\$ 27.00	\$ 648.00		
Trim	Reattach	5	\$ 5.00	\$ 25.00		
Door	Ease & repaint	1	\$ 180.00	\$ 180.00		
Hallway #2						
See Variations						
Ceilings	Rake out plaster & paint	2.16	\$ 27.00	\$ 58.32		
					\$ 911.32	
Bedroom 1st R						
Walls	Rake out plaster & paint	34.08	\$ 27.00	\$ 920.16		
					\$ 920.16	
Bedroom 2rd R						
Window	Gapfill & paint jambs	10	\$ 14.00	\$ 140.00		
Walls	Rake out plaster & paint	30.72	\$ 27.00	\$ 829.44		
See Variations						
Floor	Lift Carpet	10.2	\$ 14.00	\$ 142.80		
	Replace chipboard	2.16	\$ 100.00	\$ 216.00		
Door	Ease & repaint	1	\$ 180.00	\$ 180.00		
Door/wardrobe	Ease	2	\$ 90.00	\$ 180.00		
					\$ 1,688.24	
Lounge Kichen Dining						
See Variations						
Ceiling	Rake out plaster & paint	17.7	\$ 27.00	\$ 477.90		
Walls	Rake out plaster & paint	42.72	\$ 27.00	\$ 1,153.44		
	Rake out plaster & paint	41.28	\$ 27.00	\$ 1,114.56		
					\$ 2,745.90	
Soffit						
See Variation						
	Open roof to repair PC	1	\$ 200.00	\$ 200.00		
					\$ 200.00	
Scaffold	Scaffold around Building					
	Size	130	\$ 12.00	\$ 1,560.00		
	Weekly rentalX3	130	\$ 6.00	\$ 780.00		
	inspections	3	\$ 80.00	\$ 240.00		
					\$ 2,580.00	
P&G	Builders Clean	1	\$ 350.00	\$ 350.00		
	Rubbish Removal	1	\$ 210.00	\$ 210.00		
	Tip fees	1	\$ 110.00	\$ 110.00		
	labor carpet protection	1	\$ 335.00	\$ 335.00		
	Scoping & site visits	1	\$ 250.00	\$ 250.00		
	Project Management	1	\$ 750.00	\$ 750.00		
					\$ 2,005.00	

	Grand Total with Scope Changes Ext. GST		Subtotal (excl. GST)	\$ 26,198.65	\$ 26,198.65
			15.00%	\$ 3,929.80	\$ 3,929.80
	Grand Total with Scope Changes Incl. GST		Total Incl. GST	\$ 30,128.45	\$ 30,128.45

MS-SF0505 Variation to Works Order



Claim Number	2011/219983	Contractor Name	Nubuild Homes
Customer Name		Supervisor	Blair Corkran
Main Contact	Michelle Wilson	Date	18.4.2013
Property Address	3/161 Hoon Hay Road	Customer email	
Phone		QS Name	

For all Variations please contact your Contract Supervisor before proceeding with any work. *This section must be filled out by the contractor in full with as much supporting information as possible: Descriptions, Repair Strategies, Quantities, Units, Rates, Photos where appropriate - The contractor must ensure the reason for the variation is clearly stated (For example - unforeseen additional scope required, alternative repair strategy required etc...) and that works to be undertaken have not been previously allowed for.*

Section 1 Completed by Contractor

Reason for Submitting a Variation
 Wall cracks in internal garage when boxes were removed.

Item	Description	Quantity	Unit	Rate	Amount
1	Internal Garage - Block Walls, grind and remortar	4 lin		45	180
2	Internal Garage - Block Walls, paint walls with elastomeric paint	9.6m ²		35	336
Total					516

APPROVED

COPY

Section 2 Completed by Contract Supervisor

Work sighted Yes No

Notes

Name Blair Corkran Date 22.4.13 Signature [Signature]

Section 3 Completed by EQC Representative

Instruction given for work to proceed Yes No Work sighted Yes No

Notes
 Internal block wall cracks
 Shrinkage cracks max - 2mm in floor - declined.

Name Brake Spen Date 23/4/13 Signature [Signature]

Section 4 Completed by Quantity Surveyor

Claimed \$ 516.00 Hub Name Middleton

Variation Total \$ 516.00 Hub Number 6 E 009

Tax Invoice/Payment Claim No. MHQSV0134418

Name Barry FRODIN Date 24/4/13 Signature [Signature]

Set 9/14.

DEED OF ASSIGNMENT OF EQC CLAIM

BETWEEN **Michelle Rose Wilson & CK Law Trustees Limited**
AND **Kieran John Steele & Menna Catrin Harries**

Deed of Assignment of EQC Claim

Date: 2 April 2015

Parties

1. **Michelle Rose Wilson & CK Law Trustees Limited** ("Vendor")
2. **Kieran John Steele & Menna Catrin Harries** ("Purchaser")

Introduction

- A. The Purchaser has an unconditional contract to purchase from the Vendor the property at 3/161 Hoon Hay Road, Christchurch ("the Property") pursuant to an Agreement for Sale and Purchase dated 24 February 2015 ("the Agreement"), with settlement set down for 9 April 2015 ("Settlement Date")
- B. The property was damaged in earthquakes and subsequent aftershocks following on from the earthquake on 4 September 2010 ("Earthquakes").
- C. The Vendor has lodged a claim in respect of the Property with the Earthquake Commission under claim number 2011/219983 ("the Claims").
- D. The Vendor agrees to assign their residual rights under the claims to the Purchaser on settlement.

