

Residential Warranty



Pacific Coilcoaters® produces high quality roofing, cladding and rainwater goods under the ColorCote® brand. We warrant that your ColorCote® pre-painted product will not flake, peel or perforate as a result of corrosion for the minimum period specified in the Warranty Certificate subject to compliance with all warranty terms and conditions. To the maximum extent permitted by law our liability under this warranty shall in all cases be limited to replacing or re-painting any defective product at our discretion and subject to the conditions contained in this warranty.

Owner / Site Details

Property Owner			
Start Date			
Site Address		Atmospheric Environments (Refer AS/NZS 2728)	

Roofing

Product			
Warranty Period	Will not flake, peel or excessively fade:	Years	
	Will not perforate through corrosion:	Years	
Paint System			
Colour			
Coil Lot Number			
Rollformer			
Profile			
Contractor			
Special Conditions			

Signed for and on behalf of
Pacific Coilcoaters

Official Warranty Manager
or authorised deputy

Warranty Terms And Conditions

This warranty is issued by Fletcher Steel Limited, trading as Pacific Coilcoaters. It is given solely and exclusively to the person or entity named on Pacific Coilcoaters' copy of the warranty.

The product/s covered under this warranty are subject to normal wear and tear, which may include fading, chalking and dirt collection. Minor white corrosion may appear at unwashed tension bends or cut edges. This is a natural weathering consequence and does not constitute a failure of the coating system. Testing to determine coating performance will be in accordance with the methods described in Australian Standard AS1580.

This warranty is subject to the following terms and conditions:

1. The product being warranted must be that recommended by Pacific Coilcoaters, through their online warranty enquiry service or other written advice, to ensure the correct product for the environment and application has been used
2. The attached Maintenance Schedule must be strictly complied with and documented. *Failure to comply with the attached Maintenance Schedule requirements may result in the warranty being voided at our discretion.*
3. The installed pitch of the roof must be equal to or greater than 3°, or the minimum recommended for the profile, whichever is greater.
4. This warranty only extends to product/s which are coated with the ColorCote® paint system referred to in the schedule overleaf and which have been coated and supplied by Pacific Coilcoaters. No downgraded product is covered by this warranty.
5. To the maximum extent permitted by law Pacific Coilcoaters excludes liability (whether statutory, contract or tort) for any indirect loss, loss of profits, expectation loss, consequential or any other incidental loss or costs, special damage or loss of any kind whatsoever (including, but not limited to, damage caused by leaks).
6. To the maximum extent permitted by law, Pacific Coilcoaters excludes liability for business to business transactions under the Consumer Guarantees Act and the Fair Trading Act (in particular sections 9, 12A, 13 and 14)
7. Pacific Coilcoaters expressly disclaims and will not be responsible for any other warranty issued by any other party in respect of any component of your ColorCote® pre-painted metal roof or the specification, design, manufacture or installation thereof. All claims under warranties issued by third parties must be directed to those third parties.
8. Failure of the product, in whole or in part, due to one or more of the following causes is NOT covered by this warranty:
 - Collapse or movement of the structure on which the roof is mounted or any removal or weakening of the roof's supports or foundations.
 - Failure to comply with the the Maintenance Schedule.
 - Physical damage during or after installation, including scratching, contact with other metal items, incorrect installation of external objects such as air-conditioning units, PV/solar energy systems and failure to remove swarf.
 - Failure to transport, handle, store, install or maintain the product in accordance with recommendations given by Pacific Coilcoaters and the NZ Metal Roof and Wall cladding Code of Practice (MRM Code of Practice) or prudent trade practice.
 - Use of incorrect fasteners or failure to replace corroded fasteners
 - Attack from chemical or other agents, fumes, solids or liquids other than direct rain or run-off falling onto the product under warranty.
 - Contact with, or runoff from, copper or other metals likely to cause cathodic reactions, or with acidic, alkaline, or similar corrosive substances, chemical agents, green or wet timber or treated timber.
 - Contact with soil, ash, fertilizer, moisture retaining substances, or sunscreen
 - Corrosion arising from lapped areas of end-lapped sheets.
 - Corrosion from the underside of the ColorCote® material, as a result of high humidity, condensation or pollution from within the building.
 - Any acts or omissions on your part or on the part of paint suppliers, metal producers, rollformers, fabricators, builders, subcontractors, architects, specifiers or any other party excluding Pacific Coilcoaters.
 - Incorporation of the ColorCote® product into, or use in connection with, roofing or cladding materials manufactured by someone other than Pacific Coilcoaters.
 - Application of post paint treatments or systems unless expressly recommended by Pacific Coilcoaters.
 - Any abnormal natural phenomena or act of god including, without limitation, earthquakes, fires, floods, tornadoes, storms, hurricanes, lightning, strong winds, heavy hail, volcanic activity or the build-up of snow or other natural substances.

Pacific Coilcoaters and/or the roofing manufacturer reserve the right to inspect a building prior to issuing of the warranty and/or to inspect and conduct tests as necessary at any time after a claim is made under this warranty and accordingly have access to the property.

