

NOTICE OF NON-DISCRIMINATION

The skilled nursing facilities affiliated with Benchmark Senior Living comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. The skilled nursing facilities do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The skilled nursing facilities provide free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Regulatory Compliance Coordinator at Benchmark Senior regulatorycompliancecoordinator@benchmarkquality.com or 781-489-7100.

If you believe that the skilled nursing facilities affiliated with Benchmark Senior Living have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Regulatory Compliance Coordinator
Benchmark Senior Living LLC
201 Jones Road, Suite 300 West
Waltham, MA 02451
Email: regulatorycompliancecoordinator@benchmarkquality.com
Telephone: 781-489-7100

You can file a grievance in person or by mail, telephone, or email. If you need help filing a grievance, the Regulatory Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW

Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

LANGUAGE SERVICES

Español (Spanish):

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

Português (Portuguese):

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

Polski (Polish):

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

繁體中文 (Chinese):

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

Italiano (Italian):

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

Français (French):

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le The Commons: 1-877-920-5381, Edgehill: 1-203-595-2400, Wellington at Hershey's Mill: 1-484-648-0606.

Kreyòl Ayisyen (French Creole):

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

Русский (Russian):ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

Tiếng Việt (Vietnamese):

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

العربية (Arabic):

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم The Commons: 1-877-920-5381, Edgehill: 1-203-595-2400, Wellington at Hershey's Mill: 1-484-648-0606. رقم هاتف الصم والبكم

한국어 (Korean):

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200. 번으로 전화해 주십시오.

Shqip (Albanian):

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

हिंदी (Hindi):

ध्यान दः यद आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200. पर कॉल कर।

Tagalog (Tagalog – Filipino):

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

λληνικά (Greek):

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

Deutsch (German)

Achtung: Wenn Sie Deutsch sprechen, haben Sie zur Verfügung kostenlose Sprachdienste. Rufen Sie an: The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

(Gujarati)

ધ્યાન આપો: જો તમે ગુજરાતી ભાષા બોલતા હોય, તો તમારા માટે મફત ભાષા સેવાઓ ઉપલબ્ધ છે. કોલ કરો: The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey's Mill: 1-484-653-1200.

(Mon-Khmer, Cambodian)

សម្គាល់៖ បើអ្នកនិយាយភាសាមន ខ្មែរ យើងមានផ្តល់សេវាកម្មភាសាដោយឥតគិតថ្លៃ។ សូមទូរស័ព្ទ៖ The Commons:
1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey’s Mill: 1-484-653-1200.

(Pennsylvanian Dutch)

Let op: indien u Nederlands spreekt, kunt u beschikken over gratis tolk- en/of vertaaldiensten.
Bel: The Commons: 1-781-262-3456, Edgehill: 1-203-323-2323, Wellington at Hershey’s Mill:
1-484-653-1200.