It is agreed

1. Assignment

- 1.1 The Vendor as from the Settlement Date assigns absolutely to the Purchaser, all the Vendor's right, interest and title to the balance of the Claims and the resulting proceeds.
- 1.2 Notwithstanding clause 1.1 the Vendor does not assign any right interest or title under the Claim in respect of any property (including any chattels or contents) which is not being purchased by the Purchaser under the Agreement.
- 1.3 The Vendor warrants that they have not committed any act or made any statement that would invalidate the Claims.
- 1.4 The assignment does not affect any of the rights or obligations of the Purchaser or the Vendor arising under the Agreement.

1.5 For the avoidance of doubt, the Vendor will not be responsible for the payment of any excesses.

2. Insurance Valid

2.1 The Vendor warrants that he has a valid New Zealand House (fire) insurance policy in place in respect of the Property at the date of the Earthquakes and have not committed any act or made any statement that would invalidate that policy.

3. Co-operation

3.1 As far as the Vendor is required, to complete the Claims, the Vendor will co-operate with the Purchaser in dealing with the representatives of the Earthquake Commission and sign all documents necessary to finalise the Claims.

4. Counterparts

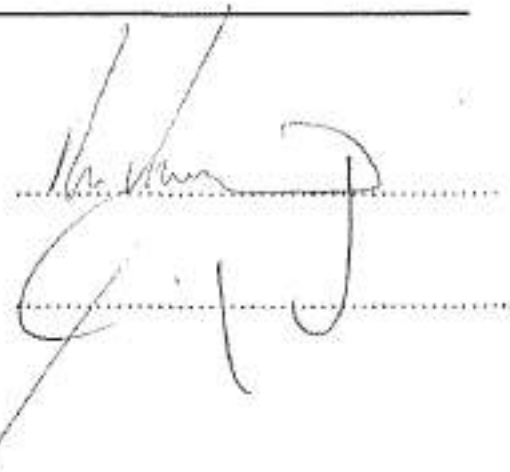
4.1 The Deed may be executed in any number of counterparts (including email and facsimile copies), all of which, when taken together, will constitute one and the same instrument. A party may enter into this Deed by executing any counterpart.

5. Further Assurances

5.1 The parties acknowledge and agree that they will from time to time sign, execute and procure all such further documents and shall undertake all such acts, matters and things as shall be required to effect the provisions of this Deed (including (without limitation) providing notice to the EQC of the assignment of Claim.

Signed

Signed by Michelle Rose Wilson &
CK Law Trustees Limited
as Vendors in the presence of:




Signature of witness


Name of witness

Karen Anne Christie
Legal Executive
Occupation Christchurch

Address

Signed by Kieran John Steele &
Menna Catrin Harries
as Purchasers in the presence of:


.....

.....


.....
Signature of witness

.....
Name of witness
..... Karen Maree Faalilo
..... Conveyancing Practitioner
Occupation
..... Christchurch

.....
Address

Overview

Scope Of Works - (Completed)

Claim Number : CLM2011210883
 Claimant : MICHELLE WILSON
 Contact Number : XXXXXXXXXX

Assessor : Daniels, Robyn
 Estimator : Daniels, Matthew

Property Address : 3161 HOON HAY ROAD
 HOON HAY
 CHRISTCHURCH 8025

Hazards : Nil

[View Estimate](#) | [Scope Of Works](#) | [Generate Uncompleted SOW](#)

Property | Main Building | Fees

Overheads :		Fees :	
Description	Actual	Description	Actual
Preliminary and general Covering incidental costs,			
Margin Contractor's margin			
GST Goods and services tax			

Scope Of Works - (Completed)

Claim Number : CLM2011210282
Contractor : MICHELLE WILSON
Contract Number :

Estimator :
Property Address :

Builder, Ralph
Dimitris, Matthew
37161 HOON HAY ROAD
HOON HAY
CHRISTCHURCH 8026

Hazards : (0)

View Photos | Scope Of Works | Download Unchecked Items

Basement | Main Building | Finishes

Basement :

- Elevation (West garage door 12-9 x 2-1) Elevation (South ground and first floor 4-3 x 7) Elevation (West first floor 7 x 2-7)
- Elevation (North ground and first floor 4-0 x 7) Elevation (East 4-3 x 12-0) Roof
- Foundations

Ground Floor : (8628 m²)

Internal Garage

First Floor : (7234 m²)

- Bathroom Toilet Kitchen
- Kitchen (includes dining) Bedroom (first light, main) Bedroom (second right)
- Laundry

Scope Of Works - (Completed) Overview

Claim Number :	CLM2011/219583	Assessor :	Devies, Robyn
Claimant :	MICHELLE WILSON	Estimator :	Dunlea, Matthew
Contact Number :	[REDACTED]	Property Address :	37161 HOON HAY ROAD HOON HAY CHRISTCHURCH 8026

Hazards : Nil

[View Estimate](#) [Scope Of Works](#) [Generate Uncompleted SOW](#)

Property : Main Building Fees Property : Site Services

Scope of Works



Customer: MICHELLE WILSON

Document explanatory note:

This document provides a summary of the earthquake damage identified by the EQC assessment team. Land, building and room by room damage is listed along with an indication of how this damage is to be repaired. A glossary of terms describing the type of damage that may be listed on your Scope of Works is provided at the end of this document.