If your ColorCote product has failed to perform as warranted, then a claim in writing, specifying in what respect the product has failed to perform, must be made within the applicable warranty period to Pacific Coilcoaters, whose liability in respect of any defect appearing in your ColorCote® pre-painted metal product is limited solely to the replacement of roofing materials or repainting in accordance with the above warranty at Pacific Coilcoaters discretion and subject to these warranty terms and conditions. All claims must be accompanied by this original warranty document, and must be made within two months of the defect coming to your attention. If any ColorCote materials are replaced or repainted in satisfaction of the warranty obligation, the above warranty will apply to those replacement or repainted materials *but only for the unexpired portion of the original warranty period.*

This warranty replaces and supersedes all previous warranties or representations made by Pacific Coilcoaters.

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Pacific Coilcoaters is a trading division of Fletcher Steel Limited,
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Minimum Maintenance Schedule



All pre-painted metal roofing and cladding products are exposed to the harsh effects of the environment, such as weather, airborne pollutants and salt spray. Regular maintenance of ColorCote® pre-painted products will increase durability and is a requirement of your warranty. Failure to strictly comply with this maintenance schedule may result in your warranty being voided at Pacific Coilcoaters' discretion.

Washdown conditions of warranty



Normal rain washing will help to keep your pre-painted metal product/s free from most contaminants, although regular inspections and maintenance must be completed as per the requirements and timings below. Where corrosion or contaminants are noticed outside of your scheduled 3 or 6 monthly inspection, you are expected to undertake the required maintenance action at the time it is noticed in order to uphold your warranty.

See washing guidelines overleaf

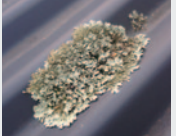


Areas unwashed naturally by rain such as the roof area, cladding, underside of roof, fascia and under any solar panels require manual washing every 6 months, in accordance with the requirements overleaf.

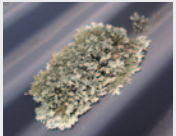


Inspection conditions of warranty

Every **3 months** you must check guttering and fascia for:

	▶	Contact a roofer to remove and replace.				▶	Wash
Fasteners & washers showing signs of corrosion			Lichen	Leaves & Pollen	Minor white corrosion on bends		

Every **6 months** you must check roofing & cladding for:

	▶	Contact a roofer to remove and replace.		▶	Contact a roofer.			▶	Wash
Fasteners & washers showing signs of corrosion			Corrosion around fixtures and fittings*			Lichen	Leaves and Pollen		

This maintenance schedule assumes that the product installed is appropriate to the design, environment & building use. The conditions of warranty stated here are standard – any variations to these will be clearly stated on your warranty certificate.

*Fixtures & fittings include aerials, air con units & solar panels or any object attached to your roofing or cladding

How to wash down your roof

Washing naturally unwashed areas	• Use water and a soft nylon-bristled brush • A low pressure spray (less than 1000psi) may also be used • We support the use of outdoor cleaning detergents that don't contain bleach as part of your 6 monthly washdown. Ensure any run off is not captured into potable water tanks for 2-3 weeks.
Removing Lichen or Mould	• Wash off loose growth with water and brush • Disconnect any rainwater connection tank from gutter • Apply a diluted bleach (sodium hydrochloride) at 2% solution* and leave for 5 minutes before washing down with copious quantity of clean fresh water.
Removing Pollen deposits	• Wash off loose growth with water and brush • Disconnect any rainwater connection tank from gutter • Wash roof with an effective detergent-based cleaning product such as Transwash or Simple Green, following the manufacturer's instructions and applying with a soft brush or low pressure spray (less than 1000 psi) • Wash off whole area thoroughly with water to rinse.
Removing oxidation on guttering bends	• White deposits sometimes become obvious on guttering & fascia, particularly on the bends. This is a natural reaction of the metal and should not cause concern, however it is visually apparent and can be easily cleaned off if attended to early. • Use water and a soft bristle brush, as for washing unwashed areas.

Holes, fixtures and fittings

Holes and penetrations can expose the substrate and let in moisture, therefore care needs to be taken every time you make a hole in any ColorCote product to ensure you don't void the warranty.

- All holes need to be sealed or flashed correctly.
- Fasteners used to attach fixtures must be compatible with the product you are attaching it to, or otherwise be isolated from your ColorCote product. Use of an incorrect fastener type can accelerate corrosion and will void your warranty.
- Areas around fixtures should be closely inspected for any corrosion or contaminants every 6 months when checking your roof.

Fixtures may also have other potential issues which need to be considered:

- Solar panels must have adequate clearance to allow the roof underneath to be washed.
- Solar panels must have adequate clearance to allow the roof underneath to be washed. This area underneath must be washed every 6 months.
- Ensure all fixtures are isolated from your roof with the use of EPDM washers.

Use of touch-up paints and overpainting

Touch-up paint should NOT be used on ColorCote products and use of these products will void your warranty. The paint on our products is oven-cured at a high temperature, whereas touch-up paints air dry. While these paints may look identical when first applied, over time they will become visually very different. Contact Pacific Coilcoaters for advice if your product requires overpainting, to ensure your warranty will be upheld.

Health and Safety Note:

Take care to ensure your safety and the safety of others when completing any maintenance. We would recommend homeowners use a roofer or roof cleaning company where possible. All work, particularly work at heights, must be done safely and in accordance with relevant legislation and best practice. Relevant best practice guidelines for working on roofs can be viewed at the Ministry of Business Innovation & Employment website: www.dol.govt.nz