



GLI UNIVERSITY ‘Improve Your Slot IQ’ Training Agenda, August 2018 Las Vegas, Nevada

➤ **TUESDAY:** GLI’s popular introductory “Slot Basics” course, is an overview of electronic gaming equipment. In this class we will explore gaming terminology, typical hardware and software components of gaming devices, associated equipment, and principals of slot mathematics.

➤ **WEDNESDAY:** A second day of academic modules focused on certification reports and software verification procedures culminating in a practical examination of gaming forensics and effective patron dispute resolution.

TUESDAY 8/14
Training Day 1 (8:30 am – 5:00 pm)
REGISTRATION 8:30 am – 9:00 am <ul style="list-style-type: none">• Registration, welcoming, refreshments
ROLE OF THE LAB 9:00 am – 10:00 am <ul style="list-style-type: none">• Instructor and CSR team introductions• Covers background and core business of GLI<ul style="list-style-type: none">• Gaming Terminology
BREAK 10:00 am – 10:15 am
PHASE I TESTING 10:15 am – 11:15 am <ul style="list-style-type: none">• How GLI tests for regulatory requirements in the laboratory<ul style="list-style-type: none">• GLI 11 – Gaming Devices in Casinos
LAB TOUR 11:15 am – 12:00 pm <ul style="list-style-type: none">• Guided tour by GLI Staff of the Las Vegas Service Center laboratory facility
LUNCH 12:00 pm – 1:00 pm
COMPONENTS OF A GAME 1:00 pm – 2:15 pm <ul style="list-style-type: none">• Components of a Game• Associated equipment (bill acceptors/printers/button decks/other)<ul style="list-style-type: none">• Discussion and examples of compromised components

EMULATION DEMO

2:15 pm – 3:00 pm

- GLI Engineering will provide a demonstration of machine emulation

BREAK

3:00 pm – 3:15 pm

SLOT MATH

3:15 pm – 5:00 pm

- Randomness
- Game Cycles
- Par sheets / Odds
- Return to Player Calculation
- Device Volatility

WEDNESDAY 8/15

Training Day 2

(8:30 am – 5:00 pm)

REGISTRATION

8:30 am – 9:00 am

- Registration, welcoming, refreshments

KNOWLEDGE RECAP GAME & MATH REVIEW

9:00 am – 10:00 am

- Game to test Training Day 1 comprehension
- Math knowledge review quiz

BREAK

10:00 am – 10:15 am

CERTIFICATION LETTERS

10:15 am – 11:15 am

- GLI Certification letters (status)
- GLI Certification letters (notes)
 - GLI Access™

AUTOMATION DEMO

11:15 am – 12:00 pm

- GLI Engineering will provide a demonstration of our innovative machine automation testing techniques

LUNCH

12:00 pm – 1:00 pm

GLI TOOLS

1:00 pm – 2:15 pm

- Storage mediums for software programs
- Verification procedures for software signatures
 - Kobetron/Verfiy+/IRIS
 - GAT Verification

VERIFICATION DEMO

2:15 pm – 3:00 pm

- GLI Engineering will provide a demonstration of the various software verification tools
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BREAK

3:00 pm – 3:15 pm

FORENSIC INVESTIGATIONS

3:15 pm – 4:45 pm

- Discussion of Incident vs Malfunction
 - Patron dispute resolution
 - Case Study
 - Contacting GLI for forensic qualification
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CERTIFICATE CEREMONY

4:45 pm – 5:00 pm

**All times are variable based on class participation and instructor discretion*