Assessment of Property at 3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025 on 31/10/2011

Site

Element	Damage	Repair
Land (Exposed - Soil - 1199.00 m2)		
Land (Under dwelling - Soil - 130.00 m2)		

Services

Element	Damage	Repair
Sewerage (Town Connection - PVC Pipe - 33.00 l/m)	No Earthquake Damage	
Water Supply (Town Connection - Plastic - 33.00 l/m)	No Earthquake Damage	

Main Building

Exterior

Elevation (West garage door 12-9 x 2-1)

Element	Damage	Repair
Wall Cladding (Block Veneer - Concrete - 25.80 m2)	Cracking	Grind out and epoxy fill 1.00 l/m
	Cracking	Relay and re-bed loose bricks 2.00 m2
	Cracking to paint	Paint wall 15.60 m2

Elevation (South ground and first 4-5 x 7)

Element	Damage	Repair
Wall Cladding (Structural Block - Concrete - 31.50 m2)	Cracking	Grind out and epoxy fill 4.00 l/m
	Cracking	Remove and relay loose sill bricks 2.00 l/m
	Cracking to paint	Paint wall 31.50 m2

Elevation (West first floor 7 x 2-7)

Element	Damage	Repair
No Damage		

Elevation (North ground and first floor 4-5 x 7)

Element	Damage	Repair
Wall Cladding (Structural Block - Concrete - 31.50 m2)	Cracking	Grind out and epoxy fill 4.00 l/m
	Cracking	Remove and relay loose sill bricks 1.50 l/m
	Cracking to paint	Paint wall 31.50 m2

Elevation (East 4-5 x 12-9)

Element	Damage	Repair	
Wall Cladding (Structural Block - Concrete - 51.60 m2)	Cracking	Grind out and epoxy fill	10.00 l/m
	Cracking to paint	Paint wall	51.60 m2

Roof

Element	Damage	Repair	
No Damage			

Foundations

Element	Damage	Repair	
Slab foundation (Concrete Slab - Concrete - 43.40 m2)	Slab has moved greater than 25mm over 6 metres	Refer engineer designed solution (Major damage)	18.00 m2

Interior**Ground Floor - Internal Garage**

Room Size: 6.60 x 6.20 = 40.92 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 40.92 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage		
Floor (Concrete - Concrete - 40.92 m2)	No Earthquake Damage		
Garage door (Tilt-a-door Metal - Steel - 2.00 No of)	Structural damage	Adjust door	1.00 No of
Wall covering (Gib - Paint - 61.44 m2)	No Earthquake Damage		
Window (Aluminium Fixed - Pane single glazed - 1.00 No of)	No Earthquake Damage		

First Floor - Bathroom

Room Size: 1.80 x 3.00 = 5.40 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair	
Bath (Acrylic - Standard specification - 1.00 item)	No Earthquake Damage		
Bathroom Sink (Basin - Standard specification - 1.00 item)	No Earthquake Damage		
Ceiling (Gib - Stipple - 5.40 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	Cosmetic damage	Ease and repaint door/varnish	1.00 No of
Floor (Chipboard - Vinyl - 5.40 m2)	No Earthquake Damage		
Shower (Cubical shower unit - Acrylic shower - 1.00 m2)	No Earthquake Damage		
Wall covering (Gib - Lining paper / paint - 23.04 m2)	Cosmetic damage	Remove, dispose and replace lining paper	7.20 m2
	Cosmetic damage	Paint wall	12.00 m2
Window (Aluminium Awning - Pane single glazed - 1.00 No of)	No Earthquake Damage		

First Floor - Toilet

Room Size: 0.90 x 2.00 = 1.80 (length(m) x width(m) = Area Size(m2))

Stud Height: 2.40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 1.80 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	Cosmetic damage	Ease and repaint door/varnish	1.00 No of

Floor (Chipboard - Vinyl - 1,80 m2)	No Earthquake Damage
Toilet (Standard - Standard Spec - 1.00 item)	No Earthquake Damage
Wall covering (Gib - Paint - 13,92 m2)	No Earthquake Damage
Window (Aluminium Awning - Pane single glazed - 1.00 No of)	No Earthquake Damage

First Floor - Hallway

Room Size: 0.90 x 6.30 = 5.67 (length(m) x width(m) = Area Size(m2))

Stud Height: 2,40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 5,67 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	Cosmetic damage	Ease and repaint door/varnish	1.00 No of
Floor (Chipboard - Carpet - 5,67 m2)	No Earthquake Damage		
Trim (Painted MDF - Trim 60mm - 5,00 l/m)	Damaged finish	Reattach trim	5,00 l/m
Wall covering (Gib - Paint - 34,56 m2)	Cosmetic damage	Rake out, plaster and paint	24,00 m2
	Cosmetic damage	Rake out, plaster and paint	24,00 m2

First Floor - Kitchen (includes dining)

Room Size: 3,00 x 5,90 = 17,70 (length(m) x width(m) = Area Size(m2))

Stud Height: 2,40 m

Element	Damage	Repair	
No Damage			

First Floor - Bedroom (First right. Main)

Room Size: 3,70 x 3,40 = 12,58 (length(m) x width(m) = Area Size(m2))

