

How to Set up a New Account

Customers can access eStore online at <https://www.metrostorage.com/payonline>

If you are a new user, click the link at the bottom to register:

[Log In](#) | [Help](#) | [Contact Site Manager](#)

Account Login

Please enter your username and password.

E-Mail Address

Password

Keep me logged in

[Forgot your password? / Existing tenant but do not have a login? Click here.](#)

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powered by YARDI eStore 4.2.10505.1343

Next, enter your email address that is one file for your rental, and then click the submit button:

[Log In](#) | [Help](#) | [Contact Site Manager](#)

Password Create/Reset

Enter your E-Mail address and click 'Submit'. A link to allow you to reset or create your password will be E-Mailed to you.

E-Mail Address

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After clicking Submit, you will receive the following page, instructing you to check your email, to complete the registration process:

[Log In](#) | [Help](#) | [Contact Site Manager](#)

Password Create/Reset

Enter your E-Mail address and click 'Submit'. A link to allow you to reset or create your password will be E-Mailed to you.

If the E-Mail address is on file, an E-Mail with a link to allow you to reset or create the password has been E-Mailed to you. Allow up to 15 minutes for delivery. If you don't receive the link, check your spam folder or contact the facility to verify the correct E-Mail address is on file.

E-Mail Address

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When you receive the email, click the reset password link to set the account password, and complete the registration process:

Password Reset

To reset the password for your account at Metro Self Storage - Mundelein, click here: https://estore.centershift.com/store/password_reset.aspx?ID=4e27c040-64f1-44fb-ab39-5320d64f4b46
If you did not request a password change, contact Metro Self Storage - Mundelein at [847-265-3800](tel:847-265-3800) or metromu@metrostorage.com.
We appreciate your business.

We are sending you this Password Reset for your convenience as we maintain an official record on our systems.

If you feel you have received this email in error, please let us know by sending a response to metromu@metrostorage.com.

<<<---Note: This email was sent by an automated email server. Please do not respond to this email address as it is not monitored for responses.--->>>

After clicking the link, you will be asked to confirm your email address, and set your password. Enter your email address, your password, and confirm your password, then click Save.

Create/Reset Password

Enter your username and password.

E-Mail Address

Password

Confirm Password *

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After clicking save, you should be ready to log into the account

Create/Reset Password

Enter your username and password.

The password reset successfully.

E-Mail Address

Password

Confirm Password

 powered by **YARDI** eStore

Close the browser window, and go to <https://www.metrostorage.com/payonline>,

and login using the email address, and password from the previous steps:

[Log In](#) | [Help](#) | [Contact Site Manager](#)

Account Login

Please enter your username and password.

E-Mail Address

Password

Keep me logged in

[Forgot your password? / Existing tenant but do not have a login? Click here.](#)

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How to Set Up Monthly Auto Payments in eStore

Customers can access eStore online at www.metrostorage.com/payonline.

When logged in to eStore, click on the [Manage Auto-Pay](#) link shown.

Manage Units / Make Payment

CG-Metro Self Storage - Chicago/Grand Ave [Contact Site Manager](#)

Rentals

Unit	Status	Price	Next Due Date	Next Due Amt	
Unit 3090 10X15	Current	\$290 Month	8/25/2013	\$299.00	Manage Auto-Pay Submit Move-Out Notice Payment History

Home / Payonline

My Account

Pay Online. Metro Self Storage's easy way to pay your rent

Metro Self Storage® offers the convenience to pay online. Existing customers may need to activate their account prior to making the first online payment. [Click here to access useful Tenant Forms.](#)

Logged in as [\[email address\]](#) Logout | [Change Password](#) | [Contact Site Manager](#)
[Manage Reservations & Rentals](#) | [Help](#)

Manage Auto-Pay Settings [Make a one-time payment today >>](#)

Unit 3090 10X15 \$290.00/month*
Paid thru 8/24/2013 Next Payment Due: 8/25/2013
Payment Amount Due: \$299.00

Your credit card will be charged the total amount due for this rental on your rental's next (and each subsequent) payment due date.

Credit Card Information:

Card Number

Name on Card

Billing Street *

Billing City *

Billing State

Postal Code *

Expiration Date

Then, enter credit card and billing address information and your account will automatically be paid each month on the due date.

How to Make a One Time Payment in eStore

Home / Payonline

My Account

Pay Online. Metro Self Storage's easy way to pay your rent

Metro Self Storage® offers the convenience to pay online. Existing customers may need to activate their account prior to making the first online payment. [Click here to access useful Tenant Forms.](#)

Logged in as [\[email\]](#) | [Logout](#) | [Change Password](#) | [Contact Site Manager](#)
[Manage Reservations & Rentals](#) | [Help](#)

Manage Units / Make Payment

PA-Metro Self Storage - Palatine [Contact Site Manager](#)

Rentals

Unit	Status	Price	Next Due Date	Next Due Amt	
Unit 146 10X20	Current	\$299 Month	7/21/2013	\$299.00	Make Payment Submit more notices Payment History

Customers can access eStore online at:

www.metrostorage.com/payonline.

To login, enter e-mail address and Password. Once logged in,

to make a payment, select the [Make A Payment](#) link.

Home / Payonline

My Account

Pay Online. Metro Self Storage's easy way to pay your rent

Metro Self Storage® offers the convenience to pay online. Existing customers may need to activate their account prior to making the first online payment. [Click here to access useful Tenant Forms.](#)

Logged in as [\[email\]](#) | [Logout](#) | [Change Password](#) | [Contact Site Manager](#)
[Manage Reservations & Rentals](#) | [Help](#)

Make Payment

[Save time by registering this unit for AutoPay today!](#)

Unit 146 10X20 \$299 Month*
Paid thru: 7/20/2013 Status: Current
Next Payment Due: \$299.00 on 7/21/2013

Pay Total Amount Due
 Pay multiple months:
pay 2 months

Total Amount to be Charged: **\$299.00**

Credit Card Information:

Card Number *
Name on Card *
Billing Street *
Postal Code *
CVV *
Expiration Date January 2013

On the **Make Payment** screen you can select to pay total amount due or several months in advance.

Then, simply enter credit card and billing address information and your account payment status will be updated.

Other Payment Options

Other payment options. Metro Self Storage provides several other convenient payment and account access options, many are available 24 hours a day, 365 days a year, for a hassle-free storage experience.

EasyPay Phone. We offer this convenient credit card phone payment option using a MasterCard, Discover, Visa, or American Express. Simply call (866) 283-7020. Payments are accepted 24 hours a day, 365 days a year. A nominal convenience fee of \$3.95 is charged at time of payment with this service.

In-Store Payments (cash, check, money order, or credit card) are accepted at the Metro office. After hours? Use the convenient payment drop slot in the office front door for check or money order payments.