

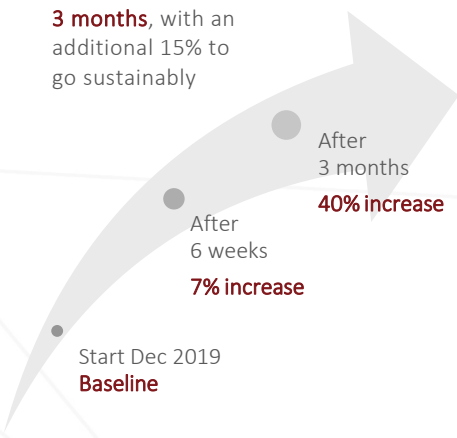
Case Study

Mine Turnaround | Underground Coal



Xenco and the client lead team collaborated delivering significant improvements which have been realised through a consistent increase in performance (safe tonnes).

40% increase in **3 months**, with an additional 15% to go sustainably



Increased production
(% of safe tonnes)

A large coal miner with multiple underground coal mines required support in transforming the operating performance of its largest operation.

Our Mission

Provide specialist support and safely achieve improved production outputs that mitigate the risk of downstream impacts to our client's business and bottom line.

Our Approach

Xenco swiftly mobilised a team of industry experts with proven, hands-on experience in underground coal mining and in delivering significant improvement projects across the mining and resources sector.

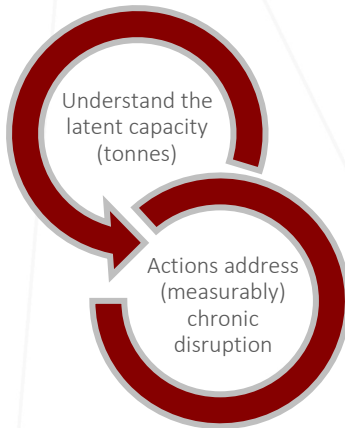
We carried out a rapid situation analysis which informed an overarching improvement plan focused on tangible actions and governed by a disciplined PMO approach.

The priority was removing out of control variability around the coal clearance system and logistics support while simultaneously embedding improved planning and work management systems.

Our partnership and coaching approach quickly created leadership engagement, alignment and commitment.

Case Study Continued

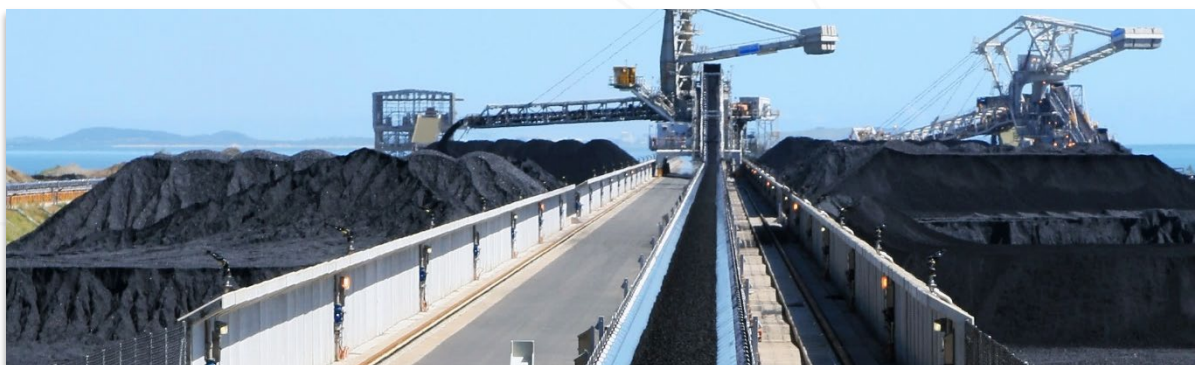
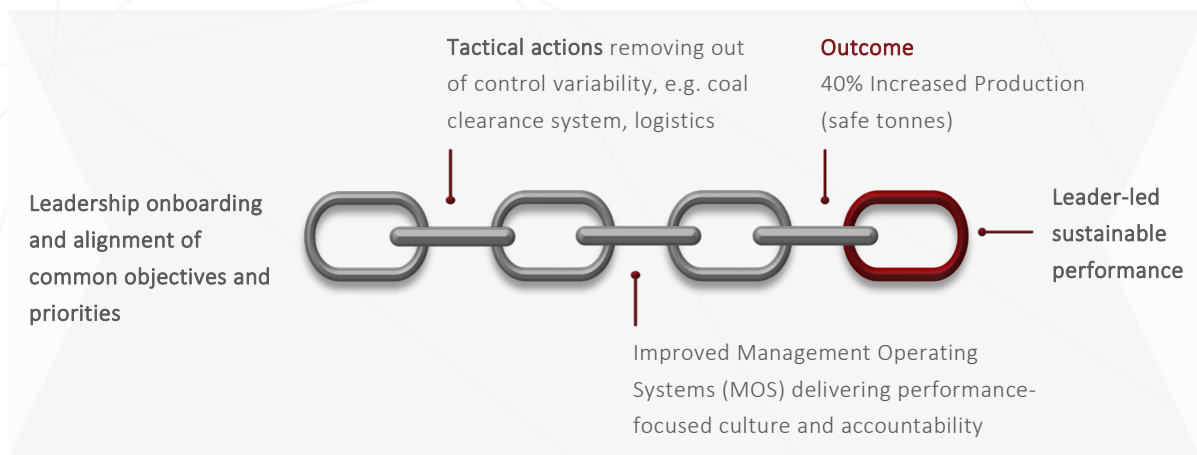
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Our Result

Xenco's ability to support clients with pragmatic solutions at the front line allowed rapid recovery of out-of-control operational processes. This enabled planning systems to regain effectiveness. Measurable, sustainable improvements were achieved by simultaneously focusing on:

- Removing variability
- Bringing planning and other processes back in control
- Utilising highly experienced technical experts
- End-to-end development of operational solutions
- Pragmatic processes lifting the maturity of operations
- Implementation of support tools and expert coaching to make decision-making processes more effective and impactful



Xenco is a multi-disciplined, specialist service group that delivers executive and operational level support to businesses seeking significant improvements in productivity, efficiencies and company profitability.

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