Stud Height: 2,40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 12,58 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage		
Floor (Chipboard - Carpet - 12,58 m2)	No Earthquake Damage		
Wall covering (Gib - Paint - 34,08 m2)	Cosmetic damage	Rake out, plaster and paint	34,08 m2
Window (Aluminium Awning - Pane single glazed - 2,00 No of)	No Earthquake Damage		

First Floor - Bedroom (Second right)

Room Size: 3,00 x 3,40 = 10,20 (length(m) x width(m) = Area Size(m2))

Stud Height: 2,40 m

Element	Damage	Repair	
Ceiling (Gib - Paint - 10,20 m2)	No Earthquake Damage		
Door (Internal) (Single Hollow Core - MDF - 1.00 No of)	No Earthquake Damage		
Floor (Chipboard - Carpet - 10,20 m2)	No Earthquake Damage		
Wall covering (Gib - Paint - 30,72 m2)	Cosmetic damage	Rake out, plaster and paint	30,72 m2
Window (Aluminium Awning - Pane single glazed - 1,00 No of)	Cosmetic damage	Gap fill and paint jambs / sills	10,00 l/m

First Floor - Lounge

Room Size: 3,20 x 5,40 = 17,28 (length(m) x width(m) = Area Size(m2))

Stud Height: 2,40 m

Element	Damage	Repair	
---------	--------	--------	--

Element	Damage	Repair
No Damage		

Scope of Works - Glossary of Terms

Cosmetic Damage	Cosmetic damage is used to record repairs to an element that can be done in situ e.g. minor cracking to plasterboard. For example a repair strategy may state "rake, stop and paint" and this is carried out without needing to remove or replace the damaged element. Where the plasterboard for example needs to be removed and replaced, this will be recorded as 'structural damage'.
Impact Damage	Impact damage is where an element or part of a building sustains earthquake damage and then breaks away or collapses causing damage to another part of the building. An example is a chimney that has collapsed and caused damage to roof tiles.
Structural Damage	The term structural damage is used where a repair requires an element to be removed and replaced e.g. major cracking to plasterboard or external cladding that has been dislodged. This term does not relate to the structural integrity of the building as a whole, but to the individual element only.

Additional Information

Building Terms	The Department of Building and Housing website has a comprehensive list of common building terms: http://www.dbh.govt.nz/building-az-wxyz
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Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

EQC Claim File - Claim CLM/2016/005357

Sensitive Claims N/A

Damage Location 3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025
 Address Validation Address matched exactly
 Loss Cause Earthquake
 Related Event Christchurch (2016) earthquakes
 Loss Date 14/02/2016
 Notice Date 02/03/2016
 Closed Date 19/08/2016 Paid

Contacts

Name	Roles	Phone	Email Address	Address	Relationship to Insured
KIERAN STEELE	Insured, Claimant, Main Contact, Cheque Payee	027 -555-6979	kieran.steele@gmail.com	3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025	Self
MENNA HARRIES	Secondary Claimant, Cheque Payee	021 -106-2718		3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025	Spouse

Hazards on Property Friendly dog on property.

Exposures

Coverage	Status	Cover Status	Cover Verification	Paid
Building	Closed	Verified	Reviewed/Accepted	\$6,980.45

Claim: CLM/2016/005357

| LC: EQK | Cmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Counts of ...

Notes	Documents	Issues						
		CHRP Remedials	Drainage Damage	Complaint	Ombudsman	Mediation	TSC	Other
15	18	0	0	0	0	0	0	0

Associated Claims

Association	Type	Claims
WILSON, M - PC	Prior claims	CLM/2011/013814, CLM/2011/076154, CLM/2011/219983, CLM/2016/005357

Insurance Policy Details

	Building and Land Insurance	Contents Insurance
Insurance Cover Verified?	Reviewed/Accepted	
Cover verified by	Jason [REDACTED]	
Cover verified on	15/07/2016	
Insurance Company	Westpac (Lumley Group)	
Policy Status	Verified	
Insurer claim number		
Broker/Agent Name		
Policy Type	REPLACEMENT SUM INSURED	
Policy/Client Number	1000169440	
Cover Start Date	09/04/2015	
Cover End Date	21/04/2016	
Cover Top-Up	Yes	
EQC Sum Insured	\$115,000.00	

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

	Building and Land Insurance	Contents Insurance
Number of Dwellings Insured	1	
Insured Name matches Claimant Name?	Yes	
Covered Address matches Damage Address?	Yes	

Claim Checklist

- Calculated Triage Rating 02 House and/or Contents only PAD or CMR - <\$30K
- Imminent Loss?
- Building/Land Insurance Verified Reviewed/Accepted
- Property Type Main home
- Settlement Status Claim Payments Complete

EQC CM Checklist

- Address Matched? Yes
- Date of Lodgement within 3 months? Yes
- Documentation supports proposed settlement? Yes
- Date of Loss and Event Checked? Yes

Field Checklist

- Physical File Made Up? Yes
- Property has been inspected? Yes
- Emergency Works Approval from Claimant? N/A
- Engineer's Report Received? N/A
- IL Checklist Received? N/A
- Land within Act Limits? N/A
- Land Valuation Received? N/A
- Cost to Repair Land? N/A
- Cost to Remove IL Received? N/A
- SOW, Quote, Invoice Received? Yes
- Settlement Approval Received? Yes

