EQC

Claim No. CLM/2011/129941

11 April 2011

BRENDA MONTGOMERY
80 HIGH STREET
SOUTHBRIDGE 7602

Dear BRENDA MONTGOMERY

Damage At 80 HIGH STREET, SOUTHBRIDGE 7602

We confirm receipt of the claim (claim number CLM/2011/129941) you recently lodged with EQC. We have asked a loss adjuster to call and inspect the damage to your property and report back to the Commission. The loss adjuster will contact you shortly to arrange a suitable time to visit.

On the following page of this letter are the details that were collected when your claim was lodged. Could you please take a few moments to check them. If they are incorrect we would appreciate it if you could call our free phone number, 0800 508 765, and provide the correct details.

Attached is a *Householders' Guide to EQCover* which outlines the cover provided by the Earthquake Commission Act 1993. We draw your attention to the section on "Excesses" on page 7 of the guide. These are the amounts you contribute to a claim that is accepted by EQC. Also attached is our *A Guide to Making a Claim with EQC* brochure which provides some information about the EQC claim process.

If you have any queries about your claim or the cover provided by the Act, please contact EQC at claims@eqc.govt.nz or call the same free phone number - 0800 508 765.

Yours faithfully

Claims Officer

Earthquake Commission
Level 20, Majestic Centre, 100 Willis Street, Wellington 6011, New Zealand
Corporate Mail: PO Box 790, Wellington 6140 Claims Mail: PO Box 311, Wellington 6140
Telephone: (04) 978-6400 Fax: (04) 978-6431
www.eqc.govt.nz

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Thank you.

Provision of Information

Pursuant to clause 7 of the Third Schedule to the Earthquake Commission Act 1993, the Commission will require you to provide information about all insurances covering your property, and documents and information relating to your claim and the origin and cause of the natural disaster damage. Any personal information provided by you will be held securely by the Commission, and its agents and advisers as necessary, for the purpose of resolving your claim. You are entitled to have access to, and request correction of, personal information held by the Commission.

Details Held by EQC

Property Owner	BRENDA MONTGOMERY
Joint Owner	
Damage Location	80 HIGH STREET, SOUTHBRIDGE 7602
Postal Address	80 HIGH STREET, SOUTHBRIDGE 7602
Dwelling Insurer	Vero
Contents Insurer	
Phone: Home	03-324-2607
Work	
Mobile	
Contact Person	BRENDA MONTGOMERY
Damage Date	22 February 2011
Event	Earthquake

Damage Reported Land, Retaining Walls, Foundation, External Walls, Interior Walls/Doors, Ceilings, Windows, Other(TILING IN THE BATHROOM)