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [redacted] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Copy of CSA sent to Claimant? Yes
Statement of Claim? Yes

EQC Funded Repair Checklist

Payment Assurance Letter for Claimant? N/A
Payment Assurance Letter for Contractor? N/A
Payment Assurance Letter for Engineer? N/A

EQC Managed Repair Checklist

Claimant Agreement for EQC Managed Repairs? N/A
NZS Repair Contract for EQC Managed Repairs? N/A
IPENZ Agreement with Engineer for EQC Managed Repairs? N/A

Latest Notes

By: Nicholas [redacted]
Topic: General
Related To: KIERAN STEELE
Channel: Telephone In
Subject: Update
23 Aug 2016 04:46 PM
Confidential: No

SPOKE WITH: KIERAN STEELE RELATING TO: CLM/2016/005357 * Security identification completed * Verified mobile, email, postal REASON FOR CALL: * Kieran called for an update on the payment he was due to receive DISCUSSED: * Advised Kieran that I could see as per note 22 Aug 2016 01:00 PM that the cheque was posted yesterday * Kieran advised he was happy with this as he can now get on with the property repairs ACTION TAKEN: NIL PULSE

By: Alistair [redacted]
Topic: Correspondence Out
Related To: CLM/2016/005357
Subject: Payment
22 Aug 2016 01:00 PM
Confidential: No

Action - NCET payment \$6,980.45 Next Action: - Cheque posted. - No Documents posted as they have already been sent (as per note 19 Aug 2016 01:19

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [redacted] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

PM). Team 1 Wellington Processing Centre

By: Shweta [redacted] 19 Aug 2016 01:19 PM
Topic: General **Confidential:** No

Related To: CLM/2016/005357
Subject: Claim Resolved

- SOC, SOW and CSA Letter emailed to customer. - CHQ will be sent from Wellington separately. - Closed exposure and claim. NFAR CLAIMS ADVISOR - CHRISTCHURCH EQ FEB' 2016 \$ccDocLink(7882110)

Loss Details

General

EQC CM Team	EQC CM - Feb 2016 Event - Team Three
Claim Manager	Shweta [redacted]
Processing Office	Feb 2016 Event - Team Three
Loss Adjuster	Eric Dann
Settlement Method	Pay Amount of Damage
Settlement Status	Claim Payments Complete
Opt Out	No
Referred to EQR	No
Claim Validation Level	Ability to pay
EQC Cap Status	

Payment Prevention

Prevent Payment?

Sensitive Claims

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Hazards on Property

Friendly dog on property.

Loss Details

Claim Number	CLM/2016/005357
Loss Cause	Earthquake
Related Event	Christchurch 15km E, 15km, 5.7 (14/02/2016)
Date of Loss	14/02/2016
Loss Time	12:00 AM
Date of Notice	02/03/2016
Duplicate Claim?	Not a duplicate
Satisfaction Survey	Sent
Imminent Loss?	Yes
Habitable?	Yes
Weatherproof?	Minor
How severe is the damage?	02 House and/or Contents only PAD or CMR - <\$30K
Calculated Triage Rating	

Damage Location

House Number	3/161
Street Name	HOON HAY ROAD
Suburb	HOON HAY
Town/City	CHRISTCHURCH
Postcode	8025
CAU	595100 (HOON HAY)
TLA	CHRISTCHURCH CITY
Country	New Zealand
Validation status	Address matched exactly

Claimant(s) and Primary Contact

Claimant	KIERAN STEELE
----------	---------------

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Secondary Claimant
 Primary Contact
 Relationship to Insured

MENNA HARRIES
 KIERAN STEELE
 Self

Repairer Details
 Repairer Name
 Repair Actual Start Date
 Repair Actual End Date

Flag Details
 Flagged
 Date Flagged
 Reason for Flag

Was flagged
 17/04/2016

Damage To...
 Floors
 Ceilings
 Outbuildings

Yes
 Yes
 Yes

Associations	
Association	Type
WILSON, M - PC	Prior claims
	CLM/2011/013814, CLM/2011/076154, CLM/2011/219983, CLM/2016/005357

Associations	
--------------	--

Claim Association Details
 Title
 Type
 Description

WILSON, M - PC
 Prior claims

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Claims

Primary	Claim
No	CLM/2011/013814
No	CLM/2011/076154
No	CLM/2011/219983
No	CLM/2016/005357

Exposures

#	Coverage	Cover Status	Status	O/S Estimate	Future Payments	Paid
1	Building	Verified	Closed	-	-	\$6,980.45

(1) Building

Details

Exposure

Damage Type: Building
 Managed by: Unknown
 Insurer claim number: Feb 2016 Event - Team Three
 Group: Eric Dann
 Assigned User: Closed
 Status: Paid
 Outcome: Verified
 Cover: 02/03/2016
 Open Date: Ability to pay
 Validation Level:

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Prevent Payment?

Settlement

Settlement Method	Pay Amount of Damage
Settlement Basis	Remediation
Gross	\$7,180.45
Excess	\$200.00
Net	\$6,980.45

Financials

O/S Estimate	-
Future Payments	-
Paid To Date	\$6,980.45
Total Recoveries	-
Net Total Incurred	\$6,980.45

Contacts

Name	Roles	Phone	Address	Suburb	City	TLA	Postcode
ANZ Bank Lending Services Centre	Mortgagee		EQC Team, UDC House	Newmarket	Auckland		1023
Ms. MENNA HARRIES	Secondary Claimant, Cheque Payee	021 -106-2718	3/161 HOON HAY ROAD	HOON HAY	CHRISTCHURCH	CHRISTCHURCH CITY	8025
Mr. KIERAN STEELE	Insured, Claimant, Main Contact, Cheque Payee	027 -555-6979	3/161 HOON HAY ROAD	HOON HAY	CHRISTCHURCH	CHRISTCHURCH CITY	8025

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Contacts

This contact's link to the Address Book has been broken

Roles

Role	Owner	Active?	Comments
Mortgagee	CLM/2016/005357	Yes	

Mortgagee

Name ANZ Bank Lending Services Centre
 Unique ID 300011

Primary Address

Address Line 1 EQC Team, UDC House
 Address Line 2 Level 3, 107 Carlton Gore Road
 Suburb Newmarket
 City Auckland
 TLA
 Postcode 1023
 Country New Zealand

Additional Address Details

Valid Until

Additional Info

Preferred Vendor? No
 Claim Involvement Start
 Claim Involvement End

Contact Info

Primary Contact

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Company Contact Info

Work
 Fax
 Main Email
 Alternate Email
 Mortgagee Payment Cap \$25,000.00
 Direct Credit? No

Notes

Primary	Type
true	

Contacts

This contact is not linked to the Address Book

Roles

Role	Owner	Active?	Comments
Secondary Claimant	CLM/2016/005357	Yes	
Cheque Payee	CLM/2016/005357	Yes	

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Person

First name MENNA
Middle name CATRIN
Last name HARRIES
Prefix Ms.

Phone

Work
Home
Mobile 021 -106-2718
International
Fax
Primary phone Mobile

E-mail

Main
Alternate

Primary Address

Address Line 1 3/161 HOON HAY ROAD
Address Line 2
Suburb HOON HAY
City CHRISTCHURCH
TLA CHRISTCHURCH CITY
Postcode 8025
Country New Zealand

Additional Address Details

Valid Until
Preferred Contact Method Post

Notes

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Primary	Type
true	

Contacts

This contact is not linked to the Address Book

Roles	Role	Owner	Active?	Comments
Main Contact	CLM/2016/005357		Yes	
Cheque Payee	CLM/2016/005357		Yes	
Insured	EQC_Generic		Yes	
Claimant	(1) Building		Yes	

Person

First name KIERAN
 Middle name JOHN
 Last name STEELE
 Prefix Mr.

Phone

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Work
Home
Mobile 027 -555-6979
International
Fax
Primary phone Mobile

E-mail
Main kieran.steele@gmail.com
Alternate

Primary Address
Address Line 1 3/161 HOON HAY ROAD
Address Line 2
Suburb HOON HAY
City CHRISTCHURCH
TLA CHRISTCHURCH CITY
Postcode 8025
Country New Zealand
Type
Additional Address Details
Valid Until
Preferred Contact Method Email

Notes

Primary	Type
true	

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb
2016 Event - Team Three | LA: Eric Dann**Financials (Total Incurred: \$6,980.45): Summary**

Exposure					
	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
(1) Building - Building	-	-	\$6,980.45	-	\$6,980.45
Claim Cost	-	-	\$6,980.45	-	\$6,980.45
Unspecified Cost	-	-	\$6,980.45	-	\$6,980.45
	-	-	-	-	-
Claim Level	-	-	-	-	-
Fees	-	-	-	-	-
Fees	-	-	-	-	-
	-	-	-	-	-
Claim Total	-	-	\$6,980.45	-	\$6,980.45

Exposure Only					
	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
(1) Building - Building	-	-	\$6,980.45	-	\$6,980.45
Claim Cost Unspecified Cost	-	-	\$6,980.45	-	\$6,980.45
	-	-	-	-	-
Claim Level	-	-	-	-	-
Fees Fees	-	-	-	-	-
	-	-	-	-	-
Claim Total	-	-	\$6,980.45	-	\$6,980.45

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb
2016 Event - Team Three | LA: Eric Dann

Claimant					
	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
KIERAN STEELE	-	-	\$6,980.45	-	\$6,980.45
(1) Building - Building	-	-	\$6,980.45	-	\$6,980.45
Claim Cost Unspecified Cost	-	-	\$6,980.45	-	\$6,980.45
Claim Level	-	-	-	-	-
Fees Fees	-	-	-	-	-
	-	-	-	-	-
Claim Total	-	-	\$6,980.45	-	\$6,980.45

Coverage					
	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
Building	-	-	\$6,980.45	-	\$6,980.45
(1) Building - Building	-	-	\$6,980.45	-	\$6,980.45
Claim Cost Unspecified Cost	-	-	\$6,980.45	-	\$6,980.45
	-	-	-	-	-
Claim Total	-	-	\$6,980.45	-	\$6,980.45

Claim Cost Only					
	Remaining Reserves	Future Payments	Total Paid	Recoveries	Net Total Incurred
(1) Building - Building	-	-	\$6,980.45	-	\$6,980.45
Claim Cost	-	-	\$6,980.45	-	\$6,980.45
Unspecified Cost	-	-	\$6,980.45	-	\$6,980.45
	-	-	-	-	-
Claim Total	-	-	\$6,980.45	-	\$6,980.45

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Financials (Total Incurred: \$6,980.45): Transactions

Type	Date	Amount	Exposure	Coverage	Cost Type	Cost Category	Status	User
Reserve	02/03/2016	\$650.00	1 Building	Building	Claim Cost	Unspecified Cost	Submitted	Kara [REDACTED]
Reserve	02/03/2016	\$500.00	Claim-level		Fees	Fees	Submitted	Kara [REDACTED]
Reserve	17/08/2016	\$6,330.45	1 Building	Building	Claim Cost	Unspecified Cost	Submitted	Shweta [REDACTED]
Payment	17/08/2016	\$6,980.45	1 Building	Building	Claim Cost	Unspecified Cost	Submitted	Cassie [REDACTED]
Reserve	19/08/2016	(\$500.00)	Claim-level		Fees	Fees	Submitted	Shweta [REDACTED]

Reserve Details**Details**

Exposure (1) Property
 Coverage Building
 Cost Type Claim Cost
 Cost Category Unspecified Cost
 Comments Automatic reserves
 Open Reserves -
 Amount \$650.00

Tracking

Status Submitted
 Created By
 Created On 02/03/2016
 Two Approvals? No
 First Approver
 Second Approver

Approval History

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(1) Property	Building	Claim Cost	Unspecified Cost	\$650.00
Sum:				\$650.00

Documents linked to Group

Reserve Details

Details

Exposure
 Coverage
 Cost Type Fees
 Cost Category Fees
 Comments Claim Level Reseves for Fees
 Open Reserves -
 Amount \$500.00

Tracking

Status Submitted
 Created By
 Created On 02/03/2016
 Two Approvals? No
 First Approver

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Second Approver

Approval History

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
		Fees		\$500.00
		Fees		\$500.00
Sum:				

Documents linked to Group

Reserve Details

Details	Amount
Exposure	
Coverage	
Cost Type	
Cost Category	
Comments	
Open Reserves	
Amount	\$6,330.45
(1) Property Building Claim Cost	-
Unspecified Cost	\$6,330.45

Tracking

User: Claim Printer Bot 20

Page 19

14/05/2018 12:08 PM

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Status Submitted
 Created By Shweta [REDACTED]
 Created On 17/08/2016
 Two Approvals? No
 First Approver
 Second Approver

Approval History

Reserves in Group

Exposure	Coverage	Cost Type	Cost Category	Amount
(1) Property	Building	Claim Cost	Unspecified Cost	\$6,330.45
Sum:				\$6,330.45

Documents linked to Group

Payment Details

Details
 Exposure (1) Property
 Coverage Building
 Cost Type Claim Cost

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Cost Category Unspecified Cost
 Payment Type Final
 Non-eroding? No
 Comments -
 Open Reserves \$6,980.45
 Amount
 Line Items

Category	Comments	Amount
Unspecified		\$6,980.45

Cheque Details

Status Cleared
 Pay To KIERAN STEELE & MENNA HARRIES
 Net Amount \$6,980.45
 Scheduled Send Date 17/08/2016
 Issue Date 22/08/2016
 Cheque Number 586275
 Bank Account
 Date of Service 17/08/2016
 Payment Method Cheque
 Invoice Number CLM/2016/005357

Tracking

Status Submitted
 Created By Shweta [REDACTED]
 Created On 17/08/2016
 Two Approvals? Yes
 First Approver Shweta [REDACTED]
 Second Approver Cassie [REDACTED]

Approval History

Claim: CLM/2016/005357

| LC: EQK | Cimt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Date	User	Action	Issue	Rationale
19/08/2016 12:56 PM	Cassie [REDACTED]	Approved	Second approval	

Reserve Details

Details

Exposure
 Coverage
 Cost Type
 Cost Category
 Comments
 Open Reserves
 Amount

Fees
 Fees
 Zero-out open reserves
 -
 (\$500.00)

Tracking

Status
 Created By
 Created On
 Two Approvals?
 First Approver
 Second Approver

Submitted
 19/08/2016
 No

Approval History

Reserves in Group

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Exposure	Coverage	Cost Type	Cost Category	Amount
	Fees	Fees		(\$500.00)
Sum:				(\$500.00)

Documents linked to Group

Financials (Total Incurred: \$6,980.45): Cheques

Cheque Number	Pay To	Gross Amount	Issue Date	Scheduled Send Date	Status	Bulk Invoice
586275	KIERAN STEELE & MENNA HARRIES	\$6,980.45	22/08/2016	17/08/2016	Cleared	<none>

Cheque Details

Cheque

Pay To The Order Of: KIERAN STEELE & MENNA HARRIES
 Mailing Address: 3/161 HOON HAY ROAD, HOON HAY, CHRISTCHURCH 8025
 Net Amount: \$6,980.45
 Memo: Claim CLM/2016/005357

Payment Details

Gross Amount: \$6,980.45
 Tax Reporting: Not reportable

Claim: CLM/2016/005357

| LC: EQK | Clmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Reportable Amount N/A
Deductions

Details

Cheque Number 586275
Bank Account
Invoice Number CLM/2016/005357
Bulk Invoice <none>
Claimant KIERAN STEELE
Date of Service 17/08/2016
Comments
Payees

Payee	Type
MENNA HARRIES	Secondary Claimant
KIERAN STEELE	Claimant

Instructions

Recipient KIERAN STEELE
Payment Method Cheque
Cheque Batching A/P default
Cheque Instructions

Tracking

Status Cleared
Substatus
Status Date 26/08/2016
Issue Date 22/08/2016
When To Pay 17/08/2016

Claim: CLM/2016/005357

| LC: EQK | Cimt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Created By Shweta [REDACTED]
 Created On 17/08/2016
 Two Approvals? Yes
 First Approver Shweta [REDACTED]
 Second Approver Cassie [REDACTED]
 FMIS System B1
 Transaction ID cc:763923
 Stop Reason

Recurrence
 Description N/A
 Total Recurrence Amount N/A

Approval History

Date	User	Action	Issue	Rationale
19/08/2016 12:56 PM	Cassie [REDACTED]	Approved	Second approval	

Payments

Scheduled Send Date	Amount	Exposure	Coverage	Cost Type	Cost Category	Status	Pmt Type
17/08/2016	\$6,980.45	1 Building		Claim Cost	Unspecified Cost	Submitted	Final

Documents Linked to Cheques

Name	View	Type	Status	Author	Date Modified
2016-005357 SOC	View	Claimant	Final	Shweta [REDACTED]	
2016-005357 CSA	View	Claimant	Draft	Shweta [REDACTED]	
CB30B1265_15102016 - CT -Steele	View	Other	Final	Jason [REDACTED]	
CLM_2016_005357 SOW	View	Loss Adjuster	Draft	Eric Dann	

Claim: CLM/2016/005357

| LC: EQK | Cmt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Documents

Name	Category	Type	Status	Author	Size	Created	Date Modified	Deleted
CLM2016005357 - Documents Sent to Customer Aug 19	Correspondence - Out	Claimant	Final	Shweta [REDACTED]	446K	19/08/2016 01:19 PM		No
2016-005357 CSA	Correspondence - Out	Claimant	Draft	Shweta [REDACTED]	495K	17/08/2016 10:13 AM		No
2016-005357 SOC	Correspondence - Out	Claimant	Final	Shweta [REDACTED]	244K	17/08/2016 10:13 AM		No
Statement of Claim (17/08/2016 09:40 AM)	Report	Estimator	Final	Shweta [REDACTED]	10K	17/08/2016 09:40 AM		No
Scope of Works 17/08/2016	Report	Estimator	Final	Auto-generated	5K	17/08/2016 09:39 AM		No
2016-005357_VD_ClaimFolder	Report	Loss Adjuster	Final	Fiaola [REDACTED]	590K	16/08/2016 01:40 PM		No
2016-005357_VD_File-Note	Report	Loss Adjuster	Final	Fiaola [REDACTED]	381K	16/08/2016 01:40 PM		No
2016-005357_VD_SOC	Report	Loss Adjuster	Final	Fiaola [REDACTED]	1.4M	16/08/2016 01:40 PM		No
2016-005357_VD_SRA	Report	Loss Adjuster	Final	Fiaola [REDACTED]	1.3M	16/08/2016 01:40 PM		No
2016-005357_Emails_BAU_ST_15Correspondence - In -08-2016_063131	Correspondence - In	Claimant	Draft	Shane [REDACTED]	36K	15/08/2016 09:22 AM		No
CLM_2016_005357 Assessment Report	Report	Loss Adjuster	Draft	Eric Dann	269K	12/08/2016 03:48 PM		No
CLM_2016_005357 SOW	Report	Loss Adjuster	Draft	Eric Dann	328K	12/08/2016 03:48 PM		No
CLM_2016_005357 SOW	Report	Loss Adjuster	Draft	Eric Dann	343K	12/08/2016 03:48 PM		No
Feb 2016 Pathway On Site Assessment- Kieran	Correspondence - Out	Claimant	Draft	Charlotte [REDACTED]	257K	22/07/2016 04:41 PM		No
Customer Pathways Call- Kieran	Correspondence - Out	Claimant	Draft	Charlotte [REDACTED]	34K	22/07/2016 04:27 PM		No

Claim: CLM/2016/005357

| LC: EQK | Cimt: KIERAN STEELE | DoL: 14/02/2016 | St: Closed | EQC CM: Shweta [REDACTED] | Grp: Feb 2016 Event - Team Three | LA: Eric Dann

Name	Category	Type	Status	Author	Size	Created	Date Modified	Deleted
CB30B1265_15102016 - CT -Steele	Other	Other	Final	Jason [REDACTED]	206K	15/07/2016 03:07 PM		No
Claim Lodgement Confirmation Letter	Correspondence - Out	Other	Final	Document Importer	254K	01/07/2016 10:42 AM		No
Claim Lodgement Confirmation Letter	Correspondence - Out	Other	Final	Document Importer	254K	10/06/2016 12:12 PM		No

Snapshot: Loss Details

General

Claim Manager
EQC CM Team
Claim Validation Level: New loss completion

Hazards on Property

Friendly dog on property.

Loss Details

Claim Number: CLM/2016/005357
 Loss Cause: Earthquake
 Related Event: true
 Allow Auto Event Linking?: 14/02/2016
 Date of Loss: 12:00 AM
 Loss Time: 02/03/2016
 Date of Notice: New Claim Wizard
 How Reported: true
 Habitable?: true
 Weatherproof?: Minor
 How severe is the damage?: 3/161

Damage Location

House Number: 3/161